

Pennsylvania Heat Pump Summit

Agenda

- **Welcome messages:** 8-8:25am
- **Industry Perspectives Panel:** 8:25-9:15am
- **Break:** 9:15-9:30am
- **Training Session 1:** 9:30-10:30am
- **Break:** 10:30-10:40am
- **Training Session 2:** 10:40-11:40am
- **Incentive Programs:** 11:40-12:00pm
- **Audience Discussion:** 12:00-12:10pm

Thank you to our:

Planning Partners



Venue Partners





Who We Are

Mission

Our reason for existing

To champion efficiency as the foundation of a clean, just, and resilient energy economy.

Vision

The future we intend to help build

Energy efficiency anchors all efforts to meet our ongoing energy needs, improve health and comfort, promote energy equity, and protect our climate.

Values

The guiding principles for all we do

We support energy efficiency that grows strong local economies, helps create resilient communities and healthy buildings, addresses pressing environmental issues and advances an equitable, just and

The EEA “Family of Organizations”



EEA is a 501(c)(3) nonprofit.

What We Do:

- EEA works to increase energy efficiency awareness and encourage energy efficiency action.
- Educate public officials, regulators, other stakeholders about energy efficiency industry matters.
- Engage stakeholders and the business community.



KEEA and EEA-NJ are state-facing programs of a single **501(c) (6) trade association** for the energy efficiency industry.

What We Do:

- Advocate for and advance energy efficiency policy. (state-level lobbying)
- Serve our Membership.
- Convene our members to share best practices and to network

Why We're Here Today

- Heat pump technology has become more effective, efficient and comfortable for residents since the 1990s
- The market for heat pumps continues to expand
- Even without rebate programs, heat pumps have been shown to decrease long-term energy costs for consumers
- Despite a growing market and rebate programs:
 - Consumers are still skeptical
 - Workforce needs are evolving

Goals for today's session:



- **Review the latest information about heat pumps**
- **Dispel common misconceptions**
- **Provide you customer-facing strategies to help you sell them**
- **Provide actionable insights to help you succeed in the growing heat pump industry**

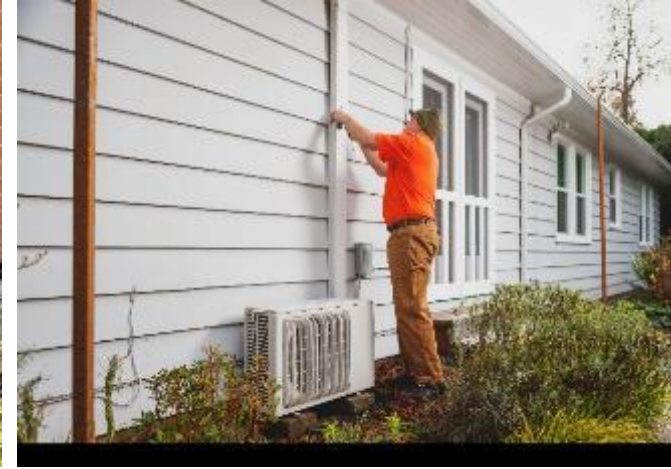


Technology and Market Overview

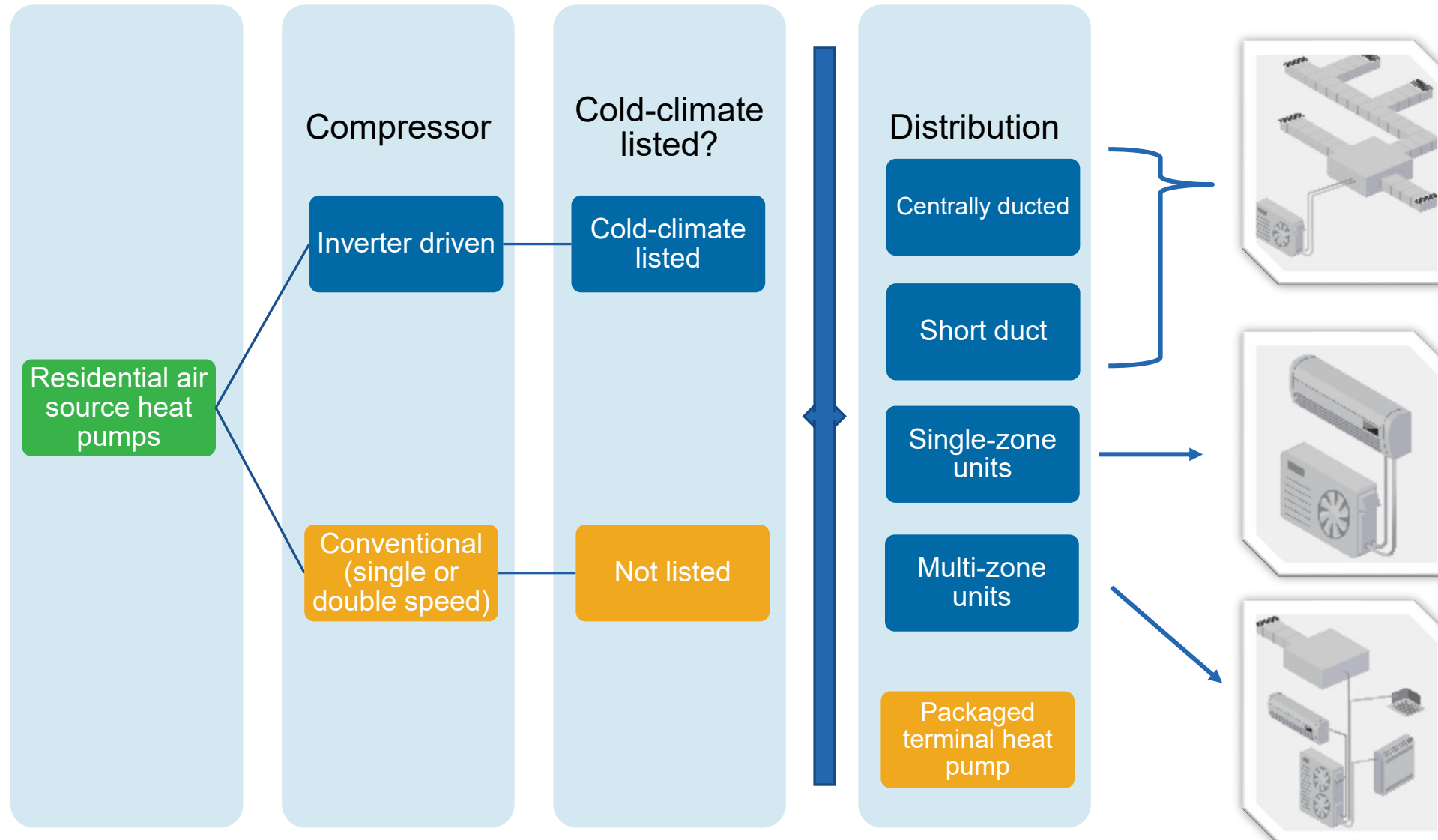


In Focus Today: Residential Air-Source Heat Pumps

- **Residential heat pumps**
 - Minisplit heat pumps
 - Centrally ducted heat pumps
 - Dual-fuel heat pumps
 - Air-to-water heat pumps
 - Ground source heat pumps
 - Gas fired heat pumps
- Commercial heat pumps
 - VRF heat pumps
 - RTU heat pumps
- Industrial heat pumps



Residential Air Source Heat Pump Taxonomy



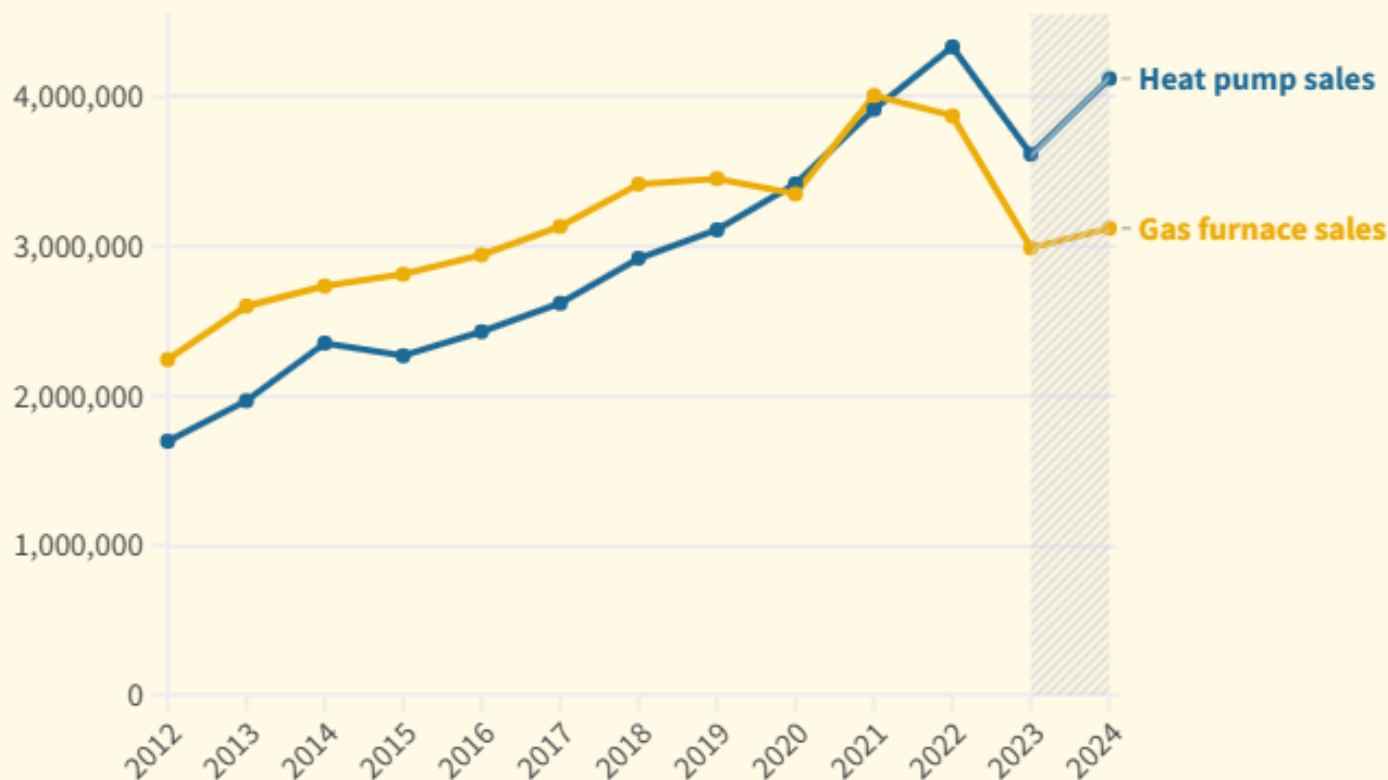
Heat pumps outsold gas furnaces by their biggest-ever margin in 2024



Takemura, A. F. (2025, February 20). *Heat pumps outsold gas furnaces by their biggest-ever margin in 2024*. Canary Media.
<https://www.canarymedia.com/articles/heat-pumps/heat-pumps-keep-widening-their-lead-on-gas-furnaces>
Both title and interactive graph pulled from article

Heat pumps continue to outsell gas furnaces in the U.S.

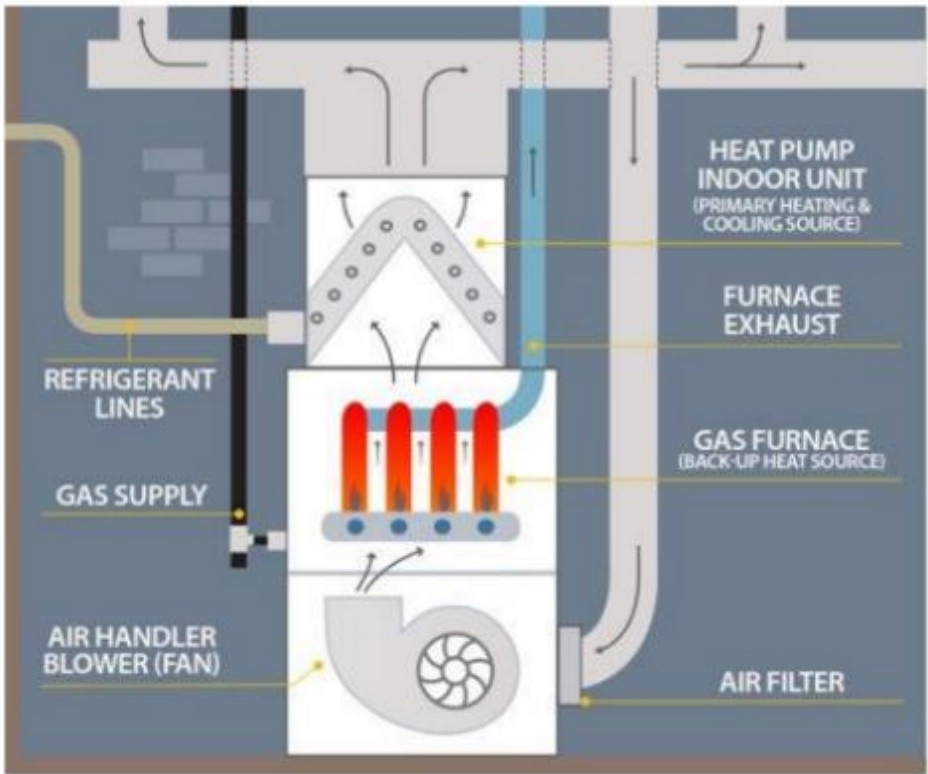
Units shipped per year



Source: Air-Conditioning, Heating, and Refrigeration Institute, Canary Media



Hybrid (Dual Fuel) Heat Pumps



Type of Dual-Fuel Heat Pump	Model examples	Relative Cost	Cold-climate potential performance
Single or two-speed	Available from all manufacturers	Low	No
Modern inverter system	Top-tier from all manufacturers	Moderate to High	Yes
Standalone add-on inverter system (outdoor unit + indoor coil)	Bosch IDS Gree Flexx Mitsubishi Intelli-heat Samsung Hylex	Moderate	Yes
Multizone inverter system	Daikin VRV LIFE Carrier/Bryant Crossover Mitsubishi Intelli-heat	Moderate to High	Yes

**Josh Anderson,
Universal
Audenried Charter
High School**

**Steve Luxton,
Energy
Coordinating
Agency**

Industry Perspectives Panel

Aaron Martin - Mitsubishi
Mark Thomson - LG
Jared Shari - Daikin
David Lamb - Pierce-Phelps

Training Curriculum

Right Sizing Journey

Identify homes loads.
Identify resident wants
and needs.

Evaluate equipment
that can meet goals.
Determine how far
residents wish to go.

4

Install properly.
Educate residents to
operation.
Set controls.

2

Recognize applications
and limitations.
Identify fuel types.

3

1

Right Sizing Journey



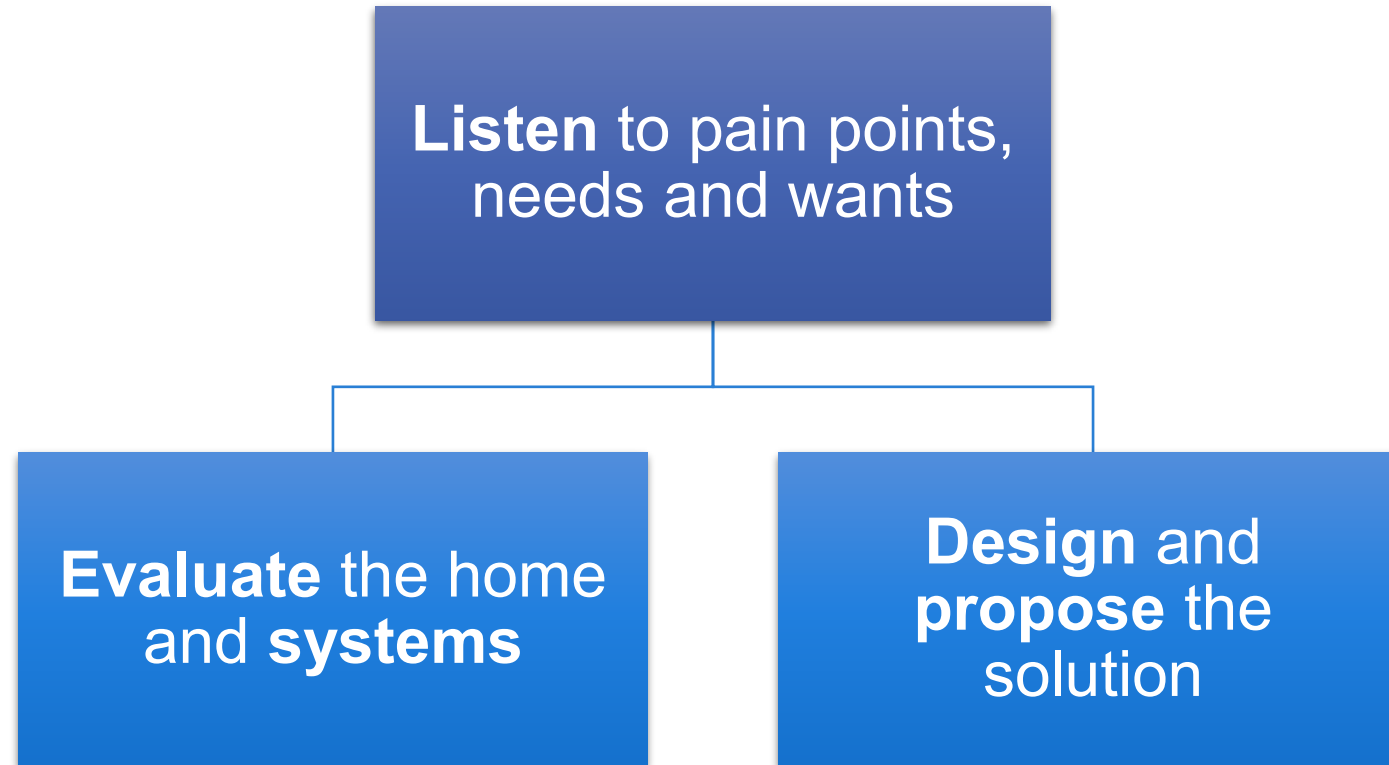
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Identify homes loads.
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Install properly.
Educate residents to
operation.
Set controls.

Recognize applications
and limitations.
Identify fuel types.

A Deeper Look at Pain Points, Needs and Wants



The Bullseye Pie of Customer Decision-Making

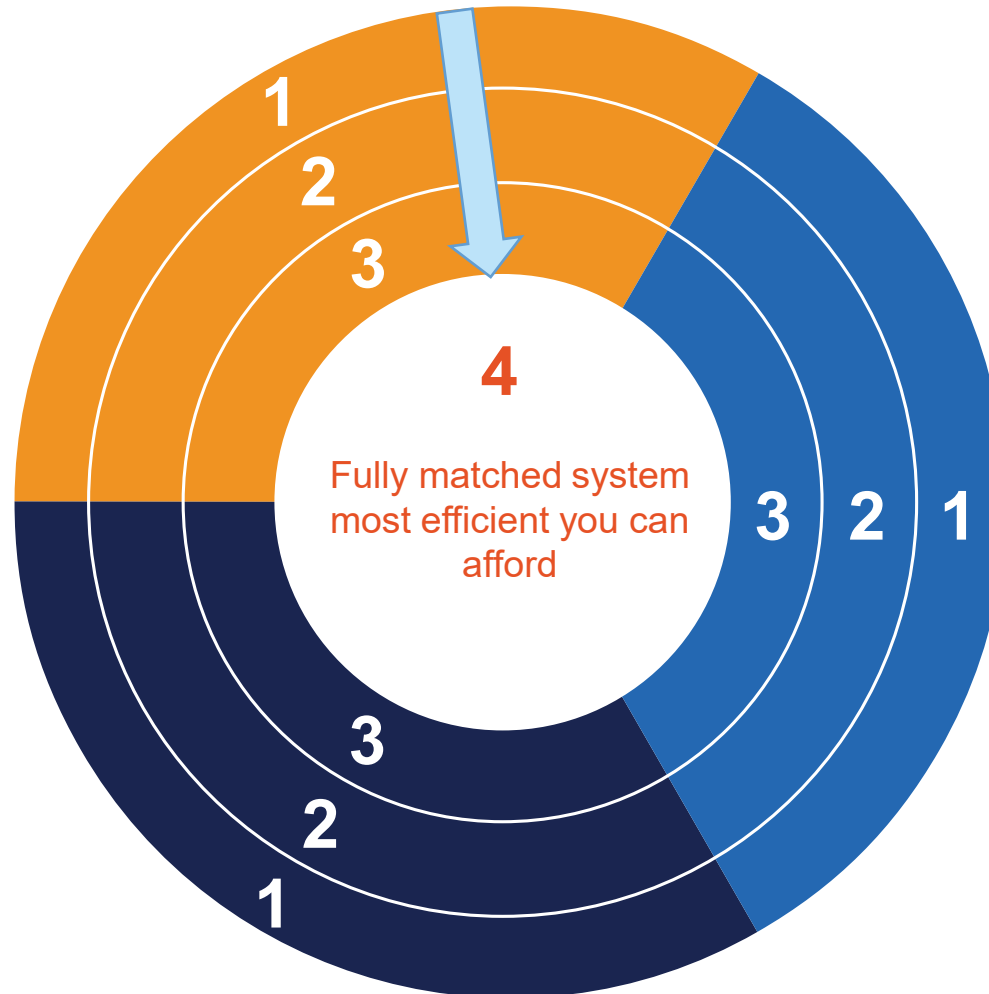
Single-Family Homes with fuel-fired forced air HVAC

Furnace Replacement

1. Multi-stage furnace at least as efficient as legacy
2. Multi-stage furnace & tune up remaining equip
3. More efficient furnace & compatible with future high efficiency heat pump

Planned Replacement

1. Load reduction and tune up legacy equipment
2. Single system replacement and tune up remaining equip
3. Fully matched system more efficient than legacy



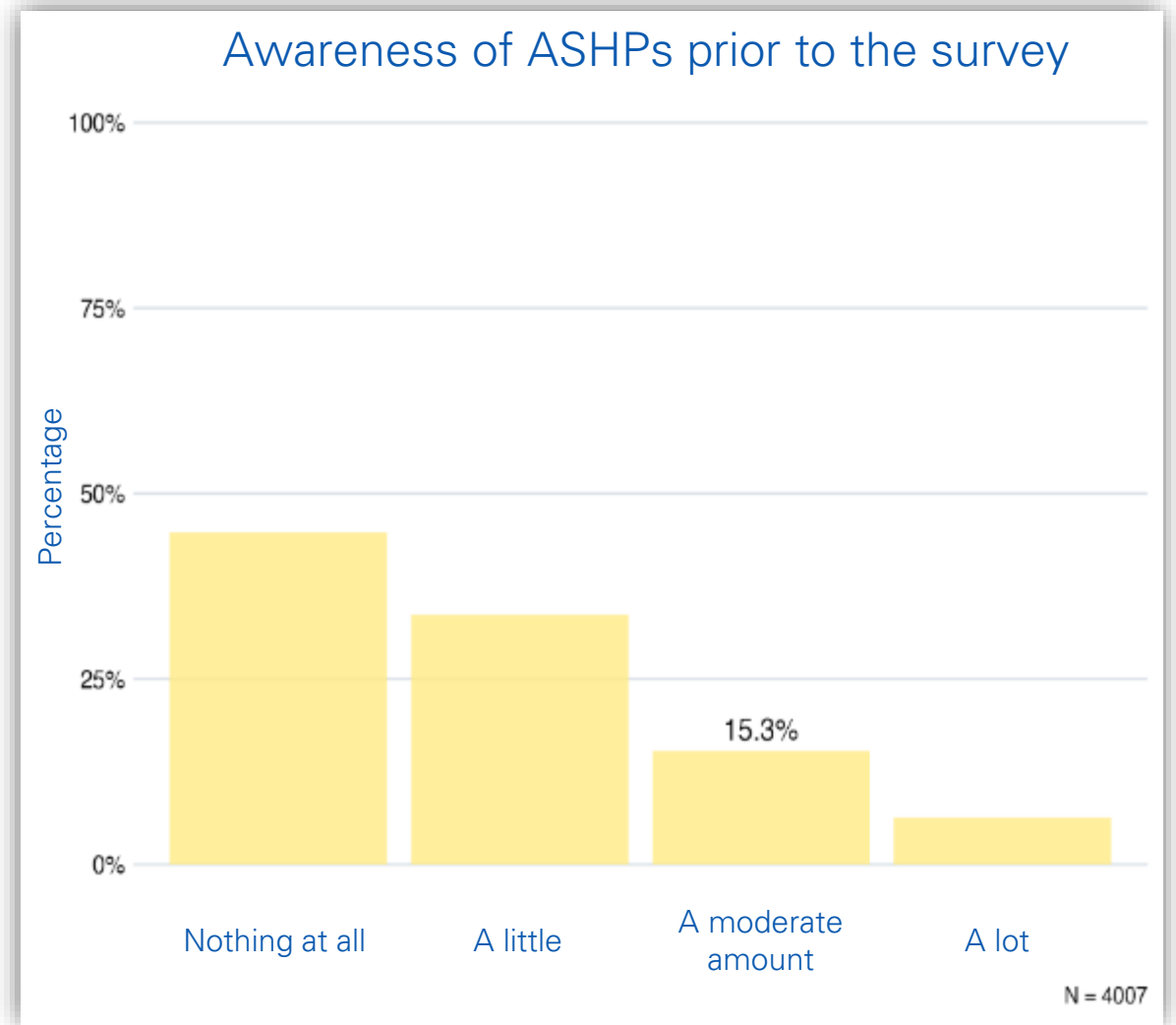
AC Replacement

1. Heat pump at least as efficient as legacy AC
2. Heat pump & tune up remaining equip
3. More efficient/inverter heat pump to improve comfort and/or improve operational costs



78% of survey participants knew little to nothing about ASHPs.

