

# Buildings: Getting Buy-in from Consumers, Businesses and Investors

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# Making Electrification Real: Getting Buy-in from Consumers and Lenders

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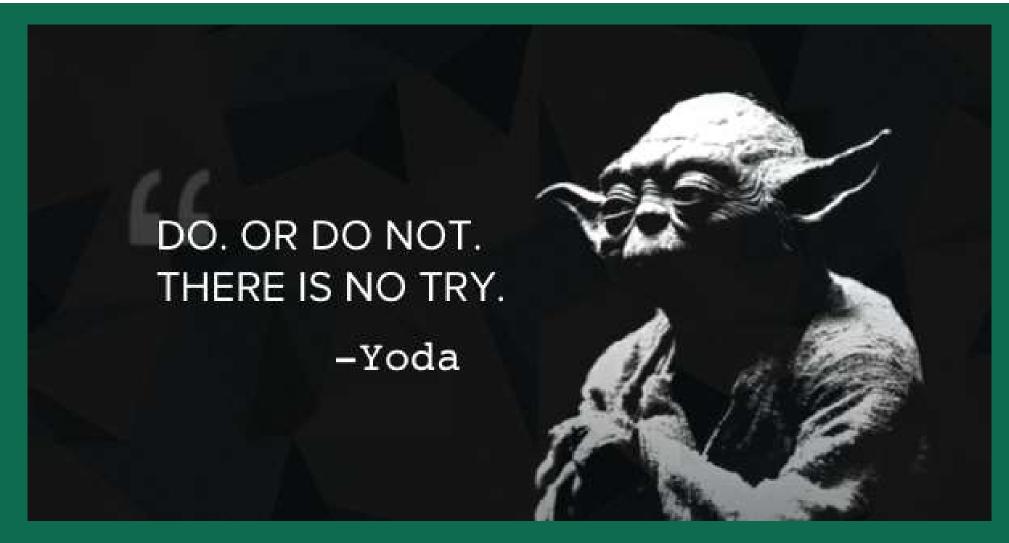
# **Green Energy Consumers Alliance**

- Mission to harness the power of consumers to speed the transition to a low-carbon future
  - > 10,000 Heating Oil members
  - 0 10,000 Green Powered members & EV buyers, most of which have gas









### **Massachusetts Ambition**

- Efficiency plan for 2019-2021 would install 65,000, ~ 2X rate of 2018
  - o (38,000 Residential, 6000 Low-Income, 18,000 C & I)
    - Residential incentives = \$109 million, or 20% of Residential incentive budget
  - Maintaining that level of effort results in >200,000 by 2030
- Mass. Comprehensive Energy Plan calls for 500K to 750K installations by 2030

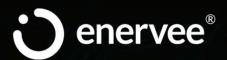


# **Heat pump installations 2017-2019**





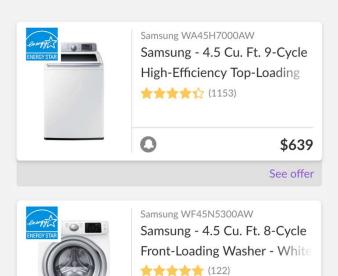








# Which is more efficient?



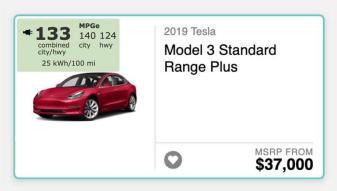
PRICE DROP!

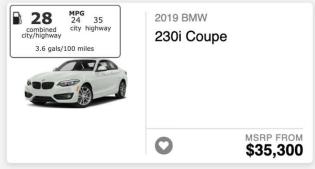


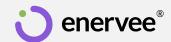
\$648



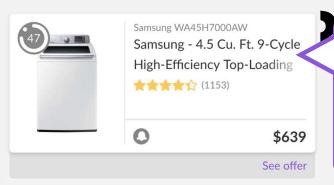
US purchases/year

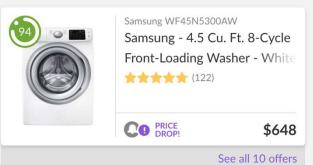






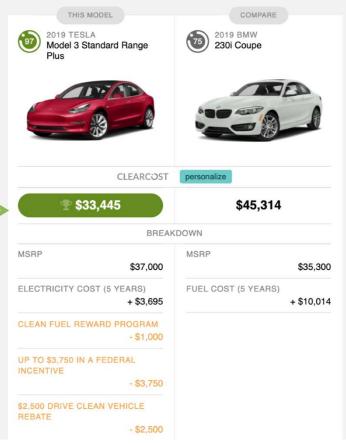
# Visible Efficiency →







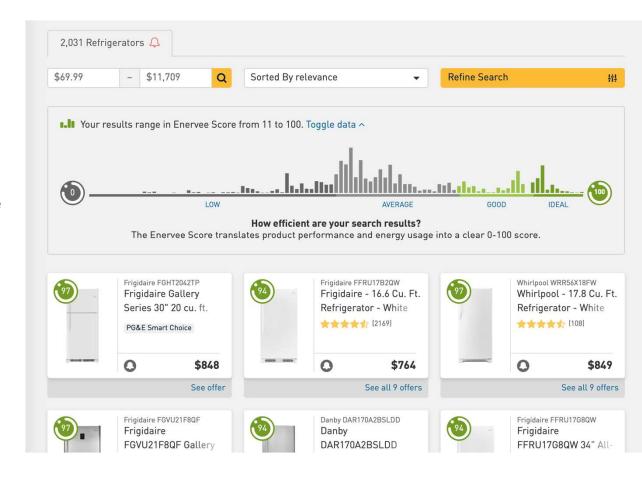






## The Enervee Score®

- Universal, 0 to 100 relative energy efficiency rating
- Dynamic, updated daily
- Spans all products in 26 categories including retail prices and offers
- Proven to drive more efficient purchase decisions

