



NORTHEAST ENERGY EFFICIENCY PARTNERSHIPS

Advanced Rooftop Units (ARTU) Workshop Discussion Guide

JUNE, 2015

Jon Linn, Senior Commercial & Industrial Advisor

Northeast Energy Efficiency Partnerships (NEEP)

NORTHEAST ENERGY EFFICIENCY PARTNERSHIPS

“Accelerating Energy Efficiency”



MISSION

Accelerate energy efficiency in homes, buildings & industry in the Northeast - Mid-Atlantic region

GOAL

Keep the region a national leader in accelerating energy efficiency

STRATEGIES



Reduce Building Energy Use



Speed High Efficiency Products

This project!



Make Efficiency Visible



Advance Knowledge - Best Practices

Regional energy efficiency collaborations since 1996

NEEP ARTU PROJECT



- To Advance Adoption of ARTU
- To Transform the Market—Equipment & Practices
 1. Gather Stakeholders
 2. Assess Market and Develop Strategies
 3. Market Strategy Document for 2016



PROJECT ACTIVITIES

Proposed Timeline and Working Group Participation



- Review Market Assessment and Review Market Assessment
 - Today: June 15
- Develop a *Recommended Regional Market Strategy Report*
 - June - July
- Review and distribute findings from Strategy Report
 - July - August

PURPOSE OF TODAY'S WORKSHOP



- **Purpose:**
 - Identify, discuss and develop issues & concepts to feed Draft Strategy Recommendation for 2016
- **Workshop Objectives:**
 - Identify issues/opportunities for partnerships
 - Identify key barriers, solutions and elements of success
 - Identifying action steps to build towards common goals
 - Build relationships among stakeholders

TODAY



Time	Program
10:00	Welcome and Introductions
10:10	NEEP ARTU Project
10:30	Innovative, Progressive and Effective Promotions Panel
12:00	Lunch
1:00	Barriers and Solutions
2:00	Break
2:10	Activities and Priorities
3:00	Wrap and Adjourn – Thank you!
3:15	Tour of Schneider Electric

HIGH LEVEL FINDINGS



In the Northeast Region:

- Aging fleet of RTUs
- Thousands of Units sold every year
- Lots of room to boost proportion of High Efficiency Units
- Huge Potential E savings and D reduction
- Lots of good, strong programs
- Lots of room for improvement and new ideas

CURRENT EVENTS



Moving Targets

- Stretch Code: MA and more
- DOE Standards Updating
- ENERGY STAR HVAC specification Update
- CEE Specifications Revision
- Twenty Twenty, Twenty Two, Four Ten

ANNUAL SHIPMENTS & SALES



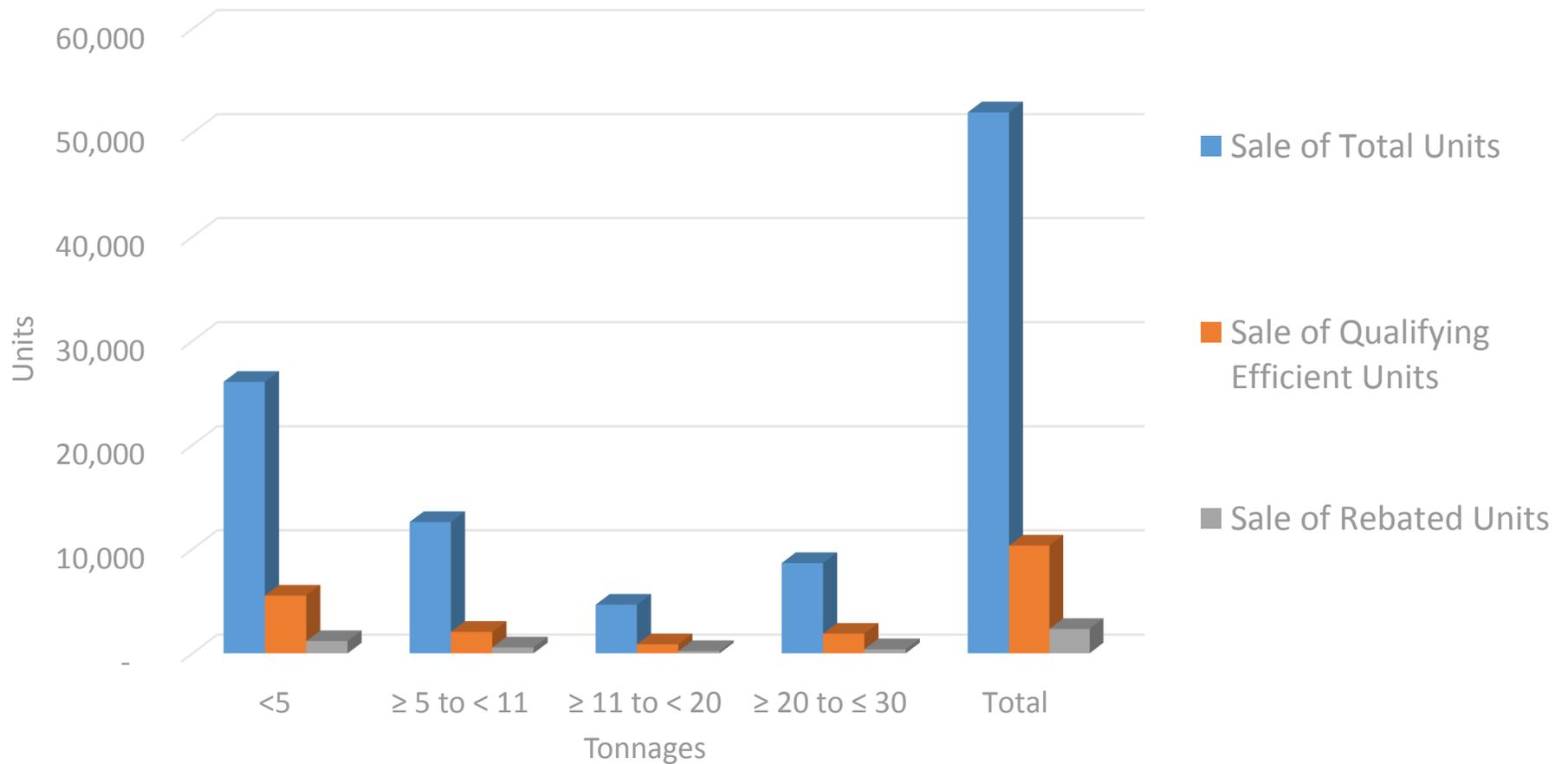
Table 1. Annual Sales of Commercial Packaged HVAC Units (RTUs) in the Northeast Region

Total Sales (# of Units) and Growth of Packaged Commercial HVAC Equipment		
Size (Tons)	Total Sales (Entire Region)	Total Sales of Qualifying (Entire Region)
<5	26,066	5,531
≥ 5 to < 11	12,591	2,053
≥ 11 to < 20	4,659	862.15
≥ 20 to ≤ 30	8,653	1,882
Total	51,969	10,328

TOTAL AND EFFICIENT SALES



2014 Sale of Total and Efficient Commercial HVAC Units in the Northeast & Mid-Atlantic



ANNUAL SALES BY STATE



2014 Estimated Annual Sales of Commercial Packaged HVAC Units (RTUs) in the Northeast and Mid-Atlantic Region, by State

State	Percent of Power Sales (In the region)	<5 ton	≥ 5 to < 11 ton	≥ 11 to < 20 ton	≥ 20 to ≤ 30 ton	Total
CT	5%	1,382	668	247	459	2,756
DC	3%	903	436	161	300	1,801
DE	2%	442	213	79	147	881
MA	7%	1,882	909	336	625	3,753
MD	12%	3,184	1,538	569	1,057	6,349
ME	2%	427	206	76	142	851
NH	2%	480	232	86	159	957
NJ	16%	4,063	1,963	726	1,349	8,100
NY	31%	8,113	3,919	1,450	2,693	16,175
PA	18%	4,585	2,215	819	1,522	9,141
RI	1%	390	188	70	129	777
VT	1%	214	104	38	71	427
						51,969

INSTALLED BASE



Table 2. Installed Base of Commercial Packaged HVAC Units (RTUs) in the Northeast Region