The work is not about saying the perfect thing to the perfect homeowner, the work is **normalizing heat pumps and piquing interest and conversation.**



Cost is the number one consideration for upper Midwesterners when choosing a home heating system.

Beyond installation costs, homeowners are also curious about:



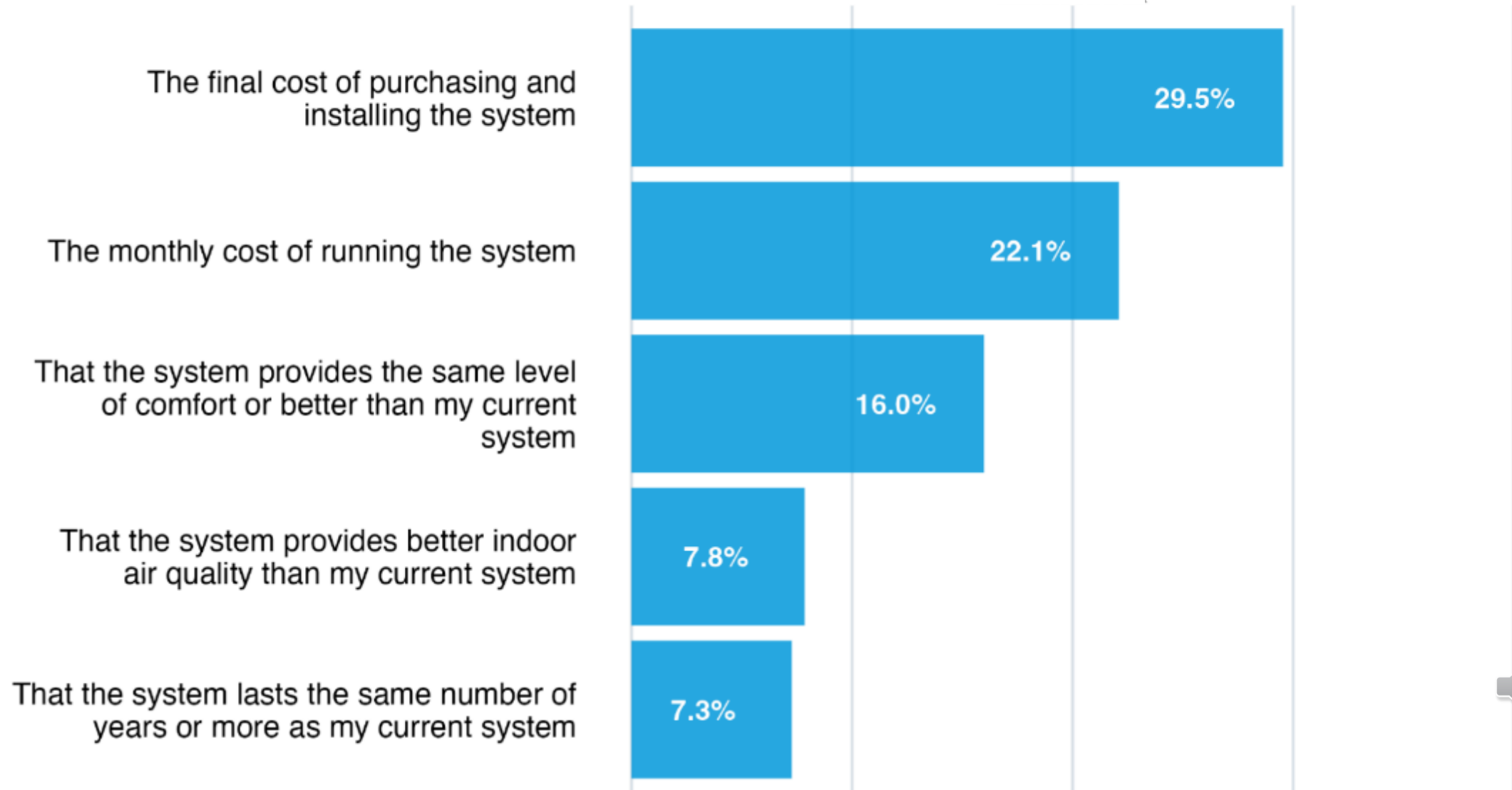
How heat pumps
can maintain
current comfort
level

How heat pumps
can improve
indoor air quality

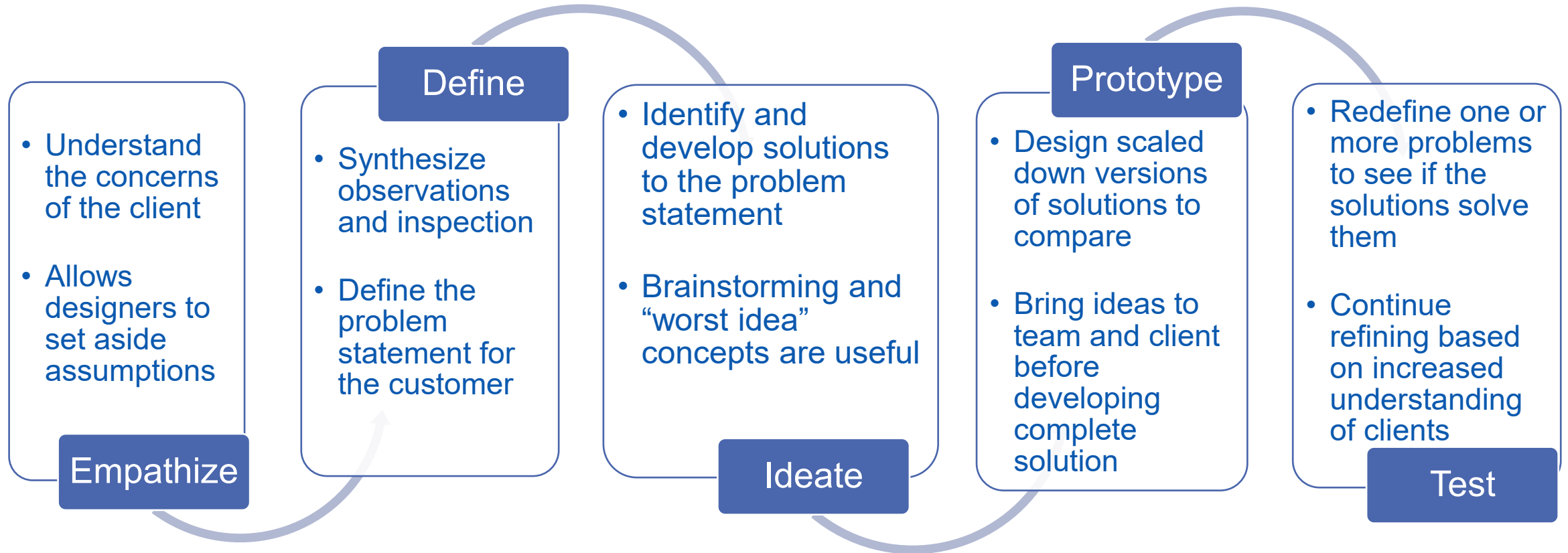
The longevity of
heat pumps

How their current
contractor can
continue service
& maintenance

Top-ranked factors in home heating system decision-making



The Customer First *Thinking* Process





Sizing, design, and selection is often done based solely on rules of thumb and based on previous sized systems.

“Variable Capacity Air Source Heat Pumps perform best and meet savings goals when sized appropriately for system type, application, and supplemental fuel type.”

Current Common Approaches to Load Calcs:

What People are Putting in it Most Often



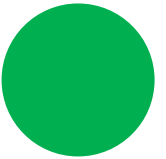
“Shoot from the hip”



Sized off existing equipment size



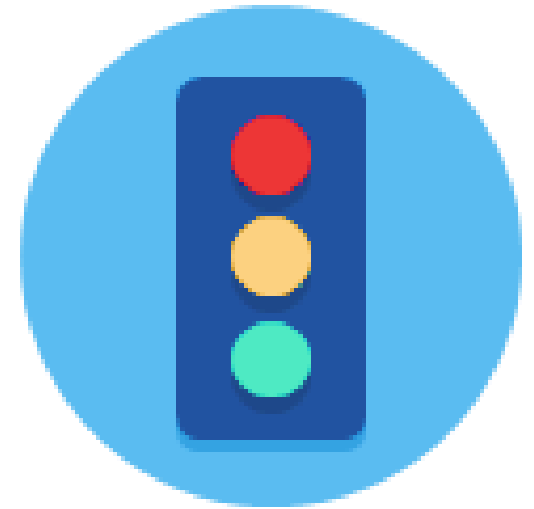
Using rules of thumb



Utility bill analysis



Block load calculation

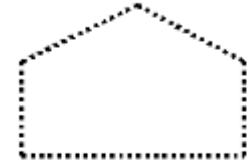


Sizing – Rules of Thumb

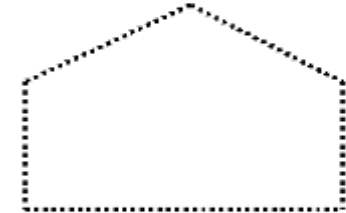
- One thousand BTU per 100 sq ft
- One cfm per sq. ft. of house
- 35 btu per sq ft
- Tonnage = half the number of cylinders in the customer's biggest car/truck
- What's in the shop today
- 1/2 ton bigger than their neighbor

Air Conditioner or Heat Pump Sizing Chart

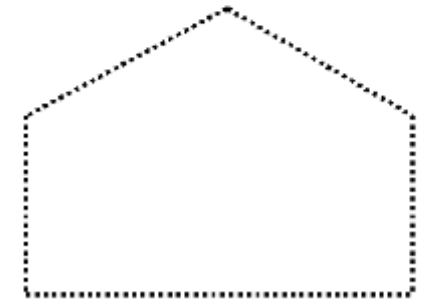
(Please understand that this is meant as humor, however it is just as accurate as "x" number of square feet per ton!)



1 1/2 to 2 ton

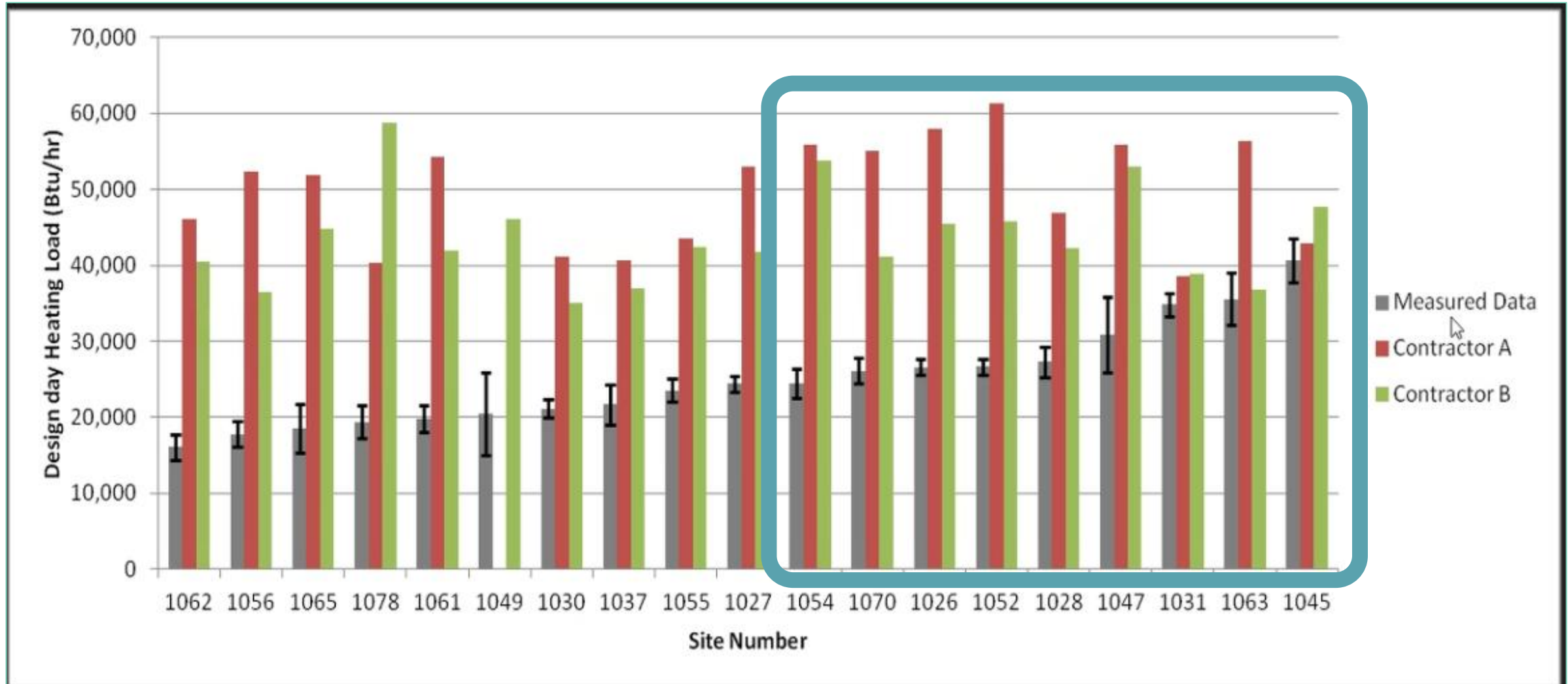


2 1/2 to 3 1/2 ton



4 to 5 ton

Concerned that Manual J Won't Size Large Enough?



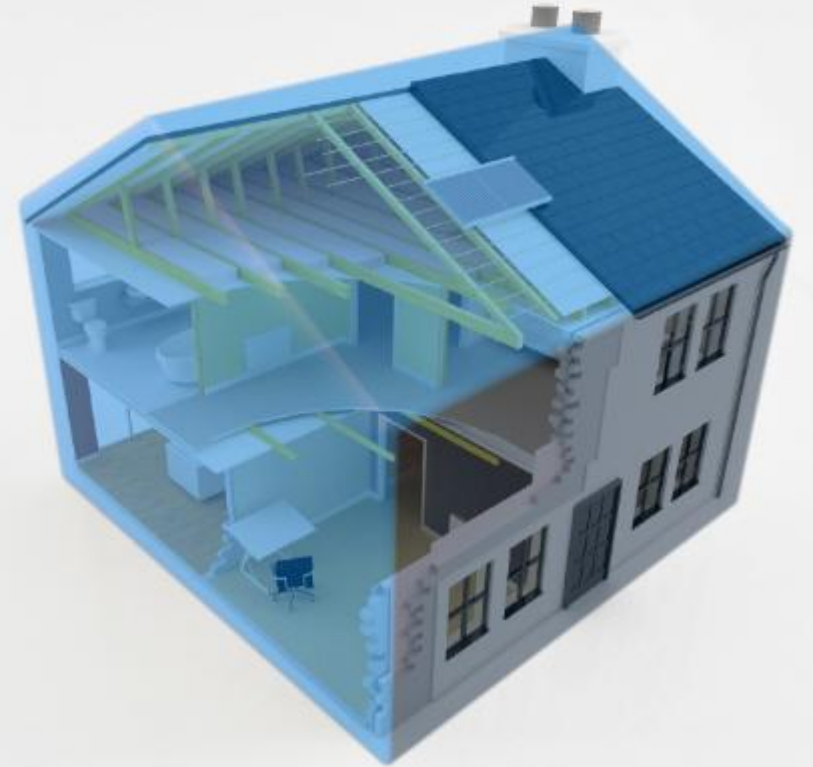
Low quality methods

- Duplicating existing equipment size
- A rule of thumb
- The Heating Load Estimator



Medium quality methods

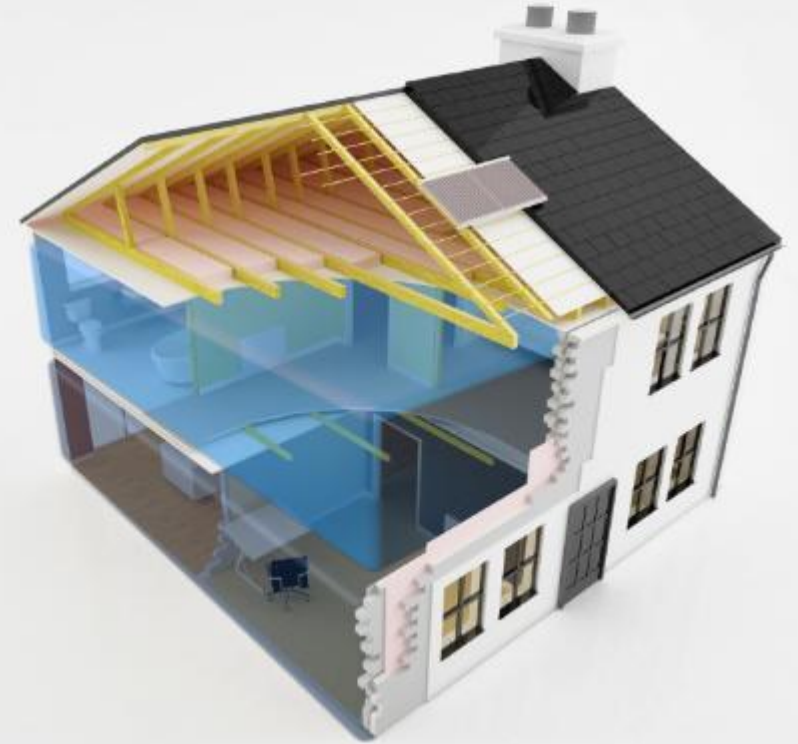
- Comfort consultation
- Block load calculation
(Manual J or equivalent)
- Account for detailed building envelope information
- Factor in design temperatures



High quality methods

- Comfort consultation
- **Comfort Survey**
- Room-by-room Manual J or equivalent
 - Account for detailed building envelope information
- **Ductwork evaluation**
- Factoring in existing equipment's run time or customer's utility bills
 - When applicable
- Factor in design temperatures

“The Home as a System”



Data Collection: Three Primary Steps

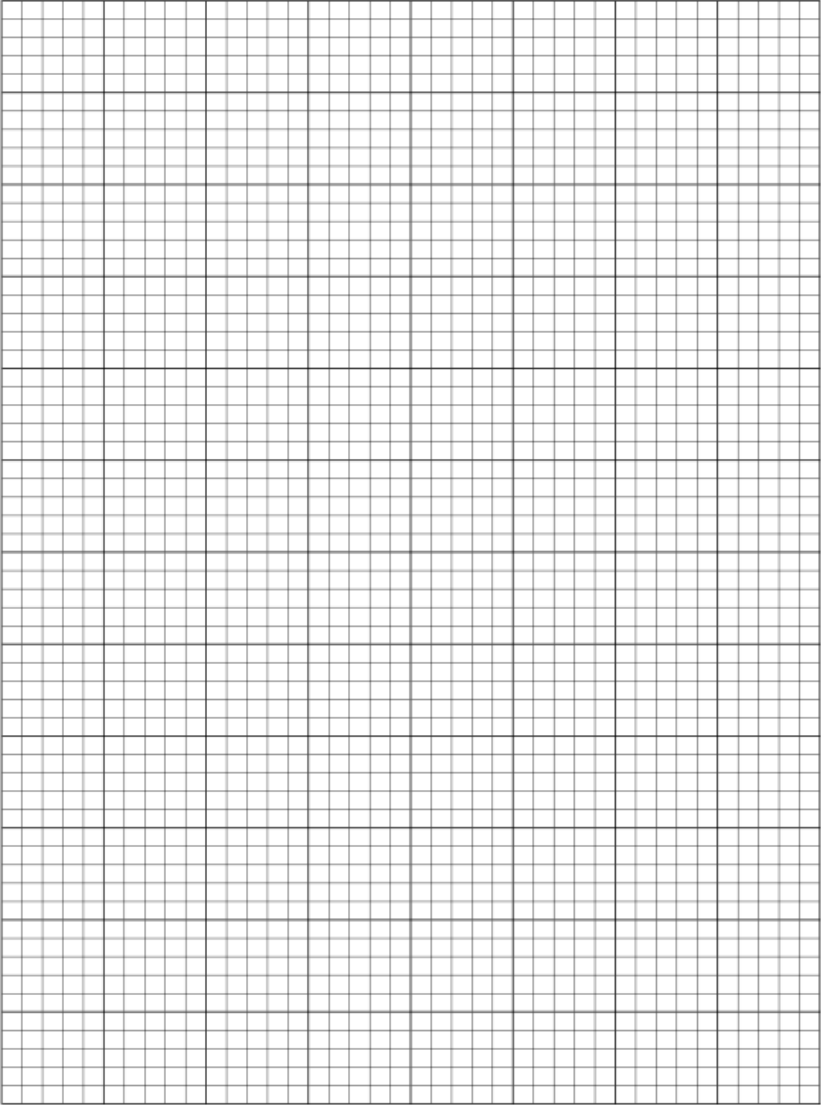
**From Energy Vanguard Available to
download from their website**

1. Start with house drawing, then
2. Move on to home data collection, then
3. Move on to system data collection

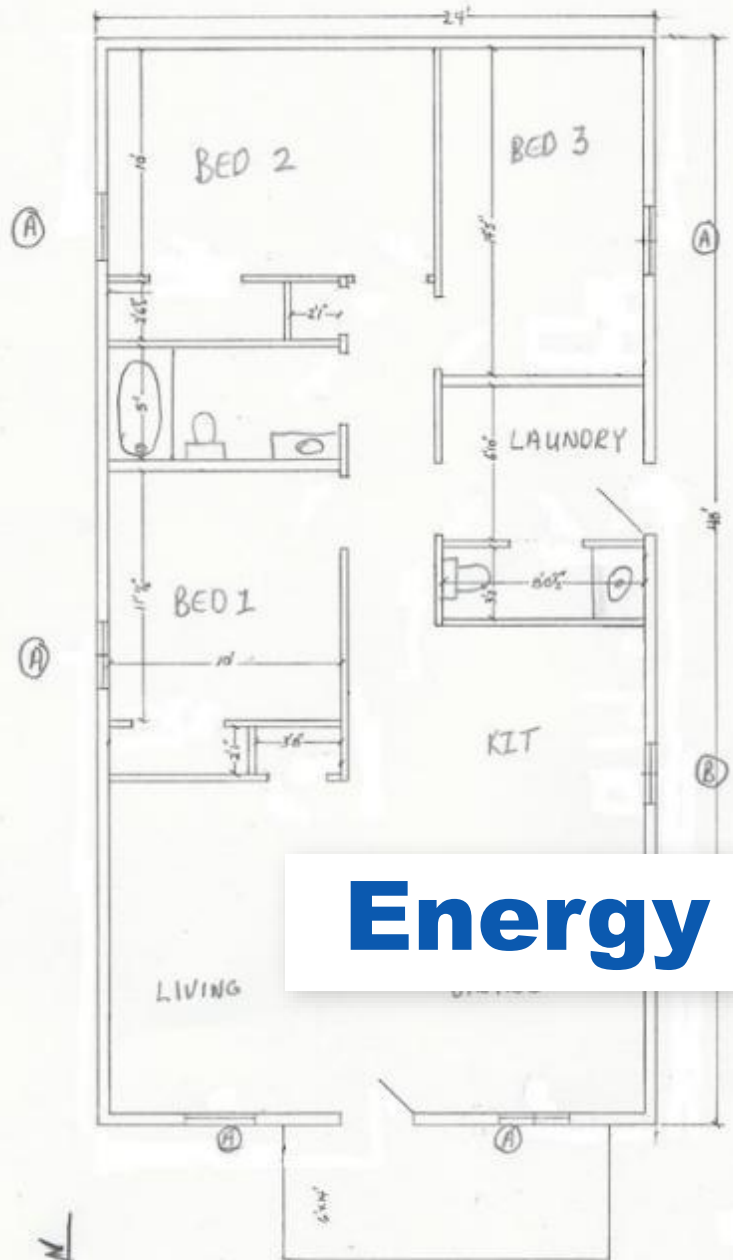
<https://www.energyvanguard.com/hvac-design/data-collection/>

House Floor Plan
Show rooms, exterior doors, windows, register, duct and air handler locations.

