DNV·GL

Impact Evaluation of National Grid Rhode Island C&I Prescriptive Gas Pre-Rinse Spray Valve Measure

National Grid

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1. EXECUTIVE SUMMARY

1.1 Introduction

This report documents DNV GL's Evaluation of National Grid Rhode Island's Commercial and Industrial Pre-Rinse Spray Valve Measure of the prescriptive gas program. This impact evaluation was performed concurrent with the impact evaluation of the Massachusetts Commercial and Industrial Prescriptive Gas Program which was performed by DNV GL¹ and also focused on evaluation of the prescriptive program prerinse spray valve measure. This impact evaluation was completed for National Grid and includes combined National Grid Massachusetts and National Grid Rhode Island site results.

1.1.1 Program Description

The National Grid Rhode Island Prescriptive Gas Program is an existing program that reduces natural gas consumption through offering incentives for natural gas efficiency measures. National Grid includes a variety of gas efficiency measures in the prescriptive program. This evaluation focuses on the Pre-rinse spray valve (PRSV) measure.

National Grid uses a direct installation contractor for the majority of implementation of the PRSV measure. This contractor physically replaces the old valve with a "program approved" new low-flow pre-rinse spray valve at the customer's place of business. Both installation of the new valve and removal of the old valve are done by the contractor. The contractor also removes the old valve from the customer premise and either returns or recycles the old valve based upon the locational specific policy of National Grid. The same manufacture valve model industry recognized "best-in-class" valve has consistently been used as the "program approved" new valve for a period of 2011 to present. The contractor, delivery and implementation methods are identical between the National Grid Rhode Island and Massachusetts programs.

1.1.2 Purpose of Study

The research objectives of this impact evaluation of National Grid Rhode Island's Commercial and Industrial Prescriptive Gas Pre-Rinse Spray Valve Program include updating the following assumptions:

- To provide new deemed savings value recommendations that have been derived from actual fieldtesting for the pre-rinse spray valve measure for use in the National Grid Rhode Island Technical Resource Manual (TRM). The deemed savings value recommendations will be available for National Grid use for retrospective and future planning purposes.
- To make observations based upon actual pre-post site level monitoring that has been performed on the site level and integrate PRSV user surveys conducted on the site level focusing on PRSV user tendencies and savings. Recommendations on administration or implementation that may help to maximize the measure savings are offered.

1.2 Results, Conclusions and Recommendations

Overall, the pre-rinse spray valve program that is implemented by direct installation contractor is successfully delivering energy and water savings in Rhode Island.

¹ Impact Evaluation of the 2012 Massachusetts C&I Prescriptive Gas Program, Final Report, October 1, 2014, Prepared by DNV GL.

The annual savings associated with the spray valve measure of a sample of 23 National Grid sites monitored in Rhode Island and Massachusetts was calculated as 104 Therms per year. The energy calculation utilized pre and post metering done with in-line water meters measuring the true spray valve flows for both the new and old valves for a full 30 day pre and post monitoring period. The average calculated water savings per spray valve change-out is 5,669 gallons per year. This is the direct fresh water savings only. There is also a similar associated wastewater savings.

Survey responses from interviews conducted with spray valve users and facility owners during the site monitoring were positive for the change-out program as were opinions toward the performance of the new high efficiency valves being utilized in the program. A wide variation of calculated savings stems from dissimilarity in dish/pot washing within the food service population of the commercial sector. The sample frame of this Rhode Island evaluation included healthcare, education, grocery, both full-plate restaurants and fast food restaurants, commercial kitchens and community assembly facilities that was representative of the program population. The calculated energy savings represented a wider range of values than what was reported in other studies that did site monitoring on restaurants only. The relative precision of 48% for the Rhode Island and Massachusetts sample suggests that the adoption of pooled or aggregated average savings values of all monitored sites as advantageous since the delivery and populations are similar for National Grid programs in Rhode Island and Massachusetts.

The combined results of all site monitoring, data analysis, fieldwork and observations of the retired spray valves collected in the evaluation is combined with the results of the onsite survey to lead to a better understanding of pre-rinse spray valves.

The following are conclusions and recommendations for the program, and future evaluations of the program.

Deemed Savings Value Adjustment: The recommendation is to utilize the average calculated annual savings of 114 Therms (per pre-rinse spray valve). This average value reflects 39 total sites involved in site monitoring in Rhode Island and Massachusetts. Precision and confidence associated with the savings value is improved by pooling all site monitoring results for the largest sample. This initial evaluation determined that no discernable differences exist between the two state program implementations or C&I spray valve populations. Additional average calculated values for National Grid sites (Rhode Island only, National Grid only "pooled" are further detailed in Section 6:

results. The average savings/year calculated from site level monitoring conducted in the evaluation more accurately represents the program savings value for a prescriptive program spray valve change out than the corrected deemed savings value of 126 Therms currently being utilized in the 2012/2013 program data. The National Grid Rhode Island TRM has a corrected annual savings value of 126 Therms.

<u>Non Energy Impact Adjustment, Water and Wastewater Savings:</u> The evaluation measured water savings at the site level using in-line water meters for old and new spray valves (pre-post monitoring). The average annual calculated water savings of 39 total site monitored spray valves is 6,410 gallons per spray valve change-out. The same value of 6,410 gallons is identified as the annual wastewater savings.

Spray Valve Measure Lifetime Adjustment: Three factors each contribute to the spray valve measure lifetime increase from five to eight years. First, eight years is the average valve lifetime of 36 survey responses where retired spray valve lifetime was known for certain. Unsure or unknown responses were not counted. Second, forensic inspection of the spray valves taken out of service confirmed that many old valves were in service for a long period and none appeared to conflict with the survey responses. Lastly, the newer higher efficiency low-flow spray valves such as what is being used as the default program valve in Rhode Island are less prone to clogging, have more robust design mechanisms and are expected to have longer service lives than the older vintage valves being replaced by change-out programs occurring now.

<u>Recommendations to Increase Savings</u>: Results showed that a percentage of change-outs (approximately 20%) resulted in small energy savings because of either low spray valve use at a site or old valves already having low flow rates. Solutions to address these "small-savers" in the program population do not seem practical and are further explained:

- No practical method can be recommended to accurately identify low use sites. A free change-out
 program would quickly become very complex and un-manageable if simple eligibility rules changed
 to make it selective to certain commercial businesses._Site level monitoring proved that spray valve
 use remains site specific even between facility types such as healthcare, fast food and full service
 restaurants where there was a wide variation in savings between the same type of buildings or
 businesses.
- No practical method exists to stop the easy modification of older spray valve's flow rate. Hundreds
 of bucket tests performed in this evaluation proved that even if a newer vintage EPACT 2005
 Compliant (with flow rate <1.6 GPM) were in place at a customer site and a bucket test was
 performed to confirm that it's flow rate was less than 1.6 GPM there is no way to stop it from being
 quickly modified in the future to a higher flow rate. The existing program implementation practice of
 changing all valves to the high efficiency "tamper-proof" model to assure low flow operation is
 maintained in the future appears to be prudent administration.

Recommendation for future Market Assessment: National Grid's implementation of the spray valve program utilizing direct installation contractors has availed the change-out of 2-3,000 spray valves per year in the state resulting in substantial gas savings. Currently there are some synergies achieved by common program implementation occurring between two States and multiple program administrators. Further investigation of the state-wide inventory of spray valves and historic program data analysis will provide meaningful planning details for the remaining overall gas savings potential and feasible future strategies for this measure.



Figure 1: Old and New: Pre-Rinse Spray Valve Change-out

2. INTRODUCTION

This report documents DNV GL's Evaluation of National Grid Rhode Island's Commercial and Industrial Pre-Rinse Spray Valve Measure of the prescriptive gas program. This impact evaluation was performed concurrent with the impact evaluation of the Massachusetts Commercial and Industrial Prescriptive Gas Program which was performed by DNV GL² and also focused on evaluation of the prescriptive program prerinse spray valve measure. This impact evaluation was completed for National Grid and includes combined National Grid Massachusetts and National Grid Rhode Island site results.

2.1 Program Description

The National Grid Rhode Island Prescriptive Gas Program is an existing program that reduces natural gas consumption through offering incentives for natural gas efficiency measures. National Grid includes a variety of gas efficiency measures in the prescriptive program. This evaluation focuses on the Pre-rinse spray valve (PRSV) measure.

National Grid uses a direct installation contractor for the majority of implementation of the PRSV measure. This contractor physically replaces the old valve with a "program approved" new low-flow pre-rinse spray valve at the customer's place of business. Both installation of the new valve and removal of the old valve are done by the contractor. The contractor also removes the old valve from the customer premise and either returns or recycles the old valve based upon the locational specific policy of National Grid. The same manufacture valve model industry recognized "best-in-class" valve has consistently been used as the "program approved" new valve for a period of 2011 to present. The contractor, delivery and implementation methods are identical between the National Grid Rhode Island and Massachusetts programs.

2.2 Purpose of Study

The research objectives of this impact evaluation of National Grid Rhode Island's Commercial and Industrial Prescriptive Gas Pre-Rinse Spray Valve Program include updating the following assumptions:

- To provide new deemed savings value recommendations that have been derived from actual fieldtesting for the pre-rinse spray valve measure for use in the National Grid Rhode Island Technical Resource Manual (TRM). The deemed savings value recommendations will be available for National Grid use for retrospective and future planning purposes.
- To make observations based upon actual pre-post site level monitoring that has been performed on the site level and integrate PRSV user surveys conducted on the site level focusing on PRSV user tendencies and savings. Recommendations on administration or implementation that may help to maximize the measure savings are offered.

2.3 Scope of Evaluation

The scope of work of this impact evaluation covers pre-rinse spray valve change-outs that occurred in National Grid service territory in Massachusetts and Rhode Island.

² Impact Evaluation of the 2012 Massachusetts C&I Prescriptive Gas Program, Final Report, October 1, 2014, Prepared by DNV GL.

This evaluation incorporates recommendations of National Grid's Rhode Island gas evaluation team that have been made in a series of ongoing meetings during project scoping and field work phases: A summary of important information about this evaluation includes:

- In-depth examination of 2012 program data on the basis of 2012 program year savings and lifetime savings identified that the top measure that was not previously evaluated was the pre-rinse spray valve. This evaluation focuses on identification of energy savings associated with the replacement of an older or standard spray valve with an approved efficient low flow pre-rinse spray valve. The expectation is that the PRSV measure will continue to be one of the gas efficiency measures that results in significant gas program savings particularly in light of the current ongoing aggressive direct install programs.
- Part of the evaluation project scoping effort included a comprehensive review of:
 - (a.) what other evaluations have been performed,
 - (b.) what methodology was used, and
 - (c.) the results and recommendations.

The existing evaluation work is presented in this Report and was used to guide the recommended evaluation approach.

- Unlike, other studies that were performed outside of Rhode Island and the adjacent New England region, easy access to the replaced spray valves that were taken out of service during the 2012 program year did not exist in Rhode Island. This is a major factor in the choice of the evaluation approach for this measure.
- The valves that were taken out of service during the first quarter of 2014 (January April 2014) played a critical role in this evaluation. During this time evaluators recruited a sample of sites where new valves had just been installed. Evaluators first installed site monitoring equipment at sample sites which was used to first measure the new valve usage pattern, and then evaluators re-installed the old valve and subsequently measured the usage pattern again providing pre-post spray valve usage data for analysis.

3. 2012 PROGRAM DATA ANALYSIS

This population analysis section provides a discussion of the savings allocation of the 2012 prescriptive gas program in terms of number of projects and savings per measure category. DNV GL worked with the initial tracking data to make sure that measures were categorized accurately, communize measure descriptions and to provide some qualitative review of the program data.