Total Number of Installed Packaged Commercial HVAC Units	
Size BTUH (Tons)	Total Installed Base (# Units)
<65K BTUH (<5.4 Tons)	408,711
65K ≤ BTUH <135K (5.4 ≤Tons <11.3)	197,427
135K ≤ BTUH <240K (11.3 ≤Tons <20)	73,047
240K ≤ BTUH <360K (20 ≤Tons <30)	135,687
Total	814,871

BUILDING OCCUPANCY & OWNERSHIP



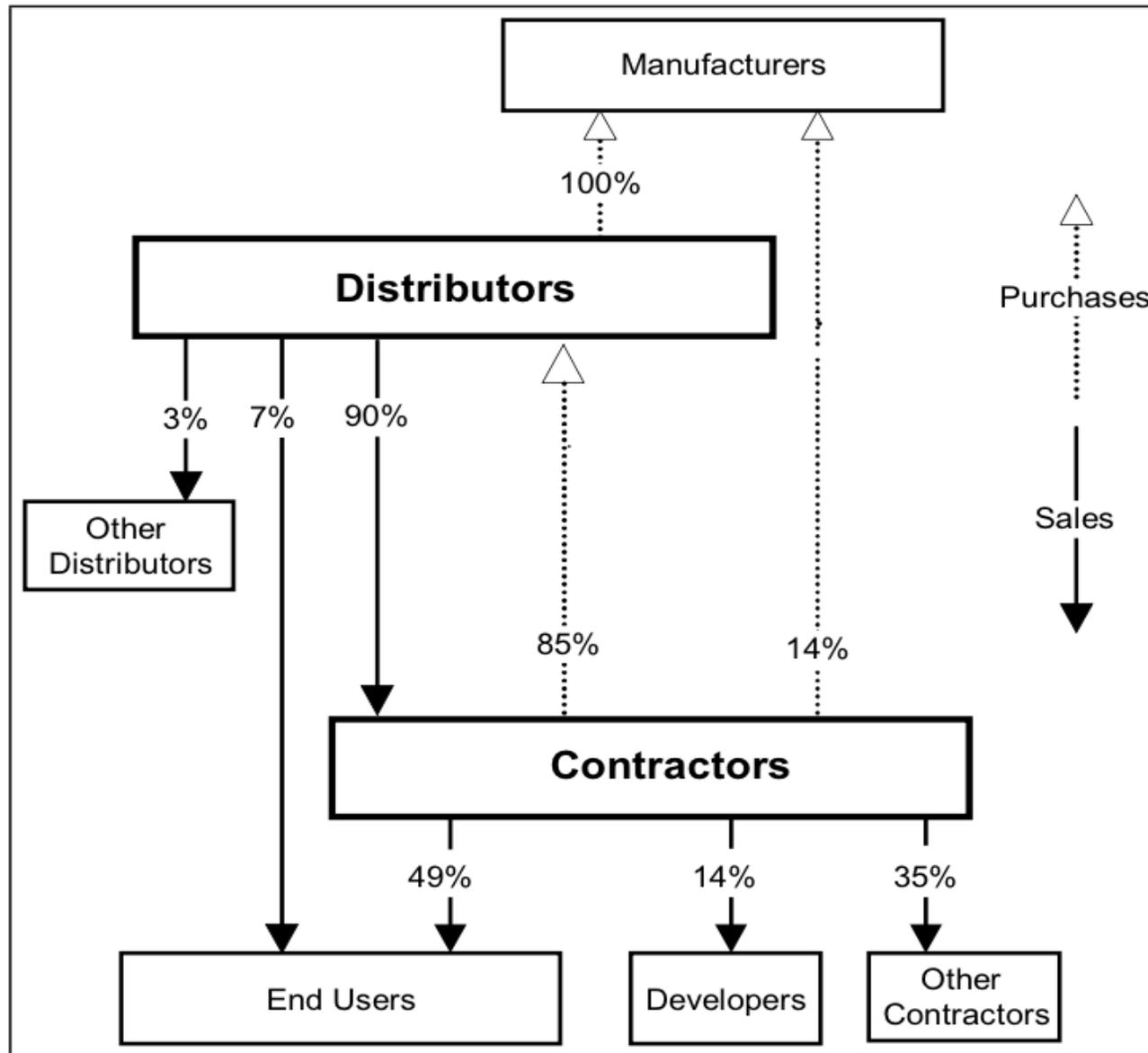
Table 5 Commercial Building Occupancy Characteristics in the Northeast Region

	Percentage of Commercial Buildings in the region
Owner Occupied	55%
Lease-Tenant Occupied	33%
Other or Unoccupied	12%

Table 6 Responsibility for Energy bills and Equipment decisions

	Responsible for Energy O&M Decisions	Decision Maker for Energy Equipment Purchase
Owner	85%	85%
Tenant	13%	12%
Other	2%	3%

SUPPLY CHANNELS



SAVINGS POTENTIAL- NEW SALES



Table 5. Estimated Savings Potential—Baseline to Tier 2 Annual Sales of RTUs in the Northeast Region

Size Range Tons	Total Sales (# of Units) 2014	Demand reduction (kW) per Unit	Total demand reduction; 100% Annual Sales (MW)	Energy Savings (kWh/yr) per Unit	Total energy savings; 100% Annual Sales (GWh/yr)
<5	26,066	0.33	8.53	249.05	6.49
≥ 5 to < 11	12,591	0.73	9.16	553.45	6.97
≥ 11 to < 20	4,659	1.67	7.76	1,268.33	5.91
≥ 20 to ≤ 30	8,653	2.31	19.99	1,758.18	15.21
Total	51,969	-	45.44	-	34.58

SAVINGS POTENTIAL- EARLY REPLACEMENT



- Replacing just 5% of installed base (~40,000 units) represents a greater savings opportunity
 - Energy- 56 MW in early replacement scenario versus 45 MW in new equipment scenario
 - Peak Demand- 43 GWh/yr in early replacement scenario versus 35 GWh/yr in new equipment scenario
- Efficiencies of existing units degrade each year

MARKET BARRIERS



- Financial Barriers
 - Access to capital
 - Hidden costs
 - Engineering
 - Architectural
- Business Cultural Barriers
 - Split Incentive: Owner–Occupant
 - Business priorities vs. cost savings
 - Fear of unknown
 - Aversion to construction disruption
 - Availability of qualifying equipment
 - Payback beyond perceived business longevity

NEEP ARTU PROJECT



Regional Strategy

1. Do better at what we do well
2. New Solutions Outside of Today's Mold

Today's Tactics

- Steer Customers' Selection to Efficient Options

What about Tomorrow?

- Examples?

NEEP ARTU PROJECT



Tomorrow's Tactics?

Example

- **Today we facilitate selection by customer**
 - Intervene to reduce cost
 - Make ARTUs more available
- **How about for Tomorrow we:**
 1. Recognize the customer just needs cool dry air. Doesn't really care to own equipment
 2. So. Engage someone else who gains from owning the iron box on the roof?



Thank you!

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Have a great day!

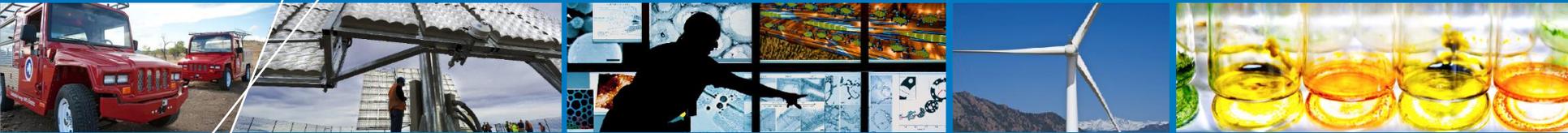
MARKET OPPORTUNITIES



- Region has high value for reducing peak demand through the Forward Capacity Market
 - 2015 Auction Clearing prices- \$9.55 per kilowatt-month (kW-month)
- Advanced RTUs enable kW reductions via efficiency
- Connected RTUs enable kW reductions via Controls/Demand Response

Can these value streams be harnessed?