Circle Orientation: N S E W



Energy Vanguard Data Collection Form



ROOF
4/12 w 12" OH

2'x4'x6'
R5 w120

EXT DOORS
3-0 STEEL
INSUL

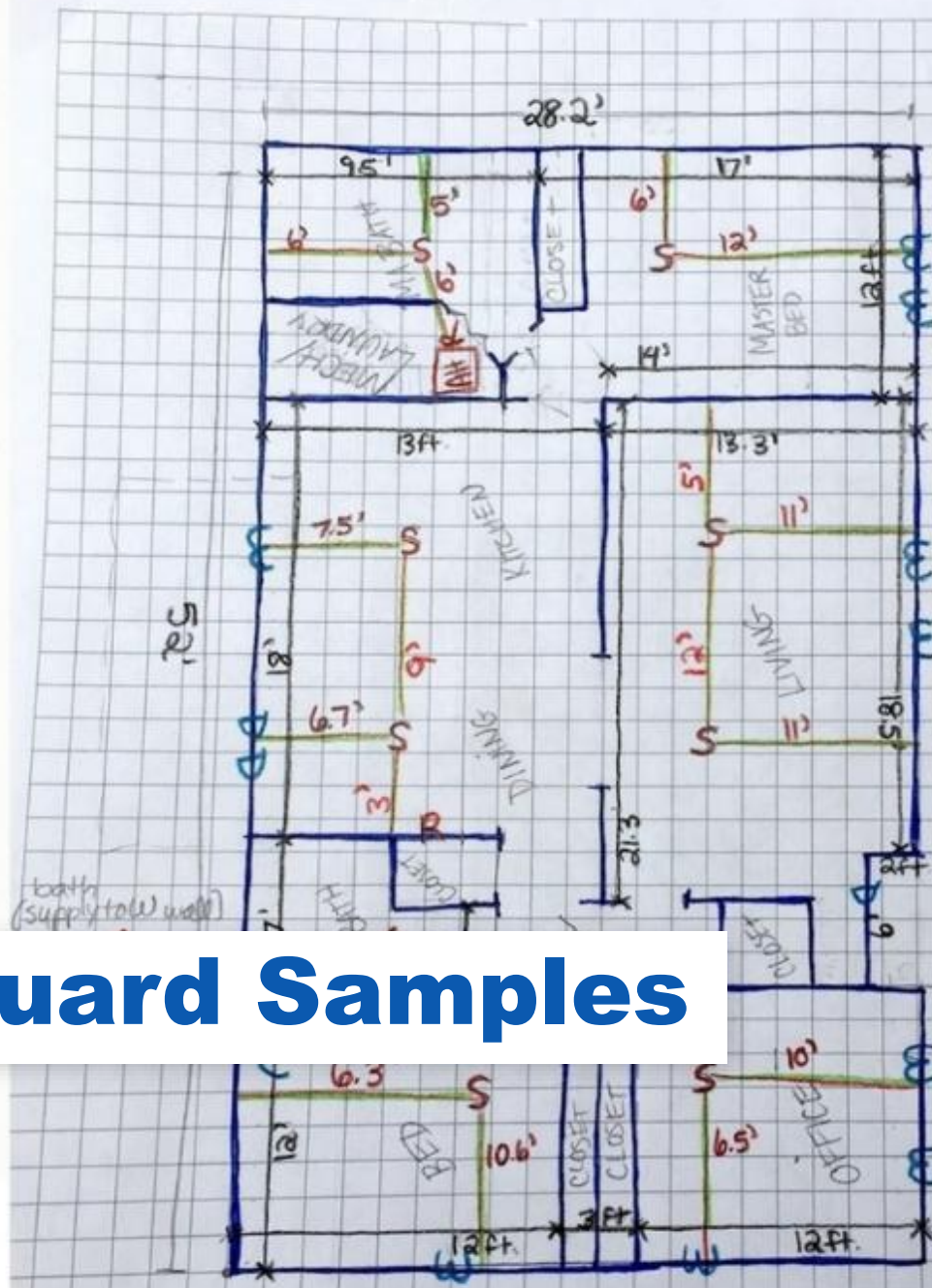
WINDOWS

(A) 3-0 X
5-2

(B) 2-8 X
3-0

SINGLE HUNG
LOW E

Energy Vanguard Samples



S=supply
R=Return
AH=Air Handler

W=Window
D=Door

Ma Bed ceiling = 9.3 ft

Ma Bath ceiling = 8.75 ft

All other ceiling = 8 ft.

Ma Bed & Bath have slab.
All other crawl.

All supplies are = 6 in
except guest bath = 4 in

Return in kitchen = 12 x 24

Return in HVAC closet =
10 x 20

Wall lengths are black

Supply distances are red

Walls are blue

Generalized Housing Market Identification

- Pennsylvania Average Home Size = 1814 sq. ft.
- Average Home Size in America = 2,200 sq. ft.
 - Shrinking Trend
- Pittsburg average age = 64 years old (1961)
- Harrisburg average age = 48 years old (1977)
- Philadelphia average age = 90 years (1935)
- Row houses abundant = median of 1280 square foot
 - What does this mean for Manual J???

Free Online Sizing Tool – Using Today

HVAC
SIZING TOOL

back to
BetterBuilt^{NW}
site and resources

Register

Passwords are required to be a minimum of 6 characters in length.

Email


First Name

Last Name

Company

Password

Confirm Password

[PRIVACY AND TERMS OF SERVICE](#) Brought to
you by 

<http://hvac.betterbuiltinw.com/Account/Register.aspx>

Example Houses

Older house (1940s)

- 1814 sq ft, 2 story home over a semi-conditioned basement.
- Heating load double the cooling load.

Newer house (2010)

- 2000 sq ft, 2 story home over a partial basement
- Heating and Cooling loads are much closer.

Example House – 1940's Home



PA 1940's Home	
Site ID: 31833	Heating: 65,500 BTU/hr
Area: 1,814 ft ²	Cooling: 23,000 BTU/hr
Climate: Philadelphia AP	Latent: 5,100 BTU/hr

HELLO JT STEWART		NEW SITE	SITES	▼ REPORTS	▼ CONFIGURE	▼ HELP	▼ ACCOUNT			
SITE	BUILDING	ROOMS	WINDOWS	OVERRIDES	OPTIONS	SYSTEM	DUCT DESIGN	DUCT RESULTS	RESULTS	SUBMIT

Building

Save

✓ Values successfully saved.

Conditioned Floor Area	<input type="text" value="1814"/>	Floors Above Grade	<input type="text" value="2"/>
Average Wall Height	<input type="text" value="8"/>	Bedrooms	<input type="text" value="4"/>

Note: Default insulation level below is meant to provide a starting point for the house you are evaluating. You are able to override any specific items on later pages to override these default values. Please take care to override where necessary.

Default Insulation Level	<input type="text" value="2x4 poorly insulated"/>	<input type="checkbox"/> Show all
Foundation Type	<input type="text" value="Conditioned Basement"/>	
Duct Location	<input type="text" value="Conditioned Area"/>	
Direction Front Door (House Orientation)	<input type="text" value="West"/>	
Year Built	<input type="text" value="1942"/>	

Rule of Thumb vs Manual J for Older Home

**Was system oversized for
heating?**

- 35 btu per sq ft
- 1814 sq ft = 63,490
- Man J = 65,500

No, only off by about 3%!!



Example House – Newer Home 2010



PA 2000's Home

Site ID: 31835	Heating: 42,400 BTU/hr
Area: 2,000 ft ²	Cooling: 35,900 BTU/hr
Climate: Philadelphia AP	Latent: 5,500 BTU/hr

HELLO JT STEWART

NEW SITE

SITES

ACCOUNT

SITE

BUILDING

ROOMS

WINDOWS

OVERRIDES

OPTIONS

SYSTEM

DUCT DESIGN

DUCT RESULTS

RESULTS

SUBMIT

Building

Save

Conditioned Floor Area

2000

Floors Above Grade

2

Average Wall Height

8.0

Bedrooms

4

Note: **Default insulation level** below is meant to provide a starting point for the house you are evaluating. You are able to override any specific items on later pages to override these default values. Please take care to override where necessary.

Default Insulation Level

2x4 weatherized w/vinyl windows

☐ Show all

Foundation Type

Conditioned Basement

Duct Location

Conditioned Area

Direction Front Door
(House Orientation)

West

Year Built

2010

Rule of Thumb vs Manual J for Newer Home

**Was system oversized
for heating?**

- 35 btu per sq ft
- 2000 sq ft = 70,000 btu's
- Man J = 42,400 btu's

YES, almost doubled!



New solutions to make high quality load calculations easier

Tablet-based room scanning software (LiDAR)

- Amply
- ConduitTech
- CoolCalc
- **MORE TO COME!**

Online tools

- NEEP ccASHP for Heating tool



Sizing Guidance Resources

Sizing tools:

- ACCA Manual S
- Manufacturer sizing and selection tools
- NEEP Cold Climate Product List and NEW Sizing Tool

Resources

- [NEEP Installer Resources - Guide to Sizing and Selecting Heat Pumps](#)
- [Air-Source Heat Pump Sizing and Selection Guide NRCAN](#)
- [NY State Training Provider Resources](#)
- [NEEP Size for Heating Users Guide](#)



Introduction

The use of air-source heat pumps (ASHPs) in cold climates is growing rapidly, but system sizing and selection practices have not always kept up with the wide range of applications commonly found in cold climates. System performance, comfort, and energy efficiency can be significantly impacted by poor sizing and system selection. The purpose of this guide is to assist installers in sizing and selecting ASHPs for residential cold climate applications, while maintaining high efficiency, performance, and customer satisfaction.

There are many types of equipment and a variety of common applications for ASHP installations in cold climates. Combinations of single and multi-zone, mini-split "ductless" and/or "compact-ducted" systems, and more conventional centrally ducted air-handler systems, may be installed in existing or new homes. When an ASHP is installed to reduce operating costs and/or emissions and existing heating equipment is left in place as a supplement, conventional approaches to sizing don't always apply, and controls can be important.

This guide is organized into four one-page application types so users can effectively match guidance to their specific installation. The applications are:

- Heating (or heating & cooling) displacement
- Full HVAC replacement
- Isolated zone
- New construction

Each category suggests the relevant information on sizing and equipment selection, system configurations, the optional use of pre-existing HVAC, and tips on key issues to look out for. Each application category includes a more detailed description of when that application would apply. Also, there is no cooling-only application type. In almost any circumstance, even if the client is initially interested in cooling, a cold-climate heat pump can provide cost-effective heating for at least some part of the winter. Thus all the applications considered assume intention to use the heat pump for at least some heating of the home.

For cold-climate applications, this guide is focused on products that appear on the [Cold Climate Air Source Heat Pump \(ccASHP\) Specification](#). Therefore, variable-speed systems are assumed in this guidance. Cold climates may be considered to be International Energy Conservation Code (IECC) climate zone 4 and higher, though interest in cold-weather performance may extend into some of the hottest climates in the U.S. The following section provides additional general guidance on building efficiency, load calculations, and equipment selection that apply to all the application types.

Note: Heat pumps should always be installed by licensed, trained professionals. Always follow manufacturer's specifications and installation instructions, and all applicable building codes and regulations.

Ensure Building Efficiency

In existing buildings, always try to ensure that any building enclosure issues (insulation, air leaks/bypasses, existing duct disconnects/leaks, etc.) are addressed before installing new equipment. This reduces heating & cooling costs, improves comfort and heat pump performance, and reduces the size of equipment required. Enlist the help of a home performance professional if needed to diagnose these issues. Many electric and gas utility companies offer resources to support home performance upgrades. U.S. DOE's [Home Performance with ENERGY STAR](#) program also provides useful resources.

Right Sizing Journey

Identify homes loads.
Identify resident wants
and needs.

1

Evaluate equipment
that can meet goals.
Determine how far
residents wish to go.

3

2

Recognize applications
and limitations.
Identify fuel types.

4

Install properly.
Educate residents to
operation.
Set controls.



To duct or not to duct?

Open question poll

With your states average age of homes and market, what are you seeing most of?

- Boilers?
- Electric Baseboard? (eww)
- Ducted furnaces
 - Propane/natural gas?
- Hydronic retrofits?
- A/Cs in most houses
 - Ducted?

Non-Ducted Air Source Heat Pumps

Customer need: Increase comfort, reduce costs

1:1 Mini-Split Units

- Excellent for open spaces
- No thermal loss to duct work or unconditioned space

1:2-4 Multi-head Units

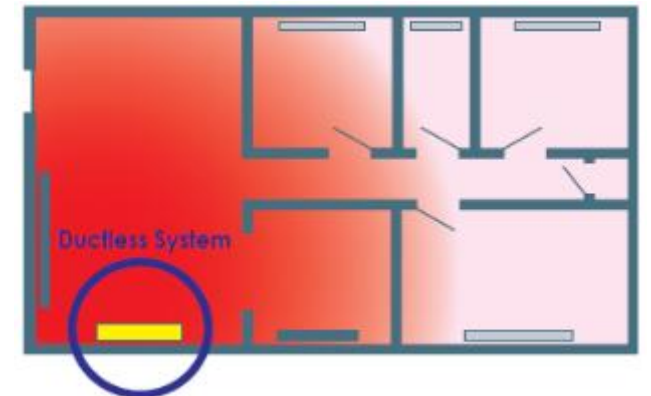
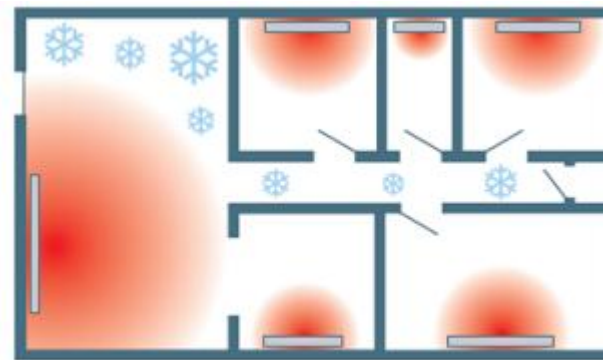
- Not optimal for highest efficiency
- Helpful under limited conditions

PTHP

- Fits in an existing PTAC sleeve

Best Uses

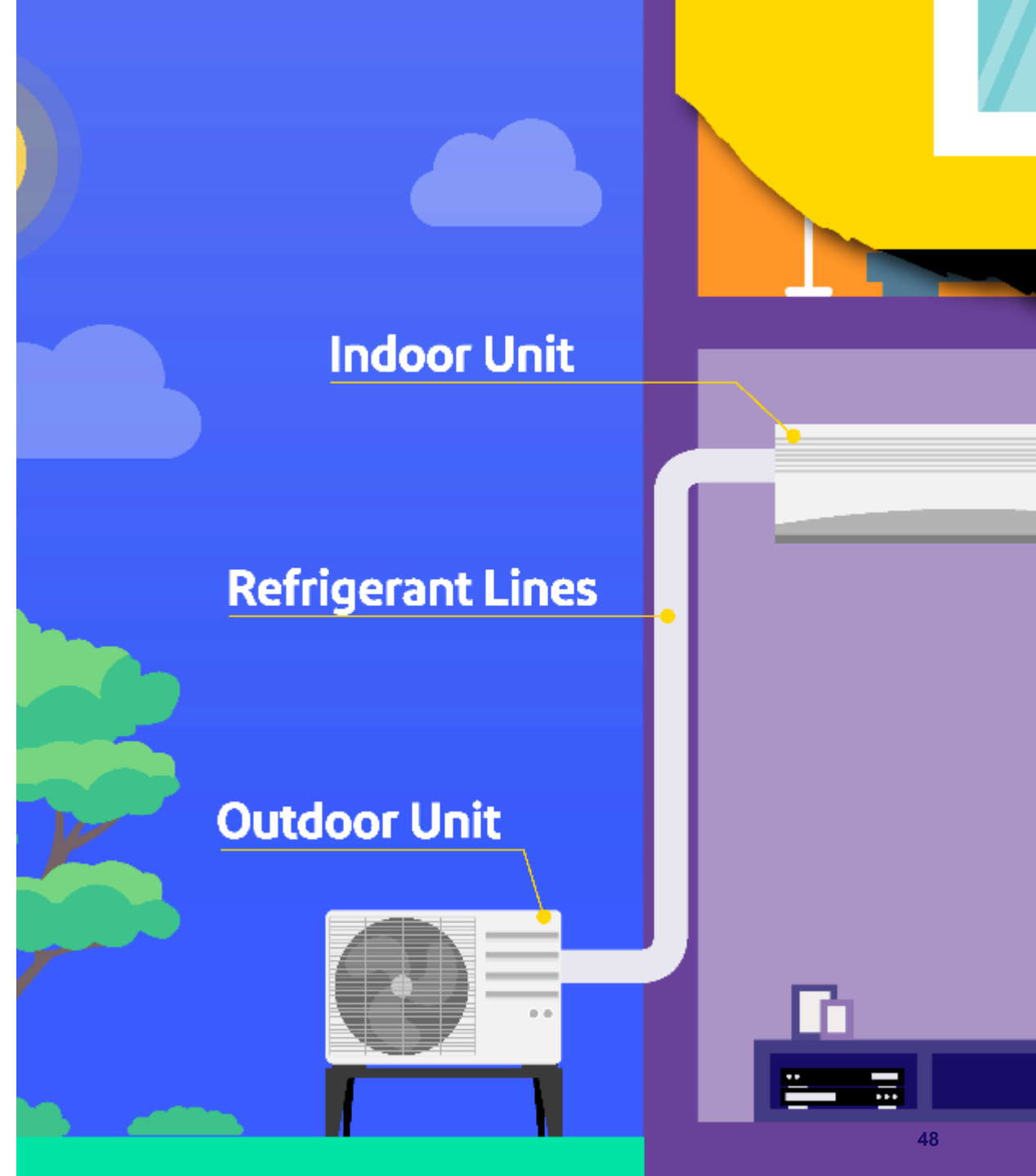
- Small weatherized homes
- Uncomfortable rooms
- Seasonal use cabins



Ductless systems with non-connected back-up

These systems consist mini- / multi-split and a non-connected heat source:

- Electric base board
- Boiler
- Wall furnace



Result of Adding Ductless Mini-Splits



Centrally-Ducted Air Source Heat Pumps

- **Standalone: air source heat pump + new coil, existing furnace kept.**
 - Caution: there are only a few products that meet eligibility for rebates in this category
 - The eligible models in this category are inverter based
- **Single Stage**
- **Two/Three Stage**
- **Variable Capacity (Inverter Compressors)**
 - May or may not be cold climate rated by NEEP
 - Can include cross over solutions from Bryant/Carrier and Mitsubishi

Why is it important to understand ductwork implications?

Increased fan energy use for:

- ECMs when encountering resistance (static pressure)
- Constant torque motors

Decreased airflow for:

- PSC motors when encountering resistance (static pressure)
- Constant torque motors

Capable of delivering the air where it needs to go!



DON'T FORGET THE "V" IN HVAC – OR YOU'LL BE A HAC(K)!

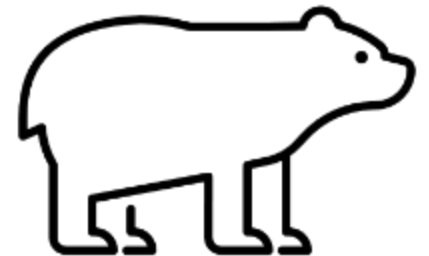
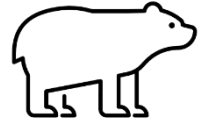
Why sizing matters

Run times matter: **longer run times are better for heat pumps**

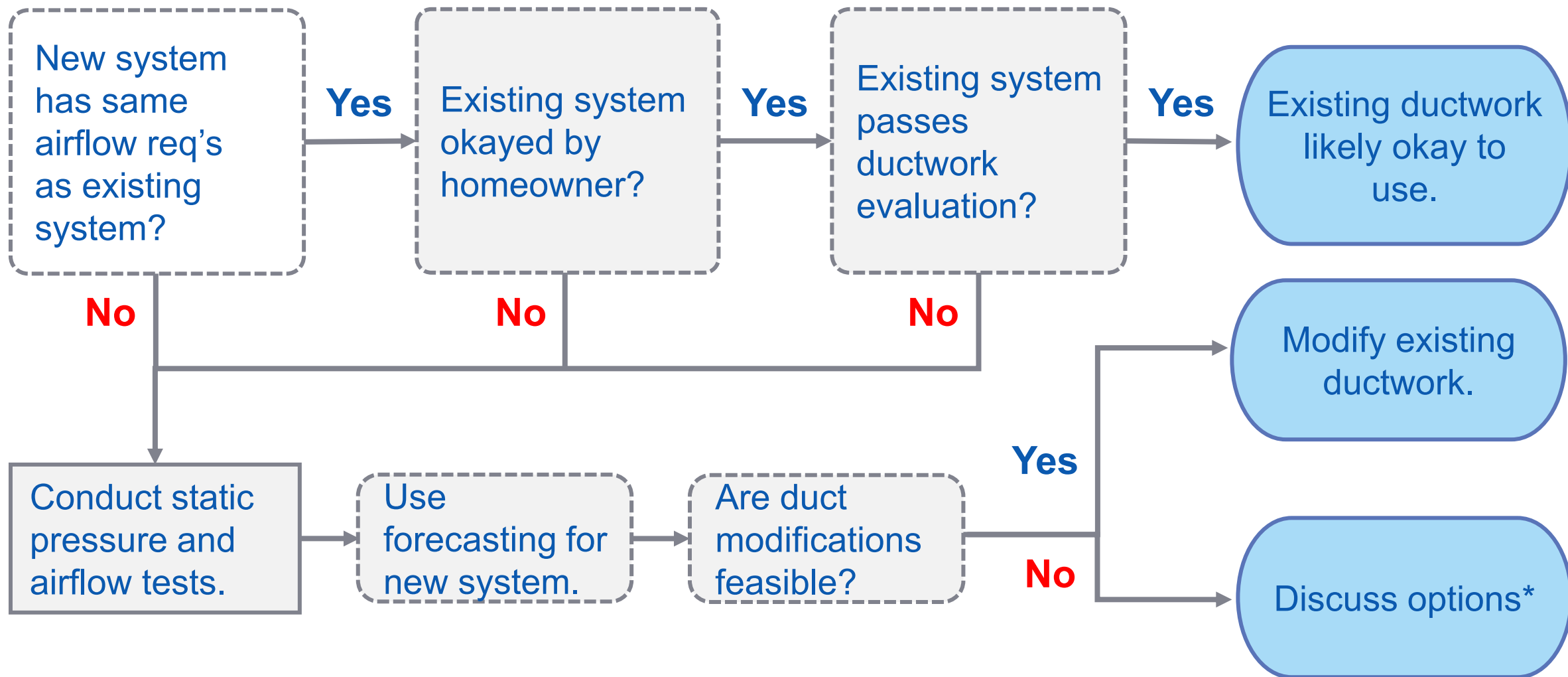
- Improved filtration, dehumidification, home destratification
- Reduced temperature swings compared to on-off operation
- Maximum efficiency achieved in **single-** & two-speed systems
- More time spent at medium and low heat/fan speed in variable speed systems

Larger compressors and fans may be noisier and require larger electrical circuits

Oversized systems may struggle with existing ductwork



Decision tree for existing ductwork



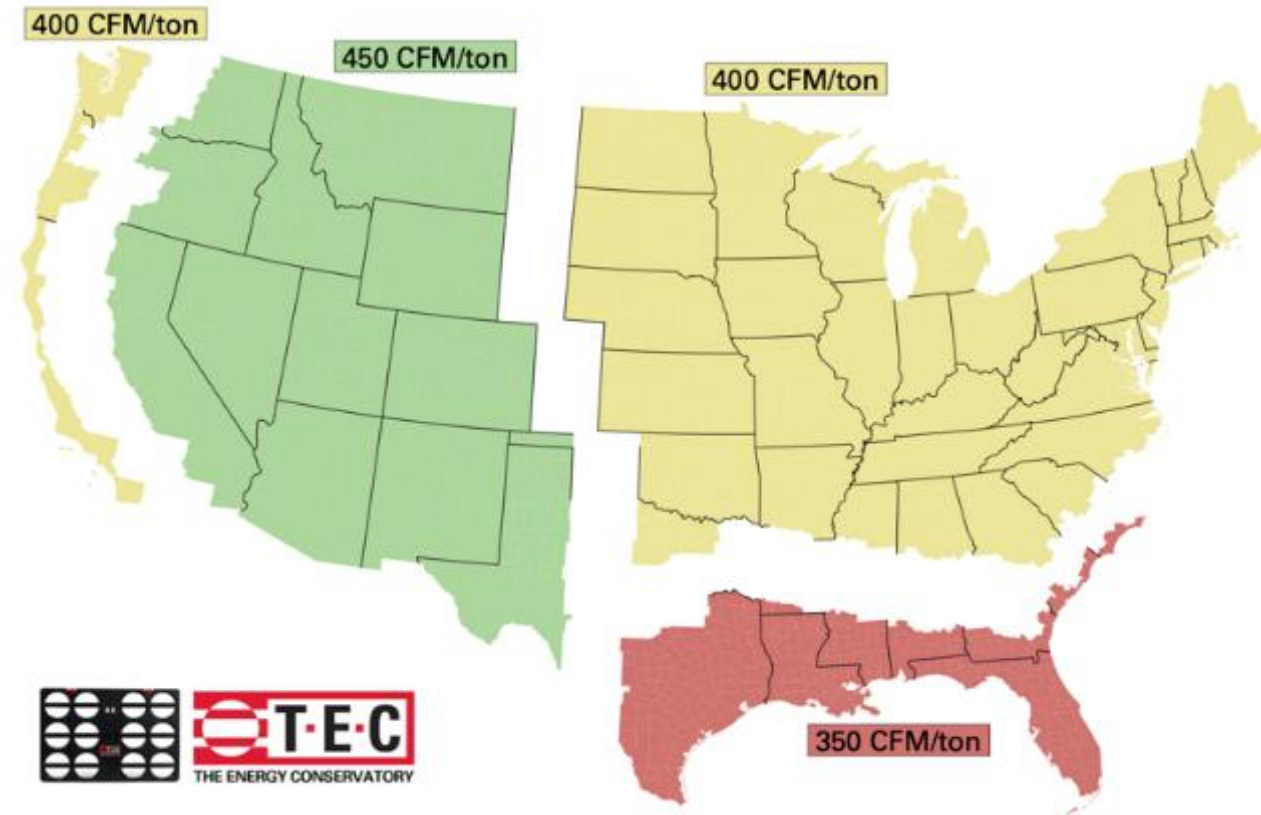
Air conditioner air flow

Single and Two speed ACs

- 400 - 450 CFM per Ton

Variable Capacity Heat Pumps

- 325 – 450 CFM per Ton



Please check manufacturer expanded performance data. Rule of thumb used for example only!