3.1 Tracking System Data Summary

The population frame for this impact evaluation is the set of prescriptive gas projects rebated in 2012 through both the prescriptive and direct install subprograms, as included in the tracking system data provided by the Program Administrator (PA) in Rhode Island. DNV GL consolidated the PA records into 4045 unique projects and measure categories. Table 1 shows the distribution of the consolidated tracking system numbers of projects and annual savings in Therms, for the Prescriptive Program categories. A total of 3,850 projects in the Prescriptive Program were analysed with the Direct Install Program projects included. The measure with the highest savings is the pre-rinse spray valve and is highlighted in yellow in Table 1. The four measures that are considered "traditional HVAC" measures are highlighted in gray to identify their comparative rank by measure savings.

| Program Year - 2012 Prescriptive Gas Pro | ojects and Saving | s by Measure C | Category | | |
|--|-----------------------|------------------------|---------------------------------|--------------------------------------|--|
| Prescriptive Measure | Number of Projects | Percent of Projects | Number of Units Installed | Annual Savings by Measure, Therms | Percent of Total Program Savings |
| Hot Water - Pre-Rinse Spray Valve | 2356 | 61% | 3,937 | 1,322,832 | 67.5% |
| HVAC - Boiler | 519 | 13% | 557 | 386,586 | 19.7% |
| Hot Water - Water Heaters | 343 | 9% | 377 | 73,127 | 3.7% |
| Food Service - Commercial Fryer | 33 | 1% | 35 | 45,210 | 2.3% |
| HVAC - Infrared Heater | 44 | 1% | 53 | 33,690 | 1.7% |
| Food Service - Commercial Ovens | 73 | 2% | 76 | 27,502 | 1.4% |
| HVAC - Thermostats | 310 | 8% | 310 | 23,866 | 1.2% |
| HVAC - Furnaces | 120 | 3% | 120 | 20,100 | 1.0% |
| Hot Water - Steam Traps | 1 | 0% | 41 | 10,537 | 0.5% |
| HVAC - Boiler Reset Controls | 27 | 1% | 27 | 9,585 | 0.5% |
| HVAC - Combo Water Heater/Boiler | 19 | 0% | 19 | 4,674 | 0.2% |
| Food Service - Commercial Steamer | 2 | 0% | 2 | 2,122 | 0.1% |
| HVAC - Condensing Unit Heater | 2 | 0% | 2 | 818 | 0.0% |
| Food Service - Commercial Griddle | 1 | 0% | 1 | 185 | 0.0% |
| HVAC/Hot Water - Pipe Insulation | 0 | 0% | - | - | 0.0% |
| Hot Water - Faucet Aerator | 0 | 0% | - | - | 0.0% |
| Hot Water - Low-Flow Shower Heads | 0 | 0% | _ | _ | 0.0% |
| Total | 3850 | | 5,557 | 1,960,834 | 100.0% |

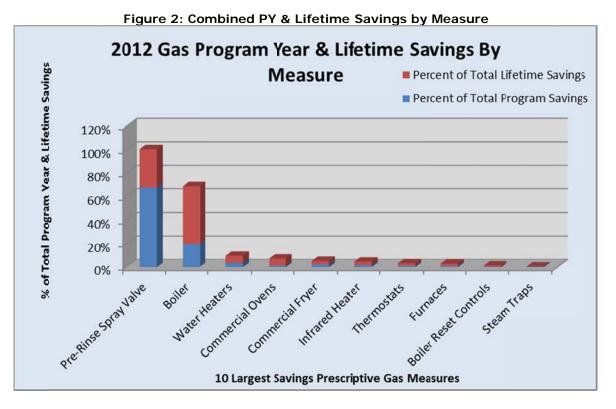
| Table 1: 2012 Prescriptive Gas Pro | viect Program Vear | Savings by Moasure | Category |
|------------------------------------|--------------------|--------------------|----------|
| Table 1. 2012 Flesciptive Gas Flo | jett Flogram real | Savings by measure | category |

In addition to the program year savings, the Rhode Island gas evaluation team considers lifetime savings as an additional criterion for ongoing evaluation focus. Table 2 provides the rank, percent of annual savings, measure lifetime, lifetime savings, percent of total lifetime savings and further details if the measure was previously evaluated. The table is sorted with the highest lifetime savings from top to bottom. Pre-rinse spray valve measure is highlighted in yellow and is second to the boiler measure in terms of total lifetime savings. From a historical trending standpoint, similar to program year 2012, the energy efficient spray valve measure was the top measure for program annual savings in 2011 accounting for 35% of the total annual program savings. This measure was the eighth largest measure in PY 2010 and accounted for just over 1% of the program savings.

| Lifetime Savings - 2012 Prescriptive Gas Projects and Savings by Measure Category | | | | | | |
|---|--|---|-------------------------------|---------------------|-----------------------------------|--|
| Measure Category | Annual Savings by Measure, Therms | Percent of Total Program Year Savings | Measure Lifetime, Years | Lifetime Savings | Percent of Lifetime Savings | |
| HVAC - Boiler | 386,586 | 19.7% | 25 | 9,664,650 | 49% | |
| Hot Water - Pre-Rinse Spray Valve | 1,322,832 | 67.5% | 5 | 6,614,160 | 33% | |
| Hot Water - Water Heaters | 73,127 | 3.7% | 13,15,20 | 1,096,905 | 6% | |
| Food Service - Commercial Ovens | 27,502 | 1.4% | 12 | 330,024 | 6% | |
| HVAC - Infrared Heater | 33,690 | 1.7% | 17 | 572,730 | 3% | |
| Food Service - Commercial Fryer | 45,210 | 2.3% | 12 | 542,520 | 3% | |
| HVAC - Furnaces | 20,100 | 1.0% | 18 | 361,800 | 2% | |
| HVAC - Thermostats | 23,866 | 1.2% | 15 | 357,990 | 2% | |
| HVAC - Boiler Reset Controls | 9,585 | 0.5% | 15 | 143,775 | 1% | |
| HVAC - Combo Water Heater/Boiler | 4,674 | 0.2% | 20 | 93,480 | 0% | |
| Hot Water - Steam Traps | 10,537 | 0.5% | 3 | 31,611 | 0% | |
| Food Service - Commercial Steamer | 2,122 | 0.1% | 12 | 25,464 | 0% | |
| HVAC - Condensing Unit Heater | 818 | 0.0% | 18 | 14,724 | 0% | |
| Food Service - Commercial Griddle | 185 | 0.0% | 12 | 2,220 | 0% | |
| HVAC/Hot Water - Pipe Insulation | - | 0.0% | 15 | - | 0% | |
| Hot Water - Faucet Aerator | - | 0.0% | 10 | - | 0% | |
| Hot Water - Low-Flow Shower Heads | - | 0.0% | 10 | - | 0% | |
| Total | 1,960,834 | 100% | | 19,852,053 | 100% | |

Table 2: Lifetime Savings by Measure

During the scoping process, the Rhode Island gas evaluation team considered lifetime savings in combination with program year savings as yet other criteria for evaluation focus. Figure 2 shows a graphical representation of program year 2012 percent of total savings combined with percent of total savings utilizing a one-to-one weighting factor which illustrates the dominance of the two top measures, boilers and pre-rinse spray valves and the contribution of both lifetime and program year savings. During planning meetings involving National Grid and DNV GL a determination was reached that the Pre-Rinse Spray Valve measure should be the focus of the current program evaluation.



3.2 Rhode Island TRM PRSV Measure Detail

The current National Grid Rhode Island Technical Resource Manual³ (TRM) describes the Pre-Rinse Spray Valve (PRSV) measure as retrofitting existing standard spray nozzles in locations where service water is supplied by a natural gas fired hot water heater with new low flow pre-rinse spray nozzles with an average flow rate of 1.6 GPM or less. The TRM classification of the measure is for gas savings through hot water efficiency. A detailed savings algorithm is not specified. The deemed savings value is identified as "Average annual savings of 33.6 MMBTU per unit" in the documented Manual but the corrected value of 126 MMBTU per unit is utilized in program administration and exists in program data. The baseline efficiency case is a non-descript standard efficiency spray valve. The high efficiency case or "eligible" unit for retrofitting is a low flow pre-rinse spray valve with an average flow rate of 1.6 GPM (gallons per minute). The measure life is five years. This report was for the Regional Municipality of Waterloo, ON (Canada)⁴. Table 3 summarizes the current TRM values for the pre-rinse spray valve measure.

The National Grid 2010 Program year TRM (Report Version) uses a 33.6 MMBTU average annual savings per unit value which is incorporated by reference of *"EM&V Report for the CUWCC Pre-Rinse Spray Head Distribution Program"* This report was prepared for the California Urban Water Conservation Council; Page 20, savings of 0.92 Therms per day multiplied by 365 days per year to yield 335.8 Therms⁵. The citation for measure life in the 2010 TRM plan is *"Pre-Rinse Spray Valve Pilot Study – Final Report"*; January 2005, by

³ Rhode Island Technical Resource Manual for Estimating Savings from Energy Efficiency Measures, Plan Version (October 2012) and the Rhode Island Technical Resource Manual 2012 Report-Version contain the same information for this measure.

⁴ Waterloo Pre-Rinse Spray Valve Pilot Study, Final Report; Veritec Consulting Inc., January 2005.

⁵ 2004-5 Pre-Rinse Spray Valve Installation Program (Phase II), SBW Consulting Inc., Feb. 2007.

Veritec Consulting Inc.⁶ which remains as the citation for measure life in the 2012, and current Plans. The cited reference for the non-energy impact of C&I water savings of 62,305 gallons/unit is the same Veritec Consulting 2005 Report⁷. More detailed information on the four existing PRSV evaluation studies is presented next in Section 4.1.

| Rhode Island NGRID | Technical Reference Manual PRSV Values |
|--------------------------|--|
| Deemed Savings | Average annual savings of 33.6 MMBTU per unit Average annual savings of 12.6 MMBTU per unit |
| High efficiency case | Low flow pre-rinse spray valve with an average flow rate of 1.6 GPM |
| Baseline efficiency case | Standard spray valve |
| Measure lifetime | Five years |

| Table 3: TRM Values and Assumptio | ns |
|-----------------------------------|----|
|-----------------------------------|----|

⁶ Ibid – (Waterloo Study)

⁷ Ibid

4. EVALUATION APPROACH

4.1 Existing Spray Valve Evaluation Work

A component of the project scoping for the pre-rinse spray valve was the review of the existing pre-rinse spray valves evaluations and reports, which was presented and discussed during recent Rhode Island gas evaluation team meetings. This review included four recent studies that evaluated energy and water savings resulting from pre-rinse spray valve installation programs. The studies were presented in summarized form in Table 4 and are further summarized and compared.

Table 4: Existing PRSV Evaluations

Low-Flow Pre-Rinse Spray Valve - Existing Evaluation Summary (Cited Report)

2002-03 Pre-Rinse Spray Valve Installation Program (Phase 1), SBW Consulting, Inc. June. 2004 (CUWCC I)

First phase of California Urban Water Conservation Council (CUWCC) program evaluation

> Program Installed 17,000 efficient valves throught California, 336/252 Therms/yr. energy savings

> Included pre- and post- flow measurement of less than 20 sites. Site monitoring of restaraunts only

2004-05 Pre-Rinse Spray Valve Installation Program (Phase 2), SBW Consulting, Inc. Feb. 2007 (CUWCC II)

> 195 site inspections, 19 pre/post metered 1.11 gpm flow reduction, 5 yr. measure life (CPUC)

▶ User tendency effect was 33% increase in post-installed duration of use.

Separated grocery & non-grocery, non-grocery = 45 Therms/yr. grocery = 5 Therms/yr.

> More rigorous evaluation used in Phase 2 yielded drastically lower savings than Phase 1.

> Turbine meter was inserted for a month to measure new valve, then old valve was reinserted.

> Metering Errors encountered when pulsing (on-off) use occurred.

2005 SmartRinse Program Evaluation, Quantec LLC, April 2006 -non CUWCC area (SmartRinse)

SmartRinse (direct install program) Installation verification revealed problems with 1 of 11 contractors.

> 4,237 units installed 2005, at 2,961 customer sites (1.4 units/site)

> Survey was used to recruit, Sample of 15 sites pre-post flow measurement... old valve was re-installed.

> Only restaurants were metered, pre-post data for 10 sites, savings of 85 Therms per year

Waterloo Pre-Rinse Spray Valve Pilot Study Final Report, Veritec Consulting Inc., Jan. 2005 (Waterloo)

- > Regional Municipality of Waterloo (Ontario)... This was a water conservation project
- > Water savings: Spray valve programs is three times (3X's) greater than toilet programs.
- > 5 Year life of the spray valve (program assumption) (MA TRM reference for measure life)

User tendency effect was 19% increase in post-installed duration of use.

> Utilized a flow switch/pressure logger instead of a positive displacement meter

> 126 Therms per valve per year (based on sample of 10 sites)

During project scoping meetings in early December 2013 discussions occurred regarding the three west coast pre-rinse spray valve evaluations and one evaluation conducted in the Waterloo region of Ontario. The most comprehensive evaluation report "Impact and Process Evaluation Report" for California Urban Water Conservation Council (CUWCC) was actually two reports since the evaluation was conducted in phases (CUWCC I & CUWCC II)⁸ based on the first 2002-03 program year and then the second 2004-05 program year. The population of valves replaced in these two phases approaches 40,000 units. Table 5 provides additional comparative details of the existing studies and the methods that each study utilized. The details

⁸ Ibid

and results of each of the studies were used to provide insight to the most practical way to proceed with the Rhode Island evaluation.

| | Summary of | | | |
|--|--|---|--|---|
| | SmartRinse | Waterloo | CUWCC(I) | CUWCC(II) |
| Evaluation Report Date | 2006 | 2005 | 2004 | 2007 |
| Sample Size | 15 | 10 | 19 | 29 |
| Sample Period | 28 days | ? | 35 days | 35 days |
| Population | Restaurants/ institutions | Restaurants | Restaurants | Restaurants/ grocery |
| Flow Measurement | Turbine on mixed flow of old and new valves | Duration switch and pressure on mixed flow of old and new valves | New valve hot and cold metered, also average mixed flow from spot readings | New and old valve hot and cold metered, also average mixed flow from spot readings |
| Temp. Measurement | T (mix) and T(cold) spot measurement on visit | Assumes 50% hot/50% cold | T(hot), T(cold), T(mix) (spot measured) | T(hot), T(cold), and T(mix) (spot measured) |
| Pressure Measurement | No | Supply | Supply | Supply |
| Avg. Water Savings (gal/yr/valve) | 13,052 | 23,617 | 17,410 | 6388 |
| Avg. Energy Savings (therm/yr/valve) | 85 | 126 | 252 | 28 |

| Table 5: Summary of PRSV Evaluation Methods & TESTING |
|---|
|---|

4.2 Discussion and Recommendations from the Existing Studies

Each of the four reviewed studies (CUWCC has a Phase I and Phase II) used different methods to compare the water and energy use of the old valve to the water and energy use of the efficient valve. Some measured pre- and post- installation cases, while others measured only the post-installation case and estimated the pre-installation case. Each measured quantity of water and water temperature at some location, and some measured time of use. Most used spot measurements of flow rate and temperature to determine energy savings.