High-efficiency Rooftop Unit Technologies



**NEEP Workshop:
Raise the Rooftop on HVAC Efficiency
June 15, 2015**

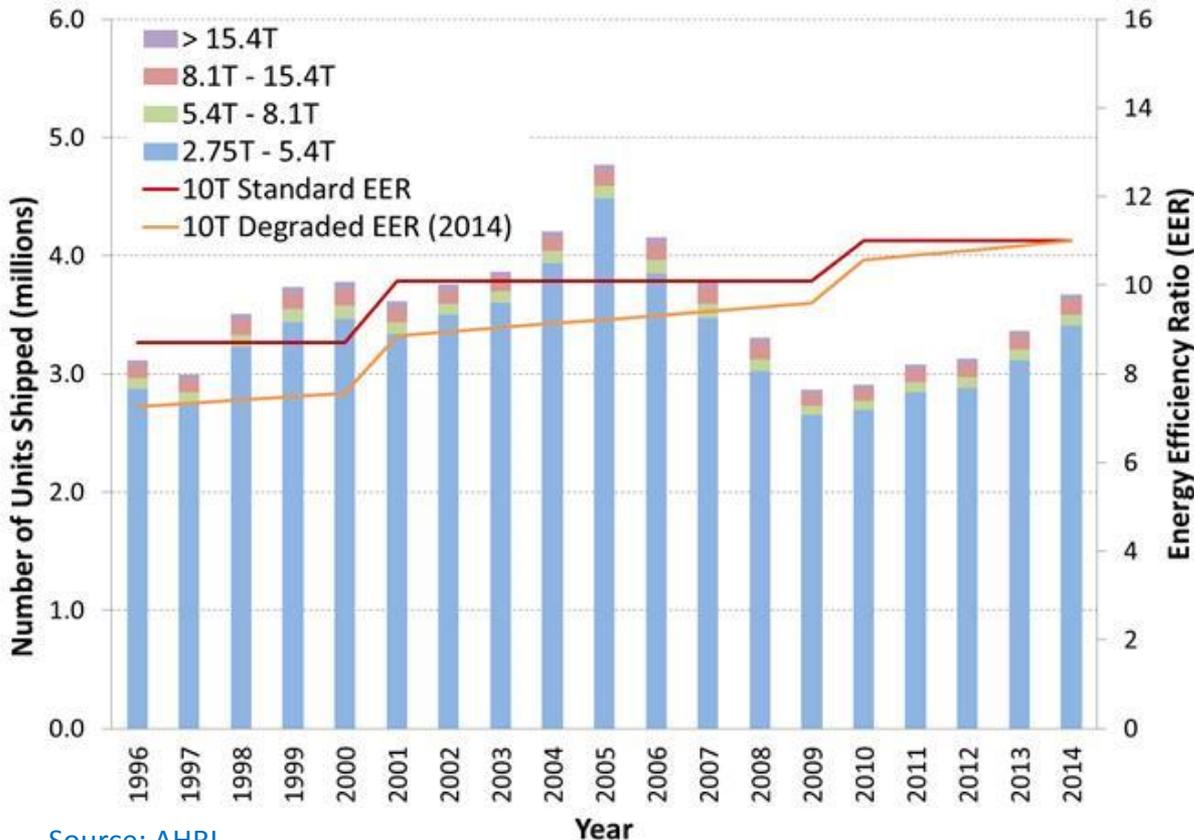
Michael Deru

Why RTU's Are Important?

- RTUs cool over 60% of U.S. commercial building floor area
- Consume 4.3 Quads annually
- Large stock of 8 to 16 year old RTUs



Credit: Michael Deru



Source: AHRI

DOE Advanced RTU Campaign

- DOE/Industry partnership
- Promote high-efficiency RTU solutions:

- High-efficiency RTUs (CEE Tier 2 and above)
- Advanced RTU control retrofits
- Quality Installation and Quality Maintenance

- **Results (so far)**

- 193 partners
- 40,000 RTUs
- 4 trillion BTUs
- \$37 million in annual savings

www.advancedrtu.org

Advanced RTU Campaign

HOME ABOUT JOIN TECHNICAL ASSISTANCE FINANCIAL RESOURCES AWARDS & RESULTS CONTACT US

What is the Advanced RTU Campaign?

Older, inefficient commercial rooftop unit (RTU) air conditioning systems are common and can waste from \$1,000 to \$3,700 per unit annually, depending on the building size and type. By replacing or retrofitting them, you can save money, improve your energy efficiency, make your building more comfortable, and help the environment. The Advanced RTU Campaign (ARC) encourages commercial building owners and operators to replace their old RTUs with more efficient units or to retrofit their RTUs with advanced controls in order to take advantage of these benefits.

Replace. Retrofit. Reap Rewards.

Get advice.
Save energy and money.
Get recognized for success.

Join

ASHRAE RILA Better Buildings

Join the Advanced RTU Campaign

3



Advanced RTU Campaign Resources

RTU Evaluation Process

Gather Information

- ❑ Initial RTU Inventory: [RTU Inventory Spreadsheet](#)
- ❑ Preliminary Screening: [Decision Tree](#)
- ❑ Detailed Inventory: [RTU Inventory Spreadsheet](#)
- ❑ Visual-Based Field Evaluation: [RTU Field Evaluation Checklist](#)

Analyze

- ❑ Analysis: [RTU Incentives Database](#), [RTU Comparison Calculator](#), [179D DOE Calculator](#), [RTU Sizing Guidance](#), and [ARC Case Studies](#)

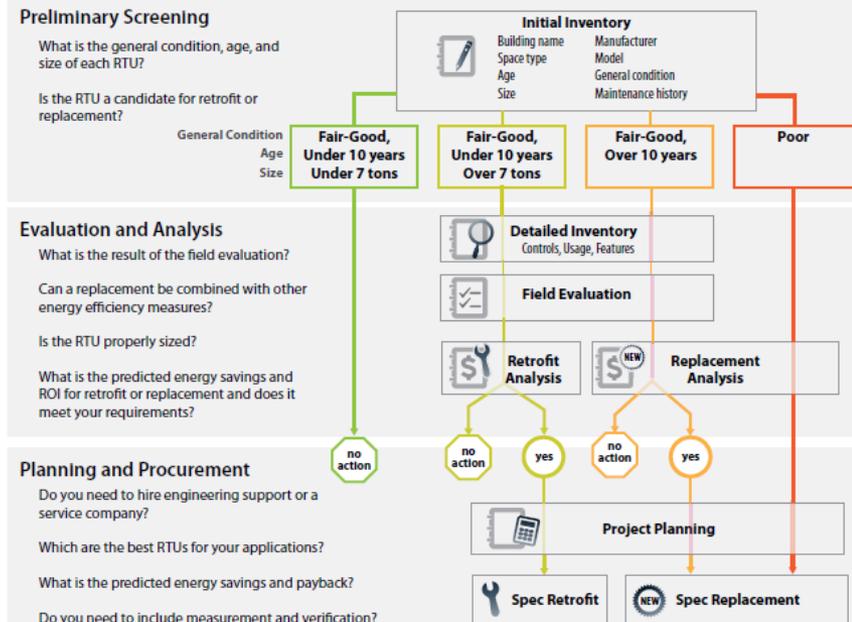
Plan

- ❑ Project Planning: [ARC Supporting Partners](#)

Take Action

- ❑ Procurement: [Procurement Specifications](#)
- ❑ Measurement and Verification (M&V): [M&V Guidance](#)

Advanced RTU Campaign: Decision Tree for RTU Replacements or Retrofits



Solutions

Increasing savings, complexity & cost



1. Multi-speed Supply Fans

- VFDs
- ECMs
- High Efficiency Centrifugal Fans



Source: Yaskawa



Source: ebm-papst

2. Advanced control and connectivity

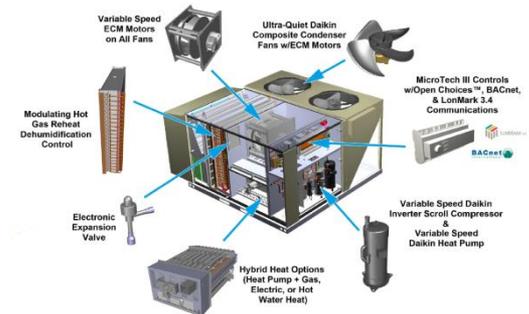
- Demand Control Ventilation (DCV)
- Predictive Economizing
- Web-based Control & Monitoring

Model	Energy	Health	Comfort
LGH210H4B82Y	●	●	●
LGH210H4BL2Y	●	●	●
LGH060S4TS2Y	●	●	●

Source: Transformative Wave

3. High Efficiency Cooling

- IEER > 18.0
- Improved temperature and humidity control



Source: Daikin

Defining RTU Efficiency

Efficiency Standards

- AHRI 210/240 for RTU < 65,000 Btu/h – EER and SEER
- AHRI 340/360 for RTUs ≥ 65,000 Btu/h – EER and IEER