NOTE: Rule of Thumb ALERT

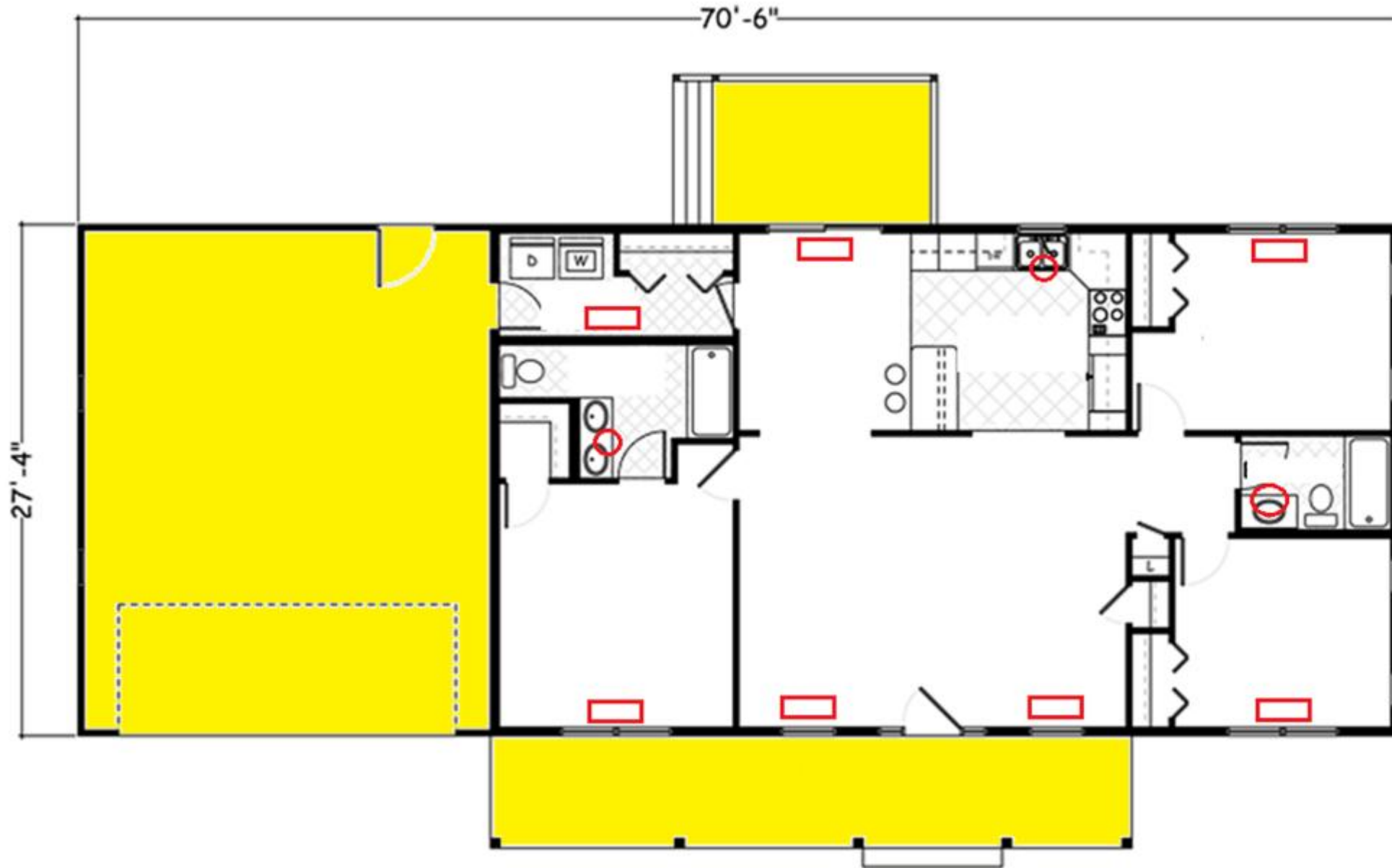


Evaluating Existing Ductwork

1. Engaged discussion with homeowners and qualitative test – does the existing system and ductwork deliver hot/cold air to all rooms?
2. Visual inspection of the ductwork:
 1. Is it located in attic and unconditioned basement?
 2. Are the ducts visually damaged or leaking?
 3. Are the ducts properly insulated?
3. Perform register accounting.
4. Perform static pressure test(s).
5. Record static pressure and identify key components that will add to static pressure buildup.
6. Assess current airflow and compare to needed flow.



Example 1324 SQFT home:



Count the registers

- **12 Total Supply Registers**
 - 3 Counter Toe Kicks under sinks
 - 9 6x10 registers
 - Are all registers open?
 - 6" hard pipe to each supply
 - 1 or 2 return grilles (depending on age of home!!)
 - Filter grille or open return?
- **Common Duct Sizing**
 - 6" Flex or Hard Pipe (10cfm loss for flex)
 - 16 x 24 Return



So, if that's the case...

- **12 runs of 6" (not considering surface of registers)**
 - 900 CFM capability for flex
 - 1020 CFM for hard pipe
- **1 return duct size 16 x 24**

Is this enough?

16x24	cfm	519	692	865	1038	1263
Ak 1.73	Ps	0.016	0.032	0.052	0.072	0.097

FIELD DUCT SIZING CHART

ROUND DUCT SIZE ESTIMATE

Flexible Duct

Duct Size	Design Airflow
5"	50
6"	75
7"	110
8"	160
9"	225
10"	300
12"	480
14"	700
16"	1000
18"	1300
20"	1700

Round Metal Pipe

Duct Size	Design Airflow
5"	50
6"	85
7"	125
8"	180
9"	240
10"	325
12"	525
14"	750
16"	1200
18"	1500
20"	2000

Flex duct = .05" on most metal duct calculator

Round metal pipe = .06" on most metal duct calculators

RECTANGULAR DUCT SIZE ESTIMATE

Design CFM		Duct Height - Net inside dimension in inches								
		4"	CFM	6"	CFM	8"	CFM	10"	CFM	12"
60		6x4	60	4x6	90	4x8	120	4x10	150	4x12
90		8x4	110	6x6	160	6x8	215	6x10	270	6x12
120		10x4	160	8x6	230	8x8	310	8x10	400	8x12
150		12x4	215	10x6	310	10x8	430	10x10	550	10x12
180		14x4	270	12x6	400	12x8	550	12x10	680	12x12
210		16x4	320	14x6	490	14x8	670	14x10	800	14x12
240		18x4	375	16x6	580	16x8	800	16x10	950	16x12
270		20x4	430	18x6	670	18x8	930	18x10	1100	18x12
300		22x4	490	20x6	750	20x8	1060	20x10	1250	20x12
330		24x4	540	22x6	840	22x8	1200	22x10	1400	22x12
			600	24x6	930	24x8	1320	24x10	1600	24x12
			650	26x6	1020	26x8	1430	26x10	1750	26x12
			710	28x6	1100	28x8	1550	28x10	1950	28x12
			775	30x6	1200	30x8	1670	30x10	2150	30x12
40	21/2 x10				1300	32x8	1800	32x10	2300	32x12
70	21/2 x14				1400	34x8	1930	34x10	2450	34x12
150	21/2 x30				1500	36x8	2060	36x10	2600	36x12
					100	31/2 x14			2200	38x10
		220	31/2 x30	2350	40x10	2900			40x12	
Rectangular sheet metal duct = .07" on most metal duct calculators									3050	42x12

Rectangular sheet metal duct = .07" on most metal duct calculators

High static pressure with a PSC motor

General External Static Pressure and Fan Relationship PSC Motors

External Static Pressure IWC (Pa)	Air Handler Fan Flow Cubic Feet per Minute
0.69 (173)	1,350
0.62 (155)	1,400
0.55 (138)	1,450
0.47 (118)	1,500
0.39 (98)	1,550
0.31 (78)	1,600

If the static pressure is too high, the fan flow will drop.

High static pressure with an ECM

**With a high
TESP, fan
energy
goes up**

Table 10. Annual energy simulation results for both homes at baseline using the Austin contractor's designs

Home	Duct type	Blower type	Total Pressure (in. w.c.)	Airflow rate (CFM)	Cooling (kWh)	AHU Fans (kWh)	Total Electricity (kWh)	Heating ($\times 10^6$ Btu)	Total Gas Consumption ($\times 10^6$ Btu)
Chicago 3-ton AC Gas furnace 1200 CFM nominal	Flex	PSC	0.50"	1200	619	542	8108	60.95	88.88
			0.80"	964	661	531	8139	60.93	88.85
			1.10"	622	786	600	8331	63.71	91.70
		ECM	0.50"	1200	611	319	7878	61.55	89.51
			0.80"	1162	614	411	7972	60.47	88.39
			1.10"	1103	631	478	8056	60.86	88.78
	Metal	PSC	0.50"	1200	611	531	8086	59.52	87.41
			0.80"	964	656	525	8128	60.25	88.16
			1.10"	622	769	583	8300	62.17	90.12
			0.50"	1200	603	314	7861	60.10	88.02

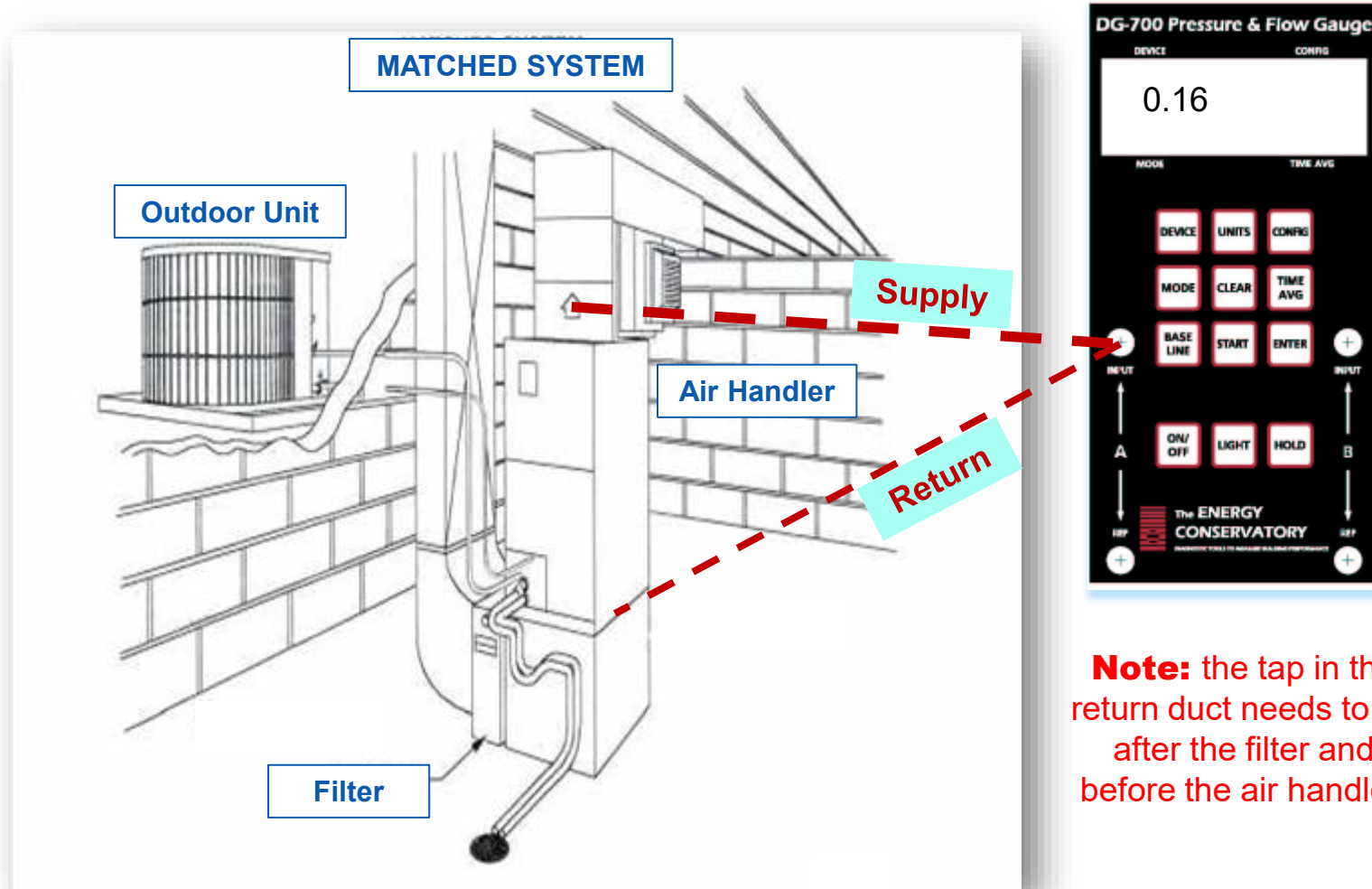
What do we do now?

- Can you add additional runs?
- Can you increase the duct size to the registers?
- Size for the **max airflow**
- Size for cooling load
- Upsize return duct size?
- Upgrade base cans and major plenum connections

Caution: When potential asbestos-containing materials are present, refer to a remediation specialist.

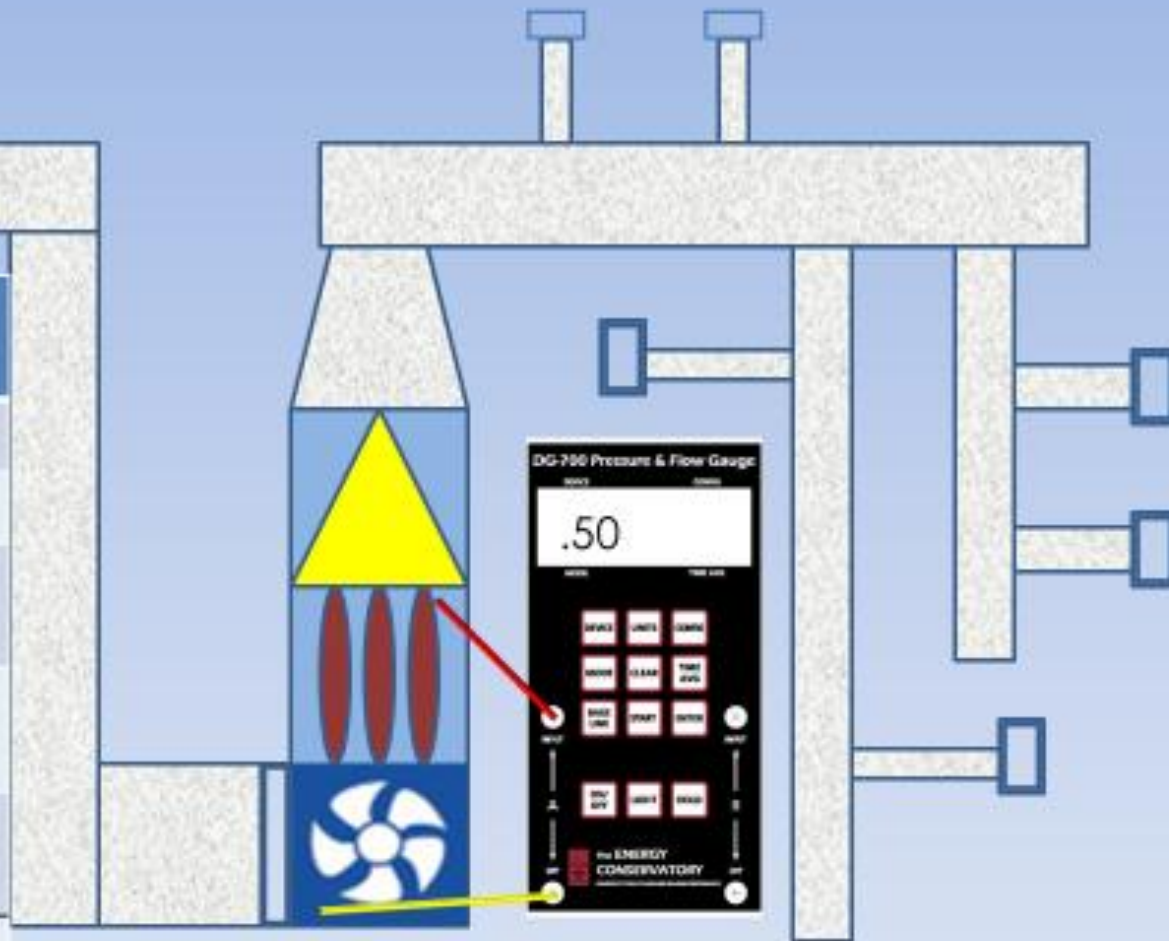


Definition: External static pressure for heat pumps



Note: the tap in the return duct needs to be after the filter and before the air handler.

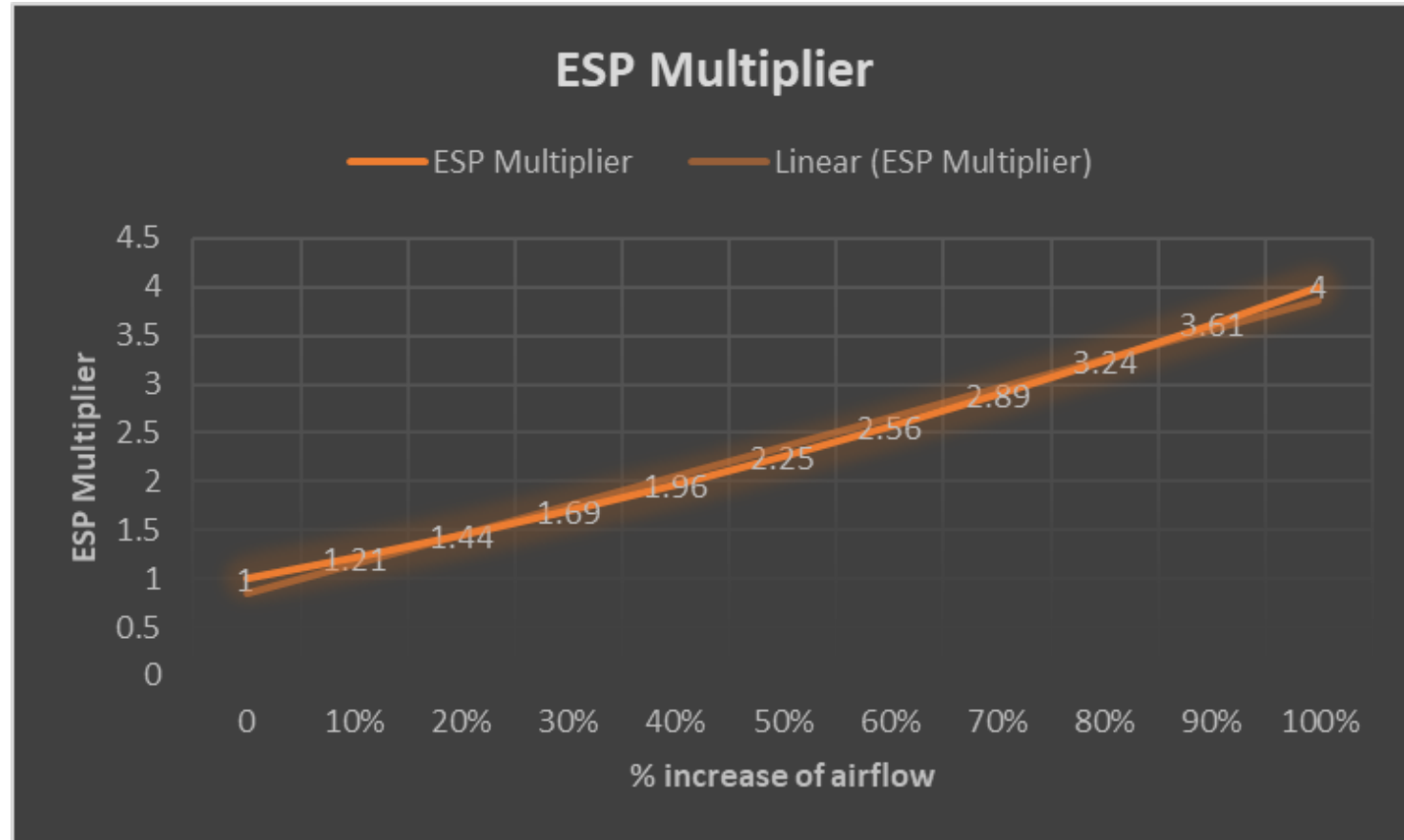
Total ESP	.50 IWC
Coil	.25
Filter	.07
Return Grille	.03
Supply Grille	.03
Total Losses	.38
Available Static Pressure	.12 IWC



The available static pressure is the amount of pressure left over to overcome the resistance of the duct system. Coils and filters have large pressure drops.

External static pressure multiplier

1. Measure TESP (total external static pressure)
2. Use a flow plate (preferred method) or onboard diagnostics if available to measure flow at high speed
3. Compare flow to projected flow needs based on sizing of heat pump (manufacturer tables)
4. Determine what the TESP should be to meet desired flow
5. Make good choices!



Special thanks to Bruce Manclark for the multiplier table!