It is important to note that the three evaluations that were previously done had a slightly different focus than what is planned in Rhode Island. The three evaluations in California were each fundamentally driven by drought conditions which elevated the need and public awareness for water conservation. The large spray valve replacement programs in California were direct installation programs offering end users free high efficiency valves coupled with free installation that is similar to the Rhode Island Direct Installed Program without the state-wide drought conditions. The programs in California effectively changed-out over 10,000 to 20,000 units each year. The studies were conducted for purposes of program review with an

emphasis on installation verification since many independent installation contractors were involved in the program. The one non-West Coast study which was done for the Regional Municipality of Waterloo in an area between Toronto, Ontario and Detroit, Michigan was not motivated by regional drought issues. This was a pilot study commissioned to attempt to prove future water conservation program viability. The authors of the Waterloo report relayed that while the study's results were favorable there has been no wide-scale program implementation like the West Coast free-valve-change-out as a result of the pilot study.

The body of evaluation, monitoring and verification work that has been done on pre-rinse spray valves points to the fact that since operation may vary between the old and new valves, the only accurate way to compare pre- and post-valve installation is to meter both cases. Similarly, based on the studies presented and reviewed, it is necessary to measure water temperature and flow to get an accurate measurement of the energy savings realized when using the new valve. Each of the studies also identifies that restaurants make up a large component of the population and present a challenge to any evaluation involving site monitoring since restaurant owners and operators do not generally respond well to participation in field testing programs or follow-on evaluation activities because of the attention they must dedicate to their business. This Work Plan focuses on a specialized site recruiting strategy that seems like a practical approach given the challenges associated with the need to do site monitoring in the restaurant and food service sector that is often focused on business and less open to distractions than other types of businesses.

4.3 Initial Sample Strategy Design

The evaluation of pre-rinse spray valves utilizing a pre-post monitoring approach requires that sample projects would be selected as applications are received in order to acquire a selection of valves that were taken out of service in the early 2014 winter/spring months. Since the finalized 2013 program data was not available during the 2013 summer time period when the Work Plan for this evaluation was developed the exact population of projects was not known in advance. For this reason a conventional stratified sample design was not pursued. An alternative approach using a representative simple random sample selection size based on analysis of the 2012 program data coupled with the knowledge that no significant changes have occurred in installation practices and program implementation between the 2012 and current 2013/2014 program years. The project timeline allows for the finalized 2013 and preliminary 2014 program of sample size.

Table 6Table 6 provides more details of the total of all 2012 program year PRSV projects, including the total valves replaced that can be extracted from the further analysis of the 2012 Program data.

Table 6: 2012 Program Year PRSV Installations

| | | 0 | | |
|---|-----------------------------|--------------------------------------|----------------------------|-------------------------------------|
| Program | Number of Customer Sites | Program Total of PRSV's Installed | Range of PRSV's at site | Average number of PRSV's at site |
| 2012 Prescriptive Direct Install Program | 2356 | 3937 | 1 to 17 | 1.44 |

It was anticipated that the practicality of an end use customer for which a large percentage of the population would be restaurants agreeing to wait for a one-month monitoring period before a new valve is installed is

less likely than a restaurant agreeing to monitoring with the new valve first, then followed by a second monitoring period re-using the old valve. It was determined that the sample selection by recruitment process would be followed in the sequence as shown in Table 7.

| Table 7: Sample Selection by Recruitment S |
|--|
|--|

| | Sample Selection by Recruitment Process Sequence | | | | | | |
|----|--|--|--|--|--|--|--|
| А. | Old valves will be retained from new installations by others (for example: The direct intaller will aquire all replacement valves for the period from February 2014 - April 2014). Old valves will be tagged and cataloged. | | | | | | |
| в. | The evaluator will recruit from the population of sites where old valves have been retained and cataloged. This requires participation of the direct installer. Ongoing coordination meetings are planned. | | | | | | |
| C. | Willingness of the customers to a monitoring period of old valve re-use will determine if post-pre monitoring can be done. | | | | | | |
| 1 | <i>"First option" (post-pre monitoring)</i> : Evaluator recruiting will attempt post-pre monitoring from each site. | | | | | | |
| 2 | "Second option" (hybrid approach) : Evaluator recruiting will offer a second option of monitoring with the new valve only and spot measurements with the old valve as a second option to sites that do not agree to "First option". | | | | | | |

Thus, the evaluation as originally designed employed a nested sample with the size determined by the ongoing site recruitment of the current year installation population where replaced valves were retained by the direct installer. Preliminary sample design employing sample selection by site using a \pm 20% relative precision within the 80% confidence interval of the population of 2012 Program Data where 3,937 PRSV replacements occurred is shown in Table 8 where the number of 2014 installations is expected to exceed 3000 valves. Since Rhode Island and the Northeast region in general had no evaluation precedent for spray valves an error ratio value assumption of 0.7 was used based on the West Coast evaluations. The initial sample design targets a sample of site monitoring for 20 valves.

Table 9 presents sample design incorporating possible variations that were anticipated from the recruiting success of pre-post monitoring versus hybrid monitoring and the requirement for attempting to maintain a minimum number of grocery sites to not limit the possible desire for stratification of grocery and non-grocery applications.

| ClassCD | Class | SectorCd | Sector | # Accounts (Sites) | Total Valves Installed | Anticipated Valve Installations | Error Ratio | Sample Number of Spray Valves | Expected Relative Precision |
|---------|---------------------|----------|----------------|--------------------------|------------------------------|---------------------------------------|----------------|--|-----------------------------------|
| 1 | Prescriptive Gas | 1 | Spray Valve | 2356 | 3937 | 3000 | 0.7 | 20 | < 20% |

| Preliminary Sample Design | | Incorporating Nested Loop (Pre-Post/Hybrid) | & Stratification (groc | ery/non-grocery) |
|--|---|--|---|-------------------------------------|
| Number of Actual RI Post- Pre Monitored Sites | Number of Incorporated NGRID Valve Sites | Number of "Hybrid" Monitored Sites (monitored with new valve and spot tested with old valve) | Total Sites Involved in Field Monitoring | Targeted Number of Grocery Sites |
| 5 | 15 | 0 | 20 | 4 |
| 5 | 13 | 3 | 21 | 4 |
| 5 | 11 | 6 | 22 | 4 |
| 5 | 9 | 9 | 23 | 5 |
| 5 | 7 | 12 | 24 | 5 |
| 5 | 5 | 15 | 25 | 5 |

Table 9: Initial Sample Design Incorporated Nested Loop & Stratification

Table 9 also captures the synergy of the National Grid pre-rinse spray valve evaluation occurring in adjacent states where site monitoring data from Rhode Island sites can be aggregated with additional National Grid site monitoring data that may be available and incorporated in the analysis for more robust sample representation. The target of 20 replaced valve locations that should be metered for one month after efficient PRSV installation and for one month, using the old valve was identified in the initial sample design. It was recognized that the practicality of having to first establish the sample population by accumulating the removed valves and then successfully recruit a site to a post-pre monitoring or a hybrid monitoring scheme would ultimately be the overriding factors to establish the exact size of sample for evaluation. Recruiting success did govern the size and composition of monitored sites.

4.4 Final Sample

Contrary to concerns in the project planning phase, all National Grid Rhode Island and Massachusetts sites recruited for site monitoring agreed to full pre-post metering scenarios so the "hybrid" monitoring scenario was not employed. Site monitoring was done for 24 spray valves producing results for 23 valves in the National Grid sample frame. Monitoring at one site was not completed in order to minimize customer apprehensions that developed from the monitoring equipment.

5. PRSV M&V METHODOLOGY

This section identifies the details of the on-site monitoring that was employed.

5.1 Temperature Measurement

In the reviewed literature, temperature was measured by either:

- Spot measurement of hot, cold, and/or mixed streams, or
- None measured, assumed hot and cold water temperatures and mix percentage

<u>How temperature was measured</u>: A wide variety of piping configurations were encountered in the spray valve sample monitoring sites. This is believed to be the case in the population also. There was definitely not a standardized plumbing scheme proving that spray valves are installed in a variety of ways. For this reason different users of the PRSV's can control mixed water temperature with hot and cold valves. Therefore, spot measurement is not the most accurate way to approximate average usage temperature, unless the sample size of spot measurements is high and the measurements are taken to represent each user and task. To improve the accuracy of the study, temperature gauge/logger equipment was utilized for the entire duration of the monitoring period.

Where temperature was measured: The temperature of the mixed stream was measured and recorded, rather than that of the hot and/or hot and cold streams during each of three site visits. Some other studies measured hot and cold-water temperature, while others measured mixed temperature. For most installations done in the Northeast the temperature of water is controlled by a hot and cold-water faucet or mixing valve. Typically, there is a sink and spigot downstream of these faucets and upstream of the PRSV. So, the temperature of water through the PRSV may not be accurately estimated by the temperature of the hot and cold streams only, since the mixture may not be consistently 50% hot and 50% cold. At each site the hot/cold mixing ratio that was being utilized was recorded. The majority of sites used 100% hot water consistently but this was not the case for all sites. If spot measurements are utilized, inaccuracy of gas savings will be introduced if the hot and cold mixing valves are re-adjusted after the spot test. Ease of adjustment and user access of the temperature mixing valves varied from site to site. It was believed that a benefit of temperature logging done with a time-of-use data logger during the pre- and post- site monitoring period would add value towards the duration of use analysis in addition to being able to utilize the real-time temperature values for analysis rather than an average value. At most sites the analysis of temperature time-of-use logger data provided less than desirable analytic value because long periods of spray valve inactivity caused temperature values to converge at the value of thermal equilibrium of room temperature. Energy savings calculations used the site specific hot water set point (hottest temperature) and the average annual cold water inlet temperature.

5.2 Flow Measurement

In the reviewed literature, flow was measured in three different ways:

- Duration and pressure logger used to estimate flow from a flow/pressure curve,
- Flow of hot line and flow of cold line, and
- Flow of mixed stream

<u>How spray valve flow was measured:</u> The duration and pressure logger, used with a flow/pressure curve, requires that a flow/pressure curve be generated in a laboratory setting. In addition, accuracy degraded at high pressures. One study found flow meters to be inaccurate with pulsed flows, but CUWCC Phase II found the flow meters they used to be reasonably accurate.

This evaluation used flow meters similar to those used by CUWCC Phase II Study. All the studies that used flow meters used those that record total flow (gallons) over a sampling period, not loggers that report flow rate (gallons per minute) on a regular timed interval. Three different water metering equipment configurations were investigated during a 2013 bench testing phase. A major factor in this decision is the wiring that would stretch between the meter and the data-logger when a pulse capable flow meter is coupled to a time-of-use-data-logger. Wiring was permissible at some sites and not permissible at other sites. The advantage of the use of a time-of-use data logger is that it would avail field data that could be further analysed to understand duration of use.

The results of bench testing that was performed prior to actual customer site monitoring prompted the decision to utilize an in-line flow meter that has pulse capabilities that was paired with an on/off state logger with a wired connection for every site where the wired connection did not present a problem. In addition to the raw data that results from the metered pulse and data logger combination a manual totalized flow meter index reading ("manual meter read") was manually recorded at the end of each pre- and post- monitoring period during each field visit. A spot check "bucket test" was performed twice during each site visit with old and new spray valves in addition to before and after the water meter is installed or removed to determine if the metering assembly creates any change in the spray valve flow rate during the pre- and post- monitoring periods.

<u>Where flow was measured</u>: Since the study measured mixed water temperature, the desired water flow location was the stationary part of the gooseneck that feeds the PRSV. This was done for all sites consistently. An alternative of measuring the hot water temperature and flow only was not done, but as discussed above, this would include any water used in the sink, not just the water supplying the PRSV and lead to inaccurate energy and water use.

5.3 Duration of Use

Duration of use is not required to determine energy savings or water savings. Both values can be determined without duration of use data, and a comparison between old (baseline) and new (efficient) valves used to generate average savings per valve per year. Yet the change in the duration of use between high-efficiency spray valves and that standard spray valve remains as an elemental focus of the evaluation in order to better identify "user tendencies". More bluntly stated: the additional time a low flow spray valve is kept on compared to a standard high flow spray valve is a key factor in both energy and water savings. The important question is how best to measure or calculate it directly.

Survey instruments used in the existing studies suggest that time of use is often overestimated by customers. Based on the results of bench test evaluation an in-line totalizing water meter with an index that can be manually read and an internal Reed Switch for communication of on/off cycles that is wired to a change-of-state data logger was the best option. This meter was favored and offered the option of wiring a data-logger if the wired connection was permissible based on the individual site conditions. If duration of open valve use is not measured with an associated wired data logger, an estimate of daily time of use can

be back-calculated using total flow (gallons) and an average flow rate through the PRSV based on spot measurements.

5.4 Pressure Measurement

Pressure measurements were done on a spot testing basis at every opportunity during the site monitoring process. Based on the recommendation to use an in-line water metering device to directly measure the water flow through the spray valve the need for pressure measurement is less critical than metering approaches in other studies where pressure is used to calculate flow rate. Since pressure, flow, and the valve specifications are related hydro dynamically the pressure data will be used to confirm the direct measured flow meter values. The pressure measurements should be done both when the valve is open and closed for reporting purposes to verify both the static and dynamic changes to pressure with the original and low flow spray valves.