Efficiency Metrics

- **Energy Efficiency Ratio (EER)** – performance at one point, usually at full load
- **Seasonal Energy Efficiency Ratio (SEER)** – More appropriate for residential applications
- **Integrated Energy Efficiency Ratio (IEER)** – weighted average of EERs

$$\text{IEER} = 0.02 \cdot \text{EER}_{100\%} + 0.617 \cdot \text{EER}_{75\%} + 0.238 \cdot \text{EER}_{50\%} + 0.125 \cdot \text{EER}_{25\%}$$

Historical RTU Efficiencies

Example: 10-ton RTU

90.1-1999	90.1-2001	90.1-2004	90.1-2010		CEE Tier 2		RTU Challenge	Best Available
EER	EER	EER	EER	IEER	EER	IEER	IEER	IEER
8.7	10.1	10.1	11	11.2	12	13.8	18	>20



Credit: Michael Deru



Credit: Ian Doebber

Historical RTU Efficiencies

Example: 10-ton RTU

90.1-1999	90.1-2001	90.1-2004	90.1-2010		CEE Tier 2		RTU Challenge	Best Available
EER	EER	EER	EER	IEER	EER	IEER	IEER	IEER
8.7	10.1	10.1	11	11.2	12	13.8	18	>20
7.3	8.7	9.0	10.5	← degraded performance in 2015				



Credit: Michael Deru



Credit: Ian Doebber

High Efficiency RTUs

- Two RTU models achieved the DOE's RTU Challenge (now five manufacturers)
- Part load efficiency ratings of IEER > 18.0
 - Variable-speed supply fans
 - Variable-speed compressors or additional cooling stages
 - ECMs for condenser fans
 - Embedded automated fault detection and diagnostics
 - Low leakage OA dampers
- NREL's Hawaii field demonstration of a Daikin Rebel showed 35-40% savings to a 90.1-2010 baseline



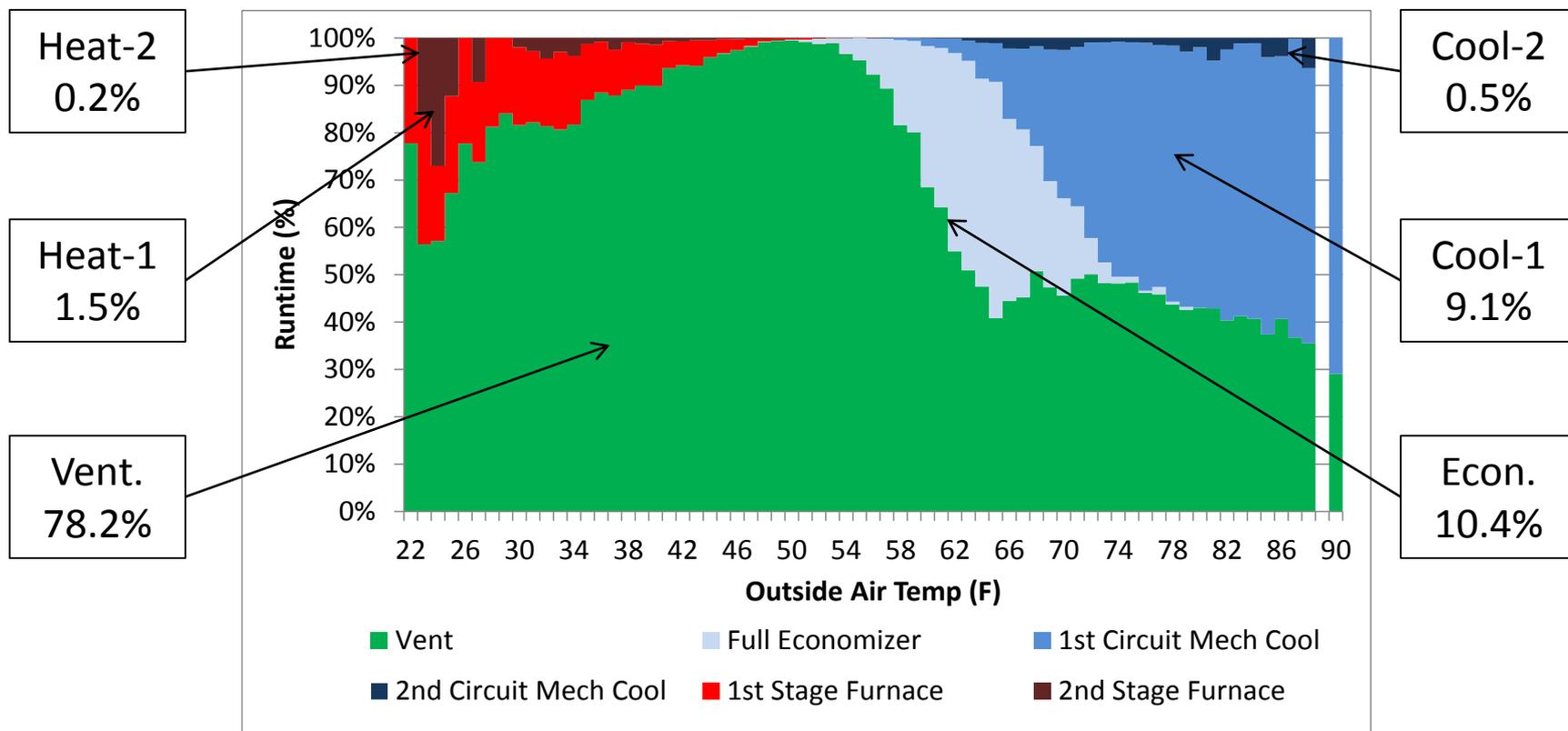
Source: Daikin



Source: Carrier

RTU Operation

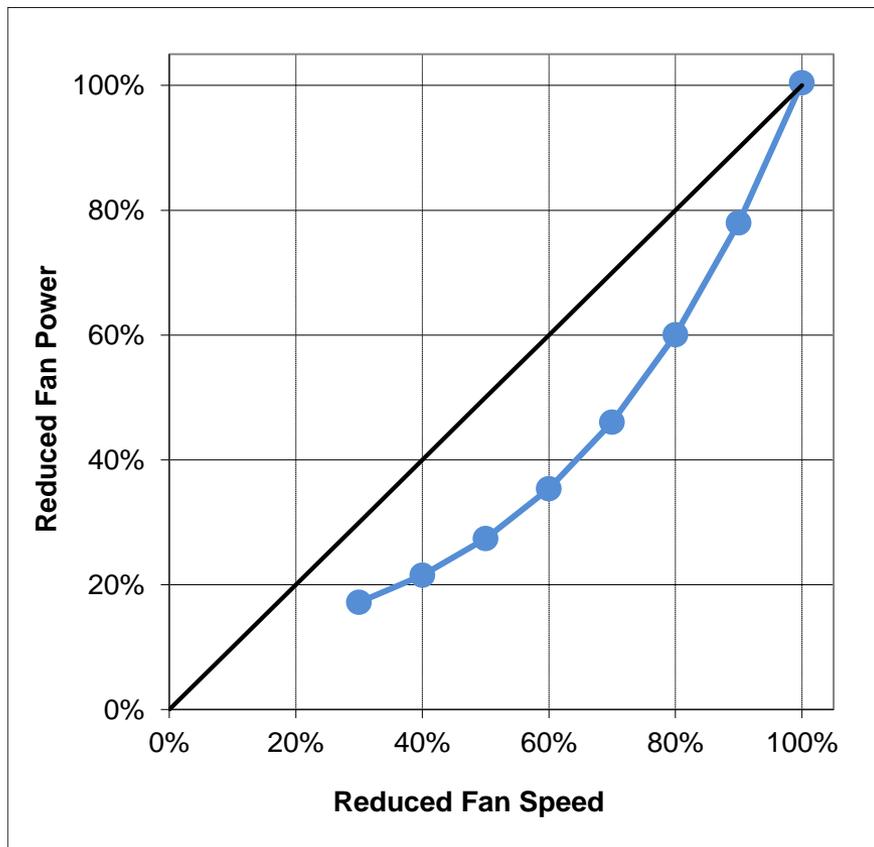
Aggregated operational modes across five 10-ton RTUs serving a dry-goods retailer near Seattle for 1 year (monitored data)



