

NEEP Residential Lighting Workshop

Highlighting Opportunities of the NE Residential Lighting Strategy to Achieve High Efficiency Lighting Solutions June 13, 2012 Hilton Stamford Hotel—Stamford, CT

Facilitated by Linda Malik, Residential Program Manager, NEEP

NORTHEAST ENERGY EFFICIENCY PARTNERSHIPS "Accelerating Energy Efficiency"

MISSION

Accelerate the efficient use of energy in the Northeast and Mid-Atlantic Regions

APPROACH

Overcome barriers to efficiency through Collaboration, Education & Advocacy

VISION

Transform the way we think about and use energy in the world around us.



MAKE EFFICIENCY HAPPEN - ACTION PLAN



COLLABORATE

Bring together a very fragmented group of people, industries, interests, and issues.



EDUCATE

Raise Awareness & Share Learning with Business, Consumers, Communities, and The Media



ADVOCATE

Connect Policy Makers with Information to make informed decisions



HIGH EFFICIENCY RESIDENTIAL LIGHTING PRODUCTS – WHERE ARE WE IN 2012?

NEEP Residential Lighting Workshop Stamford, Connecticut

June13, 2012



Glenn Reed, Energy Futures Group



Panel Presenters

- Cheryl Ford Osram Sylvania
- Scott Kessler NYSERDA
- Taylor Jantz-Sell EPA
- Glenn Reed Energy Futures Group





What's Changed in the Past Year?

- EISA standards have begun "to kick in"
- EISA halogens widely available in all lumen categories
- Increased LED availability
- Decreasing LED prices
- CFL prices flat and/or rising



What's Changed in the Past Year? (cont.)

- FTC Lighting Facts label
- L Prize A-lamp winner and PAR lamp competition
- ENERGY STAR Lamp specification
- Industry and Program Administrator (PA) efforts to educate consumers on EISA and proper product choice

Residential Lighting Technology Shift from a Manufacturer's Perspective

Cheryl Ford, LC June 13, 2012



Topics

- Impacts on Residential Lighting Technology Shift
- Medium Screw Base Socket Penetration Revisited
- Latest Incandescent Product Replacements





Impacts on Residential Lighting



Impacts on Residential Lighting How does this impact Lighting Efficiency Programs?

Impacts on Technology Shift

- Legislation
 - EISA
 - DOE IRL Rule Making
 - IECC 2012
- Performance
 - FTC Labeling
 - Energy Star Certification
 - DOE Caliper Testing
- Incentives Why buy?
 - Utility Rates & Rebates
 - Education...Education...Education







FLOODS & SPOTS: Find the right light

Dammabie

· Upgrade to LED for even more energy savings and longer We



Impacts on Residential Lighting 4th Annual SYLVANIA Socket Survey – Fall 2011

Overview of Survey Results

- More Americans are now aware of the incandescent light bulb phase-out
 - 55% Vs. 36% previous year
- Americans are embracing new lighting choices
 - CFL 68%
 - LED 13%... Christmas lights?
 - Made in America important 78%
- Most consumers are optimistic about the lighting transition to more efficient technologies - 56%
 - Concerned with phase out 24%
 - 100W elimination/Switch to new technology 53%
 - 100W elimination/Switch to lower wattage 30%



Impacts on Residential Lighting How does this impact Lighting Efficiency Programs?

Residential Lighting Energy Consumption Forecast



Removal of Technology Barriers

- Cost
- Efficiency improvements
- Color quality
- Dimming



Medium Screw Base Socket Penetration Revisited



Residential Medium Screw Base Socket Model– Installed Base

41 Sockets Per Household (4.8B Sockets / 117M HH)

Table 4.1 Estimated Inventory of Lamps in the U.S. by End-Use Sector in 2010

	Residential	Commercial	Industrial	Outdoor	All Sectors
Incandescent	3,602,809,000	77,597,000	402,000	17,814,000	3,698,622,000
General Service - A-type	2,028,184,000	42,930,000	387,000		2,071,501,000
General Service - Decorative	980,054,000				980,054,000
Reflector	433,929,000	19,421,000	15,000		453,365,000
Miscellaneous	160,642,000	15,246,000		17,814,000	193,702,000
Halogen	256,990,000	47,596,000	71,000	4,021,000	308,678,000
General Service	26,785,000	969,000	3,000		27,757,000
Reflector	168,876,000	19,499,000	63,000		188,438,000
Low Voltage Display	19,348,000	25,644,000			44,992,000
Miscellaneous	41,981,000	1,484,000	5,000	4,021,000	47,491,000
Compact Fluorescent	1,322,525,000	216,183,000	406,000	12,053,000	1,551,167,000
General Service - Screw	1,121,452,000	40,498,000	91,000		1,162,041,000
General Service - Pin	5,386,000	136,207,000	201,000		141,794,000
Reflector	114,754,000	39,478,000	114,000		154,346,000
Miscellaneous	80,933,000			12,053,000	92,986,000
Linear Fluorescent	572,897,000	1,654,753,000	128,625,000	29,124,000	2,385,399,000
High Intensity Discharge	1,434,000	34,851,000	14,155,000	93,087,000	143,527,000
Other	55,114,000	38,326,000	592,000	22,275,000	116,307,000
LED	9,175,000	38,029,000	592,000	19,219,000	67,015,000
Miscellaneous	45,939,000	297,000		3,056,000	49,292,000
TOTAL	5,811,769,000	2,069,306,000	144,251,000	178,374,000	8,203,700,000