5.5 Monitoring Period

Of the existing studies that reported a monitoring duration, all are approximately one month. Considering all of the published work available, a range of potential time of use was identified as 0.08 – 0.75 hours per day (5 – 45 minutes per day) at each site. Using this range and the error analysis associated with the totalizing water meters and temperature data logger combinations, a high-use site would generate statistically valuable field data with a shorter than one-month monitoring period but a low-use site would be problematic if shorter monitoring periods were employed. The existing studies reviewed appeared to balance this dynamic effectively with a month-long monitoring period for both the old and the new valve. The longer the monitoring period, the lesser the effect of a weekly fluctuation in business or a single event (food service function, weather, cultural, etc.) having an effect on the results. At the conclusion of the site monitoring field work the minimum one month standard period was adhered to for all sites for both new and old valve monitoring periods. Site monitoring details are provided in Table 10.

| Pre/Post Monitoring Period | | | | | |
|---------------------------------|-----|-----|--|--|--|
| New Valve, Days Old Valve, Days | | | | | |
| Total all sites | 922 | 833 | | | |
| Average | 40 | 36 | | | |
| Minimum | 32 | 31 | | | |
| Maximum | 48 | 64 | | | |

Table 10: Old and New Valve Monitoring Periods

5.6 Pre-Post Monitoring Period Spray Valve Use Normalization

Since the pre-post evaluation approach is recommended because it provides the best analytic method for capturing the user tendency effects associated with the differences between standard spray valves and high-efficiency spray valves, it makes sense to attempt to protect against biases that may be introduced during the pre and post installation monitoring periods. It is common for restaurants or food service facilities to

experience "events" (holiday parties, wedding receptions, etc.) that occur in one month and not the next month which may introduce bias in the form of a different amount of spray valve usage between the pre and post monitoring periods. For this reason, the evaluation included an attempt to normalize the amount of washing that is done during the two monitoring periods. Possible methods of site-level normalization are shown in Table 11. The specific method used in the final analysis was chosen for each site based on what was the best method given the site specific conditions. The site report details the method chosen.

Table 11: Methods of Spray Valve Use Normalization

| Methods of Spray Valve Use Normalization During Monitoring Periods | | | | | | |
|--|---|--|--|--|--|--|
| Primary Spray Valve Use Normalization Method: | | | | | | |
| 1 | Raw data analysis of on/off cycles of spray valve operation from pulse | | | | | |
| | capable meter coupled with time of use data logger. | | | | | |
| Secondary Spray Valve Normalization Methods: | | | | | | |
| 2 | Automatic dishwashing (or domestic hot water equipment if applicable) | | | | | |
| | on/off cycles or run-time. | | | | | |
| 3 | Kitchen lights and kitchen occupancy. | | | | | |
| 4 | Water meter readings/billing analysis (water meter "clocked" by | | | | | |
| | evaluators for each monitoring period). | | | | | |
| 5 | Variety of restaurant/food service customer volunteered indices collected | | | | | |

during interviews during site visits

Occupancy loggers that provide an indication of when there was active motion within a fifteen foot radius of the spray valve sink location were installed at all locations and proved to be the most used method. Automatic dishwashing equipment monitoring was used in only one case because of a combination of factors: either they did not exist, were not used, were leased or their design did not facilitate data logger installation. Water meter readings were typically not suitably specific to provide an index of food service activity. In a small number of cases the site hosts were able to provide some daily "production index" although seemed less directly connected to spray valve activity than the occupancy data. One case existed where the occupancy data was flawed (tight hallway installation) lighting sensors provided a suitable alternative.

A detailed "On-site Data Acquisition Form" was used for each monitored site to compile specific details and are included in Appendix B and maintained on the RI NGRID Prescriptive Gas PRSV SharePoint site. An eight question pre-rinse spray valve operator/owner survey instrument was administered during the onsite visits with the best available individual at each site. The on-site survey focused on distilling the important perspectives of the spray valve users and owners of the facilities involved in the site monitoring. The survey responses highlight several interesting items that are discussed in Section 1: Results.

5.6.1 Verification

Each initial site visit consisted of installing metering and monitoring equipment in the kitchens of 2014 program participants. In order to successfully recruit the overall 40 sites for site monitoring there was daily contact between the direct installation contractor and the evaluation team. Electronic lists of customer installations were exchanged on a weekly basis during a four month period in early 2014. The recruiting

process for site monitoring involved the evaluator calling a customer within a week after the installation of new spray valves to determine if the customer had willingness to participate in site monitoring. A component of the recruiting script was getting customer confirmation of the direct installation reported installations. While the focus of the evaluation was on the savings value, the challenging nature of customer recruiting process and the requirement of close coordination between evaluation team and direct installation contractor provides insight on program verification. Table 12 further illustrates program verification by the evaluation activities.

| Phone & Field Visit Verification of Program Data | | | | | |
|---|---|--|--|--|--|
| Item Verification | | | | | |
| 278 sites contacted by phone by evaluators during site recruiting | 278 customer responses confirming valve change-outs had occurred as reported. | | | | |
| 39 spray valve site visits by evaluators | 39 spray valve change-outs confirmed | | | | |

| Table 12: Progra | m Verification |
|------------------|----------------|
|------------------|----------------|

5.6.2 Monitoring

True pre-post site monitoring of current 2013-14 spray valve installations was utilized to fully capture the user tendency effects of spray valve change- outs. A "hybrid" approach to pre-post monitoring utilizing spot measurements with the old valve temporarily re-installed at sites that do not agree to full pre-post monitoring will be adopted. This approach means that the valves that are being taken out of service for new installations play a critical role in this evaluation. Evaluators propose that a sample of sites where new valves are installed will be contacted to participate in the study, which will first measure the new valve usage pattern, and will subsequently re-install the old valve and then re-measure the usage pattern with the old valve in place for purposes of analytic comparison.

Pre-post site monitoring will require three site visits except when a "hybrid" site monitoring is used which will require two site visits. Time-of-use [TOU] loggers that will be installed at the spray valve assembly for direct flow, temperature, pressure measurements in combination with spot tests which be performed twice during each site visit. The sequence of tasks that will be employed at each location during site monitoring is listed as follows:

5.6.3 Site Monitoring- Sequence of Tasks

Initial Site Visit – Installation of water meter and data loggers

- 1. Measure/record height of spray valve head.
- 2. Run the spray valve sufficiently to get "hottest" water temperature prior to any spot testing and data recording.
- 3. First Bucket Test, flow rate, temperature, pressure
- 4. Install water meter and short-riser length to match original height of spray valve head (tag/catalog any original piping lengths, fitting, etc. for final restoration)

- 5. Launch water meter data-logger.
- 6. Install temperature probe, launch temperature time-of-use data logger.
- 7. Second Bucket Test, flow rate, temperature, pressure (within tolerance of first).
- 8. Install normalization monitoring employing multiple methods (if full pre-post site monitoring is being done)
- 9. Site inspection of water heating equipment, domestic water meter supply,

Second Site Visit – Valve Change-Out

- 10. Third Bucket Test
- 11. Remove new spray valve, install old spray valve.
- 12. Fourth Bucket Test

Third Site Visit - Reinstall new valve, Retrieval of water meter and retrieve data loggers

- 13. Fifth Bucket Test
- 14. Remove temperature probe and data logger.
- 15. Remove water meter/data logger and restore original piping configuration.
- 16. Remove old spray valve, re-install new spray valve.
- 17. Retrieve normalization monitoring.
- 18. Sixth Bucket Test

Key Savings Calculation Inputs

- Quantity of pre-rinse spray valves
- Spray valve nameplate information: Make, model, rated flow rate, vintage if available,
- Food service facility type: (fast food restaurant, full service restaurant, school, healthcare, grocery, hospitality, religious, business cafeteria),
- Water temperature: mixed temperature of spray valve stream, cold water inlet, DHW supply, DHW set-point, DHW set-point test method.
- Spray valve use during each monitoring period.
- Water pressure delivered to spray valve in flowing condition,
- Domestic hot water heating equipment: type, nameplate ratings, operating efficiency.

The installed inline positive displacement water meter will deliver an internal Reed Switch change of state contact-closure pulse signal to the state on/off data logger to record on/off cycles. The state on/off loggers record on and off cycles according to the time stamp in the unit. The time required for filling a calibrated one gallon container with a spray valve stream with associated flowing temperature and pressure conditions constitute a "Bucket Test". Multiple "Bucket tests" were performed during each of the three site visits to better capture changes that may have occurred between site visits. Bucket tests were performed before and after the installation of site monitoring equipment to determine if the installation of metering, piping and associated fittings introduced any changes in the spray valve flow rates. At no point, during any of the site monitoring did the monitoring equipment appear to introduce any changes in spray valve flow. Monitoring at one site was not completed in order to minimize customer apprehensions that developed from the monitoring equipment.

Bucket test methodology

The evaluation assumes that the original height of the spray valve is set by user preference and will be maintained throughout the monitoring period. Spray valve height measurement/ record height of spray valve head. Is always the first step.

- Run the spray valve sufficiently to get "hottest" water temperature prior to any spot testing and data recording.
- Date, time of day, static water pressure is recorded.
- The time in seconds to completely fill a graduated one gallon container is recorded.
- The dynamic pressure is recorded while the spray valve is "on" or actively filling the one gallon container.
- The temperature using a calibrated high accuracy laboratory style mercury thermometer and a kitchen style digital thermometer is recorded immediately after the gallon container is filled. The recorded temperature should be the highest temperature since the water within the container will decline as it is slowly cooled by air temperature.

The pre-post monitoring period to monitor spray valve operation will be a period of 30-days. Totalized flow during each of the monitoring periods will be manually recorded from the installed water meter index (manual meter reading of the totalized meter index).

The water meter and temperature data loggers will be set to record average temperatures in 10-second increments. Large variations in temperature are expected since the delivery pipes and hoses associated with spray valves exist with no-flow flow for the majority of time and have hot water flow only for short periods of time in most cases.

Duration of spray valve use between the high efficiency low-flow spray valve and the replaced standard spray valve will be determined from the on/off cycles from flow meter/data logger and also analytically from on/off cycles of the temperature data. Each site monitoring location will have a combination of spot testing, physical inspection of water heater equipment, interview of food service facility individuals and meter/data logger data acquisition which is shown holistically in Table 13.

| Site Monitoring Parameters and Monitoring Methods | | | | | | | |
|---|---|---|--|--|---|--|---|
| | Rea | I Time Testing | | Spot Testing | | | |
| Parameter Measured | Real-time During Monitoring Period | Duration | Data Logger, Measurement Device | Multiple Onsite "Bucket Test" | Number of Measurements during "Bucket Test" (Pre- Post/Hybrid) | Data Logger, Measurement Device | Spot test other than "Bucket Test" |
| Water Temperature, mixed pre-rinse water | ✓ | 30 day old/new valve monitoring periods / 10-second intervals | Temperature probe providing signal to TOU data logger | * | (6 times during 3 site visits/5 times during 2 site visits) | Digital thermometer, conventional mercury thermometer | Not applicable |
| Water Temperature, cold inlet | - | - | - | - | each site visit | Infrared or conventional thermometer | * |
| Water Temperature, DHW supply | - | - | - | - | each site visit | Infrared, direct measurement with conventional | 1 |
| Water Temperature, Set point | - | - | - | - | each site visit | direct measurement with conventional thermometer, Equipment setting | • |
| Water Pressure, flowing | - | - | - | * | (6 times during 3 site visits/5 times during 2 site visits) | Pressure guage with installed spray valve in flowing condition | - |
| Flow Measurement | * | 30 day old/new valve monitoring periods / 10-second intervals | Inline water meter providing signal to TOU data Logger plus manual totalized reading at the end of each | * | (6 times during 3 site visits/5 times during 2 site visits) | Time to fill 1-gallon graduated container | - |
| DHW Equipment | - | - | - | - | each site visit | type of system, onsite combustion analyzer | 1 |

Table 13: Site Monitoring Details

Typical site monitoring equipment consisting of inline water meter, wired data logger, piping and protective field enclosures are shown in Figure 3.

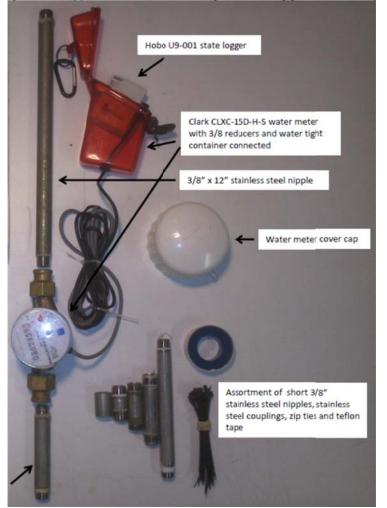


Figure 3: Typical Water Metering, Data Logger Assembly⁹

5.6.4 PRSV Calculations and Analysis

The following variables and equations are used to calculate energy and water use before and after efficient PRSV installation:

| AMWU=[MWU (gal)/EMT (days)] x AOD(days) | Eq. 1 |
|---|-------|
| AEU= [(AMWU*Density*SH*(MWT-CWST)] / [TBTU* Efficiency] | Eq. 2 |

⁹ Photograph courtesy of SBW Consulting, Bellevue, WA, 2013

| Variable | Description | Source |
|------------|--|--|
| AMWU | Annual mixed water use | Eq. 1 |
| MWU | Water Used in Sampling Period (gal) | Flow meter on mixed line |
| EMT | Elapsed metering time (days) | Recorded |
| AOD | Annual operating days | Survey or site provided data |
| AEU | Annual energy use | Calculated from equation (Eq. 10) |
| Density | Density of water (8.29lb/gallon) | Assumed |
| SH | Specific heat(1.0 Btu/lb/F) | Assumed |
| MWT | Average water temp (F) during use over sampling period | Data logged Temperature Probe or Temperature gauge on mixed line, in-use average |
| CWST | Average cold water supply temp (F) | Data logged temperature Probe or Temperature gauge on inlet piping. Seasonal assumption (35 - 55°F) |
| TBTU | BTU/Therms ratio (100,000) | Definition |
| Efficiency | Gas hot water efficiency | Site specific determination |

Table 14: Descriptions and Values of the Variables from Equation 1&2

AMWU and AEU for the post-installation case will then be subtracted from those for the pre-installation case to determine annual savings for each location. These will then be used to determine average annual energy savings. While not the primary concern of this evaluation, which focuses on energy, savings this analysis provides direct measurement and calculation of annual water savings, which is also tracked by the Massachusetts program. Similarly the duration of use comparison between old and new spray valves are developed through an analytical basis to compare to the on-site survey responses.