Source: Transformative Wave

Multi-Speed Supply Fans

- Fan laws result in greater energy savings



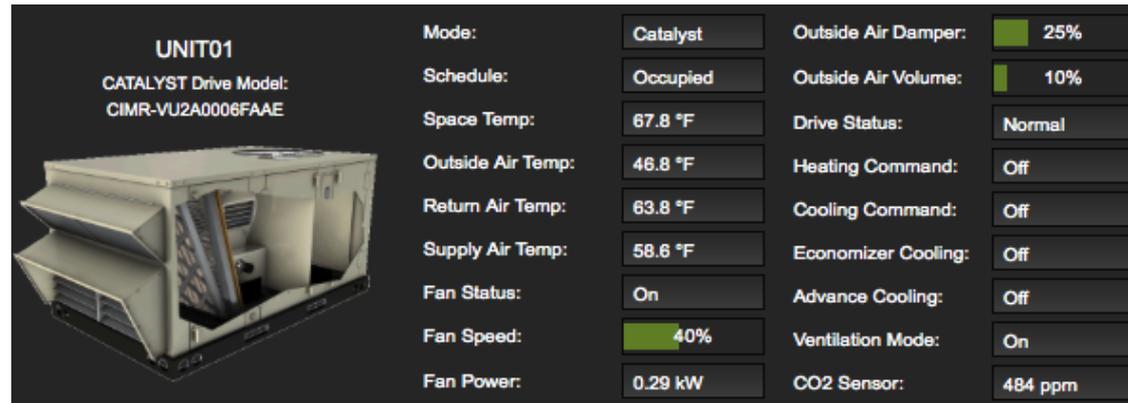
Source: NREL

Multi-speed supply fan power for 5 10-ton RTUs serving dry-goods retailer near Seattle

	Reduced Speed	Reduced Power	Fan Power for 5 RTUs
Econ.	100%	100%	7.5 kW
Heat-2	100%	100%	7.5 kW
Cool-2	90%	78%	5.8 kW
Heat-1	90%	78%	5.8 kW
Cool-1	70%	46%	3.4 kW
Vent	40%	22%	1.6 kW

Advanced control and connectivity

- Improper control and maintenance issues are common for RTUs. Examples are:
 - OA damper fixed open or closed => no economizing, no DCV
 - Compressor failure due to short cycling
- **Connectivity provides remote control and monitoring for automated fault detection and diagnostics**
- **Automated fault detection and diagnostics (AFDD) enables decision makers to be proactive rather than reactive**



Source: Transformative Wave

What are RTU Retrofit Controls?

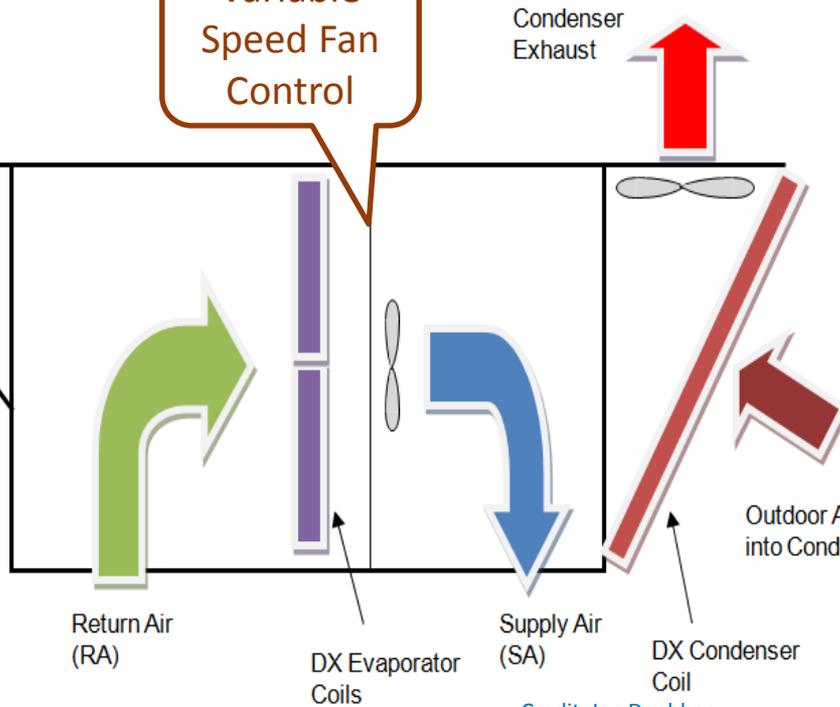
Common Features

Integrated Economizer Control

Variable Speed Fan Control

Demand Controlled Ventilation

Outdoor Air (OA) in OA Damper



Condenser Exhaust

Return Air (RA)

DX Evaporator Coils

Supply Air (SA)

DX Condenser Coil

Outdoor Air into Conde

Other Potential Features

- FDD and Remote Monitoring
- Variable Speed Condenser Fan Control
- Compressor control

Credit: Ian Doebber

Best Applications for Control Retrofits

- **Existing RTUs**
 - constant speed supply fan operation
 - greater than 7.5 tons (evaporator fan \geq 2 hp)
 - at least 5 years of remaining life
- **Existing buildings**
 - more than 50 hours per week of operation
 - high electricity rates (\geq 0.10 \$/kWh blended rate)
 - located in a climate with significant swing seasons (more time in first stage cooling or ventilation only)

Other RTU Technologies

- **Energy Recovery Ventilator (ERV)**
 - Reduces heating and cooling loads – most effective in heating climates
 - Must have exhaust or relief air at RTU
 - Increase in fan energy – by pass when not appropriate for heat recovery
- **Condensing gas furnace**
 - Increase burner efficiency to > 90%
 - Best for large RTUs that have high runtime

Thank You

michael.deru@nrel.gov

**VEIC/
Efficiency Vermont**

**NEEP *“Raise the Roof”
on HVAC Efficiency***

6/15/2015

Schneider Electric

Andover, MA

About VEIC

- Over 25 years of reducing economic and environmental costs of energy
- Comprehensive focus and results
- Energy efficiency, renewable energy, and transportation
- National and international consulting and implementation
- Program design, planning and evaluation; policy, advocacy and research
- Clients: government agencies, regulators, utilities, foundations, and advocates

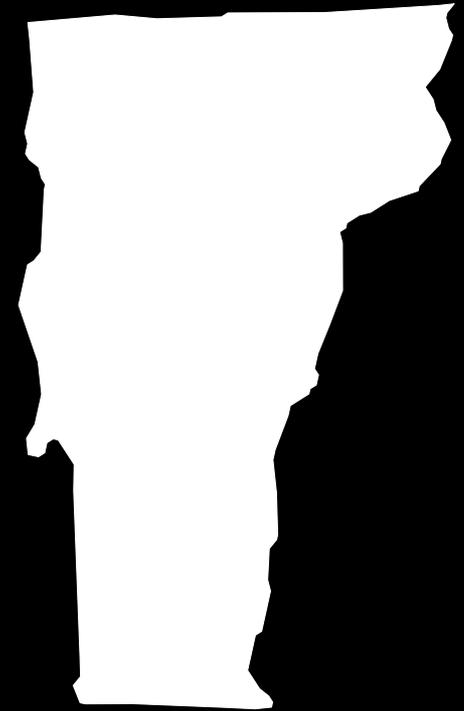


veic.org

Vermont

State Demographics

- Population (2011): 626,431
- Seven cities larger than 10,000 residents
- Burlington: largest city at 42,500 residents (2010)
- Chittenden: largest county by population at 156,545 residents (2010)



HVACR Upstream

Benefits

Timeline

Supply
Channel

What is
Upstream?

What is an *Upstream* program?

Rebate paid to distributor at wholesale level;
Buy-down of efficient equipment at
distributor's *point of sale*

Distributor sells efficient equipment to
Contractor or *End-User w/ an*
Instant Rebate - new, lower price

Pass-thru of rebate to end-user

Manufacturer



Manufacturer
Rep.