Source: DOE – 2010 US Lighting Market Characterization January 2012







Residential Lighting Medium Screw Base Socket Model Revisited



Latest Incandescent & Halogen Product Replacements



Incandescent A-Lamp Replacements



LED Incandescent 40W, 60W, 75W & 100W equivalents available

Incandescent BR30 Replacements



LED Incandescent 50WR20, 65WBR30 & 65WBR40 equivalents available

Halogen PAR Replacement Options



LED PAR20, PAR30, PARLN & PAR38 lamps available in a variety of wattages & beam angles)

Note: Hard Glass CFL 23W PAR38 available – 75W Halogen equivalent



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ENERGY STAR® Lighting Updates

NEEP Residential Lighting Workshop June 13, 2012





ENERGY STAR Overview



- Luminaire V1.1 Specification Update
- Update on Lamps Specification development
- Qualified Products Lists
- Verification Testing Update
- Update on Lamp Pricing Trends



Luminaire Specification Update



- Became effective on April 1, 2012
 - ALL luminaires had to be re-qualified to new specification via 3rd-party certification process
 - There have been some delays in fixtures being listed on QPLS.
 - Contact Kirsten Murray to verify at kirsten.murray@icfi.com
 - No Grandfathering of luminaires
 - Manufacturers and retailers may continue to sell previously qualified and labeled product until stock is gone
 - QPL shrank but is growing!

Update on Lamps Specification



- Combining CFL and ILL specifications into one technology neutral lamp specification
- Multiple draft process with heavy reliance on stakeholders
- Draft 2 to be released soon
- Comment period to follow
 - Submit comments to lamps@energystar.gov





- Two combined QPLs
 - Luminaires combined CFL and LED lamps
 - Updated twice a month (beginning and mid-month)
 - Lamps combined SSL and CFL fixtures
 - Update weekly
 - Archived luminaire list available at <u>www.energystar.gov/lightingresources</u>
- Future plans for improvement
 - Integration by the end of 2012
 - Advanced features in 2013





Verification Testing Update

- Luminaires
 - QA4 wrapping up
 - CB run verification testing
- Lamps
 - CFL
 - LED



Visit: www.energystar.gov/integrity

Lamp Pricing Trends

- Quarterly Updates
- Methodology
- Examples:
- Omnidirectional replacements
 - Philips 2011 \$40 now \$24.97
 - Ecosmart 2011 \$41.25 now \$23.97
 - GE 40W 2011 \$50 now \$25





Visit: www.energystar.gov/lightingresources



Pricing Trend from Philips



Questions?



Taylor Jantz-Sell Environmental Protection Agency Jantz-Sell.Taylor@epa.gov 202-343-9042

Marianne Graham ENERGY STAR Account Manager <u>Marianne.grahaml@icfi.com</u> 603-291-0071


NYSERDA's Residential Point of Sale Lighting Program

June 13, 2012



Two birds, one stone



Reduced cost-effectiveness



54 kWh + \$1.50 incentive = \$0.028 / kWh

54 kWh + \$3.00 incentive = \$0.056 / kWh

58 kWh + \$8.00 incentive = \$0.138 / kWh

- + decreased NTG ratios
- + increased baseline
- + increased marketing needs (which you will not get kWh for due to decreased NTG ratios)



Managing Budgets, Targets, and Expectations



Current Program Projections





Scott Kessler

212-971-5342 x 3022

sbk@nyserda.org





EFFICIENT RESIDENTIAL LIGHTING – EVOLUTION OF PROGRAM ADMINISTRATOR EFFORTS

NEEP Residential Lighting Workshop Stamford, Connecticut

June13, 2012



Glenn Reed, Energy Futures Group



Evolution of Program Administrator Efforts

 Nearly all programs in region are supporting LEDs at retail

47

- Several states looking to support LEDs in Existing Homes, RNC & Income Eligible Programs
- Exploring alternative implementation models
 Market Lift
- CFLs continue to be strongly supported in most states, but...
 - NYSERDA no longer planning to support standard CFLs
- Increased consumer education efforts



2012 Product Portfolios





2012 Incentive Budgets





2012 Lighting Incentive Levels

50

Average Incentive Per Product (Planned 2012)



What Does the Regional Residential Exercise Lighting Future Look Like?





And How Much Will it Cost?





What are the Challenges that PAs Face?

- Why spend \$15 on LED incentives when a \$1 CFL incentive will provide the same gross annual savings?
- What are budget impacts of increased LED promotion?
- What is baseline for LEDs?