A spreadsheet calculation was used to first identify preliminary savings calculated from spot testing data and then also developed into the final results that used the actual metered flow data that was not available until completion of the final (third) site visit. It should be noted that for purposes of clarity, the nomenclature of "new" valve and "old' valve is used throughout in the analysis spreadsheet as detailed in Table 15.

| Energy Saved | Therms/year | <u>Annual Usage Savings</u> * Water Denstity * Water Specific Heat * (HWT – CWT) (TBTU * HWH Efficiency) | |
|---------------------------|-------------------|--|--|
| Annual Usage Savings | Gallons/year | GOV-GNV (Gallons Old Valve) - (Gallons New Valve) | |
| Gallons Per year with | Gallons/year | Water meter reading with New Valve (visit 2 value-visit 1 value)*365 days/ Monitored | |
| New valve (GNV) | canona, yea | days | |
| Gallons Per year with Old | Gallons/year | (GPMOV *GNV/GPMNV) | |
| valve (GOV) | Ganons/year | | |
| GPMOV | Gallons/minute | Gallons per minute (gpm)value for old valve from bucket test 4 | |
| GNV | Gallons/monitored | Value (Gallons)from meter reading (monitored period) for New Valve (visit 3 value- visit 2 | |
| | days | value) | |
| GPMNV | Gallons/minute | Gallons per minuite (gpm) value for new valves, averaged from bucket test 1, 2 and 3 | |
| Density of Water | lb/gallon | 8.29 | |
| Specific Heat of Water | Btu/lb/°F | 1 | |
| Hot water temperature | °F | HWT (site specific DHW equipment set point) | |
| Cold water temperature | °F | CWT (average annual cold water inlet temperature) | |
| TBTU | 100,000 | BTU to Therm ratio | |
| HWH Efficiency | % | Site specific value from domestic hot water heater equipment rating | |
| Frances Coursed | Units Calculation | | |
| Energy Saved | Check | [Gallons/year *(lb/Gallons/year)*(Btu/lb/°F)*(° F)]/[Bt u/Therms/year] = Therms/year | |

 Table 15: Spray Valve Spreadsheet Calculations

6. **RESULTS**

6.1 Energy Savings Values, Water Savings, User Tendencies

Energy savings values were calculated for 23 National Grid spray valves where pre-post site monitoring was conducted on the site level. The results shown in Table 16 illustrate a wide range of savings values that is representative of high and low spray valve activity, a wide variation of old spray valve flow rates and considerable variation in the type of facilities in the Rhode Island program population. Savings Site level preliminary and final results are included in Appendix B - site level results. Additional spray valve results and analysis details are available on the RI NGRID 2012 Prescriptive Gas PRSV SharePoint Site¹⁰ (Smalec, 2013).

The wide variation of calculated annual savings values is represented as a cluster plot in Figure 4. Closer examination of the data suggests the following factors are underlying reasons behind the spray value energy savings values:

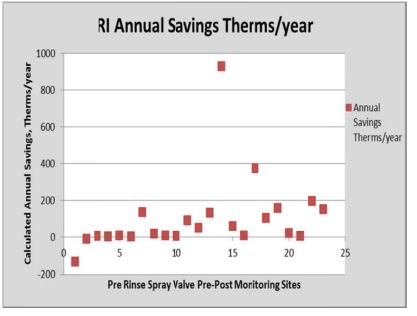
- > 2 clogged old valves resulted in lower flow rates than the new valves and produced negative energy and water savings. More discussion of clogging is presented.
- I very high use site was a caterer commercial kitchen application with lots of spray valve use and large annual flow rates. Larger samples validate that high savings values are valid data points rather than outliers or anomalies.
- 3 moderately high savings came from high-use applications: two healthcare facilities and one grocery store.
- 5 low energy savings sites were a combination of either overall low spray valve use or similar old/new valve flow rates. Similar old/new flow rates are caused by the old valve that was replaced being a newer vintage valve with a relatively low flow rate or being an older vintage valve with a flow rate that was reduced by clogging.

¹⁰ RI National Grid 2012 Prescriptive Gas PRSV Project – Shared Folder SharePoint Site, DNV GL Energy 2013

| Program | Annual Savings | |
|-------------------|---------------------------------|-------------|
| Administrator | Site ID (Valve #) | Therms/year |
| NG MA | DNV 015 | -131.01 |
| NG MA | DNV 060 | -7.51 |
| NG MA | DNV 061 | 8.01 |
| NG MA | DNV 066 | 4.17 |
| NG MA | DNV 068 | 11.93 |
| NG MA | DNV 073 | 5.98 |
| NG MA | DNV 076 | 139.04 |
| NG MA | DNV 076 (Valve 2) | 21.48 |
| NG MA | DNV 090 | 12.32 |
| NG MA | DNV 090 (Valve 2) | 7.56 |
| NG MA | DNV 094 | 94.21 |
| NG MA | DNV 095 | 51.31 |
| NG MA | DNV 096 | 133.39 |
| NG MA | DNV 099 | 931.02 |
| NG MA | DNV 099 (Valve 2) | 62.8 |
| NG MA | DNV 104 | 11.56 |
| NG RI | DNV 196 | 375.24 |
| NG RI | DNV 197 | 107.05 |
| NG RI | DNV 198 | 160.53 |
| NG RI | DNV 198 (Valve 2) | 23.96 |
| NG RI | DNV 200 | 7.94 |
| NG RI | DNV 200 (valve 2) | 197.2 |
| NG MA | DNV 222 | 153.42 |
| 23 PRSV's in F | Average = 104 Therms (103.6) | |

Table 16: Calculated Spray Valve Savings (National Grid Sample Frame)

Figure 4: RI/NGRID PRSV Annual Savings



All of the RI and National Grid specific factors influencing energy savings are present in the larger adjacent state evaluation involving six combined program administrators' areas. In fact, the evaluation team observed no differences in the implementation, population or any other factor that would suggest there would be a difference in energy or water savings between the two States.

| Rhode Island Sample Statistical Results: Precision & | | | | |
|--|-------|--|--|--|
| Confidence | | | | |
| Z-Value (80%) | 1.28 | | | |
| Student-T value | 1.319 | | | |
| Sample Standard Deviation | 199.4 | | | |
| Mean | 114.2 | | | |
| Upper Confidence Interval | 168.9 | | | |
| Lower Confidence Interval | 59.5 | | | |
| Standard Error - Sample | 41.6 | | | |
| Relative Precision | 48.0% | | | |
| Required sample for 20% Precision | 133.0 | | | |

Table 17: Results Statistics (National Grid Sample Frame)

Of the 23 spray valves involved in site monitoring in the RI National Grid sample frame the average calculated annual savings is 104 Therms

Table 18 shows the pooled results of calculated energy savings and the measured water savings of all 39 monitored sites in both Massachusetts and Rhode Island. The result statistics for all 39 monitored site are presented in Table 18 with respect to the Massachusetts population as if the six Rhode Island monitored sites are considered "proxy" Massachusetts data points.

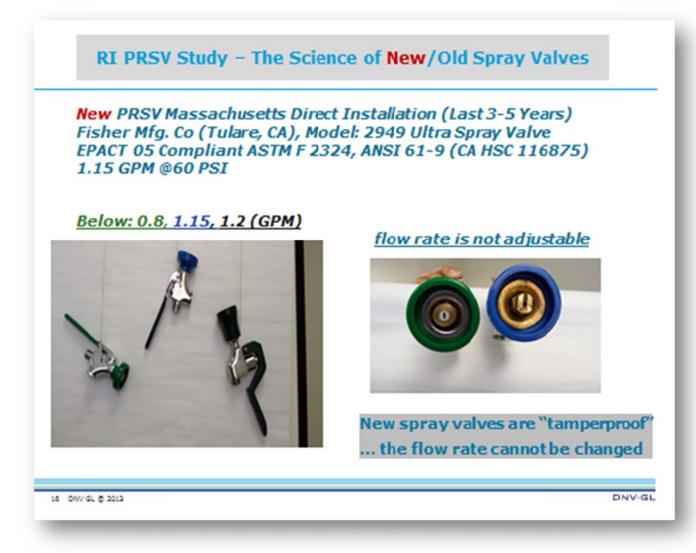
| | 0 | | | | |
|---|-----------|-------------|------------------|--|--|
| Program | Site ID | Ŭ | Annual Water | | |
| Administrator | (Valve #) | Therms/year | Savings, Gallons | | |
| NG MA | DNV 015 | -116.576 | (7,105) | | |
| CG | DNV 035 | 64.161 | 3,342 | | |
| NG MA | DNV 060 | -5.922 | (572) | | |
| NG MA | DNV 061 | 8.01 | 394 | | |
| NG MA | DNV 066 | 4.168 | 232 | | |
| NG MA | DNV 068 | 11.932 | 963 | | |
| NG MA | DNV 073 | 5.214 | 303 | | |
| NG MA | DNV 076 | 114.038 | 5,502 | | |
| NG MA | DNV 076 | 21.48 | 1,036 | | |
| NS | DNV 082 | 58.806 | 3,432 | | |
| NS | DNV 082 | 13.217 | 771 | | |
| NS | DNV 083 | 151.653 | 8,262 | | |
| NG MA | DNV 090 | 7.503 | 561 | | |
| NG MA | DNV 090 | 7.56 | 566 | | |
| NS | DNV 092 | 37.167 | 2,544 | | |
| NG MA | DNV 094 | 94.21 | 4,546 | | |
| NG MA | DNV 095 | 54.972 | 2,728 | | |
| NG MA | DNV 096 | 108.588 | 5,801 | | |
| NG MA | DNV 099 | 792.162 | 36,948 | | |
| NG MA | DNV 099 | 62.796 | 4,545 | | |
| NG MA | DNV 104 | 4.917 | 340 | | |
| NS | DNV 119 | 88.045 | 5,310 | | |
| CG | DNV 136 | 841.816 | 46,812 | | |
| CG | DNV 136 | 36.545 | 1,813 | | |
| CG | DNV 138 | 4.43 | 282 | | |
| CG | DNV 152 | 50.884 | 2,599 | | |
| CG | DNV 152 | 360.28 | 18,399 | | |
| CG | DNV 157 | 131.147 | 7,137 | | |
| NS | DNV 161 | 232.341 | 15,048 | | |
| NS | DNV 167 | 64.249 | 4,336 | | |
| CG | DNV 172 | 20.221 | 1,467 | | |
| CG | DNV 173 | 94.353 | 6,292 | | |
| NG RI | DNV 196 | 375.238 | 30,563 | | |
| NG RI | DNV 197 | 123.833 | 6,163 | | |
| NG RI | DNV 198 | 153.719 | 8,952 | | |
| NG RI | DNV 198 | 23.957 | 1,395 | | |
| NG RI | DNV 200 | 7.229 | 349 | | |
| NG RI | DNV 200 | 197.203 | 9,515 | | |
| NG MA | DNV 222 | 153.419 | 8,412 | | |
| Count = 39 Spray Valves (All Monitored Sites) | | | | | |
| Average Energy Savings = 114.3 Therms | | | | | |
| Average Water Savings = 6,410 gallons | | | | | |

Table 18: Calculated Energy and Water Savings (all monitored sites)

| All Monitored Sites Sample Results: | | | | |
|---|------------|--|--|--|
| Average annual savings of 39 calculated pre-post site monitoired spray valves | 114 Therms | | | |
| Existing MA TRM Value | 126 Therms | | | |
| Statistical precision/confidence | | | | |
| Z-Value (80%) | 1.28 | | | |
| Student-T value | 1.303 | | | |
| Sample Standard Deviation | 190.7 | | | |
| Mean | 114.3 | | | |
| Upper Confidence Interval | 153.2 | | | |
| Coefficient of Variation | 1.67 | | | |
| Lower Confidence Interval | 75.4 | | | |
| Standard Error - Sample | 38.9 | | | |
| Relative Precision | 34.0% | | | |
| Required sample for 20% Precision | 115.0 | | | |

Table 19: Results Statistics (all 39 monitored sites)

In all cases the new valve installed by the direct installation contractor as part of the program is the Fisher Manufacturing Inc. Ultra-Spray Model #2949 that has an engineered flow rate of 1.15 GPM at 60 psig. The average of all new spray valves measured via onsite "bucket testing" flow rate was 1.12 GPM. All of the new program default Fisher Ultra-Spray valves were tested by evaluators in relatively brand new condition having been newly installed within a few weeks of the first site visit. The National Grid Rhode Island Fisher Ultra-Spray valve (in middle with blue nozzle) is shown in between two other high efficiency low-flow spray valve models in Figure 5 below. Figure 5: "New" High Efficiency Spray Valves



The average old spray valve measured via the same "bucket testing" method during the second and third site visits was 2.14 GPM making it just less than twice the flow rate of the new valves. A wide variety of old valves were encountered ranging in age, type and manufacturer. At least five different manufacturer brands were identified.