General rules of thumb – no one manufacturer or model represented

Total external static pressures

This brand recommends not exceeding 0.65

Measure TESP that we currently have

Determine the available static pressure that is left

Single Speed ASHPs	VCHPs
0.1	0.1
0.2	0.2
0.3	0.3
0.4	0.4
0.5	0.5
0.6	0.6
0.7	0.7
0.8	0.8
0.9	0.9
1.0	1.0
1.1	1.1
1.2	1.2

Ductwork Considerations

Inches of water column
Total External Static Pressure

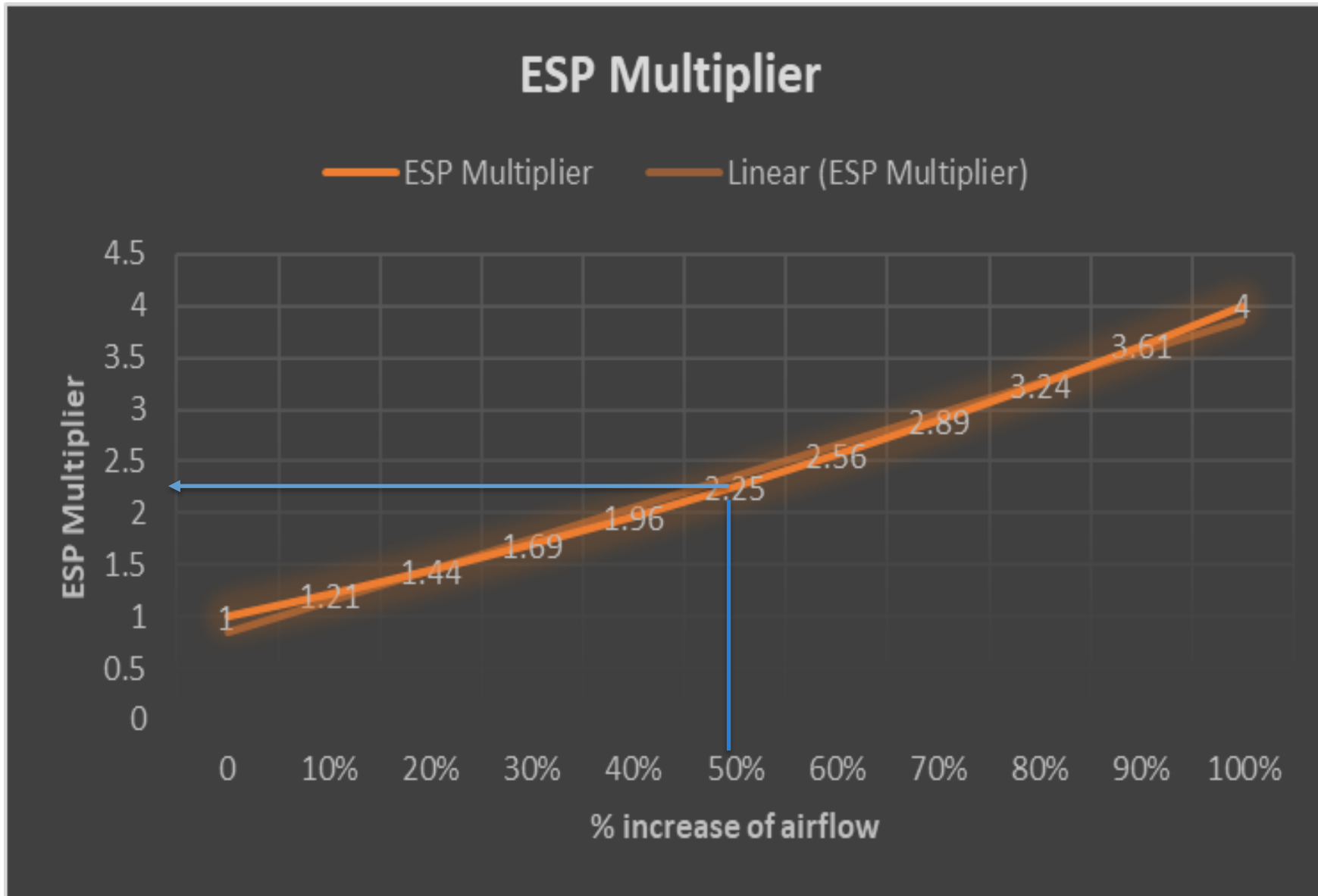
60KBTU GAS FURNACE & 2-TON AC
Sizing a NEW Heat Pump for Heating First
NEW VCHP is 3-Ton

60,000 btu Gas furnace needs 900 CFM

2-Ton AC needs 900 CFM

3-Ton VCHP with worst case air flow needs 1350 CFM

External static pressure multiplier

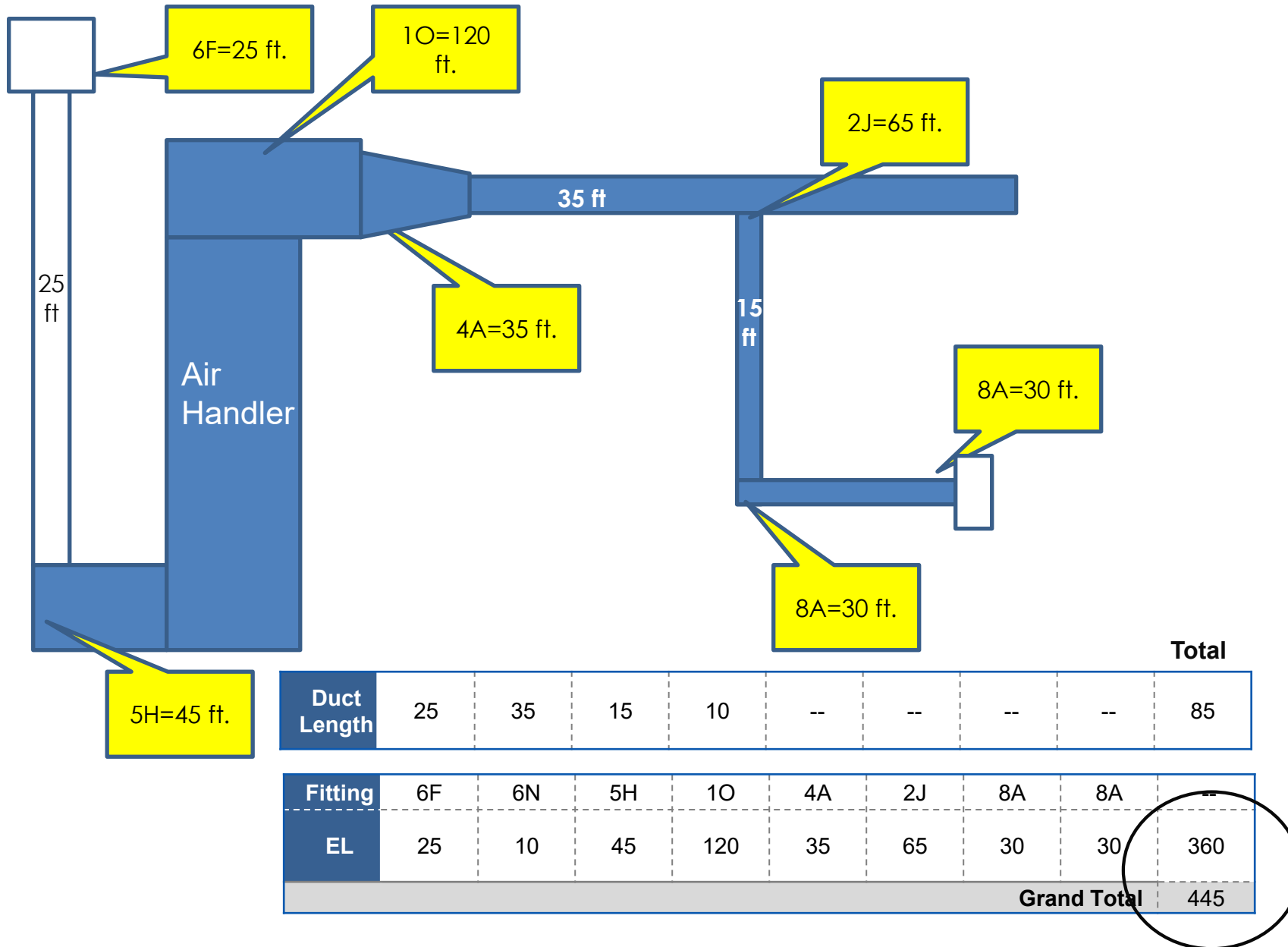


Going from 900 to 1350 cfm would be a 50% increase in flow

Static pressure would use an ESP multiplier of 2.25

So, a TESP of 0.4 would go to **1.0!**

What can we do to lower this back to under 0.6?



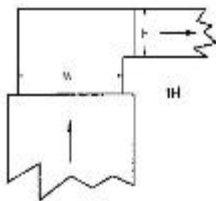
Comparison of equivalent lengths (ELs)



EL=10 feet



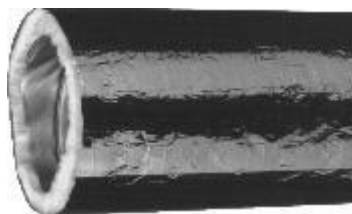
EL=20 feet



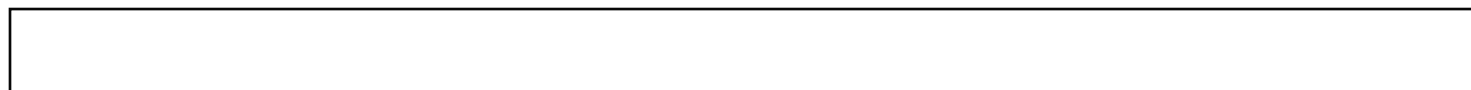
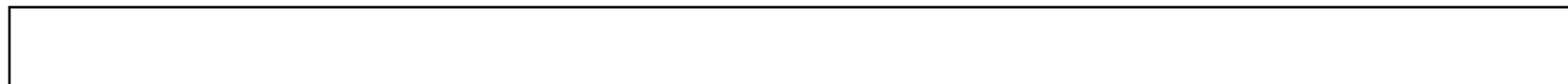
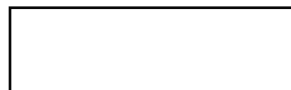
EL=120 feet



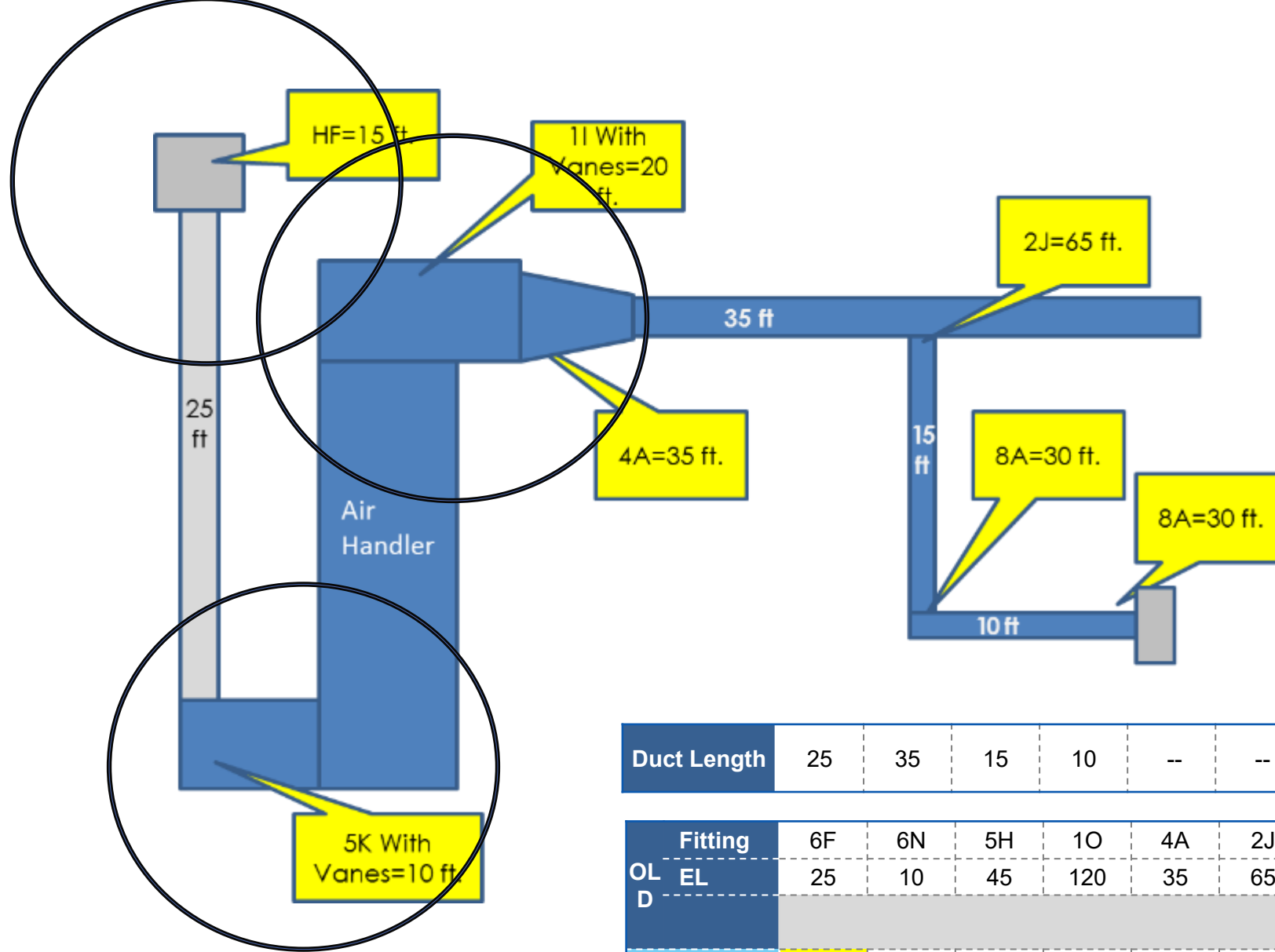
50 feet has an EL of 50 feet



50 feet of 15% compressed
flex has an EL of 100 feet



0 10 20 30 40 50 60 70 80 90 100 120
EL in Feet



We can reduce the EL
for the three easy to get
big numbers.

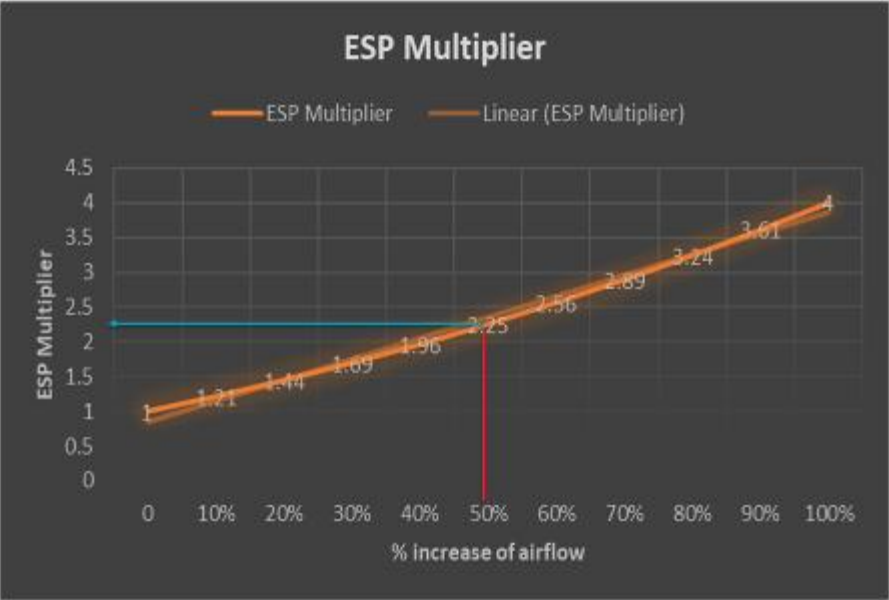
Then re-measured ESP

NEW ESP is 0.3 inwc

How does that look on our chart?

Duct Length									Total	
									1	
Duct Length	25	35	15	10	--	--	--	--	85	
OLD	Fitting	6F	6N	5H	1O	4A	2J	8A	8A	--
	EL	25	10	45	120	35	65	30	30	360
	Grand Total									445
NEW	Fitting	HF	6N	5K	1I	4A	2J	8A	8A	--
	EL	15	10	10	20	35	65	30	30	215
	Grand Total									300

External static pressure multiplier



Multiply our 0.3 x our
2.25 ESP multiplier gets
us = **0.65**

Success!

TESP in Inches of water column	
Single Speed ASHPs	VCHPs
0.1	0.1
0.2	0.2
0.3	0.3
0.4	0.4
0.5	0.5
0.6	0.6
0.7	0.7
0.8	0.8
0.9	0.9
1.0	1.0
1.1	1.1
1.2	1.2

Measuring airflow

Static Pressure Drop

Fairly easy

Can be a part of TEC airflow testing or measureQuick commissioning

Must use correct equipment

Is moderately accurate

*Two models exist, modern Bluetooth and original model

True Flow Plate*

Easy to use

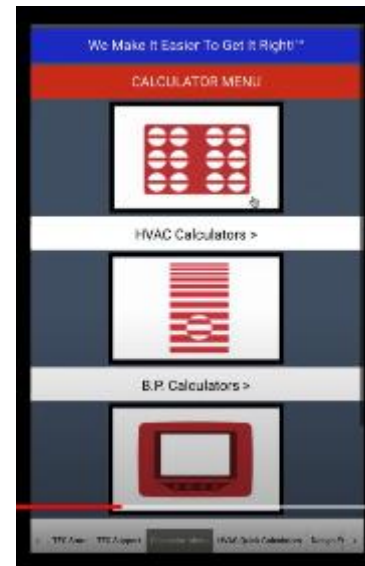
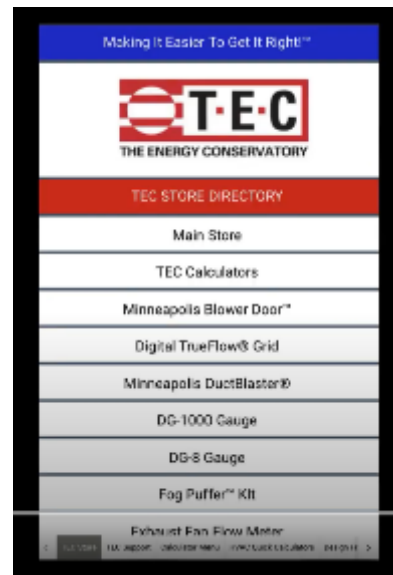
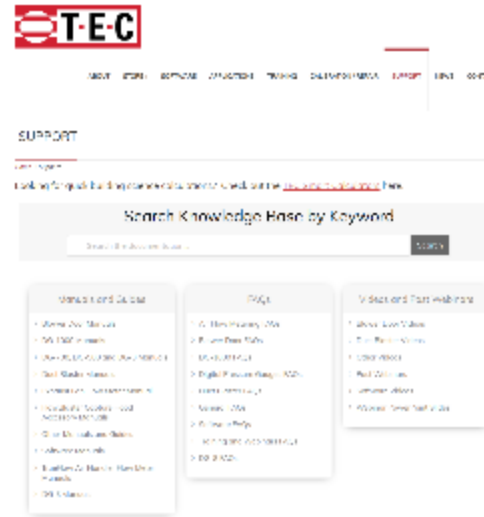
Requires upfront cost of purchase of True Flow

Very accurate

Easily fits into TEC Airflow app and measureQuick app

Aligns with Standard 310 and Standard 5

The Energy Conservatory Smart Calculator App



[TEC Smart Calculators Tutorial](#)

[TEC Demonstration Video for TESP Testing](#)

Can the existing duct system handle the airflow?

Summary

Check existing airflow needs and **TESP**
FIRST – it may be a moot point!

If not:

Duct modifications may have to be made or
equipment size adjusted

If including a new filter rack? GO WITH 4”
FILTER BOX

Measure existing airflow, is it close?

*Remember variable speed will seldom be on
the maximum fan flow*



Right Sizing Journey

Evaluate equipment
that can meet goals.
Determine how far
residents wish to go.

3

4

Install properly.
Educate residents to
operation.
Set controls.

2

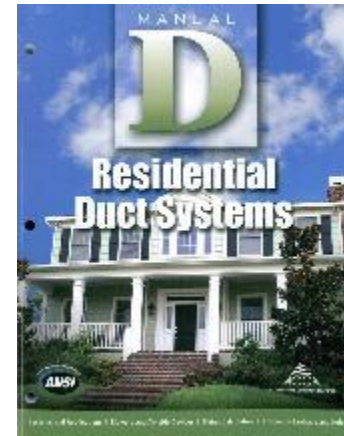
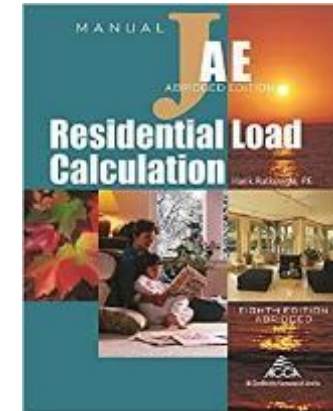
Recognize applications
and limitations.
Identify fuel types.

1

Identify homes loads.
Identify resident wants
and needs.

Challenges

- Collecting enough information for accurate load calculations
- Determining when to size for heating vs. cooling
- Distribution (ductwork) not properly designed for variable speed equipment
- Belief that heat pumps aren't a viable year-round heating technology in cold climates
- Inaccurate expectations of how heat pumps should operate, leading them to not use them/overuse them, or request unnecessary service calls
- Selecting the right heat pump for the use case
- Selecting the best control strategy for the customer and equipment
- For more resources visit:
www.acca.org/standards/approved-software



Features to Help Rationalize the Best Option

Provides both heating and air conditioning

- Capacity varies with heating and cooling needs

Advanced heat pump technology

- Inverter driven compressor
- Low ambient noise
- Works well when it is cold outside

Highest efficiency

- Heating Seasonal Performance Factor (HSPF)
- Seasonal Energy Efficiency Ratio (SEER)

Definitions for Switchover Temperature / Balance Point

The balance point is a **temperature** at which switchover happens

Thermal balance point

- The outdoor temperature at which the heat pump can no longer produce the heat needed for the home.
- Also called Capacity Balance point.

Economic balance point

- The outdoor temperature at which the cost to heat the home with the HP is more expensive than the back up heat cost.
- Relies on the back up heat fuel cost.

Comfort balance point

- The outdoor temperature at which the homeowner experience discomfort when running the heat pump.

NEEP's Cold Climate Specification



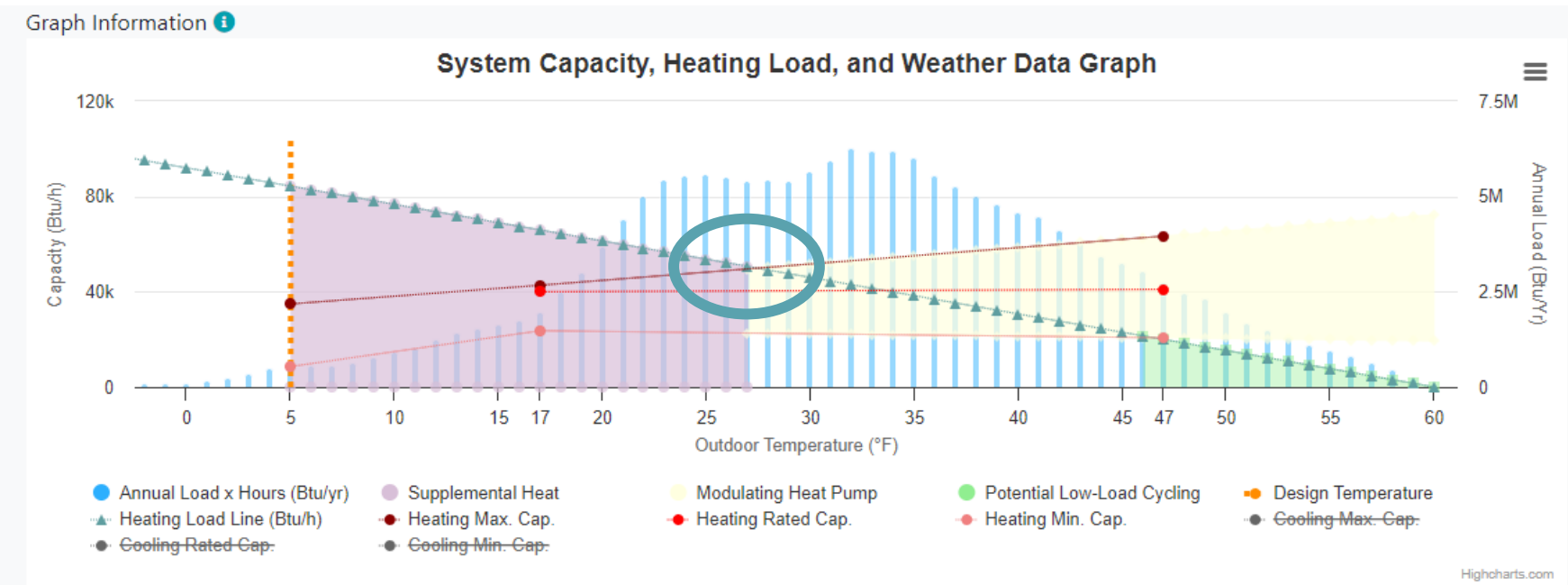
- Variable capacity, residential-scale, air source heat pump. Ducted or ductless
- High rated heating efficiency (≥ 9 HSPF ductless, ≥ 10 HSPF ducted)
- High efficiency even at 5°F ($\text{COP} \geq 1.75$)
- Highly rated cooling efficiency
- Capacity and efficiency data reported at multiple operating conditions



- Sets and periodically updates the standard
- Maintains a qualifying product list
- Publishes the resultant engineering data

Determining the Thermal / Capacity Balance Point with the NEEP Tool

This is the best place to *guess* and check on capacity balance points your customer may not be as forgiving as this tool!



Product Sizing For Heating

Field Information ⓘ

Capacity Balance Point (°F)	27
Minimum Capacity Threshold (°F)	40
Maximum Capacity at Design Temp (Btu/h)	0
Percent Design Load Served	0.0%
Annual Heating Load (MMBtu)	175.5
Percent Annual Heating Load Served	67.5%

Field Information ⓘ

Annual Btu's Covered by Supplemental Heat (MMBtu)	57.1
Hours Requiring Supplemental Heat	936
Percent Hours Requiring Supplemental Heat	16.5%
Percent Annual Load Modulating	86.9%
Percent Annual Load with Low-Load Cycling	10.5%

Technical Sizing and Customer Confidence With Cool Tools!