54

- What are near/mid-term NTGRs for CFLs and LEDs?
- How does the EISA 2020 45 lumen/watt requirement affect lifetime savings claims?

What are the Challenges that PAs Face?

- Should all ENERGY STAR LEDs be supported equally?
 - Non-standard and low lumen

□ LED dimming

55

- How much of an issue?
- How best to address?

56



Glenn Reed Energy Futures Group greed@energyfuturesgroup.com Phone: 802-482-5001 x3 Cell: 978-807-2785





Residential Lighting Strategy: Regulatory Pathways and Considerations to Support a Changing Lighting Market

Julie Michals, EM&V Forum Director June 13, 2012 Northeast Residential Lighting Workshop





- Review of RLS Recommendations
- Update on National, Regional and Key State Efforts
- Summary of Landscape



RESIDENTIAL LIGHTING STRATEGY Recommendations



- 1. Aggressively support CFLs and **ramp up** promotion of LEDs
- 2. Develop and implement regional systems to **track market data** to inform design
- 3. Engage regulatory bodies early to limit uncertainty
- 4. Regulator support for a **multi-year strategy** to support market transformation including flexible programs and new approaches to evaluation
- 5. Protocol development and data sharing

NATIONAL PROJECTS



ACEEE Report: A National Survey of State Policies and Practices for the Evaluation of Ratepayer-funded energy Efficiency Programs #U122 (February 2012)

- 44 states surveyed. Results show great diversity among states vexing to policymakers seeking to make comparisons.
- Cost Effectiveness: 71% use TRC; 6 states use Societal Test; 5 use Utility Test; 1 uses RIM
- Net vs Gross Savings Reporting: 26% use gross savings; 53% use net savings; 21% use both; (30% of those using net only measure free-ridership)
- Historical policy approach in US leaves states to determine and set utility regulation and evaluation practices
- Study recommends development and adoption of guidelines for evaluation reporting and disclosure. Notes no federal mandate for national protocols

NATIONAL PROJECTS



US DOE State Energy Efficiency Action (SEE Action):

- Updating of NAPEE Model Impact Evaluation Guide
- Developing Uniform EM&V Methods for evaluating gross savings for priority measures (Phase 1); develop Net Savings methodology (Phase 2)
- Coordinating with EIA Form 861 DSM/EE reporting
- http://www1.eere.energy.gov/seeaction/evaluation.html

Regulatory Assistance Project: Cost-Effectiveness Research (July 2012)

• White paper that reviews c/e approaches, pros and cons, and makes recommendation on preferred approach(es)

National Home Performance Council:

• Cost-Effectiveness Paper, similar in scope to RAP paper but higher level. Forthcoming presentation to MACRUC in June



REGIONAL EM&V FORUM 3 Core Functions



Protocol Development and Use of Forum Products

BASE OPERATIONS

Research & Evaluation

Education & Information Access

KEY FORUM PROJECTS :

Residential Lighting Market Lift Project: Concept

- Introduced in 2011 by D&R International
- Promotions of efficient lighting products by cooperating retailers in which
 - a) incentives are paid to retailers for product sold above a pre-established baseline ;
 - 'b) "full category sales data" (i.e. detailed sales data on all lighting products are provided to participating program administrators, and
 - c) data are collected from comparison locations/states and analyzed as part of the project.



FORUM PROJECTS

Residential Lighting Market Lift Project: Key Features and Status



- > D&R International building on learning from WI pilot
- Market Lift expected to launch in August and run 4 months with frequent updates; negotiations now underway with retailers
- > "Lift" participants: PAs in VT, MA and RI (and Oregon)
- Comparator states/co-funders: DC Sustainable Energy Utility, Maryland PAs, New York Power Authority (and possibly CT PAs)
- Baselines based on historical data from retailers
- Results will include assessment of lift impacts and analysis of post-EISA market

FORUM PROJECTS Net Savings Scoping Study (2010)



Conclusions

- The issue is complicated, nuanced, with conflicting perspectives
- There are opportunities to improve measurement of net savings
- No policy exists that enables the region to move from status quo

Recommendations

- The Forum should lead process of developing consistent definitions of gross and net for the region
- Advocate for legally requiring stakeholders to provide sales and shipment data for key products

FORUM PROJECTS Net Savings Scoping Study (2010) cont.



Recommendations cont.

- PA's should keep records of standardized metrics of program activity, including possible comparison areas
- Expand criteria for program assessment (beyond net savings) to better assess MT and cumulative effects over time
- Develop guidelines on best practice methods to achieve consistency and allow for flexibility and innovation
- Where appropriate, use deemed or negotiated net savings approach for crediting savings to programs based on available evidence, e/g/ shipment data, market research, tracking data, etc.