Distributor



Contractor



End-User

\$



Benefits of Upstream

1. **Promotes** increased availability, sales & installation of efficient equipment
2. **Influences** distributor stocking practices
3. **Diminishes financial barriers** to contractors & end-users
4. Facilitates **Market Transformation**

Upstream Sales Submission Process

1. Distributor sells qualifying Equipment

- Minimum customer contribution
 - Prevents market pricing deterioration!!
- Distributor obtains minimum project information from purchaser at point of sale

2. Distributor submits sales to Efficiency Vermont (EVT) on monthly basis

3. After sales verification, EVT sends rebate check to Distributor

4. Metering and random post-installation inspection

Efficiency Vermont's HVACR Upstream Timeline

September 23, 2013

High Performance Circulator Pumps (HPCP)



June 1, 2014

Heat Pump Water Heaters (HPWH)



July 1, 2014

Expanded Circulator Pump Program



December 1, 2014

State-wide Heat Pump / mini splits / Single Zone



July 1, 2015

State-wide Heat Pump / mini splits / Multi Zone



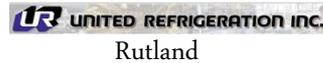
Participating Efficiency Vermont Upstream / **Instant Rebate**
 HVACR Distributors; *14 Distributors covering 44 Locations !!!!!*



F.W. WEBB COMPANY

10 Locations

- Barre
- Bennington
- Brattleboro
- Rutland
- Springfield
- St Albans
- St Johnsbury
- Williston
- Keene (NH)
- Lebanon (NH)



2 Locations

- Albany (NY)
- Plattsburgh (NY)



7 Locations

- Barre
- Burlington (2)
- Newport
- Rutland
- Keene (NH)
- Lebanon (NH)



2 Locations

- Lebanon (NH)
- Woodsville (NH)



2 Locations

- Williston
- Glens Falls, NY



2 Locations

- Williston
- Albany, NY



5 Locations

- Montpelier
- Newport
- Rutland
- White River
- Williston



3 Locations

- South Burlington
- Pittsfield (MA)
- Springfield (MA)



3 Locations

- Brattleboro
- Greenfield (MA)
- Lebanon (NH)

Current Upstream Participating Manufacturers



The new degree of comfort.™



HVACR

Upstream Approach

Best Practice Guide for Working w/ Supply Channel

- Required VEIC/EVT *101 /201 Training*
- Sales, Marketing, Training, and Technology* RFI for manufacturers, manufacturer reps & distributors
- Point of sale marketing materials
- Cooperative marketing plan and materials
- Qualified Product List (*QPL*)
- Participation agreement with standard terms and conditions
- Communication plan for internal and external stakeholders
- Data tracking form
- Incentive schedule
- Evaluation plan and reporting
- Plan for future program changes or sunseting measures

**VEIC/Efficiency Vermont
*101 / 201 Training***

Sample Agenda: VEIC / Efficiency VT 101 / 201 Mtg

Time / End-time	Topic	Presenter
10:30a	START MEETING	GROUP
10 (10:40a)	Introductions / Review Agenda	GROUP
20 (11a)	Company ABC, LLC Overview	Company ABC TEAM
20 (11:20a)	Vermont Energy Investment Corporation/Efficiency Vermont Overview	Howard/Jake/Meghan
20 (11:40a)	HVACR Programs	Jake
20 (12)	HVACR Upstream Programs	Howard
10 (12:10p)	ASHP Overview & Timeline to Launch	Howard/Jake
20 (12:30p)	Eligibility, Performance Request, Data Collection	Jake
45 (1:15p)	LUNCH	GROUP
30 (1:45p)	SMTT: Training & Sales/Marketing RFI/ <i>Efficiency Excellence Network</i>	Howard/Jake/Meghan
10 (1:55p)	HVACR Sales & Marketing	Howard
15 (2:10p)	Questions	GROUP
20 (2:30p)	Action Items & Next Steps	GROUP

**Sales, Marketing,
Training & Technology
(*SMTT*)**

RFI

- **Manufacturers**
- **Manufacturer reps**
- **Distributors**

SMTT RFI

- **Sales:** develop Sales Strategies
- **Marketing:** joint Marketing programs, leverage core competencies
- **Training:** develop education/training approach w/ Strategic Partners
- **Technology:** Impact to Supply Channel; inventory displacement due to new eligibility, innovation, etc; negotiate w/ Manufacturers for NO Penalties to Distributor Partners

SMTT Examples

Joint Sales & Marketing Efforts

- 1st Understand with Upstream.....
 - **The Challenge:** Communicating the end-use benefits of an upstream program to contractors & customers
 - **The Solution:** Visual materials
 - Efficiency Vermont Marketing worked with HVACR Manufacturers, Manufacturer Reps & Distributors

Taco SMTT Plan: Shelf Header & Poster

Taco Resource Center
Doing your **best work** starts here.

e-smart
Resource Saving Products

Viridian® – VT2218
Delta-T Variable Speed,
ECM High-Efficiency Circulator

- Δ-T operation can save hundreds in fuel costs
- The only temperature-sensing pump in its class
- ECM motor uses up to 85% less electricity
- LCD displays operating mode, temperature or speed setting, watts, supply & return temperatures
- Makes your job easy

\$80 REBATE!

Introducing **instant green.**
Instant savings. Delta-T easy.

Viridian®
HIGH EFFICIENCY CIRCULATORS by **Taco**

Delta-T Variable Speed

DELTA-T MODE
TEMP DIFF 020°F
20 WATTS
S= 180°F R= 160°F

TACO INC., CRANSTON, RI • USA
S C R

\$80 REBATE!
See www.encyvermont.com/pumps for details.

e-smart!
Resource Saving Products

PROJECT ΔT
www.deltatproject.com

Taco
Do your **best work.**

Training & Education – Trade / Application Cont...

- Manufacturer Factory Trainings
 1. Distributor #1– Scheduled 8/21st & 22nd
 2. Distributor #2– Scheduled 8/27th & 28th
 3. Distributor #3– *TBD*
 4. Distributor #4– *TBD*



Joint Marketing Efforts

Box sticker – Efficiency Vermont recognition on the distributor's shelf



SPECIAL PRICING



brought to you by

Efficiency Vermont
efficiencyvermont.com/pumps

HPCP Joint Marketing Efforts



ENERGY **SAVE** MONEY



**YOU'VE JUST INSTALLED
THE MOST ENERGY
EFFICIENT PUMP IN
THE WORLD.**

Your Grundfos ALPHA saves energy everyday and provides you the heating you need.

Grundfos is proud to partner with Efficiency Vermont and professional installers to bring you efficient products at discounted prices—saving you energy and money. Learn more about other energy-saving opportunities, including special pricing on ENERGY STAR® qualified CFLs and LEDs. Visit www.efficiencyvermont.com or call 888-921-5990.

Proudly installed by:

www.grundfos.us

GRUNDFOS 

Mediums of Communication and Education

Type/Target Audience	Efficiency Vermont Employees	Wholesale Executive & Management Teams	Wholesale Salespeople – Inside & Outside	Trade Installers & Service Contractors	End Users/ Property Owners	Other
Local trade events	X		X	X		
Distributor events	X		X	X		
Printed literature	X	X	X	X	X	
Print advertising						
Email marketing	X		X	X		
POS marketing			X	X		
Distributor publications			X	X		
Other:	X	X	X	X		