- Reduce callbacks
- Your confidence in product selection
- Your customer's confidence in your proposal/bid
- Differentiating yourself in the market



NEEP COLD CLIMATE AIR SOURCE

Heat Pump List

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[About ASHP Initiative](#)

[About NEEP](#)



Product Type

Central Air Conditioning Hea

ENERGY STAR Certified

- ☐ ENERGY STAR V6.1
- ☐ ENERGY STAR V6.1 Cold Climate

Ducting Configuration

All Ducting Configurations

Potential Eligibility for IRA Tax Credit

- ☐ North (2024)
- ☐ South (2024)
- ☐ CEE Tier 1 Path A (2025)
- ☐ CEE Tier 1 Path B (2025)

Brand

All Brands

AHRI* or Model#

AHRI, Model or Ur

Refrigerant

Heat Cap. 47°F Rated Btu/h*

0 80000

Heat Cap. 5°F Max Btu/h

0 80000

[Advanced Search - Sizing for Heating](#)

< 1 2 3 4 5 6 7 8 9 10

(232697 Heat Pumps)



Grid View



List View



NEEP'S COLD CLIMATE AIR SOURCE

Heat Pump List

[Search Products](#)[Consumer and Installer Resources](#)[About ASHP Initiative](#)[About NEEP](#)**Product Type** ⓘ

Central Air Conditioning Hea ▾

Ducting Configuration

All Ducting Configurations ▾

Brand

All Brands ▾

AHRI* or Model# ⓘ

AHRI, Model or Ur

Refrigerant ⓘ

▾

ENERGY STAR Certified ⓘ

- ☐ ENERGY STAR V6.1
☐ ENERGY STAR V6.1 Cold Climate

Potential Eligibility for IRA Tax Credit ⓘ

- ☐ North (2024)
☐ South (2024)
☐ CEE Tier 1 Path A (2025)
☐ CEE Tier 1 Path B (2025)

Heat Cap. 47°F Rated Btu/h* ⓘ**Heat Cap. 5°F Max Btu/h** ⓘ[Return to Standard Search](#)

This tool is for preliminary product selection planning only. It is necessary to conduct full engineering capacity assessments that take line-length, multi-head impacts, and other factors into consideration. Use manufacturer's data and tools to finalize product sizing and selection determinations.

ZipCode

Heating Design Temp. (°F) ⓘ

Cooling Design Temp. (°F) ⓘ

Weather Station ⓘ

Heating Design Load (Btu/h) ⓘ

Cooling Design Load (Btu/h) ⓘ



Limit search to one result per outdoor unit ⓘ

**Remember
our 1942
house?**



PA 1940's Home

Site ID: 31833

Heating: 65,500 BTU/hr

Area: 1,814 ft²

Cooling: 23,000 BTU/hr

Climate: Philadelphia AP

Latent: 5,100 BTU/hr

This tool is for preliminary product selection planning only. It is necessary to conduct full engineering capacity assessments that take line-length, multi-head impacts, and other factors into consideration. Use manufacturer's data and tools to finalize product sizing and selection determinations.

ZipCode

19153


Heating Design Temp. (°F) 

19

Cooling Design Temp. (°F) 

91

Weather Station 

Philadelphia Intl, Winter Design Temp: 19F 

Heating Design Load (Btu/h) 

65500

Cooling Design Load (Btu/h) 

23000

Not a notably high-efficient or top-tier system



View Oversizing Effects ⓘ

Definition/Use Cases

Capacity Balance Point (°F)	46
Minimum Capacity Threshold (°F)	56
Maximum Capacity at Design Temp (Btu/h)	18,253
Percent Design Load Served	27.9%
Annual Heating Load (MMBtu)	146.7
Percent Annual Heating Load Served	58.8%

Definition/Use Cases 

Annual Btu's Covered by Supplemental Heat (MMBtu)	60.5
Hours Requiring Supplemental Heat	2,912
Percent Hours Requiring Supplemental Heat	57.6%
Percent Annual Load Modulating	57.1%
Percent Annual Load with Low-Load Cycling	1.1%

🔥 Maximum Heating Capacity (Btu/h) @5°F: **14,200**

🔥 Rated Heating Capacity (Btu/h) @47°F+: **23,200**

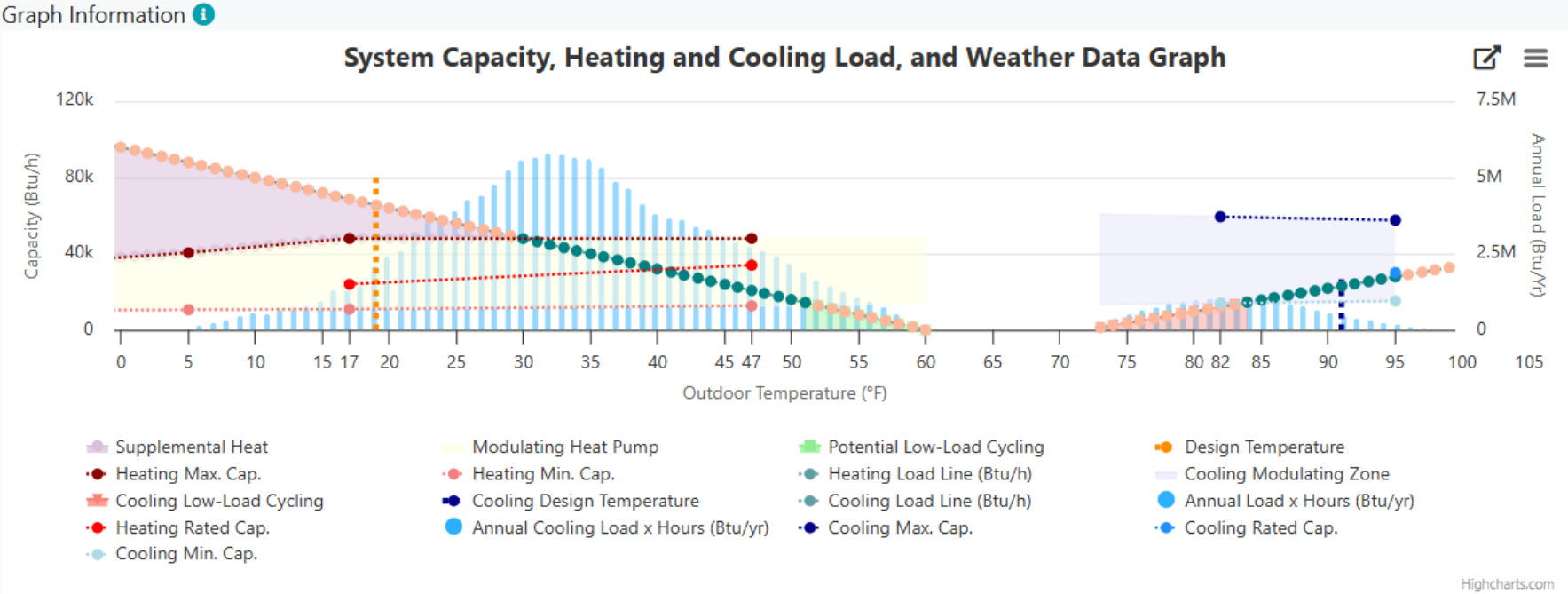
❄️ Rated Cooling Capacity (Btu/h) @95°F+: **23,200**

2.5 Ton High-Efficient ccASHP

Still, not the very top line for this specific brand

All-electric or ductless
*Would work well with a multi system house with a boiler, etc.

Almost no low-load cycling for cooling
Humidity?



Product Sizing For Heating

View Oversizing Effects i

Definition/Use Cases i

Capacity Balance Point (°F)	30
Minimum Capacity Threshold (°F)	51
Maximum Capacity at Design Temp (Btu/h)	48,000
Percent Design Load Served	73.3%
Annual Heating Load (MMBtu)	146.7
Percent Annual Heating Load Served	72.2%

Definition/Use Cases i

Annual Btu's Covered by Supplemental Heat (MMBtu)	40.7
Hours Requiring Supplemental Heat	854
Percent Hours Requiring Supplemental Heat	16.9%
Percent Annual Load Modulating	65.5%
Percent Annual Load with Low-Load Cycling	5.4%

- 🔥 Maximum Heating Capacity (Btu/h) @5°F: **40,500**
- 🔥 Rated Heating Capacity (Btu/h) @47°F+: **34,000**
- ❄️ Rated Cooling Capacity (Btu/h) @95°F+: **30,000**

For propane users –
that's over 50%
reduction in propane site
usage for heating

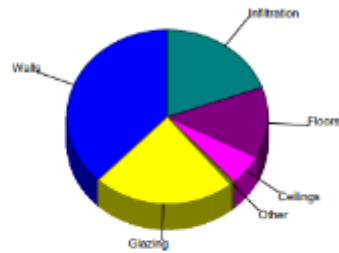
33

Weatherization And Heat Pumps?



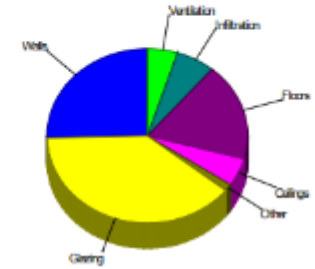
Heating

Component	Btuh/ft²	Btuh	% of load
Walls	10.2	19387	37.9
Glazing	37.9	11751	23.0
Doors	17.3	363	0.7
Ceilings	3.3	2972	5.8
Floors	7.4	6721	13.1
Infiltration	6.7	9978	19.5
Ducts		0	0
Piping		0	0
Humidification		0	0
Ventilation		0	0
Adjustments		0	0
Total		51171	100.0



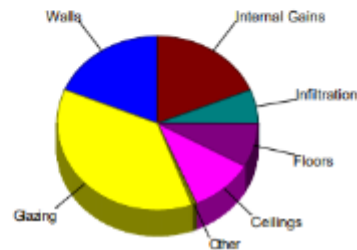
Heating

Component	Btuh/ft²	Btuh	% of load
Walls	5.0	9419	25.4
Glazing	46.5	14431	38.9
Doors	11.3	475	1.3
Ceilings	2.1	1941	5.2
Floors	7.4	6721	18.1
Infiltration	1.6	2332	6.3
Ducts		0	0
Piping		0	0
Humidification		0	0
Ventilation		1807	4.9
Adjustments		0	0
Total		37125	100.0



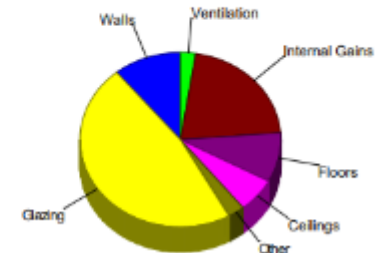
Cooling

Component	Btuh/ft²	Btuh	% of load
Walls	2.3	4312	18.7
Glazing	27.5	8515	36.9
Doors	8.0	168	0.7
Ceilings	2.7	2422	10.5
Floors	2.1	1880	8.1
Infiltration	1.0	1450	6.3
Ducts		0	0
Ventilation		0	0
Internal gains		4320	18.7
Blower		0	0
Adjustments		0	0
Total		23066	100.0



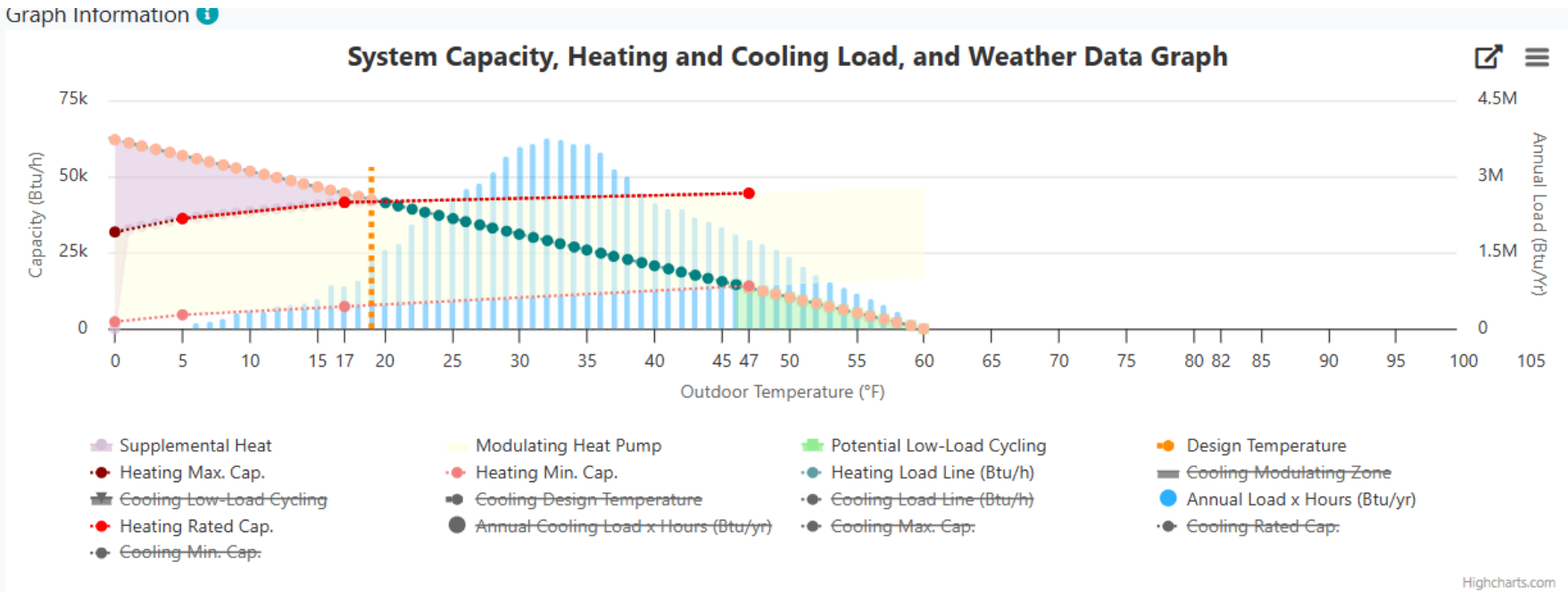
Cooling

Component	Btuh/ft²	Btuh	% of load
Walls	1.2	2229	10.9
Glazing	31.0	9597	47.1
Doors	5.2	219	1.1
Ceilings	1.4	1290	6.3
Floors	2.1	1880	9.2
Infiltration	0.2	326	1.6
Ducts		0	0
Ventilation		505	2.5
Internal gains		4320	21.2
Blower		0	0
Adjustments		0	0
Total		20366	100.0



Same 3-ton modeled for older house as a/c replacement

May not need duct-work adjustments, as the existing system may already be a 3 ton!



Product Sizing For Heating

View Oversizing Effects

Definition/Use Cases

Capacity Balance Point (°F)	20
Minimum Capacity Threshold (°F)	46
Maximum Capacity at Design Temp (Btu/h)	41,700
Percent Design Load Served	98.3%
Annual Heating Load (MMBtu)	95.0
Percent Annual Heating Load Served	93.0%

Definition/Use Cases

Annual Btu's Covered by Supplemental Heat (MMBtu)	6.6
Hours Requiring Supplemental Heat	164
Percent Hours Requiring Supplemental Heat	3.2%
Percent Annual Load Modulating	77.5%
Percent Annual Load with Low-Load Cycling	13.5%

PA 2000's Home

Site ID: 31835	Heating: 42,400 BTU/hr
Area: 2,000 ft ²	Cooling: 35,900 BTU/hr
Climate: Philadelphia AP	Latent: 5,500 BTU/hr

Typical Switchover Temperatures by Application

Application	Typical switchover temp
ccDHP displacing baseboard heat or gas boiler	0-5° F (compressor lockout no higher than this)
ccASHP displacing propane furnace	Depends on cost of propane and sizing, including duct evaluation 5-25° F
ASHP displacing natural gas furnace	Depends on gas and electric rates & customer motivation: 25-45° F (ccASHP) 35-45° F (two stage HP)

What is COP?

- Coefficient of Performance is the measure of a heat pumps efficiency.
 - Higher COP = Better Performance
- Consider the similarity of how we can educate homeowners like we do with AFUE
 - If a furnace is 96% efficient, whats the dollar *usage* efficiency?
 - If a heat pump has a **rated** COP of 2.7, whats the dollar *invested* efficiency?
- This is a moving target due to ambient temp. How do we know when to switch?

Economic Switchover Temperature

Easy, it's just math!

It is a simple math problem The easiest way to solve it is to find your break-even COP and then look at your heat pump publications to see what temperature that occurs at. You can calculate your break-even COP by:

BECOP = (E x C x e) / G where BECOP is your break-even COP

- E is \$/kWh (Take your power bill and divide by kWh = 0.132 average in Chicago)
- C is kWh/Therm which is 29.3
- e is the efficiency of your specific furnace (.92 average)
- G is \$/Therm (Take your gas bill \$/Therm and add factor for monthly rate and taxes = \$1.15 for Chicago on average)
- Then plug in the numbers and solve.

Economic Balance Point Calculation – Natural Gas

BeCOP = Breakeven Coefficient of Performance

$$\text{BeCOP} = \frac{(E \times C \times E_f)}{G}$$

E = \$/kWh

C = kWh/therm (**constant**)

E_f = Efficiency of furnace

G = \$/therm

1 gal propane = 26.8 kWh
1 therm natural gas = 29.3 kWh

Example House Calculation

$$\text{BeCOP} = \frac{(0.10 \times 29.3 \times 0.96)}{0.95}$$

BeCOP = 2.9

E = \$0.10/kWh

C = 29.3 kWh/gal natural gas

E_f = 0.96 (96% AFUE)

G = \$0.95/therm

Use the Performance Specs chart and BeCOP to estimate the economic balance point

BeCOP = 2.9

- Find the Rated COP at different temps
- Depending on where the BeCOP falls, estimate the economic balance point

Our estimate: ~30°F

Heating/ Cooling	Outdoor Dry Bulb	Unit	Min	Rated	Max
Heating	47°F	Btu/h	11,500	27,400	35,000
		kW	0.91	2.47	3.73
		COP	3.7	3.25	2.75
Heating	17°F	Btu/h	6,400	19,400	25,500
		kW	0.82	2.23	3.31
		COP	2.25	2.55	2.26
Heating	5°F	Btu/h	5,400	20,800	20,800
		kW	0.83	3.1	3.1
		COP	1.91	1.97	1.97
Heating	-3°F	Btu/h	5,400	-	18,800
		kW	0.93	-	2.85
		COP	1.7	-	1.93

What if the customer has propane?

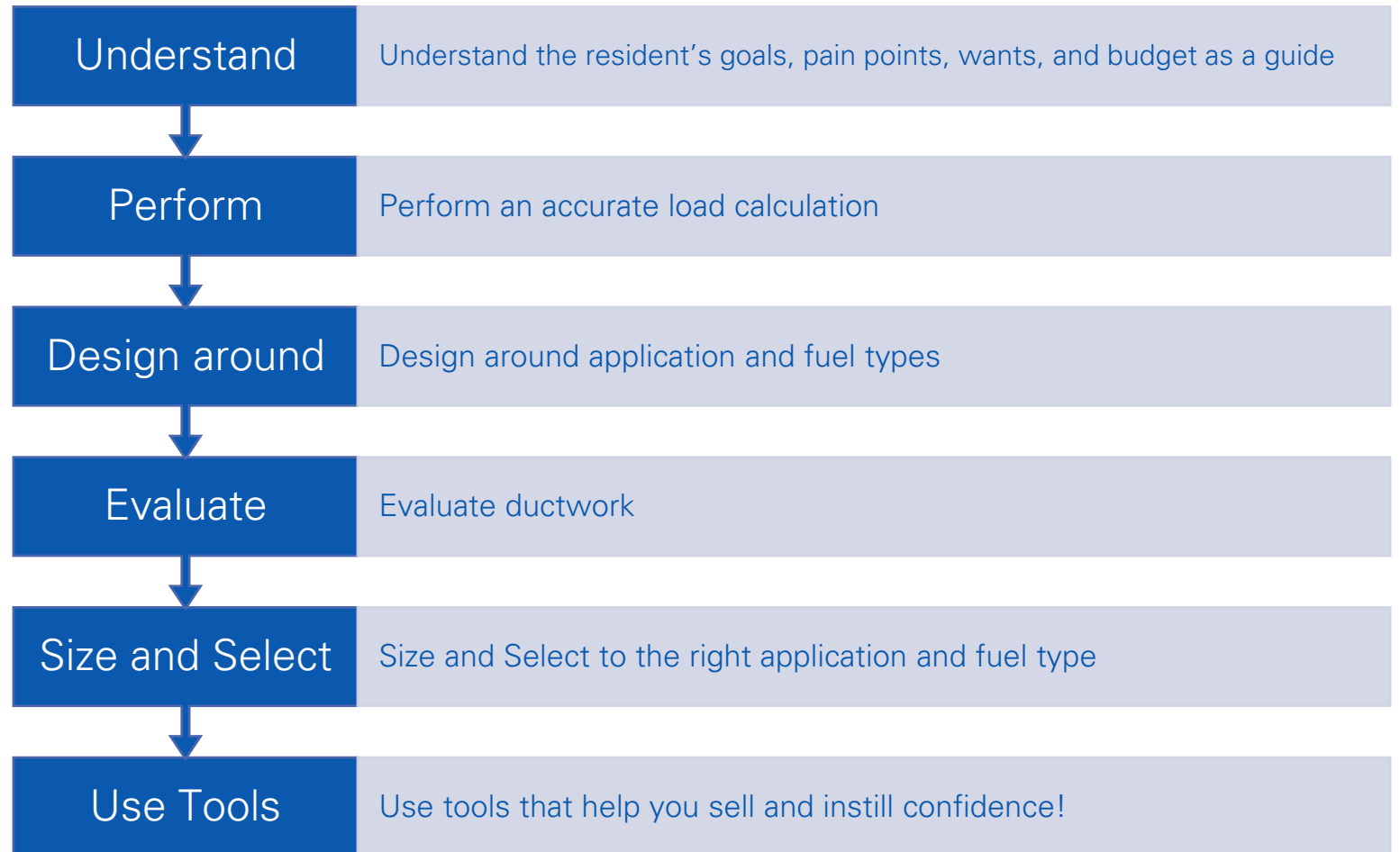
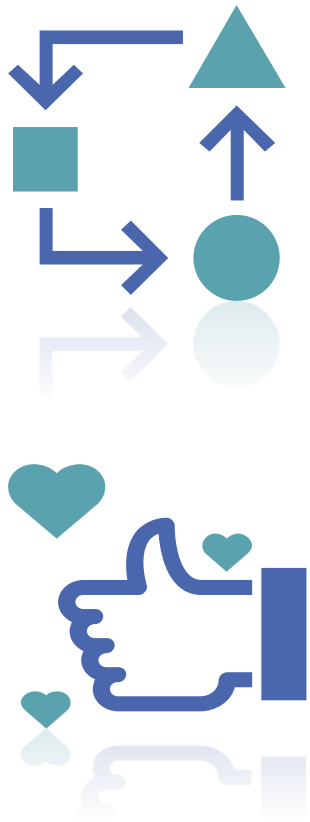
BeCOP = 1.3

- Find the **Rated COP** at different temps
- Depending on where the **BeCOP** falls, estimate the **economic balance point**

Our estimate: ~ 0°F

Heating/ Cooling	Outdoor Dry Bulb	Unit	Min	Rated	Max
Heating	47°F	Btu/h	11,500	27,400	35,000
		kW	0.91	2.47	3.73
		COP	3.7	3.25	2.75
Heating	17°F	Btu/h	6,400	19,400	25,500
		kW	0.82	2.23	3.31
		COP	2.25	2.55	2.26
Heating	5°F	Btu/h	5,400	20,800	20,800
		kW	0.83	1.97	3.1
		COP	1.91	1.97	1.97
Heating	-3°F	Btu/h	5,400	-	18,800
		kW	0.93	-	2.85
		COP	1.7	-	1.93

Summary of key milestones



Right Sizing Journey

Evaluate equipment
that can meet goals.
Determine how far
residents wish to go.

Identify homes loads.
Identify resident wants
and needs.

Install properly.
Educate residents to
operation.
Set controls.

Recognize applications
and limitations.
Identify fuel types.