FORUM PROJECTS

Net Savings Policy Research (Phase 2 - 2012) Project Status



- Project underway/research complete; builds on EM&V Forum Net Savings Scoping Paper
- Scope includes:
 - Compare definitions of net savings used by programs and propose common definitions for key parameters
 - Review energy efficiency policies in region and assess alignment of policy goals with measurements of progress towards goals (e.g. net or gross savings)

FORUM PROJECTS Other Relevant Protocols Projects



- EM&V Common Methods Guidelines: Recommended algorithms and assumptions for savings from priority measures including residential lighting
- Emerging Technologies: Secondary Research and recommended algorithms and assumptions from measures including residential and C&I LEDs (forthcoming)

STATE UPDATES Vermont



- Residential and C&I market characterization studies near complete - to compare with results from three years ago
- Updated TRM measures, especially specialty bulbs (using RLS strategy report) and T12 lighting to per current market conditions
- Initiated LED programs
- Continued regulatory support for multi-year strategies and multiyear planning.
- A "do no harm" policy with respect to net savings updates

STATE UPDATES New York



- NYSERDA ceased incentives for CFLs based on conclusion that market for spirals has been transformed
- LIPA continues to incent spiral CFLs based on interest in increasing socket saturation
- New York Evaluation Advisory Group considering examination of alternative ("top down") approach to net savings estimation
- "The NY utilities have lighting programs, and while we hope they have a transformative impact, they are not designed primarily as MT programs."
STATE UPDATES Massachusetts



- > Very aggressive savings goals
- > 3 year plans in development
- Stakeholder proposals/efforts for regulatory consideration:
 - multi-year framework
 - application of net savings
 - new approach to determining attribution market lift
- Jeff Schlegel to provide further details, context and perspective....

STATE UPDATES Maryland



- > Maryland PSC decision on use of gross vs net savings
- > Application of c/e tests
- > Greater emphasis on multi-year perspective
- Dan Hurley to provide further details, context and perspective....

SUMMARY OF LANDSCAPE...



- Perspectives on "best" regulatory framework varies and is evolving ...
- Lack of consistency between states presents challenges for lighting market, but also some opportunities (e.g., lessons learned, comparing strategies, program design and implementation)
- Protocols and guidelines can be especially useful when rolling out emerging technologies or new programs
- Market characterization and comprehensive sales data are especially important in informing decisions about residential lighting programs - what role can/does the regulatory environment play in this EM&V function?



For more information: http://neep.org/emv-forum

Julie Michals jmichals@neep.org

Northeast Energy Efficiency Partnerships 91 Hartwell Avenue Lexington, MA 02421 P: 781.860.9177 www.neep.org



Regulatory Frameworks to Support EE Programs (Including Res. Lighting): Massachusetts Example

Jeff Schlegel NEEP Residential Lighting Workshop June 13, 2012

Disclosure: these are my professional views, not necessarily the views of my clients in MA or CT

MA Introduction: Two Reasons for Discussing the Approach to Net Savings

- DPU Notice of Investigation (NOI), DPU 11-120.
 - The Department will investigate in this proceeding the extent to which the existing approaches to estimating net savings produce accurate and reliable results.
 - If the Department concludes that the existing approaches are deficient in this regard, this investigation will examine alternate ways to determine net savings estimates.
 - Comments due January 31, 2012.
- In parallel, informal discussions exploring whether the current approach to estimating net savings will accurately capture the effects of the multi-year, multifaceted EE programs and initiatives *going forward*, and if not, what approach would be most effective?

Counting EE Impacts as if it Matters, and Syncing with Resource Plans

- Counting things right really matters when EE is a resource – stakes are *much* higher (lights must stay on, plus energy and climate objectives)
- EE impacts must be counted "right" neither overcounted nor under-counted
- Very important to be synced with the resource plan and forecasts (the forecasts used to determine needs and resources)
- Resource planning also is a good forum to aggregate the multiple values of EE that may be disaggregated in energy markets

Multi-Year Focus and EE Programs: Not Your Father's Programs...

- Achieving annual energy savings of 2% or more of retail energy sales is *not* simply doing a higher volume of the same things
- Need to achieve much higher energy savings for more than 10 years to address key policy objectives (i.e., energy, economy, jobs, environment and climate)
- Multi-year, forward looking approach both allows and requires different thinking, and results in more and different strategies

Background – Why is This Important Now?

- Massachusetts has set very high goals for energy and climate policies, with energy efficiency as the primary and most important energy resource in achieving these goals, annually and through 2020 (and beyond).
- Electric savings goals in Clean Energy and Climate Plan grow from 2.4% in 2012 to 2.9% in 2018-2020.
- Energy efficiency is the fastest-growing resource in MA, and EE programs will provide about 30% of the energy resources needed to meet customer energy needs in 2020 (MA is counting on EE to be very real).
- EE is no longer in the noise, and EE programs no longer have the luxury of being in the noise.
- Opportunity exists now, for next Three-Year Plans.