SMTT Strategic Plans

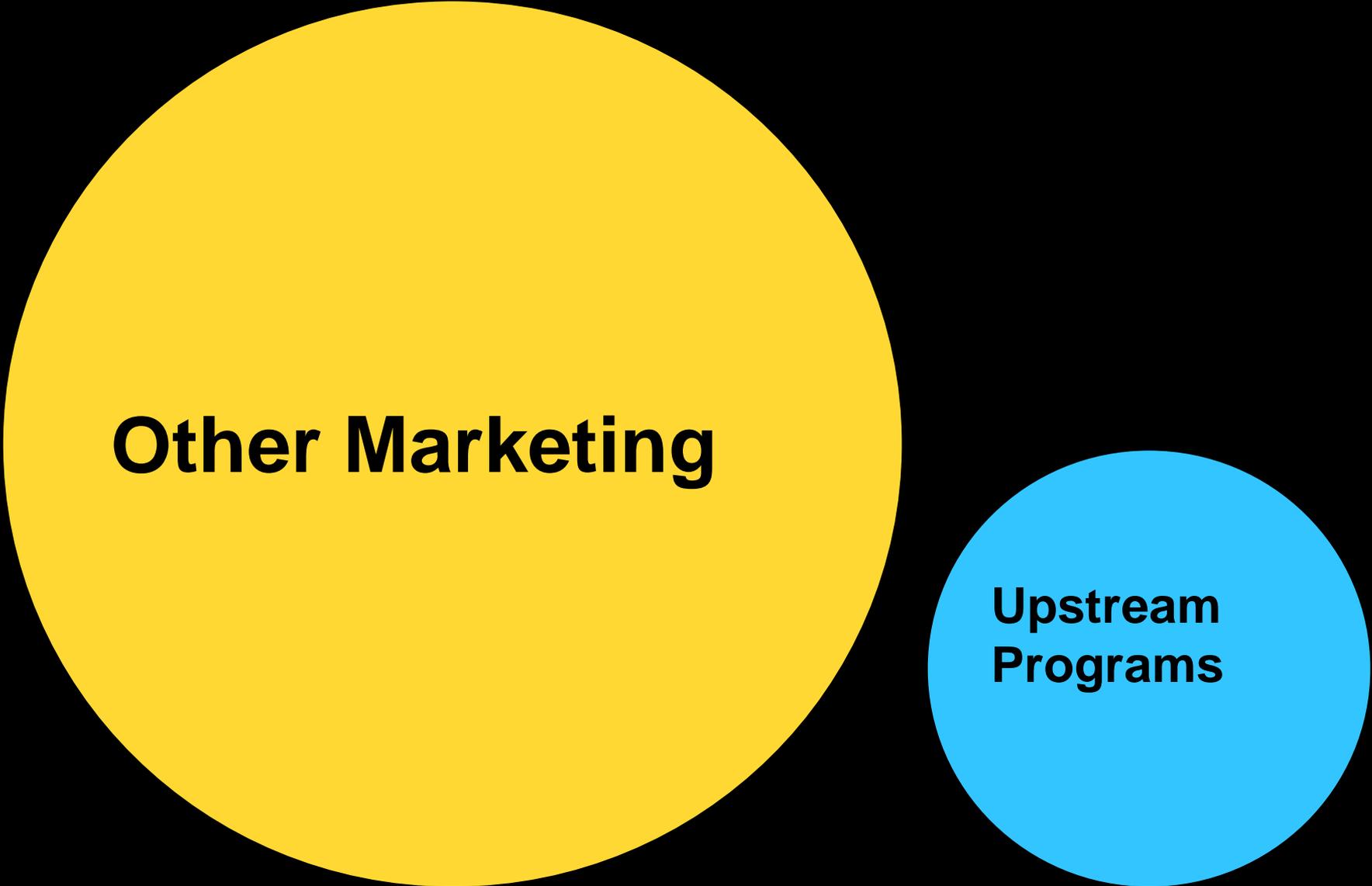
6. Participating Distributors

- a) For each of the below Distributors and Locations, please mark a **(x)** where appropriate and also summarize the Sales and Marketing Activities in the last column

Distributor	Branch	Your respective HPWH Products are the <u>Primary</u> HPWH Manufacturer	Your respective HPWH Products are the <u>Secondary</u> HPWH Manufacturer	Other	Project Related	Sales and Marketing Activities
BellSimons	South Burlington					
	Pittsfield, MA					
	Springfield, MA					
Blodgett Supply	Montpelier					
	Newport					
	White River Jct.					
	Williston					
Central Supply	Lebanon, NH					
	Woodsville, NH					
FW Webb	Barre	X				Webinar for managers Personal visits Counter Training Plumber Training HVAC Training Counter display with net price shown
	Bennington	X				
	Brattleboro	X				
	Rutland	X				
	Springfield	X				
	St. Albans	X				
	St. Johnsbury	X				
	Williston	X				
	Keene, NH	X				
Lebanon, NH	X					

SMTT Supply Channel Feedback

- ***“You have the most comprehensive program I have seen for impacting the marketplace and we are proud to be asked to be a partner.” - Distributor #1, VP-Residential Sales***
- ***“We, as manufacturers, look to you for guidance in what equipment to develop and bring to market. Efficiency Vermont is really a national leader on this.” – Manufacturer #1, Regional Sales Manager, Ductless Split Systems***
- ***“VEIC team, I want to thank you all for a great meeting and looking forward to working with each of you. I am reviewing the preso and getting together the information you need. Thank you again for your time and information shared and working to get what you need by this week.” Kind regards, Manufacturer #3, Division Sales Manager***



Other Marketing

**Upstream
Programs**

Thank you

for purchasing & installing an

**ENERGY EFFICIENT HEAT
PUMP WATER HEATER!**

Heat pump water heaters can cost half as
much to operate as traditional
water heaters.

Enjoy the years of energy
savings ahead of you!

Visit www.encyvermont.com
for more information

GOOD NEWS

If you or your contractor purchased your unit from a participating HVAC distributor, you have already received the maximum \$550 rebate through Efficiency Vermont. This rebate cannot be used in conjunction with any other rebate offered by Efficiency Vermont. Please see www.encyvermont.com/hpwhdistributors for a list of participating distributors.



Thank you!
Cross-Marketing
Postcard Mailer Campaign



Clothes Dryers
ENERGY STAR Refrigerators
\$.99 & \$4.99 ENERGY STAR CFLs/LEDs



DID YOU KNOW?

Efficiency Vermont offers mail-in and instant off rebates on other energy saving equipment for your home or small business:

- Clothes dryers are one of the biggest energy-using appliances in the home. Use 32% less energy and get \$200 back from Efficiency Vermont by purchasing a qualified super-efficient clothes dryer. Get an additional \$40 - \$75 by pairing your clothes dryer with a qualifying efficient clothes washer.
- Get \$50 - \$100 back from Efficiency Vermont on the purchase of a select ENERGY STAR® certified refrigerator and start saving on your electric bill.
- Retail pricing starting at 99¢ and \$4.99 for ENERGY STAR CFLs and LEDs.



High-Efficiency HVACR Products for the price of conventional

Funded by Efficiency Vermont

Find a full list of qualifying HVACR products and discounts at: www.efficiencyvermont.com/upstream Or call 888-921-5990 for more information.

Discounts effective 7/1/2015 through 12/31/2015

Efficiency Vermont

Efficiency Vermont

Thank you for purchasing & installing an ENERGY EFFICIENT HEAT PUMP WATER HEATER!

Enjoy the years of energy savings ahead of you!

Visit www.efficiencyvermont.com for more information

GOOD NEWS

If you or your contractor purchased your unit from a participating HVAC distributor, you have already received the maximum \$400 rebate through Efficiency Vermont. This rebate cannot be used in conjunction with any other rebate offered by Efficiency Vermont. Please see www.efficiencyvermont.com/hpw distributors for a list of participating distributors.



Efficiency Vermont

You just made a very smart decision

By installing a cold-climate heat pump, you'll save energy and money and be more comfortable, too.

Here are a few ways to get the most out of your heat pump:



SET IT AND FORGET IT

Set your temperature preferences and don't change them unless you're leaving for more than a week.



AVOID DUELING HEAT SOURCES

Set your back-up system 10° lower than the heat pump, so it won't kick on unless needed.



AIR SEAL AND INSULATE

The tighter your home, the less energy your heat pump will need to keep you comfortable.

GOOD NEWS: YOUR CONTRACTOR IS SMART, TOO. Your unit was purchased at a special price from a participating distributor, thanks to up to a \$400 discount from Efficiency Vermont.

Want to save even more? Keep reading ▶

888-921-5990

www.efficiencyvermont.com/coldclimateheatpumps

Efficiency Vermont

Everybody wins

Now you can provide the energy-efficient HVACR products your customers are looking for—at deep discounts.

End-user customers will enjoy greater comfort and lower bills, contractors and distributors will increase sales and customer satisfaction, and all of Vermont benefits through lower energy demand and related costs.

How does it work?

Efficiency Vermont subsidizes the cost of qualifying efficient products by paying rebates directly to distributors, who pass the savings on to installers, who then pass these savings on to end-users.

Contractors purchase qualifying products, provide end-user information, and receive in-store discount.

COLD-CLIMATE HEAT PUMPS

UP TO A \$400 DISCOUNT

Cold-climate heat pumps heat and cool homes at a fraction of the cost of conventional heating and cooling. By moving heat rather than generating it, heat pumps typically consume much less energy than traditional electric, propane, or oil heating systems. Depending on the system they offer, heat pumps can save between \$5,000 and \$20,000 over the lifetime of the unit.