1

3

2

4

DAY 1

Communicating controls

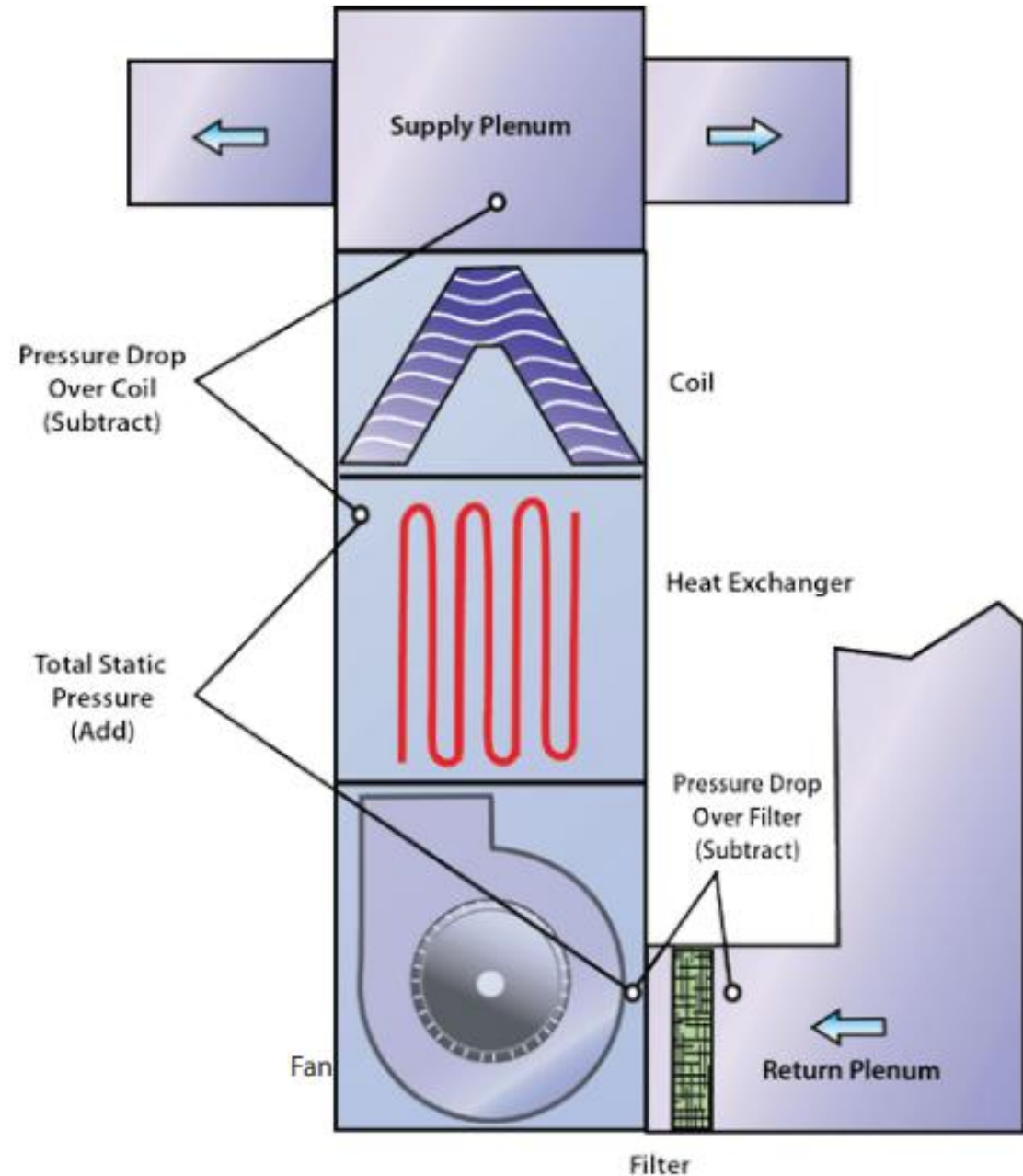
- Proprietary systems that communicate between the thermostat, indoor unit and outdoor unit need a thermostat that can communicate in order to operate in the most efficient way possible.
- Fully modulating systems that can incorporate a staged thermostat can lose stages of operation due to the limited ability of the controls.
- Unitary and ductless products are both affected by staged controls, check with your manufacturer representative before installing a staged thermostat.



TESP and Fan Tables and What is Meant by “External”

“External” designates how the unit was shipped:

- With a central heat pump utilizing auxiliary heat, the air handler and coil are shipped in one piece. The fan curves reflect this the resistance of the of the coil
- With gas furnaces with an AC or HP coil, the coil is not shipped with the air handler. The fan curves in this case, do not reflect the resistance of the coil. When testing these systems, the supply side measurement **MUST** be furnaces taken before the coil



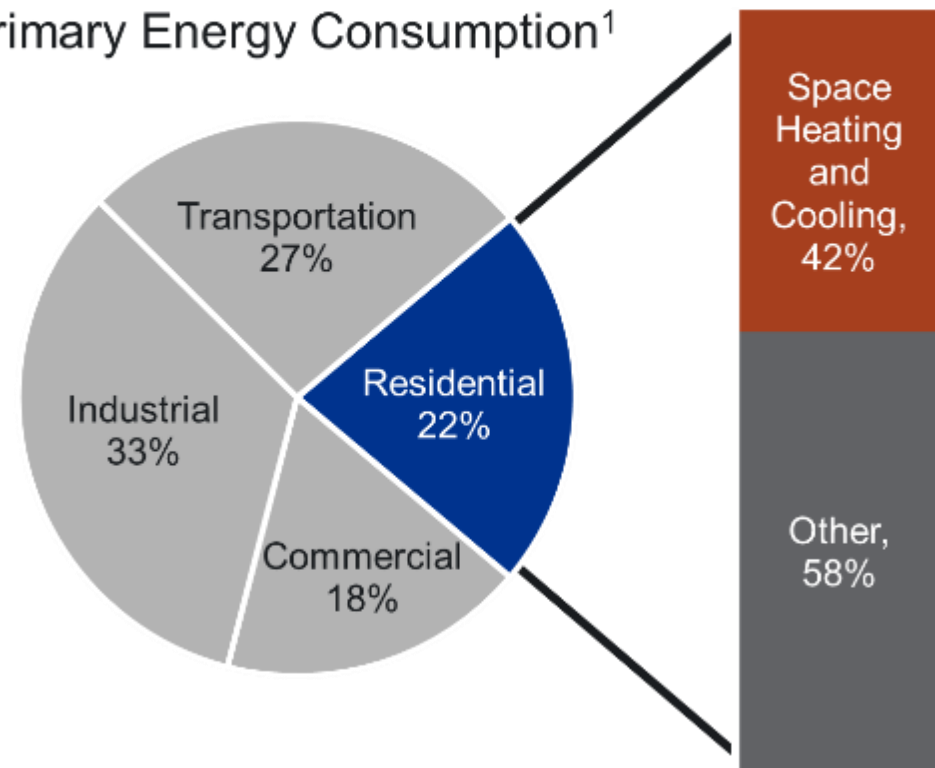
**“First Year of
Maintenance...
Free with new
system!”**

System commissioning?

Why Residential HVAC Matters

- ✓ Comfort
- ✓ Health and Safety
- ✓ Energy Use
- ✓ Carbon Emissions

Primary Energy Consumption¹



HVAC Efficiency Over the Years

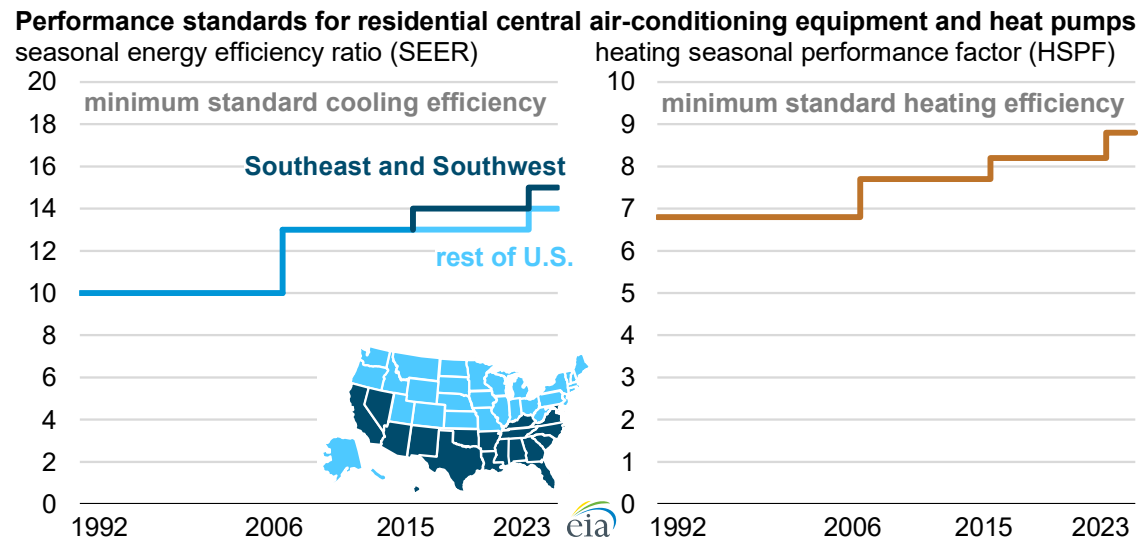


Figure: Performance standards for residential central air-conditioning equipment and heat pumps¹

- Code-driven minimum HVAC efficiency continues to increase
- Premium high-efficiency HVAC units perform much better than code minimum
- Heat pumps are on the rise
- Efficiencies are not always realized in the field

Impact of Improper Installation

Improper installation or maintenance of central air conditioning (CAC) and air-source heat pump (ASHP) systems results in decreased performance, energy waste, and reliability concerns.

- At least **one energy wasting fault in 70-90% of homes**²
- At least 20% of CAC/ASHPs experience failure due to improper installation²
- Estimated **9% energy waste** due to decreased CAC/ASHP performance due to inadequate airflow and improper refrigerant charge³

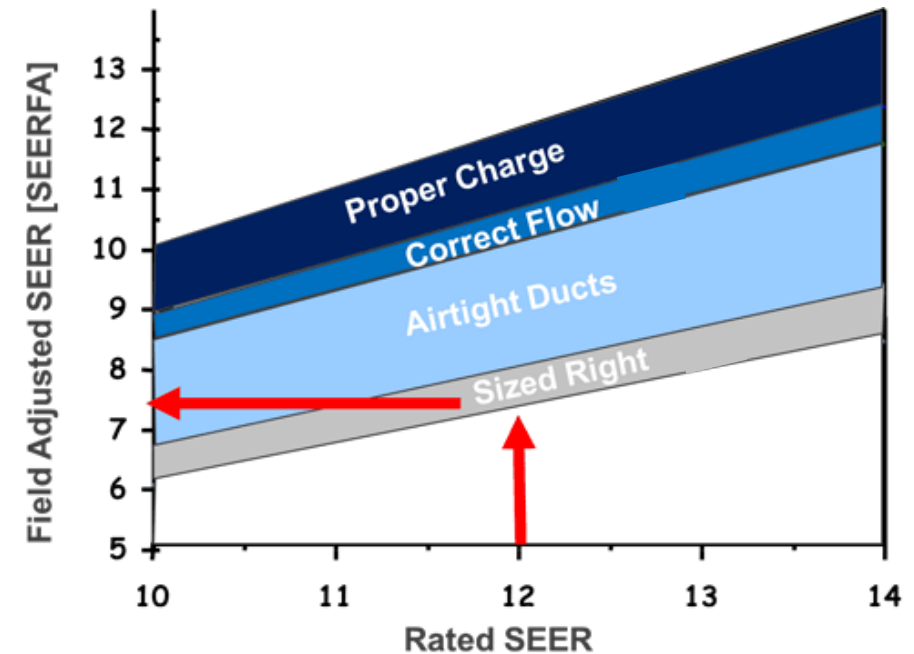


Figure: Theoretical field adjusted SEER caused by installation and sizing issues¹

What Quality Contractors Strive For



- ✓ Eliminating callbacks
- ✓ Ensuring every HVAC system runs at peak efficiency
- ✓ Every HVAC system is commissioned

Why Smart Diagnostic Tools?



Expand Capabilities



Streamline Processes



Ensure HVAC Efficiency



Improve Customer Satisfaction



Boost Reputation



Create Business Value

Old School Tools



R-410A Pressure-temperature chart									
PSIG	°F	PSIG	°F	PSIG	°F	PSIG	°F		
12	-37.7	114	37.8	216	74.3	318	100.2		
14	-34.7	116	38.7	218	74.9	320	100.7		
16	-32.0	118	39.5	220	75.5	322	101.1		
18	-29.4	120	40.5	222	76.1	324	101.6		
20	-36.9	122	41.3	224	76.7	326	102	428	
22	-24.5	124	42.2	226	77.2	328	102.4	430	
24	-22.2	126	43	228	77.8	330	102.9	432	
26	-20.0	128	43.8	230	78.4	332	103.3	434	
28	-17.9	130	44.7	232	78.9	334	103.7	436	
30	-15.8	132	45.5	234	79.5	336	104.2	438	
32	-13.8	134	46.3	236	80	338	104.6	440	
34	-11.9	136	47.1	238	80.6	340	105.1	442	
36	-10.1	138	47.9	240	81.1	342	105.4	444	
38	-8.3	140	48.7	242	81.6	344	105.8	446	
40	-6.5	142	49.5	244	82.2	346	106.3	448	
42	-4.5	144	50.3	246	82.7	348	106.6	450	
44	-3.2	146	51.1	248	83.3	350	107.1	452	
46	-1.6	148	51.8	250	83.8	352	107.5	454	
48	0	150	52.5	252	84.3	354	107.9	456	
50	1.5	152	53.3	254	84.8	356	108.3	458	
52	3	154	54	256	85.4	358	108.8	460	



Find data plate image:
Target Subcooling = 10°F

Measurement Uncertainty

Take for example a 500-psi gauge:

- Class B, 3%-2%-3%
 - ± 10 psi to ± 15 psi
- Class 1, 1% Accuracy
 - ± 5 psi

Analog



Read between the lines!

For 580-psig max digital probes/gauges:

- Fieldpiece JL3PR Pressure Probe
 - ± 1 psi to ± 2 psi
- Fieldpiece SM380V
 - ± 1 psi to ± 2.74 psi

Digital



Measurement Uncertainty



Example:

R410A, non-TXV,
Indoor Wetbulb = 66°F, Outdoor Drybulb = 95°F
Target Superheat of 10.0°F

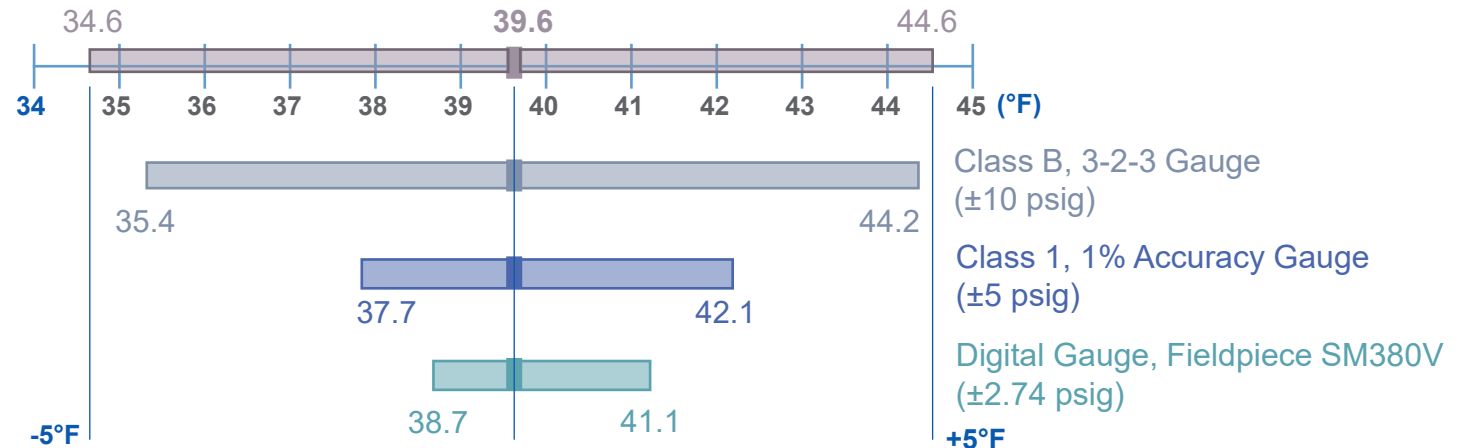
Measured Suction Temp = 49.6°F

Suction Pressure = 118.0 psig → 39.6°F Saturation Temp

4.3.1 Requirements:

The contractor shall ensure:

- For the SUPERHEAT method, system refrigerant charging per OEM data/instructions and within $\pm 5^\circ\text{F}$ of the OEM-specified superheat value



Smart Diagnostic Tools

Digital Sensors, Probes, and Manifolds



- ✓ Wirelessly connected
- ✓ Provides Diagnostics

Smartphone/Tablet Diagnostic App

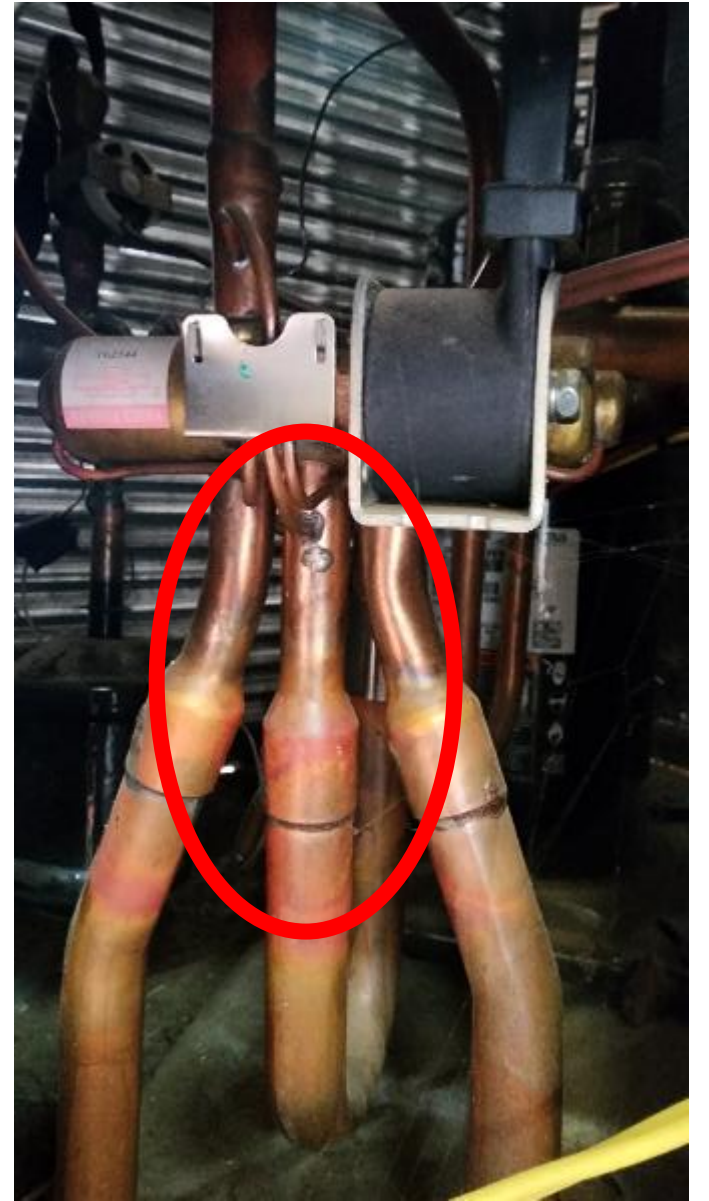


- ✓ Suggest Corrective Actions
- ✓ Run Performance Calculations

- ➡ Digital Manifolds
- ➡ Pipe Clamps
- ➡ Pressure Probes
- ➡ Clamp Meters
- ➡ Psychrometer
- ➡ Manometer
- ➡ Refrigerant Scale
- ➡ Vacuum Gauge

...all in one informative application







Commissioning

Stage 1 - 2/5/2021, 9:20:39 AM

Outdoor Measurements

Low Pressure (PSIG/MPa)	115.7 / 0.8
High Pressure (PSIG/MPa)	240.4 / 1.6
Suction Line Temp (°F)	50.0
Liquid Line Temp (°F)	72.5
Discharge Line Temp (°F)	-
Outdoor Air Temp (°F)	60.0
Superheat (°F)	12.2
Subcooling (°F)	6.0
Compression Ratio	2.0
Condenser Voltage	200.0
Condenser Amperage	4.0
Condenser Power Factor	0.90
Condenser Power (W)	870

Indoor Measurements

Return Temp (°F)	68.0
Return S/W (°F)	21.0
Return W/W (°F)	49.7
Supply Temp (°F)	42.5
Supply S/W (°F)	22.9
Supply W/W (°F)	48.1
Airflow, Saturated (SCFM)	455
Total External Static Press (inH ₂ O)	0.4
AHU Voltage	119.0
AHU Amperage	0.0
AHU Power Factor	0.54
AHU Power (W)	50

System Profile & Weather Data

System Type	Split
Normal Tonnage	1.5
Refrigerant	R410A
Non-Airflow (SCFM/Ton)	400
SEER	14.16
Measuring Device	130V
Atmospheric Pressure (PSIA)	14.698
Elevation (ft)	1,114
Temperature (°F)	24.6
Humidity (%)	75.0
Dew Point (°F)	17.8
System Stability	Stable

Performance Calculations

Capacity Calculations:

Normal	1.5 Tons / 16,000 Btu/h
Normal 1.2	1.8 Tons / 19,200 Btu/h
Actual	1.2 Tons / 12,000 Btu/h (75% Normal)
Derated	1.2 Tons / 12,000 Btu/h (75% Normal)
Latent	0.0 Tons / 0 Btu/h (0% Normal)
Derated Latent	1.00

Notes: 3500BTU Two Stage Goodman Unit

Alrside Performance:

Temp Split Target	30 °F
Temp Split	35.0 °F
Dehumidification	0.4 gph

System Efficiency:

Fan Efficiency	0.13
Total Power	90.9
EEER	13.3
Approx. SEER	14.4
Sensible Efficiency	90.0%
Fan Face Velocity	152 FPM

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Customer

Jim Bergmann
3425 Ginkhof Road
Mayakoba, OH 44260
jim@measurequick.com
330-618-3472

Equipment

Unit
Control: 41-0584, 41-4227
Condenser
Make: Goodman
Model: G50C1800N1
Serial: 2017101001
Air Handler
Make: GOODMAN
Model: G50C1800N1
Serial: 1907051082
Evaporator
Make: Goodman
Model: G50C1800N1
Serial: 1907051082

Tech: Jim Bergmann

Diagnostic Report

Subsystem Review

Refrigerant System	Pass/Pass--
Air Distribution System	Pass/Pass--
Air Filtration System	Pass/Pass--
Condensate Drain System	Pass/Pass--
Refrigerant Charge	Pass/Pass--
Outdoor Equipment	Pass/Pass--
Indoor Equipment	Pass/Pass--
Cooling Capacity	Pass/Pass--
Cooling Electrical Efficiency	Mod/Mod--

System Diagnosis

Issue 1	Supply air probe may be in line of sight of the evaporator	3	Pass
Issue 2	Airflow is low	2	Pass
Issue 3	Supply air probe may be in line of sight of the evaporator	14	Pass
Issue 4	Airflow is low	3	Pass

Corrective Actions

Thermostat

Lowest thermostat
Verified setback program
Thermostat was recalibrated

Electrical Systems

Checked ground connections
Verified 120V/240V supplied from single phase
Verified adequate break wire size
Line to line voltage polarity observed

Air Distribution System

No action required

Air Filtration System

Replaced filter
Taped in filter with painter's tape to prevent air bypass

Condensate Drain System

Clearified/drain lines

Refrigerant Charge

No action required

Outdoor Equipment

No action required

Indoor Equipment

Verified adequate clearance to combustibles

Verified adequate clearance for service

Cooling Capacity

Developed gas input issues

Resolved installation issues

Cooling Efficiency

Operation satisfactory

iManifold Report

Mr. David A Customer
1234 Main Street
Apt. # 4-B
Greenfield, OH 44139
Date of Service: 2-3-2021
Time of Service: 11:20:03 AM
Work Performed: Equipment Service

Evans Heating and Air Conditioning
2800 S. Jennifer Ave.
Suite 300
Solon, OH 44139
Field Technician: Joe Technician
Mobile # 63: 4401234567



User Inputs / Measurements

Parameter	Value	Verified
System Pressure	115 (psi)	✓
High Pressure	250 (psi)	✓
Temperatures		
Suction Line Temperature	124°F	✓
Discharge Line Temperature	90°F	✓
Liquid Line Temperature	115°F	✓
Outdoor Air Temperature	75°F	✓
Superheat / Subcooling		
Superheat	10°F	✓
Subcooling	17°F	✓
Air Side Measurements		
Supply Air Dry Bulb	55°F	✓
Supply Air Relative Humidity	55%	✓
Return Air Dry Bulb	70°F	✓
Return Air Relative Humidity	43%	✓
Airflow		
Actual Airflow	1100 cfm	✓
Normal Airflow	4	✓
Electrical: Condenser		
Normal System Voltage	240 volts	✓
Phase	3	✓
L1 - L2 Voltage	105 volts	✓
L1 Current	10.9 amps	✓
L1 - L3 Voltage	105 volts	✓
L2 Current	9.9 amps	✓
L2 - L3 Voltage	105 volts	✓
L3 Current	9.9 amps	✓
Power Factor	0.95	✓
Electrical: Air Handler		
Normal System Voltage	240 volts	✓
Phase	3	✓
L1 - L2 Voltage	107 volts	✓
L1 Current	8.9 amps	✓
L1 - L3 Voltage	107 volts	✓
L2 Current	5.9 amps	✓
L2 - L3 Voltage	107 volts	✓
L3 Current	8.9 amps	✓
Power Factor	0.97	✓

System Information

Type of System	Type of Metering Device
Air Conditioning	Fixed Orifice
System Configuration	Refrigerant
Split	R410A
Normal Tons	BTUs
4	48,000
Type of Condenser	Normal Airflow
8-5 SEER Street Unit	1,800 cfm
Type of Evaporator	Target Box Temperature
Standard	75
Target Subcooling	Target Superheat
21°F	21°F

Condenser Model

Trans 123456789012345

Evaporator Model

Carrier 0123456789012345

Condenser Serial

12345-4567

Evaporator Serial

12345-4567

System Performance

System Capacity	Evaporator Performance
Actual Airflow	Temperature Split
1100 cfm	18.2
BTU / Hour Total	Target Temperature Split
44,120	10
BTU / Hour Sensible	Outdoor Design Temp
39,654	67.9
BTU / Hour Latent	System Electrical Efficiency
15,266	11,394
Condenser Watts	Current Load
4,601	3.88
kW Total	
12.51	
kW Sensible	
9.27	
kW Latent	
3.25	
Sensible Heat Ratio	Dehumidification
0.74	10.47
System Factor	Gallons / Hour
-0.36	1.92

Comments

System had dirty condenser coil. The condenser was cleaned to obtain optimal performance.