Figure 6: "Old" Spray Valves Replaced by Program

RI PRSV Study – The Science of New/<u>Old</u> Spray Valves

MA TRM definition & Federal CFR Definition: Non-conforming = exceeds 1.6 GPM



The average low-flow new spray valve duration of "on-time" was only slightly longer than the old valve. However, the difference of time duration is less than 1% (0.68%) longer when expressed as a percentage which is a very slight time duration difference when the average flow rate of old valve is 191% that of the new valves (2.14 GPM vs. 1.12 GPM). The high efficiency spray valves which focus a high pressure water stream are more effective at cleaning using approximately half the water flow in only very slightly longer period of time.

The calculated annual water savings from the 23 National Grid sample frame pre-rinse spray valves involved in site monitoring was 130,390 gallons. The average calculated water savings per spray valve change-out is 5,669 gallons. The average water savings for the "pooled" results of all 39 total site monitored spray valves was 249,983 gallons representing an average of 6,410 gallons per valve change-out. This is the direct fresh water savings only. There is also a similar associated wastewater savings.

During the recruiting process for site monitoring there was ongoing attention to the type of facilities where in-line water meters were being installed. While a perfect match to the 2012 population was limited in that site monitoring had to be done based upon recruiting success working with sites where valve change outs occurred in the first four months of 2014. Table 20 and Figure 7 show the average spray valve energy savings based on the business or building type.

| Building Type | Average Annual PRSV Savings | Percent of Sample |
|-----------------------|-----------------------------------|-------------------------|
| Commercial kitchen | 206 | 13 |
| Fast food restaurant | 160 | 10 |
| Healthcare | 134 | 21 |
| Full plate restaurant | 128 | 39 |
| Grocery | 89 | 8 |
| Education | 4 | 3 |
| Public assembly | 3 | 8 |

Table 20: Energy Savings By Business Type

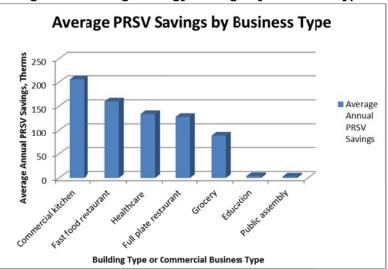


Figure 7: Average Energy Savings by Business Type

6.2 On-site PRSV Survey Results

An eight question survey instrument was administered to pre-rinse spray valve operators/owners during the onsite visits with the best available individual at each site. The on-site survey focused on distilling the important perspectives of the spray valve users and owners of the facilities involved in the site monitoring to gather more information on pre-rinse spray valve use. The survey responses highlight several interesting

items and also helps identify the perspectives of the user. The administration of the survey was attempted at all of 36 sites and resulted in 32 responses.

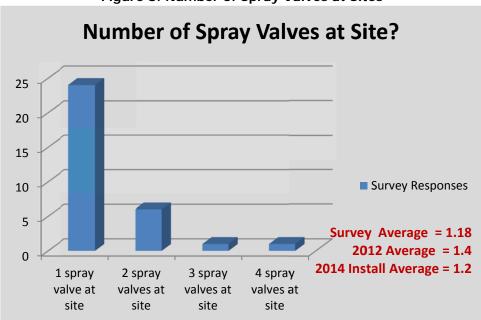
The majority of sites had only one spray valve versus multiple spray valves. There were two sites that had three and four (respectively) spray valves in the establishment. Review of 2012 Rhode Island Program data showed that for large chain grocery stores the count of spray valves ranged as high as between 8 – 15. Installations at large grocery stores did not occur as frequently during 2014 as 2012 so this type of facility was limited for site monitoring in this evaluation. Spray valve use was found to be almost all for dish and pot cleaning. In a few instances the spray valve was used for food washing in addition to dish washing. There was one instance of a spray valve that was not part of the change-out program which had a very high flow (low pressure) wash nozzle on it that was used exclusively for food washing. **Error! Reference source not found.**, Table 21, Table 22 and Figure 8 provide information on spray valve use and the number of spray valves per site.

| Spray Valve Use? | Sites |
|-------------------------------|-------|
| (1) dish/pot cleaning | 33 |
| (2) edible food washing | 0* |
| (3) both | 3 |
| (4) other (cleaning machines) | 1 |
| * not preferred for washing | |

| Table | 21: | Spray | Valve | Use? |
|-------|-----|-------|-------|------|
| | | ~~·~· | | |

Table 22: How Many Spray Valves at this Site?

| How many spray valves at this site? | Survey Responses |
|--|---------------------|
| 1 spray valve at site | 24 |
| 2 spray valves at site | 6 |
| 3 spray valves at site | 1 |
| 4 spray valves at site | 1 |

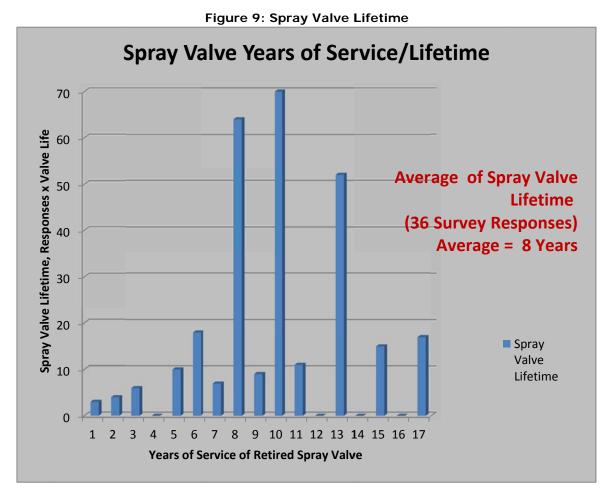


Perhaps the most revealing detail that surfaced during the on-site interviews was the responses to the question about the age of the old spray valves that were taken out of service as a result of the program change-out's that had occurred in early 2014. Responses ranged from less than one to as many as seventeen years. The number of newer vintage valves that were changed-out (replaced) as a part of the program being approximately 10 – 20% appears to align with the analytic results for small saving sites. As a "double-check" the physical inspection of the replaced valve for these specific sites shows that the old valve was a newer vintage valve with a low flow. On the other end of the spectrum for the sites that reported having old valve service life of ten or more years; physical inspection of old valves confirmed that there were some very old valves replaced as a part of the program change-outs. In some cases there were date of manufacture on the old valves but this was specific to certain manufacturers and was not there for the majority of old valves. The date of manufacture observed on some of the old valves has the additional inaccuracy of stocking/inventory time when it is used for the purpose of estimating service life but did serve to generally confirm the survey responses. Table 23 shows survey responses on the number of years that old spray valves were in service. Error! Reference source not found. illustrates the range of years of use for old spray valves that were taken out of service and the average lifetime of eight years based on the onsite survey responses. Discussions with spray valve manufacturers suggest validate that this is more information than they can offer and supports that the average life of spray valves in Massachusetts is eight years.

Figure 8: Number of Spray Valves at Sites

| Years of Service of Retired Spray Valve | Number of Responses | Spray Valve Lifetime |
|---|------------------------|-------------------------|
| 1 | 3 | 3 |
| 2 | 2 | 4 |
| 3 | 2 | 6 |
| 4 | 0 | 0 |
| 5 | 2 | 10 |
| 6 | 3 | 18 |
| 7 | 1 | 7 |
| 8 | 8 | 64 |
| 9 | 1 | 9 |
| 10 | 7 | 70 |
| 11 | 1 | 11 |
| 12 | 0 | 0 |
| 13 | 4 | 52 |
| 14 | 0 | 0 |
| 15 | 1 | 15 |
| 16 | 0 | 0 |
| 17 | 1 | 17 |
| Unknown | 8 | 0 |
| Total | 44 | 286 |

Table 23: Survey Responses - Retired Valve Lifetime



Since the site monitoring captured analytics about the number of on/off cycles that occurred for the sample of sites in the evaluation additional investigation is occurring to calculate analytically what the theoretical life before failure calculation using such values of maximum valve cycle life. Research on low flow pre-rinse spray valve life cycle leads to the EPA *Water Sense* certification requirement which is based on ASME A112.18.1/CSA B125.1-2011; Table 3, Life Cycle Test standards. The estimated useful life for new low-flow pre-rinse spray valve is 250,000 cycles¹¹ and is now required for *EPA Water Sense* certification ratings (EPA, 2013). Using the pooled Massachusetts and Rhode Island totals of all total 39 monitoring sites the total number of monitored on/off cycles was divided by the number of monitoring days to determine an average number of cycles per day. Using this value and the cycle life for new certified valves the theoretical lifetime calculation for new higher efficiency valves is protracted to be twenty five years as identified in Table 23.

More noteworthy from this observation than the actual lifetime value is the overall prediction that new valves that conform to the new high efficiency standards with cycle lifetime standards are expected to function longer than the an older non-conforming valves that was manufactured without the current standard.

¹¹ EPA. (2013, September 19). WaterSense Specification for Commercial Pre-Rinse Spray Valves v1.0. Retrieved September 04, 2014, from EPA: http://www.epa.gov/watersense/docs/prsv-finalspec-091913-final-508.pdf

| Combined All Site Monitoring Results | | |
|--------------------------------------|----------|--|
| | | |
| Total number of On/Off Cylces | 77,317 | |
| Total number of Monitoring Days | 2,783 | |
| Average Number of Cycles/Day | 28 | |
| Lifetime Cycle Assumption (*Cite) | 250,000 | |
| Lifetime Calculation Using Average | | |
| Monitored Cycles/Lifetime Cycle | | |
| Assumption | 25 years | |

Table 24: Theoretical Lifetime of New Spray Valves Based on Cycles Specifications

Another important point with regard to spray valve lifetime is that the newer higher efficiency low-flow valves such as what is being used as the default program valve in Rhode Island are less prone to clogging have more robust design mechanisms and are expected to have longer service lives than their older vintage predecessor valves being replaced by change-out programs today.

The on-site surveys was first mentioned to the individual involved with authorizing site monitoring at the site with an emphasis at knowing about the spray valve use. In most cases especially for restaurants and family businesses the facility owner was often the spray valve operator which made the interviewee choice simple. Figure 10 shows the mix of who supplied the survey responses in the survey.

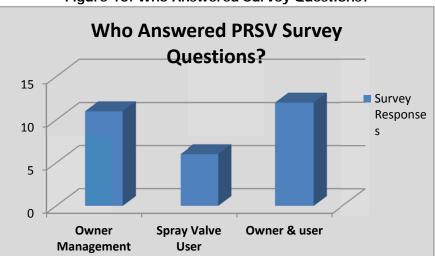


Figure 10: Who Answered Survey Questions?

The remaining survey questions provide insight to the factors that are important to spray valve users and the food service management. The common focus for the majority of responses was on:

- Splashing
- Clogging
- Leaking (refers to spray valve trigger or spray plate leaking)
- Cleaning effectiveness.

The remaining four slides (Figure 11, Figure 12, Figure 13 and Figure 14**Error! Reference source not found.**) summarize survey responses. The majority of responses were appreciative of the Rhode Island spray valve change-out program and liked the performance of the new spray valve, the majority were neutral on the duration of use final question which reinforces the analytically calculated (less than 1%) of time "on" for cleaning tasks when old and new valves were compared.

Figure 11: Use of New Valve?

| /hat can y | you say about the use of the new valve? |
|-------------------------------|--|
| | 0 - Responses |
| | spray, doesn't leak as much, Doesn't splash as much, no complaints, pressure better for |
| 3 - It's fine, | It's very cool, |
| 3 - It is grea | t, It's better |
| 7 - good | |
| favor of the | s provided positive program feedback: Like the fact it was installed at no cost, definitely in PRSV change-out program, Like change-out program, happy to participate in site and would be interested in results, It's going to save money then great. |
| Gets a lot of | use - three meals a day seven days a week |
| Neutral: 4- | Responses |
| Acceptable, | the same as old, Many different users at this location, "?" |
| Negative: 2 | - Responses |
| 2 - not as go | od as old for cleaning |
| Do not like s you get used | witching back and forth between old and new valves because you want to stay with the one i to. |
| | at 1st question, business owners"thank you" for program. |

Figure 12: Do You Like the New Valve?

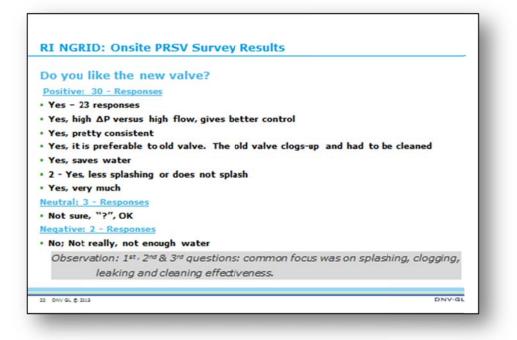
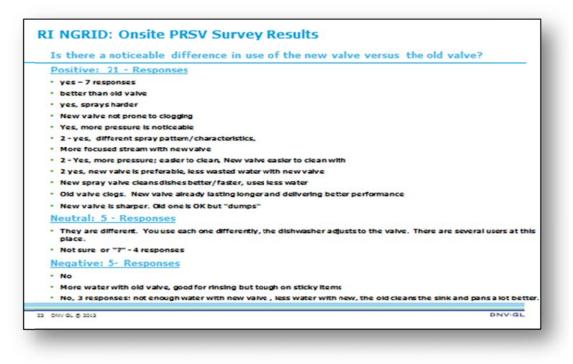


Figure 13: Old vs. New Valve Noticeable Difference?