Key Principles and Objectives

Principles for any consideration (by DPU or EEAC) of changing the approach to estimating net savings:

- 1. Provide accurate and reliable results, which neither overcount nor under-count the effects of EE programs
- 2. Continue using EM&V to determine and report results
- 3. Ensure timely reporting (shortly after end of the year)
- 4. Focus on achieving the Commonwealth's *energy* and *climate* policy goals throughout the decade (and do not focus just on single-year or three-year goals)
- 5. Enable strategic approaches for achieving savings and benefits for customers over longer timeframes (e.g., what are the best strategies over the decade?)
- 6. Encourage cost-efficiency in the use and investment of ratepayer funds

RESIDENTIAL LIGHTING STRATEGY (and primary areas related to evolving MA policy framework)

- 1. Aggressively support CFLs and ramp up promotion of LEDs
- 2. Develop and implement regional systems to **track market data** to inform design
- 3. Engage regulatory bodies early to limit ("<u>manage</u> <u>and address</u>") uncertainty
- 4. Regulator support for a **multi-year strategy** to support market transformation including flexible programs and new approaches to evaluation
- 5. Protocol development and data sharing

What Are the Key Challenges?

- Going forward, the current approach to net savings will not adequately support or align with the energy and environmental policy goals, or the timing of the goals
- Increasingly, the current approach will not count all of the effects of the multi-year, multi-faceted, multiinitiative EE efforts, leading to "orphaned savings" (and it is best to not over-count or under-count)
- Two key concerns:
 - **1. Single-year snapshot accounting** will not adequately support or accurately represent the multi-year, multi-faceted, multi-initiative EE efforts, and distracts focus and resources from the multi-year efforts
 - 2. **Program net savings** in the current approach, based on a snapshot of near-term program impacts within an EE program year, due to EE program efforts in that year (narrow single-year snapshot view with net-to-gross adjustments), will not count or capture all of the effects

The Evolving *EE Programs, Strategies,* and Initiatives Drive These Concerns



Example: Programs and Initiatives are Developed & Implemented Over Time



"Multiples" Make it Challenging

- Multiple public policy objectives (e.g., energy policies, resource planning/future resource needs, climate and air/environmental policies, economic policies, etc.)
- Multiple purposes (e.g., near-term impacts, longerterm total impacts, program efficacy, perf. incentives)
- Multiple policy initiatives for EE and clean energy (not just EE programs), e.g., codes and standards
- Multiple strategies within the EE programs
- The multi-faceted EE programs will increasingly be coordinated or integrated with other initiatives
- Multi-year time horizons to achieve multi-year goals
 Desire to count all effects from all policy initiatives
 over the multi-year time horizons.

Recommendation for the Net Savings Approach of the Future

- Need a multi-year framework that reflects and is consistent with the vision & multi-year policy goals
- Hybrid approach is likely to be most effective:
 - Forward-looking resource planning approaches and tools, i.e., multiyear view, total impacts from all multi-faceted policies, & reference to forecasts (to make sure everything is counted and accounted for)
 - Focus on a new approach to "net savings" hybrid of evaluated gross savings (retrospective) with the savings baselines accounting for "naturally occurring" EE and codes/standards upfront (prospective)
 - Net savings = evaluated gross savings adjusted by savings baselines
 - Periodic assessments of near-term EE program impacts (to ensure program expenditures are having an impact and ratepayer money is not being wasted by paying for things that would happen anyway)
- No silver bullet; requires development over time



Approach for the Next Three-Year Plans

- Set estimates of naturally-occurring EE in the savings baselines in Plans upfront (as Plan impact factors based on best available information and EM&V), as a *prospective* application of available data
- Analyze/report evaluated gross savings based on results from verification (number of measures actually installed) and in-field evaluation results (e.g., inservice rates, watts/unit, hours of operation, custom project results) in a timely manner (*retrospective*)
- Net savings = evaluated gross savings adjusted for naturally-occurring EE in the savings baselines
- Do not adjust evaluated gross savings or net savings for net-to-gross factors *retrospectively*

Summary of the Proposed Changes

Component of the EE Policy Framework	Current Approach	Recommended Approach	
Plan timeframe	Three-year plans with annual modifications (annual prevails strongly)	Three-year plans within strategic framework to achieve decade-long goals	
Savings basis	Net savings	Net savings (but different approach)	
Not taking credit for or spending ratepayer money on things that would have happened without the program	After-the-fact (retrospective) net-to-gross adjustments (primarily from surveys) in single-year snapshot	Determination of savings baselines to account for "naturally-occurring" EE & codes/standards upfront, in multi-year framework	
Application of evaluation (EM&V) results	Retrospective (ex post)	Mix of prospective (savings baselines for naturally-occurring EE) and retrospective (adjustments for evaluated gross savings)	
Basis for PA performance incentives	Primarily net savings and net benefits (outcomes)	TBD: mix of outcomes and near-term indicators (Continue to book performance incentives annually)	

NEEP Northeast Residential Lighting Workshop

Solutions for Achieving Savings

June 13, 2012

Dan Hurley

Assistant Director, Energy Analysis and Planning Division Maryland Public Service Commission* phone: 410-767-8004, email: dhurley@psc.state.md.us

*The opinions expressed by Mr. Hurley do not necessarily reflect the views of the Maryland PSC.

