

Getting consumers on board.

Electrification is awesome – but how do you get people to buy electric?

NEEP Summit • 10/3/18



We create a market advantage for organizations that create a sustainable future





energypulse™ ecopulse™ b2bpulse™

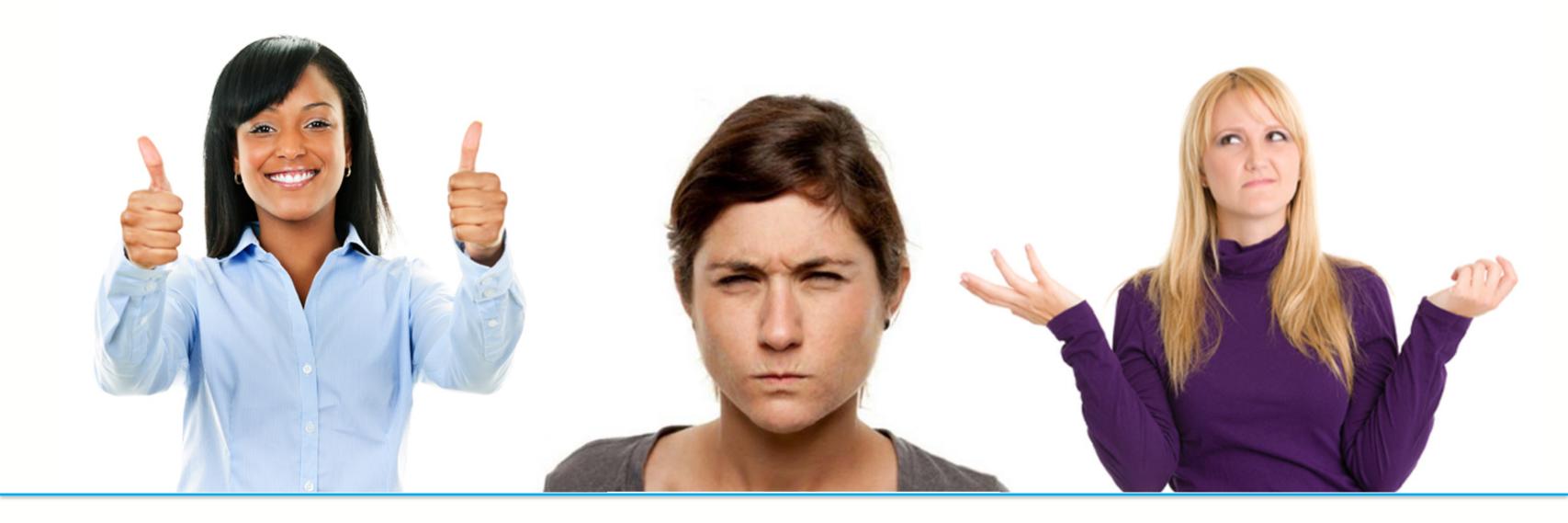
..and we end with communications that build brands, shift perceptions and drive sales.





Moving Americans towards electrification is a little like our challenge with engaging them in energy efficiency

Shelton







"Cars and trucks are the leading cause of climate change"

"In 10 years, EV's will be the new normal"

"Electricity is cleaner than gasoline"



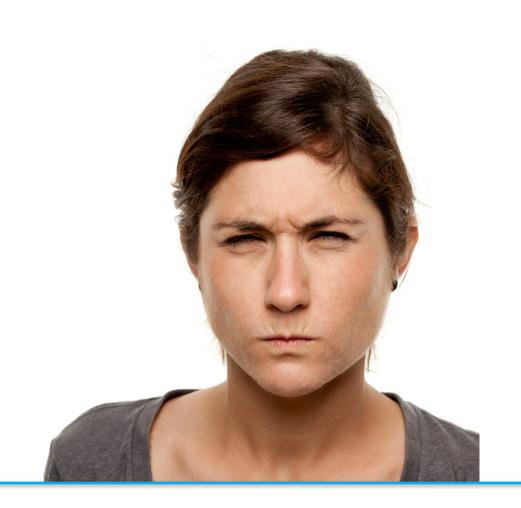
But only



are even considering purchasing a plug-in hybrid or all-electric vehicle in the next year

Source: Energy Pulse 2018





"They're too expensive"

"There's nowhere to charge/it takes too long"

"The car manufacturers should make this easier on us!"





Meanwhile, on the home side of the electrification equation...





53% think natural gas heating is better for the environment...





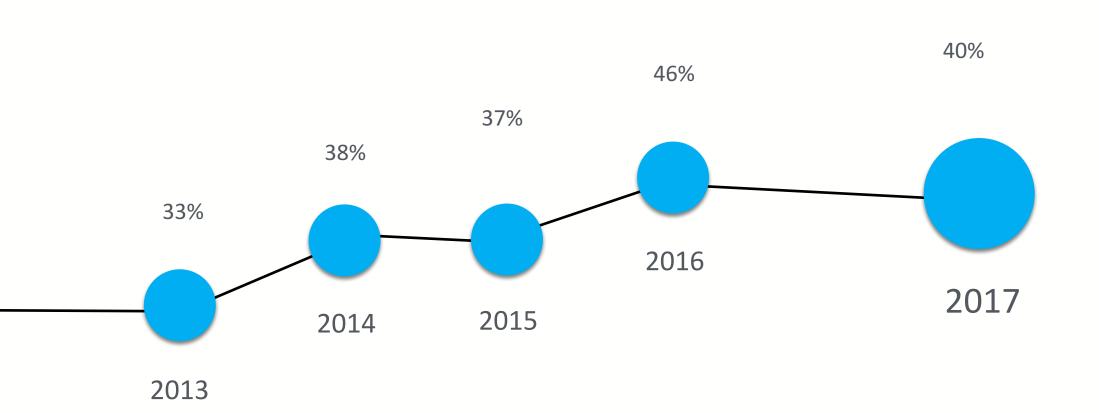
53% think natural gas heating is better for the environment...

...unless they heat with electricity.





Would you like to be seen as someone who buys eco-friendly products?





This means we have to create a new social norm, a new widely-held belief that electricity is greener.

And that will take aggressive marketing





And we have to overcome a very real obstacle...





So...

- ✓ The wind is at our backs Americans want to be greener
- ✓ "Educating" folks isn't enough...we have to create a belief that electricity is greener and better, and create a new social norm
 - That means overcoming the green position Natural Gas already owns by virtue of its name
- ✓ And we have to make options and infrastructure widely available



Thank you!

Suzanne Shelton sshelton@sheltongrp.com 865-524-8385