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A/C System Vitals Report

Jim Bergmann

Date of Service: 4/12/2022
Time of Service: 11:09:04 AM



What Are Your System Vitals?

Just like your health vitals, temperature, pulse, blood pressure etc, your A/C system vitals show the overall health of your air conditioning system. These vitals account for both the refrigerant and air delivery side of the system. System targets that are out of range are typically related to a system diagnostic listed below. Correcting the diagnostic faults, if possible, should put the system vitals back in the normal range.

YOUR SYSTEM SCORE

100% A+

Refrigerant Charge

In Range  Out of Range 

Superheat: 11.7 °F

Low

Normal
(8.3 - 18.3)

High



Subcooling: 10.4 °F

Low

Normal
(3.0 - 42.0)

High



Heat Transfer

Condenser Approach: 3.3 °F

Low

Normal
(1.5 - 13.0)

High



Temperature Split: 19.0 °F

Low

Normal
(15.7 - 21.7)

High



Air Distribution & Filtration

Total External Static Pressure: 0.57 inH2O

Low

Normal
(< 0.8)

High



Filter Face Velocity: 212.6 FPM

Low

Normal
(< 500.0)

High



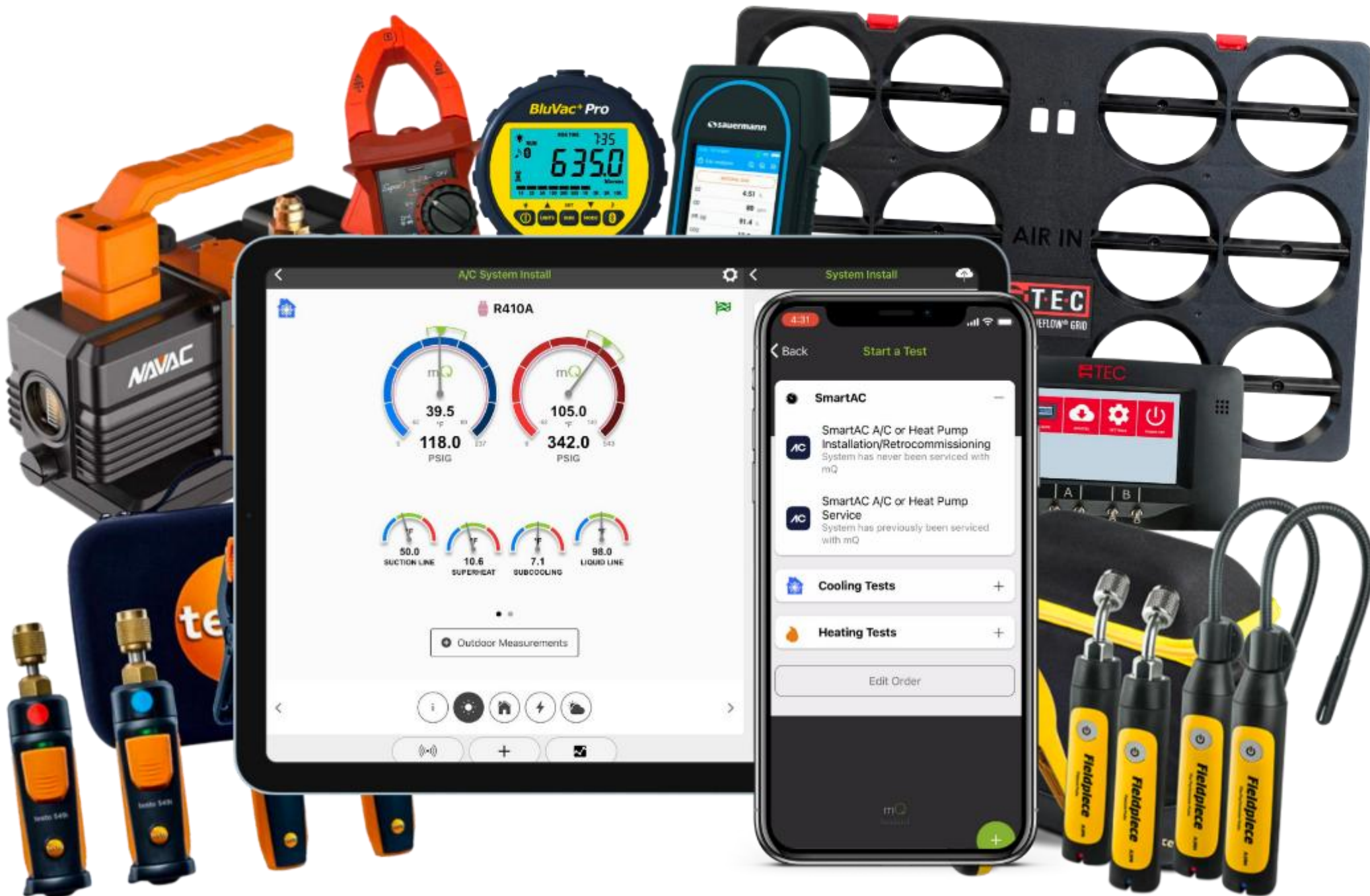
Subsystem Review

Not yet reviewed

System Diagnostics

No system-wide issues were detected.





What is comfort?

According to the American Society of Heating, Refrigerating and Air Conditioning Engineers (ASHRAE), thermal comfort is defined as “that condition of mind which expresses satisfaction with the thermal environment and is assessed by subjective evaluation.”

If comfort is subjective, it means we can change the perception.

Education through Communication.

"Arrive a stranger, Leave as a friend"

Incentive Programs

Home Energy Rebates

JOSH SHAPIRO, GOVERNOR | JESSICA SHIRLEY, SECRETARY



Pennsylvania
Department of
Environmental Protection



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Department of
Environmental Protection

Agenda

- HEAR // 50122
- HER // 50121
- TREC
- Questions

Home Electrification & Appliance Rebates

JOSH SHAPIRO, GOVERNOR | JESSICA SHIRLEY, SECRETARY



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Environmental Protection



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Department of
Environmental Protection

HEAR: A High-Level Overview

- Home Electrification and Appliance Rebates (HEAR) was created by the Inflation Reduction Act of 2022
 - 8.8 Billion USD allocated for all the Home Energy Rebate Programs
- [Penn Energy Savers Program](#)
 - Encourages adoption of appliances that are electric, consume less energy, and lower costs
 - PA allocated \$129,000,000



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HEAR: Income Eligibility

- All qualified applicants must make below 150% of their county's AMI
- 100% of project costs can be rebated if applicants are below 80% of AMI
- Eligibility Documents: IRS 1040 Form, Employer W-2 for each member of household, proof of residence
 - Other income verification sources will be considered during each application
- Categorical eligibility from participation in other programs is valid income verification
- It is the resident(s) living in the dwelling that is income qualified



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HEAR: Rebate Values

Upgrade Type	Qualified Product	Rebate Amount Not to Exceed
Appliance	Heat Pump Water Heater	\$1,750
	Heat Pump for Space Heating or Cooling	\$8,000
	Electric Stove, Cooktop, Range, Oven	\$840
	Heat Pump Clothes Dryer	\$840
Building Material	Electric Load Service Center	\$4,000
	Insulation, Air Sealing, and Ventilation	\$1,600
	Electric Wiring	\$2,500
Maximum Rebate		\$14,000

Eligible Rebate Recipient	Income Level	Rebate Amount Not to Exceed
Low- or Moderate-Income (LMI) Household or Eligible entity representative representing LMI household	Less than 80% AMI	100% of qualified project cost
	81%-150% AMI	50% of qualified project cost
Owner of multifamily building or Eligible entity representative representing owner of multifamily building	At Least 50% of residents with income less than 80% AMI	100% of qualified project cost
	At least 50% of residents with income of 81%-150% AMI	50% of qualified project cost

Home Efficiency Rebates (HER)

JOSH SHAPIRO, GOVERNOR | JESSICA SHIRLEY, SECRETARY



Pennsylvania
Department of
Environmental Protection

HER: A High-Level Overview

- Home Efficiency Rebates (HER) is one of the Home Energy Rebate programs created by the Inflation Reduction Act of 2022
 - 8.8 Billion USD allocated for all the Home Energy Rebate Programs
 - PA allocated \$129,000,000
- Encourages adoption of energy efficiency measures in low-income multi-family buildings – must be 20% energy reduction
 - Higher rebates for projects achieving 35% energy reduction

HER: PA's Design Considerations

- Limited programmatic funding for multi-family projects
- Limited programmatic low-income funding
- Homes with electric resistance have higher energy burden than homes with gas
- 7% of multifamily homes heat with delivered fuels
- Costs for major energy efficiency upgrades can range from \$15,000 to \$20,000
- Heat Pump Installation = ~31% energy savings at a cost of \$9,520
- Heat Pump & Weatherization = ~54% energy savings at a cost of \$16,020



Pennsylvania
Department of
Environmental Protection

HER Rebate Values

Modeled Energy Savings	Income Level	Details
20-34%	<80% AMI	Lesser of \$10k or 100% of project cost
	81-150% AMI	Lesser of \$2k or 50% of project cost
+35%	<80% AMI	Lesser of \$16k or 100% of project cost
	81-150% AMI	Lesser of \$4k or 50% of project cost

Training for Residential Energy Contractors (TREC)

JOSH SHAPIRO, GOVERNOR | JESSICA SHIRLEY, SECRETARY



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Environmental Protection



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Environmental Protection

TREC: Heat Pumps in PA

It's important to get heat pumps installed correctly

- Supplements existing training programs
 - New Worker Track
 - Wraparound Services
 - Stipends for training
 - Existing Worker Track
 - NATE certification
 - Stipends for training
- Training Syllabus Review & Evaluation



Get In Touch!

**Home Energy Rebates Team
Energy Programs Office
PA DEP
400 Market St.
Harrisburg, PA 17101**

...

RA-EPHomeEngRebates@pa.gov

The Department of Environmental Protection's mission is to protect Pennsylvania's air, land and water resources and to provide for the health and safety of its residents and visitors, consistent with the rights and duties established under the Environmental Rights Amendment (Article 1, Section 27 of the Pennsylvania Constitution).

PECO Home Rebates Program

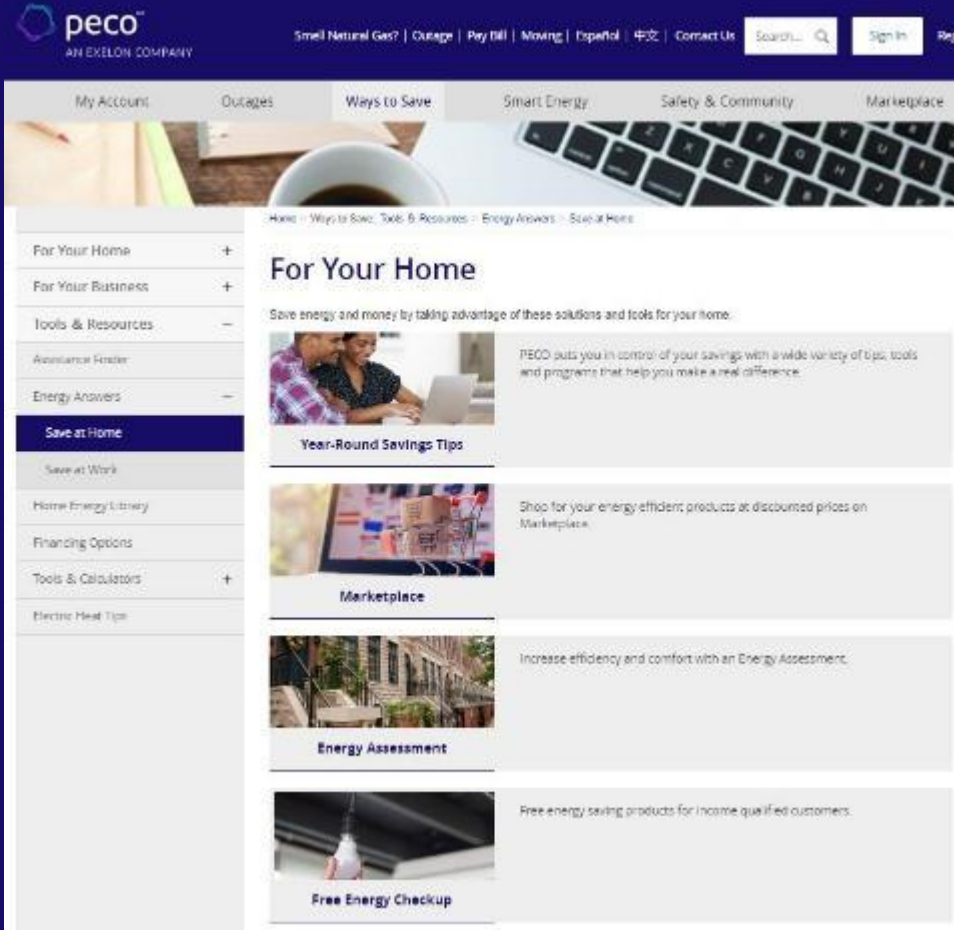
Samuel Morris

Market Outreach Specialist | PECO Home Rebates

5170 Campus Drive, Plymouth Meeting, PA 19462

Mobile: 215.510.7309 | Samuel.Morris@clearesult.com

PECO Energy Efficiency Programs Currently Include:



- **PECO Home Rebates and Marketplace**
- **PECO Energy Assessments (in-home)**
- **Free Energy Checkup (in-home)**
- **PECO Appliance Drop-Off Events**
- **Residential New Construction**
- **PECO Natural Gas Energy Efficiency Rebates**

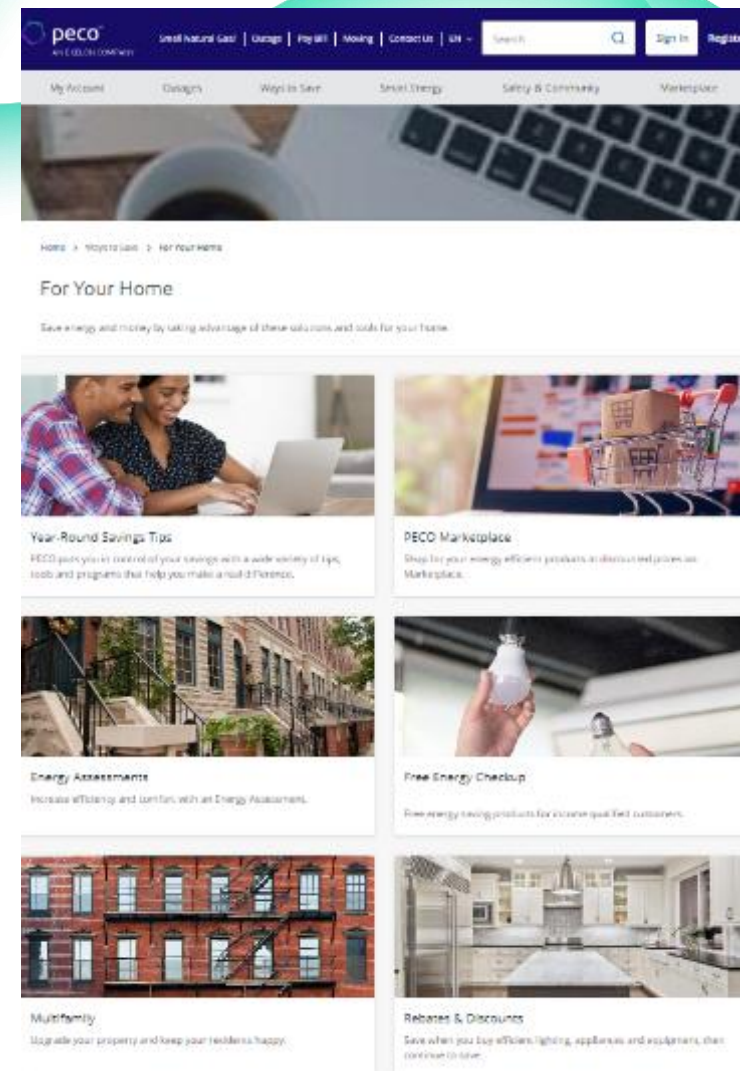
www.peco.com/waystosave

PECO Programs Include:

www.peco.com/waystosave

Electric Products	Current Efficiency Rating (SEER2) Requirements as certified by AHRI	Previous Efficiency Rating (SEER) Requirements as certified by AHRI	Rebate * Bonus Rebate Eligible
ENERGYSTAR Air Source Heat Pump	15.2 - 17 SEER2, 11.7+ EER2, 7.8+ HSPF2	16.1 - 18.3 SEER, 12.2+ EER, 9.2+ HSPF	\$200
	17.1+ SEER2, 11.7+ EER2, 7.8+ HSPF2	18.4+ SEER, 12.2+ EER2, 9.2+ HSPF2	\$300
ENERGYSTAR Central Air Conditioner	15.2 - 15.9 SEER2, 12.0+ EER2	16.1 - 17.0 SEER, 12.5+ EER	\$150
	16.0+ SEER2, 12.0+ EER2	17.1+ SEER, 12.5+ EER	\$200
ENERGYSTAR Ductless Mini-Split Heat Pump	15.2 - 17 SEER2, 11.7+ EER2, 7.8+ HSPF2	16.1 - 18.3 SEER, 12.2+ EER, 9.2+ HSPF	\$150
	17.1+ SEER2, 11.7+ EER2, 7.8+ HSPF2	18.4+ SEER, 12.2+ EER2, 9.2+ HSPF2	\$300
ECM Fan Motor	Eligible for all ECM Fan Motor equipped Air Handlers or Natural Gas Furnaces (Propane and Oil Furnaces are not eligible)		\$50

- PECO Home Rebates and Marketplace
- PECO Energy Assessments (in-home)
- Free Energy Checkup
- Residential New Construction
- PECO Natural Gas Energy Efficiency Rebates





Images from freepix.com

What things delay or derail Mini-split Heat Pump System Rebates ?

- Mini-Split Heat Pump Systems often fail to meet ENERGYSTAR SEER2, EER2, HSPF2 requirements of :
 - ***15.2+ SEER2, 11.7+ EER2, 7.8+ HSPF2 (or 16.1+ SEER, 12.2+ EER, 9.2+ HSPF)***
 - All equipment efficiency specifications are confirmed through the **AHRI** database.
 - Multi-Zone systems often do not meet the **EER2 or EER** precondition.
 - Cold-Climate designated mini-split heat pump equipment combinations or those that meet the requirements **do qualify**.

Non-Qualifying Multi-Zone Mini-split Heat Pump Example:

Mitsubishi MXZ-4C36NA3-U1
(Supports up to 4 indoor units)

- System AHRI Certificate is 209836200 :
 - **19.2 SEER2, 9.4 EER2, 11 HSPF2**
- Equipment is **NOT** designated as Cold Climate nor does it meet the specs.
- This system was **Rejected** for not meeting the EER2 (or EER) requirement.



Qualifying Multi-Zone Mini-Split Heat Pump Example:

Samsung AJ048BXJ5CH (Supports up to 5 indoor units)

- System AHRI Certificate is 207349374 :
 - **21 SEER2, 10.5 EER2, 9 HSPF2**
- Equipment **NOT** identified as Cold Climate in the AHRI database.
- An internal review is conducted to confirm that Cold Climate requirements are met.
- Mini-Split Heat pump rebate was **Approved**.
- *If you have questions about **ANY** qualifying systems, reach out and it can be evaluated.*



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Thank You!



Residential Energy Efficiency Heat Pump Incentives

October 2025

Residential Program

Residential Program Components

- Energy Efficient Homes
 - **New Homes**
 - **Energy Efficient Equipment** – Downstream and Midstream Rebates
 - Virtual/In-home Energy Assessments
 - Online Marketplace & Instant Discounts
- Appliance Recycling
- Student Energy Efficiency Education

HP Equipment Rebates

- Central heat pumps, smart thermostats, ductless heat pumps, heat pump water heaters

Trade Ally Network

EE HOMES - ASSESSMENTS



APPLIANCE RECYCLING



EE HOMES - NEW HOMES



STUDENT ENERGY EFFICIENCY EDUCATION

Energy Efficiency Homes Heat Pump Rebates

Single Efficient Equipment Upgrades	Rebate	Notes
Smart Thermostat (self-install)	\$50	ENERGY STAR® certified
Smart Thermostat (professional install)	\$100	ENERGY STAR certified. Must be installed by a PPL Electric Utilities qualified contractor.
Heat Pump Water Heater	\$400	Universal Energy Factor (UEF) ≥ 3.3
Air Source Heat Pump	\$350	≥ 15.2 HSPF2, ≥ 11.7 EER2, ≥ 7.8 HSPF2
Air Source Heat Pump	\$450	≥ 16.3 SEER2, ≥ 12.9 EER2, ≥ 8.2 HSPF2
Ductless Mini-Split Heat Pump	\$400 (per outdoor unit)	≥ 15.2 SEER2, ≥ 11.7 EER2, ≥ 7.8 HSPF2
Central Air Conditioner	\$200	≥ 15.2 SEER2, ≥ 12 EER2
Central Air Conditioner	\$300	≥ 16.3 SEER2, ≥ 12.9 EER2
Single Weatherization Upgrades	Rebate	Notes
Attic Insulation (electric heat)	\$500	75% of cost up to a max of \$500
Attic Insulation (central A/C, non-electric heat)	\$200	75% of cost up to a max of \$200
Basement Wall Insulation (electric heat)	\$500	75% of cost up to a max of \$500
Basement Wall Insulation (central A/C, non-electric heat)	\$200	75% of cost up to a max of \$200
Air Sealing	\$200	Air infiltration reduction (@ CFM50) x \$0.25 up to a max of \$200

Residential Bonus Rebates

Comprehensive Retrofit Bonus 1 (\$250)

- Two major treatments installed within 12 months
- One weatherization upgrade + one major mechanical upgrade

Comprehensive Retrofit Bonus 2 (+\$100 - \$350 total)

- Three major treatments installed within 12 months
- Bonus Tier 1 + one or more additional major upgrade

Deep Energy Retrofit Bonus 2 (\$500)

- In-Home energy audit + three treatments done on the same contract
- One weatherization upgrade + one major mechanical upgrade
- Cannot be used with Bonus Tier 1 or 2

New Homes Heat Pump Rebates

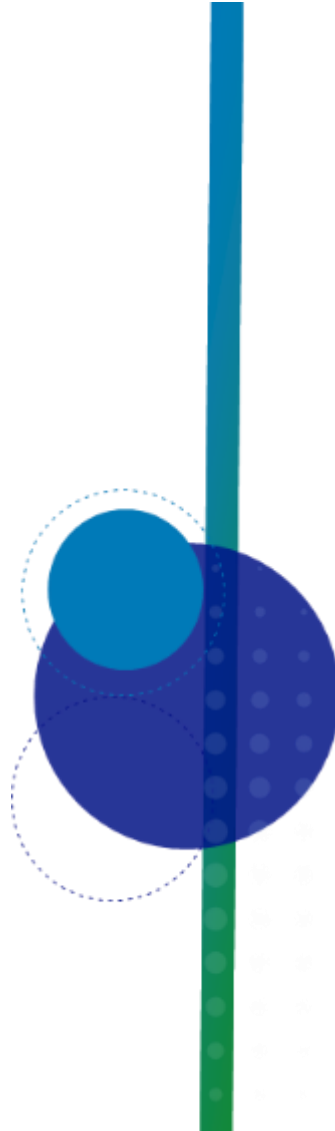
Partnerships Builders and Raters

- Building at least 15% more efficient than code minimum requirements (higher incentive with ENERGY STAR rating)
- Home Energy Rating System (HERS) rating
- Up to \$4500 per home
- Current LTO Offer - Heat Pump Water Heater Incentives to encourage the installation of advanced heating/cooling and hot water systems in new residential construction.
 - \$1,200 per home for installing a qualifying Cold-Climate Air-Source Heat Pump (ccASHP).
 - \$600 for installing a qualifying Heat Pump Water Heater (HPWH).
 - Additional \$500 for homes that install both systems.

Interested in becoming a member of our trade
ally network?

Call 1-877-486-9204 or visit
ppl electric.com/contractor

Thank You!



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Audience Discussion

**Thank you for
attending
today's
event!**

ASHP Contractor Training Summit,
Philadelphia, PA Post-Event Survey