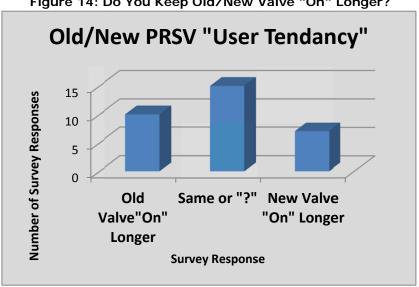


Figure 14: Do You Keep Old/New Valve "On" Longer?

7. CONCLUSIONS AND RECOMMENDATIONS

Overall, the pre-rinse spray valve program that is implemented by direct installation contractor is successfully delivering energy and water savings in Rhode Island.

The savings associated from the spray valve measure of a sample of sites monitored was calculated as 104 Therms per year. The energy calculation utilized pre and post metering done with in-line water meters measuring the true spray valve flows for both the new and old valves for a full 30 day pre and post monitoring period. The average calculated water savings per spray valve change-out is 5,669 gallons. This is the direct fresh water savings only. There is also a similar associated wastewater savings.

Survey responses from interviews conducted with spray valve users and facility owners during the site monitoring were positive for the change-out program as were opinions toward the performance of the new high efficiency valves. A wide variation of calculated savings stems from dissimilarity in dish/pot washing within the food service population of the commercial sector. The sample frame of this Rhode Island evaluation included healthcare, education, grocery, both full-plate restaurants and fast food restaurants, commercial kitchens and community assembly facilities that was representative of the program population. The calculated energy savings represented a wider range of values than what was reported in other studies that did site monitoring on restaurants only. The relative precision of 48% for the RI sample suggests the adoption of aggregated average savings values of all monitored sites since the delivery and populations are similar for National Grid in Rhode Island and Massachusetts.

The combined results of all site monitoring, data analysis, fieldwork and observations of the retired spray valves collected in the evaluation can be combined with the results of the onsite survey to lead to a better understanding of pre-rinse spray valves:

The following are some conclusions and recommendations for the program, and future evaluations of the program.

8. **DEEMED SAVINGS VALUE ADJUSTMENT: THE RECOMMENDATION IS TO UTILIZE THE AVERAGE** CALCULATED ANNUAL SAVINGS OF 114 THERMS (PER PRE-RINSE SPRAY VALVE). THIS AVERAGE VALUE REFLECTS 39 TOTAL SITES INVOLVED IN SITE MONITORING IN RHODE ISLAND AND MASSACHUSETTS. PRECISION AND **CONFIDENCE ASSOCIATED WITH THE SAVINGS VALUE IS** IMPROVED BY POOLING ALL SITE MONITORING RESULTS FOR THE LARGEST SAMPLE. THIS INITIAL EVALUATION DETERMINED THAT NO DISCERNABLE DIFFERENCES EXIST BETWEEN THE TWO STATE PROGRAM IMPLEMENTATIONS OR C&I SPRAY VALVE POPULATIONS THAT WOULD MAKE THE POOLING NOT DESIRABLE. ADDITIONAL AVERAGE CALCULATED VALUES FOR NATIONAL GRID SITES (RHODE ISLAND ONLY, NATIONAL GRID ONLY "POOLED" ARE FURTHER DETAILED IN SECTION 6:

results. The average savings/year calculated from site level monitoring conducted in the evaluation more accurately represents the program savings value for a prescriptive program spray valve change out than the corrected deemed savings value of 126 Therms currently being utilized in the 2012/2013 program data (or the existing TRM value of 336 Therms as documented).

<u>Non Energy Impact Adjustment, Water and Wastewater Savings:</u> The evaluation measured water savings at the site level using in-line water meters for old and new spray valves (pre-post monitoring). The average annual calculated water savings of 39 total site monitored spray valves is 6,410 gallons per spray valve change-out. The same value of 6,410 gallons is identified as the annual wastewater savings.

Spray Valve Measure Lifetime Adjustment: Three factors each contribute to the spray valve measure lifetime increase from five to eight years. First, eight years represents the average valve lifetime of 36 survey responses where retired spray valve lifetime was known. Unsure or unknown responses were not counted. Second, forensic inspection of the spray valves taken out of service confirmed that many old valves were in service for many years. Lastly, the newer higher efficiency low-flow valves such as what is being used as the default program valve in Rhode Island are less prone to clogging have more robust design mechanisms and are expected to have longer service lives than their older vintage predecessor valves being replaced by change-out programs occurring now.

<u>Valve Clogging</u>: The water chemistry in the Northeast region makes spray valve clogging common. Spray valve users relayed that they periodically replace or clean valves due to clogging. Negative savings was measured at two sites because the old valve was clogged to the point that it had a lower flow rate than the new valve. Survey responses confirmed that valves would be cleaned or replaced when spray valves clogged.

Program Verification: Each site visit that occurred offered site level verification of spray valve change-out program reporting. The evaluators recruiting efforts for site monitoring involved phone calls to hundreds of customers that provided more verification of program reporting was accurate.

<u>Recommendations to Increase Savings</u>: Results showed that a percentage of change-outs (~20%) resulted in small energy savings because of either low spray valve use at a site or old valves already having low flow rates. Solutions to address the small-savers in the program population do not seem practical and are further explained:

- No practical method can be recommended to accurately identify low use sites. A free change-out program would quickly become very complex and un-manageable if simple eligibility rules changed to make it selective to certain commercial businesses._Spray valve use remains site specific even between facility types such as healthcare, fast food and full service restaurants.
- No practical method exists to stop the easy modification of older spray valve's flow rate. Hundreds
 of bucket tests performed in this evaluation proved that even if a newer vintage EPACT 2005
 Compliant (with flow rate <1.6 GPM) were in place at a customer site and a bucket test was
 performed to confirm that it's flow rate was less than 1.6 GPM there is no way to stop it from being
 quickly modified in the future to a higher flow rate. The existing program implementation practice of
 changing all valves to the high efficiency "tamper-proof" model to assure low flow operation is
 maintained in the future appears to be prudent administration.

Recommendation for future Market Assessment: National Grid's implementation of the spray valve program utilizing direct installation contractors has availed the change-out of 2-3,000 spray valves per year in the state resulting in substantial gas savings. Currently there are some synergies achieved by common program implementation occurring between two States and multiple program administrators. Further investigation of the state-wide inventory of spray valves and historic program data analysis will provide meaningful planning details for the remaining overall gas savings potential and feasible future strategies for this measure. The assessment can provide greater detail specific to the franchise area of a specific program administrator.

9. APPENDIX A – ON-SITE PRSV SURVEY RESPONSES

This section presents a listing of the onsite PRSV survey responses that was administered at each of the site monitoring locations to the best available individual. Two "no responses" were received from Sites: 196 and 197 and are not listed.

| Site: DNV_198 | |
|--|----------------------------|
| Question(s) | Response(s) |
| Spray valve use? | 1 |
| (1) dish/pot cleaning | |
| (2) edible food washing | |
| (3) both | |
| (4) other | |
| How many spray valves at this site? | 2 |
| How many years was the old spray valve in service? | 2 year, 6 years |
| Who answered these questions? | management |
| Owner/management or spray valve user. | |
| What can you say about the use of the new valve? | Like |
| Do you like the new valve? | |
| Is there a noticeable difference in use of the new valve versus the old valve? | |
| Do you think you keep the old or new valve "on" longer for the same task can you | New valve, slightly longer |
| estimate the difference of time or use per task? Any comments? | |
| Old valve slightly longer | |
| Old valve much longer | |
| New/Old the same | |
| New valve slightly longer | |
| New valve much longer | |
| Do not know | |

| Site: DNV_200 | |
|--|----------------------------|
| Question(s) | Response(s) |
| Spray valve use? | 3 |
| (1) dish/pot cleaning | |
| (2) edible food washing | |
| (3) both | |
| (4) other | |
| How many spray valves at this site? | 4 |
| How many years was the old spray valve in service? | 8 |
| Who answered these questions? | Owner & user |
| Owner/management or spray valve user. | |
| What can you say about the use of the new valve? | |
| Do you like the new valve? | |
| Is there a noticeable difference in use of the new valve versus the old valve? | |
| Do you think you keep the old or new valve "on" longer for the same task can you | New valve, slightly longer |
| estimate the difference of time or use per task? Any comments? | |
| Old valve slightly longer | |
| Old valve much longer | |
| New/Old the same | |
| New valve slightly longer | |
| New valve much longer | |
| Do not know | |

| Site: DNV_015 | |
|--|-----------------------|
| Question(s) | Response(s) |
| Spray valve use? | 1 |
| (1) dish/pot cleaning | |
| (2) edible food washing | |
| (3) both | |
| (4) other | |
| How many spray valves at this site? | 1 |
| How many years was the old spray valve in service? | 5 years |
| Who answered these questions? | Owner/Management |
| Owner/management or spray valve user. | |
| What can you say about the use of the new valve? | Pretty consistent |
| Do you like the new valve? | Yes |
| Is there a noticeable difference in use of the new valve versus the old valve? | Better than old valve |
| Do you think you keep the old or new valve "on" longer for the same task can you | Old valve much longer |
| estimate the difference of time or use per task? Any comments? | |
| Old valve slightly longer | |
| Old valve much longer | |
| New/Old the same | |
| New valve slightly longer | |
| New valve much longer | |
| Do not know | |

| Site: DNV_060 | |
|--|---|
| Question(s) | Response(s) |
| Spray valve use? | 1 |
| (1) dish/pot cleaning | |
| (2) edible food washing | |
| (3) both | |
| (4) other | |
| How many spray valves at this site? | 1 |
| How many years was the old spray valve in service? | 7 years |
| Who answered these questions? | Owner/Management and |
| Owner/management or spray valve user. | PRSV Operator |
| What can you say about the use of the new valve? | New valve is acceptable |
| Do you like the new valve? | Yes, it is preferable to old valve. The old valve |
| | clogs-up and had to be cleaned |
| Is there a noticeable difference in use of the new valve versus the old valve? | New valve not prone to clogging |
| Do you think you keep the old or new valve "on" longer for the same task can you | Old valve much longer |
| estimate the difference of time or use per task? Any comments? | |
| Old valve slightly longer | |
| Old valve much longer | |
| New/Old the same | |
| New valve slightly longer | |
| New valve much longer | |
| Do not know | |

| Site: DNV_061 | |
|--|---------------------------|
| Question(s) | Response(s) |
| Spray valve use? | 1 |
| (1) dish/pot cleaning | |
| (2) edible food washing | |
| (3) both | |
| (4) other | |
| How many spray valves at this site? | 1 |
| How many years was the old spray valve in service? | 10 years |
| Who answered these questions? | PRSV Operator |
| Owner/management or spray valve user. | |
| What can you say about the use of the new valve? | Doesn't splash as much |
| Do you like the new valve? | Yes |
| Is there a noticeable difference in use of the new valve versus the old valve? | Yes |
| Do you think you keep the old or new valve "on" longer for the same task can you | New valve on shorter; |
| estimate the difference of time or use per task? Any comments? | Old valve slightly longer |
| Old valve slightly longer | |
| Old valve much longer | |
| New/Old the same | |
| New valve slightly longer | |
| New valve much longer | |
| Do not know | |

| Site: DNV_066 | |
|--|----------------------------|
| Question(s) | Response(s) |
| Spray valve use? | 1 |
| (1) dish/pot cleaning | |
| (2) edible food washing | |
| (3) both | |
| (4) other | |
| How many spray valves at this site? | 1 |
| How many years was the old spray valve in service? | 11 years |
| Who answered these questions? | Owner/Management |
| Owner/management or spray valve user. | |
| What can you say about the use of the new valve? | I think it's good, I don't |
| | really wash dishes but I |
| | haven't heard any |
| | complaints |
| Do you like the new valve? | Yes, saves water |
| Is there a noticeable difference in use of the new valve versus the old valve? | Can't say |
| Do you think you keep the old or new valve "on" longer for the same task can you | I would guess the same |
| estimate the difference of time or use per task? Any comments? | but I don't know. |
| Old valve slightly longer | |
| Old valve much longer | |
| New/Old the same | |
| New valve slightly longer | |
| New valve much longer | |
| Do not know | |

| Site: DNV_068 | |
|--|----------------------------|
| Question(s) | Response(s) |
| Spray valve use? | 1 |
| (1) dish/pot cleaning | 4 (cleaning machines) |
| (2) edible food washing | |
| (3) both | |
| (4) other | |
| How many spray valves at this site? | 1 |
| How many years was the old spray valve in service? | Less than one year |
| Who answered these questions? | PSRV Operator |
| Owner/management or spray valve user. | |
| What can you say about the use of the new valve? | Haven't used it enough |
| Do you like the new valve? | Yes, but I haven't used it |
| | enough |
| Is there a noticeable difference in use of the new valve versus the old valve? | Can't tell yet |
| Do you think you keep the old or new valve "on" longer for the same task can you | Don't know. |
| estimate the difference of time or use per task? Any comments? | |
| Old valve slightly longer | |
| Old valve much longer | |
| New/Old the same | |
| New valve slightly longer | |
| New valve much longer | |
| Do not know | |