Overview of Presentation

- EmPower Maryland Energy Efficiency Act
- Evolution of Lighting Programs in Maryland
- Net versus Gross Savings

EmPower Maryland Energy Efficiency Act

- Established Electricity and Peak Demand Reduction Goals by 2015
 - 15 percent reduction in per capita electricity consumption
 - 15 percent reduction in per capita peak demand
- For Program Approval, the Commission shall consider
 - Cost-effectiveness
 - Impact on rates
 - Impact on jobs
 - Impact on the environment

Evolution of Lighting Programs

- "Fast-Track" Programs
 - Pre-EmPower Maryland
 - Rebate Level \$1.50 Single Pack / \$3.00 Multi-Pack
- 2009-2011 Program Cycle
 - Mail-In Rebate
 - Fast-Track type Rebate
 - Mid-Market Buy Down
- 2012-2014 Program Cycle
 - Mid-Market Buy Down
 - LEDs Included

Net vs. Gross Savings 2009-2010 Evaluation Results

- Electricity Savings Lower Than Projected
 - Poor Economic Conditions
 - Delay in Program Roll-out
- Updated Net-to-Gross Ratios
 - Lower Energy Savings due to Lower NTGs
 - Concern with meeting 2015 EmPower Goals
 - Revised NTGs to be used for future program evaluation and future program design
- Cost-Effectiveness
 - Measured on Program-by-Program Basis
 - Concern about programs that are not cost-effective

Net vs. Gross Savings 2012-2014 Program Cycle

- Recommendations
 - Define Programs
 - Best Practices
 - Market Transformation
 - Research and Development
 - Different programs will take longer than others to become cost effective
 - Program Evaluation Protocols
 - Cost Effectiveness Protocols

Net vs. Gross Savings Commission Order

- Primary Directives
 - Net Savings Used to Determine
 - Program Evaluation and Design
 - Cost Effectiveness Analysis
 - Gross Savings Used to Determine Progress Towards EmPower Goal
 - Cost Effectiveness Measures at the Portfolio Level
 - Low TRC programs can be "carried" by Higher TRC programs





Marketing Efficient Lighting in 2012



EISA Who?

- 2010 MA study: Only 48% of retail store managers aware of EISA
- 2011 PacifiCorp studies: 92% of store managers aware

Scott Dimetrosky Apex Analytics

topteng



Apex Analytics

topteng





DoE Projected LED Market Share

	2010	2015	2020	2025	2030
LED market share (% of lm-hr)	-	9.5%	35.8%	59.0%	73.7%
Residential	-	8.1%	37.6%	60.7%	72.3%
Commercial	-	5.0%	27.8%	52.5%	70.4%
Industrial	-	8.8%	36.0%	59.2%	72.3%
Outdoor Stationary	-	29.0%	64.2%	81.6%	87.2%
topteng

DoE Report

Compact Fluorescent Lighting in America: Lessons Learned on the Way to Market

Compact Fluorescent Lighting in America: Lessons Learned on the Way to Market

> Prepared by Pacific Northwest National Laboratory

for U.S. Department of Energy Office of Energy Efficiency and Renewable Energy Building Technologies Program

June 2006





More saving. More doing:	For Pros Get It Installe	ad Tool Rental Gift Cards Ci	redit Center Savings Center How-To
SHOP ALL DEPARTMENTS SEARCH fome / Lighting Facts	ALL -	GO	🗮 CART MY LIST
Lighting Facts	ASICS - LED/CFL TECHNOLOGY	Y + DESIGN WITH LIGHT	dit Center Savings Center How-To Local Ad Help CART MY LIST LIGHTING LEGISLATION IGHTING LEGISLATION RN > how changes within the g industry will affect you > he right bulb types, s and luminosity LORE > re energy-efficient hs to design with light SIGN > e lighting changes can the mood of your room
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Summary Use all the tools

- Education
- Advertising
- Social media
- Incentives
- Emotional appeal





Enlightening Sales Associates on Lighting



Presented to: Northeast Energy Efficiency Partnership (NEEP) Residential Lighting Workshop, Stamford CT June 13, 2012 Monique O'Grady, V.P. of Communications The Alliance to Save Energy

What is the Alliance to Save Energy?

Mission:

 To promote energy efficiency worldwide to achieve a healthier economy, a cleaner environment, and greater energy security.

Organization:

- Staffed by 80+ professionals
- 35 years of experience
- \$15 million annual budget
- Recognized as the premier energy efficiency organization in the world





Education on energy efficient lighting choices

- Choosing new lighting choices
- Highlighting the energy and money savings
- Shopping by lumens and not watts
- Understanding the new lighting facts label

Who?