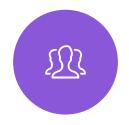


#### PROVIDER BENEFITS



# Why utilities love it

# ENERGY EFFICIENCY & DEMAND RESPONSE



& HIGHLY
SCALABLE
TRC as high as 2.67
Increased DR participation

### **CSAT**



# CUSTOMER SATISFACTION

CSAT lift up to 24% Increased participation into Rewards Programs

### **ELECTRIFICATIO**



### VEHICLES, SOLAR, STORAGE, HEAT PUMPS 33% of car shoppers bought EVs

33% of cal shoppers bought EVs
Increased Community Solar
enrollment
Increased Battery Storage placement





















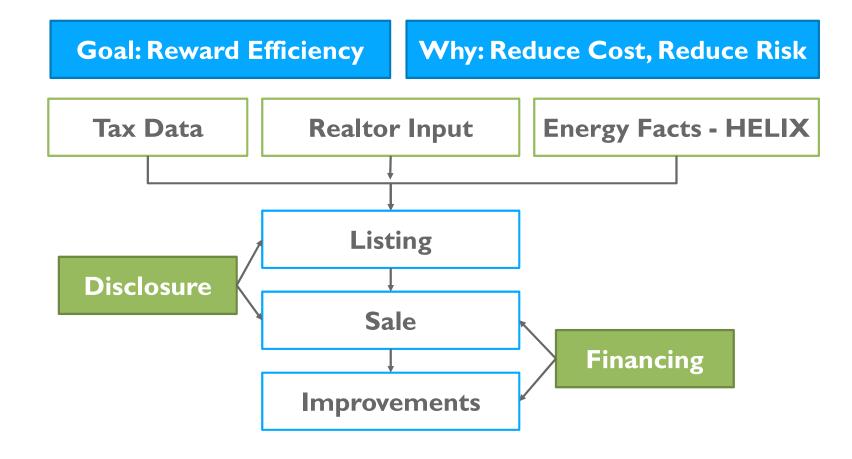
Transparency in Energy Costs & Real-Estate

Véronique Bugnion CEO

### The Real-Estate Transaction

Household energy is approx. 20% of total energy use





## What Energy Information Can/Should Be Disclosed?



#### **Certifications**

- Home Energy Score, HERS, LEED,
   NGBS, EnergyStar®, ZERH, State...
- HELIX

#### Solar

- Capacity & estimated production
- Type of ownership
- HELIX (20 States)

Data Intermediaries

MLS

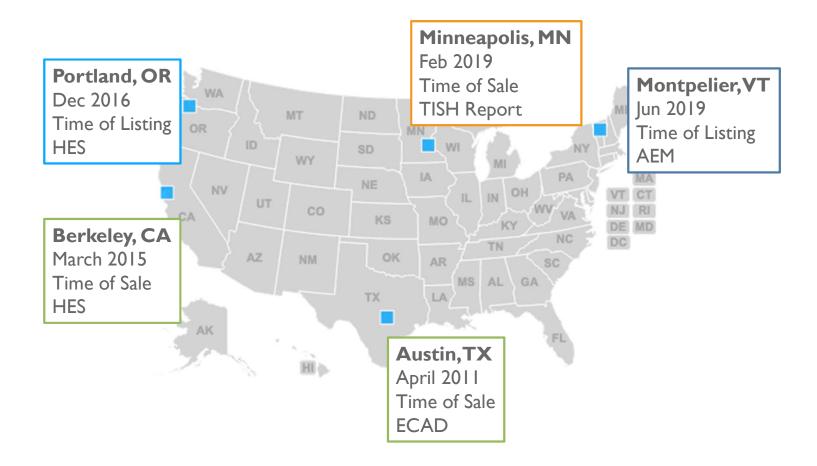
Portals, Broker Sites ...

### Everything else is missing...

- EnergyStar® energy systems and appliances
- DIY & contractor home efficiency improvements

### State of Disclosure





## **Energy Costs & Home Financing**

### **Current Situation: Specialized Mortgage Products**



### Appraisal – "Comps"

- HERS rated homes sell for 2.7% more than unrated homes\*\*
  - +2% for every 10 HERS points
  - 4<sup>th</sup> quartile homes sell for 5.2% more than I<sup>st</sup> quartile homes
- Home energy attributes need to be incorporated in the appraisal process
- Automate energy valuation and connections to certification and solar databases

\*Sahadi & al., IMT&UNC, 2013

\*\* Freddie Mac, publication forthcoming

### "Ability To Pay"

- Buyers of EnergyStar® homes are 32% less likely to default\*
- Within EnergyStar® homes, the greater the efficiency, the smaller the likelihood of default