| Site: DNV_073 Question(s) | Response(s) |
|--|-------------------------------|
| Spray valve use? | 1 |
| (1) dish/pot cleaning | |
| (2) edible food washing | |
| (3) both | |
| (4) other | |
| How many spray valves at this site? | 1 |
| How many years was the old spray valve in service? | Less than one year (6 months) |
| Who answered these questions? | Owner/Management |
| Owner/management or spray valve user. | |
| What can you say about the use of the new valve? | The pressure is good |
| Do you like the new valve? | Not really, not enough water |
| Is there a noticeable difference in use of the new valve versus the old valve? | Yes, not enough water |
| Do you think you keep the old or new valve "on" longer for the same task can you | New valve longer |
| estimate the difference of time or use per task? Any comments? | |
| Old valve slightly longer | |
| Old valve much longer | |
| New/Old the same | |
| New valve slightly longer | |
| New valve much longer | |
| Do not know | |

| Site: DNV_076 | |
|--|------------------|
| Question(s) | Response(s) |
| Spray valve use? | 1 |
| (1) dish/pot cleaning | |
| (2) edible food washing | |
| (3) both | |
| (4) other | |
| How many spray valves at this site? | 2 |
| How many years was the old spray valve in service? | 10 years |
| Who answered these questions? | Owner/Management |
| Owner/management or spray valve user. | |
| What can you say about the use of the new valve? | It's fine |
| Do you like the new valve? | Yes |
| Is there a noticeable difference in use of the new valve versus the old valve? | Yes |
| Do you think you keep the old or new valve "on" longer for the same task can you | Same. |
| estimate the difference of time or use per task? Any comments? | New/old the same |
| Old valve slightly longer | |
| Old valve much longer | |
| New/Old the same | |
| New valve slightly longer | |
| New valve much longer | |
| Do not know | |

| Site: DNV_090 | |
|--|-----------------------------|
| Question(s) | Response(s) |
| Spray valve use? | 1 |
| (1) dish/pot cleaning | |
| (2) edible food washing | |
| (3) both | |
| (4) other | |
| How many spray valves at this site? | 2 |
| How many years was the old spray valve in service? | 13 years |
| Who answered these questions? | Management |
| Owner/management or spray valve user. | |
| What can you say about the use of the new valve? | Not as strong as old |
| Do you like the new valve? | No |
| Is there a noticeable difference in use of the new valve versus the old valve? | Yes, the old cleans the |
| | sink and pans a lot better. |
| Do you think you keep the old or new valve "on" longer for the same task can you | Have to use the new for a |
| estimate the difference of time or use per task? Any comments? | long period of time to do |
| Old valve slightly longer | the same amount of |
| Old valve much longer | cleaning. |
| New/Old the same | New valve much longer |
| New valve slightly longer | |
| New valve much longer | |
| Do not know | |

| Site: DNV_094 | |
|--|---------------------------------|
| Question(s) | Response(s) |
| Spray valve use? | 1 |
| (1) dish/pot cleaning | |
| (2) edible food washing | |
| (3) both | |
| (4) other | |
| How many spray valves at this site? | 1 |
| How many years was the old spray valve in service? | |
| Who answered these questions? | PRSV Operator |
| Owner/management or spray valve user. | |
| What can you say about the use of the new valve? | It's good |
| Do you like the new valve? | Yeah |
| Is there a noticeable difference in use of the new valve versus the old valve? | Pressure and flow is noticeable |
| Do you think you keep the old or new valve "on" longer for the same task can you | About the same. |
| estimate the difference of time or use per task? Any comments? | New/Old the same |
| Old valve slightly longer | |
| Old valve much longer | |
| New/Old the same | |
| New valve slightly longer | |
| New valve much longer | |
| Do not know | |

| Site: DNV_095 | |
|--|------------------------|
| Question(s) | Response(s) |
| Spray valve use? | 1 |
| (1) dish/pot cleaning | |
| (2) edible food washing | |
| (3) both | |
| (4) other | |
| How many spray valves at this site? | 1 |
| How many years was the old spray valve in service? | Language barrier |
| Who answered these questions? | |
| Owner/management or spray valve user. | |
| What can you say about the use of the new valve? | Language barrier |
| Do you like the new valve? | Yes |
| Is there a noticeable difference in use of the new valve versus the old valve? | Yes (language barrier) |
| Do you think you keep the old or new valve "on" longer for the same task can you | Language barrier. |
| estimate the difference of time or use per task? Any comments? | New/Old the same |
| Old valve slightly longer | |
| Old valve much longer | |
| New/Old the same | |
| New valve slightly longer | |
| New valve much longer | |
| Do not know | |

| Site: DNV_096 | |
|--|----------------------------------|
| Question(s) | Response(s) |
| Spray valve use? | 1 |
| (1) dish/pot cleaning | |
| (2) edible food washing | |
| (3) both | |
| (4) other | |
| How many spray valves at this site? | 1 |
| How many years was the old spray valve in service? | 10 years |
| Who answered these questions? | Owner/Management |
| Owner/management or spray valve user. | |
| What can you say about the use of the new valve? | It's fine |
| Do you like the new valve? | Yes |
| Is there a noticeable difference in use of the new valve versus the old valve? | Don't use it that much, not sure |
| Do you think you keep the old or new valve "on" longer for the same task can you | About the same. |
| estimate the difference of time or use per task? Any comments? | New valve slightly longer |
| Old valve slightly longer | |
| Old valve much longer | |
| New/Old the same | |
| New valve slightly longer | |
| New valve much longer | |
| Do not know | |

| Site: DNV_099 | |
|--|---------------------------|
| Question(s) | Response(s) |
| Spray valve use? | 1 |
| (1) dish/pot cleaning | |
| (2) edible food washing | |
| (3) both | |
| (4) other | |
| How many spray valves at this site? | 2 |
| How many years was the old spray valve in service? | 13 years |
| Who answered these questions? | PRSV Operator |
| Owner/management or spray valve user. | |
| What can you say about the use of the new valve? | It's good |
| Do you like the new valve? | Yes, doesn't splash |
| Is there a noticeable difference in use of the new valve versus the old valve? | Yes |
| Do you think you keep the old or new valve "on" longer for the same task can you | About the same. |
| estimate the difference of time or use per task? Any comments? | Old valve slightly longer |
| Old valve slightly longer | |
| Old valve much longer | |
| New/Old the same | |
| New valve slightly longer | |
| New valve much longer | |
| Do not know | |

| Site: DNV_104 | |
|--|---------------------------|
| Question(s) | Response(s) |
| Spray valve use? | 1 |
| (1) dish/pot cleaning | |
| (2) edible food washing | |
| (3) both | |
| (4) other | |
| How many spray valves at this site? | |
| How many years was the old spray valve in service? | 1 year |
| Who answered these questions? | Owner/Management |
| Owner/management or spray valve user. | |
| What can you say about the use of the new valve? | OK/Fine |
| Do you like the new valve? | Yes |
| Is there a noticeable difference in use of the new valve versus the old valve? | No |
| Do you think you keep the old or new valve "on" longer for the same task can you | Same use. |
| estimate the difference of time or use per task? Any comments? | Old valve slightly longer |
| Old valve slightly longer | |
| Old valve much longer | |
| New/Old the same | |
| New valve slightly longer | |
| New valve much longer | |
| Do not know | |

| Date: DNV_196 | |
|--|---------------------------|
| Question(s) | Response(s) |
| Spray valve use? | 1 |
| (1) dish/pot cleaning | |
| (2) edible food washing | |
| (3) both | |
| (4) other | |
| How many spray valves at this site? | 1 |
| How many years was the old spray valve in service? | 9 years |
| Who answered these questions? | Owner/Management |
| Owner/management or spray valve user. | PRSV Operator |
| What can you say about the use of the new valve? | Gets a lot of use - three |
| | meals a day seven days a |
| | week |
| Do you like the new valve? | Yes |
| Is there a noticeable difference in use of the new valve versus the old valve? | New valve uses less water |
| Do you think you keep the old or new valve "on" longer for the same task can you | New spray valve cleans |
| estimate the difference of time or use per task? Any comments? | dishes better/faster. |
| Old valve slightly longer | Old valve slightly longer |
| Old valve much longer | |
| New/Old the same | |
| New valve slightly longer | |
| New valve much longer | |
| Do not know | |

| Question(s) | Response(s) |
|--|--------------------|
| Spray valve use? | 1 |
| (1) dish/pot cleaning | |
| (2) edible food washing | |
| (3) both | |
| (4) other | |
| How many spray valves at this site? | 1 |
| How many years was the old spray valve in service? | 15 years |
| Who answered these questions? | Owner/Management |
| Owner/management or spray valve user. | PRSV Operator |
| What can you say about the use of the new valve? | It's good |
| Do you like the new valve? | Yes |
| Is there a noticeable difference in use of the new valve versus the old valve? | Yes, more pressure |
| Do you think you keep the old or new valve "on" longer for the same task can you | Same amount. |
| estimate the difference of time or use per task? Any comments? | New/Old the same |
| Old valve slightly longer | |
| Old valve much longer | |
| New/Old the same | |
| New valve slightly longer | |
| New valve much longer | |
| Do not know | |

| Site: DNV_198 | |
|--|--|
| Question(s) | Response(s) |
| Spray valve use? | 1 |
| (1) dish/pot cleaning | |
| (2) edible food washing | |
| (3) both | |
| (4) other | |
| How many spray valves at this site? | 2 |
| How many years was the old spray valve in service? | 2 years; 6 years |
| Who answered these questions? | Owner/Management |
| Owner/management or spray valve user. | |
| What can you say about the use of the new valve? | Like change-out program, happy to participate in site monitoring and would be interested in results |
| Do you like the new valve? | Yes, like the new valve |
| Is there a noticeable difference in use of the new valve versus the old valve? | Old valve clogs. New valve already lasting longer and delivering better performance |
| Do you think you keep the old or new valve "on" longer for the same task can you | Belief is that new valve |
| estimate the difference of time or use per task? Any comments? | saving water/ |
| Old valve slightly longer | New valve slightly longer |
| Old valve much longer | |
| New/Old the same | |
| New valve slightly longer | |
| New valve much longer | |
| Do not know | |

| Site: DNV_200 | |
|--|---------------------------|
| Question(s) | Response(s) |
| Spray valve use? | 3 |
| (1) dish/pot cleaning | |
| (2) edible food washing | |
| (3) both | |
| (4) other | |
| How many spray valves at this site? | 4 |
| How many years was the old spray valve in service? | 8 years |
| Who answered these questions? | Owner/Management |
| Owner/management or spray valve user. | |
| What can you say about the use of the new valve? | It's going to save money, |
| | great |
| Do you like the new valve? | It's ok |
| Is there a noticeable difference in use of the new valve versus the old valve? | Not as much water with |
| | new |
| Do you think you keep the old or new valve "on" longer for the same task can you | New valve slightly longer |
| estimate the difference of time or use per task? Any comments? | |
| Old valve slightly longer | |
| Old valve much longer | |
| New/Old the same | |
| New valve slightly longer | |
| New valve much longer | |
| Do not know | |

| Site: DNV_222 | |
|--|---------------------------|
| Question(s) | Response(s) |
| Spray valve use? | 1 |
| (1) dish/pot cleaning | |
| (2) edible food washing | |
| (3) both | |
| (4) other | |
| How many spray valves at this site? | 1 |
| How many years was the old spray valve in service? | 6 years |
| Who answered these questions? | PRSV Operator |
| Owner/management or spray valve user. | |
| What can you say about the use of the new valve? | It's better |
| Do you like the new valve? | Yes |
| Is there a noticeable difference in use of the new valve versus the old valve? | New valve is sharper. Old |
| | one is OK but "dumps" |
| Do you think you keep the old or new valve "on" longer for the same task can you | About the same. |
| estimate the difference of time or use per task? Any comments? | New/Old the same |
| Old valve slightly longer | |
| Old valve much longer | |
| New/Old the same | |
| New valve slightly longer | |
| New valve much longer | |
| Do not know | |

10. APPENDIX B - SITE LEVEL RESULTS

RI National Grid 2012 Prescriptive Gas PRSV Evaluation – SharePoint Site

https://meet.dnv.com/sites/National_Grid_RI_CI/RISprayValve/Forms/AllItems.aspx?RootFolder=%2Fsites %2FNational%5FGrid%5FRI%5FCI%2FRISprayValve%2FShared%20Documents&FolderCTID=0x01200008D 30A19C517AB418469AC69A5F65D3E&View={AF2A77F4-0E8C-46A0-9E99-A50D8E973BB7}

11. APPENDIX C - SITE SUMMARIES

RI National Grid 2012 Prescriptive Gas PRSV Evaluation – SharePoint Site

https://meet.dnv.com/sites/National_Grid_RI_CI/RISprayValve/Forms/AllItems.aspx?RootFolder=%2Fsites %2FNational%5FGrid%5FRI%5FCI%2FRISprayValve%2FShared%20Documents&FolderCTID=0x01200008D 30A19C517AB418469AC69A5F65D3E&View={AF2A77F4-0E8C-46A0-9E99-A50D8E973BB7}

ABOUT DNV GL

Driven by our purpose of safeguarding life, property and the environment, DNV GL enables organizations to advance the safety and sustainability of their business. We provide classification and technical assurance along with software and independent expert advisory services to the maritime, oil and gas, and energy industries. We also provide certification services to customers across a wide range of industries. Operating in more than 100 countries, our 16,000 professionals are dedicated to helping our customers make the world safer, smarter and greener.