People and organizations that consumers seek out for information on new lighting options

- Retail Sales Associates
- Non Profit Organizations
- Utilities

New Bulbs Choices



- More Choices
 - Three types of new bulb choices
- Energy and Money Savings
 - Energy saved between 25% and 75%+
 - Help save on utility bills
- Last Longer
 - Over their lifetime the bulbs are typically less expensive than traditional bulbs, even with the higher purchase price added in.

New Bulb Costs



Lighting Choices SAVE YOU MONEY

Bulb Choice	Annual Bulb Energy Cost	Savings	
Traditional	\$6.00	Zero	
Energy-Saving Incandescent	\$4.50	\$1.50	
CFL	\$1.50	\$4.50	
LED	\$1.50 or less	\$4.50 or more	

Cost of electricity only, replacing a 60W incandescent used 2.5 hrs./day at \$0.11kWh

New Way to Shop



GOODBYE, WATTS. Hello, LUMENS.

THE NEW WAY TO SHOP FOR LIGHT

Lumens = Brightness Watts = Energy Used More lumens means brighter light!

Lumens vs. Watts



When replacing a 60-watt traditional bulb, look for a new bulb with about 800 lumens.

Lighting Facts Label



 New label helps consumers understand their purchase





Tools to Help You



Tip Card

- For sales associates
- Go to Alliance website to order tip cards
- www.ase.org/lighting



New Light Bulbs: What's the Difference

Simply part, many new bullin cave money by saling less energy and lasting lenger.

\$6 What you may be paying each year to light a space wyear have with one traditional balls.

\$1,50 About what you would guy to light the tame good will a CFL or LED. That's 54.50 in samings such you: the CFL of LED. That's 54.50 in samings such you:

10 to 25 the number of times longer (MERCN STAR CILL and LIDs text compared to traditional backs. Over their linkting, energy using balts are typically less experiment than traditional balts, new with a lingther parchase parts added in

What Are My Money-Saving Lighting Choices?



GOODBYE, WATTS. Hello, LUMENS.

THE NEW WAY TO SHOP FOR LIGHT

Choose your next light bulb for the brightness you want.

Lomens tell you have bright a built is. More iumens man brighter light. When replacing a c0-watt traditional incandescent built, lock far a new built that gives you about 900 terrates.



The Lighting Facts Label helps you understand your purchase.

The label has the lumens - or brightness - of the built, the entironated operating cost and IPs, and the colds of the light (from warm/yellow, to while, to cost/blask Energy-saving builts come in a wide targe of colors.



ENERGY **

energysavers.gov/lumens

Website Help

- Department of Energy <u>www.EnergySavers.gov/lumens</u>
- Federal Trade Commission www.FTC.gov (search lighting)
- Environmental Protection Agency <u>www.EnergyStar.gov/lighting</u>
- Alliance to Save Energy <u>www.ase.org</u>
- LUMEN Coalition <u>www.lumennow.org</u>



Video Help



Videos to help explain:

- New choices
- Labeling
- Lumens
- Go to <u>www.ase.org</u>
 - Search Lighting Videos
- Go to <u>www.EnergySavers.gov/lumens</u>
 - Click on Learn More



Thank You!



To download a copy of this presentation <u>www.ase.org/lighting</u>

BSE ALLIANCE TO SAVE ENERGY

Monique O'Grady Alliance to Save Energy V.P. of Communications <u>mogrady@ase.org</u>

PHILIPS sense and simplicity

Driving Energy Savings

Rene Burger –Senior Marketing Manager Utility Program Philips Lighting - North America June, 2012



Marketing Partnerships



PHILIPS Partnering Together IPS D sense and simplicity LITRON. ET SOUI The Energy To Do Great Things

Consumers are encouraged to purchase multiple products to drive energy savings. The reduction takes place at the register with an instant rebate, with the savings billed to all three sponsors



Philips/Lutron End Cap

- Timing: Ship May 15th
- In-Store: June 1st –July 31st
- Merchandising: End Cap
- Host order: Sensors 24-48 pieces per store
- Lamps: 72-144 per store
- Tri Fold Signage

Philips will be shipping product to fill end caps continuously for a 60 day period .



Why a Utility Program Survey??





Utility Program Perception/Understanding

- Philips utility program is relatively new
- Changes to the program have been put in place to streamline the process
- Changes in personnel
- Understand competitive programs and how they go to market
- What's new in utility programs
- Where are utility programs going
- Opportunities

Utility Program Partner Survey e-mail

- 1. Sample questions
- 2. Agree/Disagree examples
- 3. Program development questions

https://survey.qualtrics.com/SE/?SID=SV_9zVv7GHqGb5WDE8

What did Philips learn?



How well does Philips utility program do at various tasks?

Philips does a good job of keeping customers aware of new Energy Star products but doesn't seem to be proactive in identifying potential issues before they occur or accurate in invoicing.

