State Program Updates						
State (program launch year)	Sectors	Program delivery model	2020 achievements and challenges	2021 program changes	Additional information	
MA & RI 2019	- Industrial - Wastewater - Mixed	Cohort engagement – treasure hunts and workshops	Achievements: facilitated six workshops; both National Grid cohorts claimed savings, high levels of engagement through coaching calls and onsite energy teams Challenges: lower than expected Year One savings, poor data quality, consistency, and timeliness which made it tough to report info	Return to in-person activities, facilitate four more workshops, leverage some lessons learned during COVID-19	Program claimed gas and electric energy savings: - Year One savings for both MA and RI cohorts - Partial claimed savings for Year Two for RI	
CT 2020 (revamped program)	- Industrial - Hospital - College	Direct one-on-one engagement with end users	Achievements: Pursuing new participants and cohorts, implementing virtual treasure hunts, working with new SEM provider for engaging customers and participation Challenges: COVID impacted customer focus, made it harder to get people onboard	Make sure that fit is considered early in the process	CT has a lot of retrofit programs that are doing well, but aren't being captured in SEM.	
VT 2014	- Mixed - NH ₃ refrigeration - WWTF - Hospitals - Colleges	Cohort engagement – treasure hunts and workshops	Achievements: Water/Wastewater Treatment Facilities (WWTF) baselines established, transitioned to online engagement, colleges focus on customer engagement Challenges: Three of seven participants dropped out of WWTF program so only achieved half of savings goal. Couldn't baseline colleges and so no energy savings	CEI Direct: Transferring from cohort model to individual model as customers get smaller (commercial), moved largely online during pandemic but may move back to in-person, launching this year	Previous cohort participants will <u>not</u> be excluded from CEI direct. Learn more about Vermont's SEM program <u>here</u> .	
NY 2015	- Industrial - Wastewater -	Cohort engagement – treasure hunts and workshops	Achievements: Launched SEM On-Demand and virtual treasure hunts, continued cohorts through COVID because they were already adapted well Challenges: Cohort recruitment is on pause for now due to struggle with participation sign-up	Looking into post-COVID protocols; considering flexible approach to program delivery to make the program successful for all different kinds of participants and their restrictions	On the industrial side: two cohorts wrapped up and one is in progress - in Year Two of their engagement. On the wastewater side: Two active cohorts. One cohort is wrapping up its Year Two engagement, the other is still in Year One. Learn more about NYSERDA's SEM program here.	
			National Updates			
Organization			What's new for Q1 of 2021?			
U.S. DOE			mpany, Glen Raven, Lowes Hotels, IHG Hotels & Re hed every couple months throughout 2021 as capa	•		

	Emphasis still on virtual cohorts through 2021		
	Engaging a couple dozen wastewater treatment plants through the SWIFter program for advanced technologies		
U.S. EPA	Next NE Energy Management Best Practice Network webinar being planned for late April/early May		
	Three-part Pollution Prevention and Energy Star Webinar series for breweries		
	Strengthening partnerships with utilities, NEEP, and others		
NASEMC	New leadership members including Giselle Procaccianti from NEEP and Katie Dooley from NYSERDA		
	Upcoming research paper including Canadian market study for SEM in different provinces and industries		
	SEM Lite webinar – took place on Thursday February 25		
	Cost-effectiveness research paper soon to be published		

The Northeast SEM Program Tracker is intended to track and analyze leading SEM program efforts across the Northeast region. It provides information about each state's SEM program sectors, model, best practices, lessons learned, successes, and challenges. NEEP hopes this will serve as an educational tool for current SEM stakeholders, and an inspirational tool for program administrators, implementers, and end-users who are at the beginning of their SEM journey. NEEP will update the Northeast SEM Program Tracker quarterly, and the Q4 update will include an annual review and analysis of SEM program progress in the Northeast.