		Completely Agree	Somewhat Agree	Somewhat Disagree	Completely Disagree	Agree index
P t	Philips responds to issues in a imely manner	23%	27%	23%	27%	0%
P iı	Philips is accurate in their nvoicing of programs	19%	24%	19%	38%	-14%
P id p	Philips is proactive in dentifying potential issues prior to them occurring	14%	27%	32%	27%	-18%
P n p	Philips keeps us aware of new Energy Star approved products, de-listed items, etc.	36%	36%	18%	9%	45%
P b y	Philips has shared essential ousiness knowledge across your organization	14%	33%	19%	33%	-5%
P e N = 213	Philips has focused employees who identify and neet customer expectations	14%	33%	38%	14%	-5%

How does Philips stack up against the "best in class" utility programs?

More than 4 out of 5 respondents felt that Philips utility program was either somewhat worse or much worse than their idea of a "best in class" utility program.



Philips is a relatively new program, with the learning's we can make adjustments now to improve

Philips Next Steps...

- 1. Meet with utility administrators on a monthly basis
 - Conference calls
 - On site visit
- 2. Review invoicing process to streamline
- 3. Improve accuracy
- 4. Improve communication
- 5. Review competitive programs and how they go to market
- 6. Resend survey in 4th quarter to check progress





QUESTIONS?

Rene Burger <u>Rene.burger@philips.com</u>



Survey link: https://survey.qualtrics.com/SE/?SID=SV_9zVv7GHqGb5WDE8

A Market in Transition: The New England Response

THE

ROUP. INC

NEEP Lighting Summit June 13, 2012

EE Lighting Market Snapshot – June, 2012

The EE residential lighting market is transitioning: 1. EISA:

- In effect, but **not** enforced
- Too early to determine legislation's impact
- 2. LEDs:
 - Omni-directional lamps entering the market
 - Consumers are experiencing sticker shock
- 3. Consumer Education:
 - Significant need for lumen education exists



Industry's Response

- Retail:
 - Stocking of CFLs, LEDs, and EISA-compliant bulbs varies by store segment
 - 92% of retailers are aware of the EISA transition, but only 32% intend to educate their customers about it¹
- Manufacturers:
 - Focusing on providing consumers with choice
 - Developing educational tools for lumens, color, and FTC labeling
 - Many program administrators require education as part of incentive programs



Example of select manufacturer education tools



CADMUS GROUP, INC.
The Northeast Response

- Massachusetts & Rhode Island
 - Implemented EISA consumer education advertising campaign:
 - Radio Ads
 - GE retail promotion
 - Facebook sweepstakes
 - Developed video explaining lumens and CCT
 - Planning major fall, retail promotion on LEDs





Mass Saver's Home Lighting Makeover



NO PURCHASE IS RECEIVARY.



MA/RI Lighting Video





The Northeast Response

- Efficiency Vermont
 - Developing education campaign focusing on explaining lighting technologies and how to select the right bulb
- NYSERDA
 - Developing web-based tool to explain various lighting technologies and their benefit to consumers
 - Developed fact card to educate customers on lumens and the Lighting Facts label
- United Illuminating
 - Implemented media campaign to educate consumers on energyefficient lighting
 - Developed fact card explaining EISA transition, CCT, and right application for LED and CFLs
- Efficiency Maine
 - Using retail events to educate consumers on lumens, CRI, and CCT



Where do we go from here?

- Not business as usual programs need deeper engagement strategies:
 - 1. Protect CFL market share and grow when possible
 - 2. Grow market share for LED replacement bulbs, strategically
- Use tactics that will continue to spark behavior change
 - In-store displays & events, online advertising, retail POP, blogs, videos, social media



Mark Michalski The Cadmus Group, Inc. 617.673.7249 <u>mark.michalski@cadmusgroup.com</u>





Message to Consumers: See Yourself in the Best Light







Discover Ductless. Sweepstakes ends 12/31/11

GoingDuctless.com

CLICK HERE

TopTen: Finding the Best Light

- Lab data + <u>human evaluation</u> is key to success
- Consumer Reports also uses panels of human subjects to assess products



<< More Preferred

Less Preferred >>



Smooth edge Bright center

Patterns and other irregularities



High intensity Most light in beam

Low intensity

Streaks



SCREENING

ENERGY STAR data Sort by category Confirm availability 2700-3000K CCT Identify unique models

Sort on efficacy



Active power **Beam angle** Beam appearance CBCP CCT CRI Dimming Efficacy (beam) Efficacy (overall) Lamp appearance SPD System integration Thermal **Total luminous** flux # lamp candidates

3 scoring

Energy Efficacy **Beam efficacy Power factor Economics** Simple payback Lifetime cost **Photometrics** SPD variance **CRI** variance DUV (delta UV) Light appearance Human factors **Beam imagery** Dimming behavior





Message to Consumers: See Yourself in the Best Light



THANK YOU!

NEEP Residential Lighting Workshop Highlighting Opportunities of the NE Residential Lighting Strategy to Achieve High Efficiency Lighting Solutions June 13, 2012 Hilton Stamford Hotel–Stamford, CT

lmalik@neep.org