Visit www.efficiencyvermont.com/fchp partners for full product list, participating distributors, and more information.

HEAT PUMP WATER HEATERS

\$400 DISCOUNT*

Heat pump water heaters can cost less than half as much to operate compared to traditional electric resistance water heaters, and save as much as \$4,900 over the lifetime of the unit. In addition to providing domestic hot water, heat pump water heaters also dehumidify the space around them.

Visit www.efficiencyvermont.com/hpw partners for full product list, participating distributors, and more information.

HIGH-PERFORMANCE CIRCULATOR PUMPS

DISCOUNTS VARY BY PRODUCT

Circulator pumps use advanced controls and business model technology to optimize pump operation, resulting in lower energy use up to 85% compared to conventional circulator pumps.

Visit www.efficiencyvermont.com/pumps for full product list, participating distributors, specific discounts, and more.

Call 888-921-5990 for more information.

Efficiency Vermont

More smart ways to save, brought to you by Efficiency Vermont:

HEAT PUMP WATER HEATERS

\$400 OFF REGULAR PRICE

HIGH PERFORMANCE CIRCULATOR PUMPS

DISCOUNTS VARY BY MODEL

CLOTHES DRYERS

UP TO \$400 CASH BACK

REFRIGERATORS

UP TO \$75 CASH BACK

Find information about these deals and more by visiting www.efficiencyvermont.com or call 888-921-5990.

Efficiency Vermont

128 Lakeside Avenue, Suite 401
Burlington, VT 05401

Hybrid Water Heater Rebate

A Partnership between FW Webb - GE - Efficiency Vermont

In order to get Efficiency Vermont's \$550 instant-off rebate at FW Webb for the purchase of a GE Geospring™ Hybrid Water Heater, you will need to come to Webb with some basic information about the location where the equipment will be installed. Use the following checklist to ensure a smooth purchase.

Required Information:

- **Purchase Type**
 - New?
 - Replacement?
- **Replacing Natural Gas Water Heater**
 - Yes? — **NOT ELIGIBLE**
 - No?
- **Replacing Electric Water Heater**
 - Yes
 - No
- **Bill To** Purchaser Info
 - Company or Purchaser Name
 - Address
 - Phone
- **Install Location**
 - Address
- **Install Type**
 - Residential?
 - Commercial?

Requested Information:

- **Install Location**
 - Customer name
 - Phone Number
 - Number of bedrooms (if residential)
 - Primary space heat fuel type (Electric, LP, Oil/Kero, Wood/Biomass, or Other?)



Upstream Website



**Participating
Distributors**

QPLs

Upstream Web Page

- [efficiencyvermont.com/HVACR upstream](http://efficiencyvermont.com/HVACR_upstream)
- Steps for program participation (*for contractors*)
- Eligible Products List
- Participating Distributors List
- [FAQs](#)

HPWH Web Page QPL by Manufacturer (& SIZE)

User-friendly w/ Sorts &
only ENERGY STAR
Manufactures in the HPWH
Upstream Program



Heat Pump Water Heater
Qualifying Products (Sorted by Manufacturer)*
Effective 7/2/2014; Updated 4/14/2015



* Eligible for Efficiency Vermont's \$550 Instant Off Invoice Rebate. Rebate offer only available to electric utility customers in Vermont who do not currently have a natural gas water heater & customer information required at point of purchase.



Manufacturer	Model Number	Model Name	Energy Factor	First Hour Rating	Size (in Gallons)	Distributor(s)	Product Incentive
American www.americanwaterheater.com	HPE10250H045DV 102	Hybrid Electric	2.33	68	60	Central Supply	\$550
	HPE10280H045DV 102		2.33	84	80		\$550
	HPSE10280H045DV		2.72	91	80		\$550
	HPSE10266H045DV		2.74	81	66		\$550
	HPSE10250H045DV 100		2.75	67	50		\$550
AO Smith www.aosmith.com	PHPT 60 102	Volux®	2.33	68	60	Hubert Supply	\$550
	PHPT 80 102		2.33	84	80		\$550
	SHPT 80		2.72	91	80		\$550
	SHPT 66		2.74	81	66		\$550
	SHPT 80 100		2.75	67	50		\$550
	GEH50DEED		2.4	65	50		\$550
	GEH50DFEJSR		2.9	67	50		\$550
GE www.ge.com	GEH50DFEJSC	GeoSpring™	3.1	67	50	F.W. Webb RE Michel	\$550
	GEH80DFEJSR		2.9	92	80		\$550
	GEH80DFEJSC		3.1	92	80		\$550
Rheem www.rheem.com	H850RH	Professional Prestige™	2.45	57	50	Blodgett Supply Premier Supply Group Sid Harvey's	\$550
State www.statewaterheaters.com	EPX 60 DHPT 102	Premier®	2.33	68	60	The Granite Group VP Supply Corporation	\$550
	EPX 80 DHPT 102		2.33	84	80		\$550
	SPX 50 DHPT 100		2.75	67	50		\$550
	SPX 66 DHPT		2.74	81	66		\$550
	SPX 80 DHPT		2.72	91	80		\$550
Stiebel Eltron www.stiebel-eltron-usa.com	Accelera 300/WHP300	Accelera® 300	2.73	76	79.5	Check with the Listed Participating HPWH Distributors for Inventory	\$550

For more information, visit: www.encyvermont.com/hpwhpartners

Participating Distributors:

www.blodgettssupply.com

www.plumberssupplyco.com

www.fwebb.com

www.thegranitigroup.com

www.hubertsupply.com

www.premiersupplygroup.com

www.remichel.com

www.sidharveys.com

www.vpsupply.com

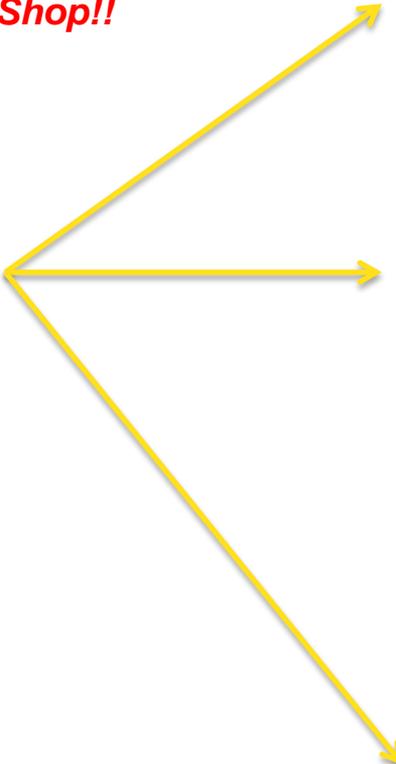
Logos &
Hyperlinks

HPWH Web Page

Participating Distributor List

User-friendly
1-Stop Shop!!

Logos &
Hyperlinks



Heat Pump Water Heater

Participating Distributors
Effective 7/2/2014; Updated 4/15/2015



Distributor Name	Phone	City	State	HPWH Manufacturer
Blodgett Supply www.blodgettsupply.com	802-229-5105	Montpelier	VT	Rheem www.rheem.com
	802-334-0151	Newport	VT	
	802-775-3342	Rutland	VT	
	802-295-3143	White River Junction	VT	
	802-864-9831	Williston	VT	
Central Supply www.plumbersupplyco.com	603-448-5116	Lebanon	NH	American www.americanwaterheater.com
	603-747-2328	Woodsville	NH	
	802-479-3373	Barre	VT	
F.W. Webb Company www.fwwebb.com	802-447-2312	Bennington	VT	GE www.ge.com
	802-257-4316	Brattleboro	VT	
	802-775-1922	Rutland	VT	
	802-885-8127	Springfield	VT	
	802-527-0531	St Albans	VT	
	802-748-8101	St Johnsbury	VT	
	802-863-1167	Williston	VT	
	603-357-1877	Keene	NH	
	603-448-1980	Lebanon	NH	
	802-476-6239	Barre	VT	
The Granite Group www.thegranitegroup.com	802-658-2747	Burlington	VT	State www.staterwaterheaters.com
	802-773-1209	Rutland	VT	
	802-383-4510	South Burlington	VT	
	603-357-0350	Keene	NH	
	603-442-6480	Lebanon	NH	
Hulbert Supply www.hulbertsupply.com	802-862-6426	Burlington	VT	AO Smith www.aosmith.com
	802-862-6427	Brandon	VT	
Premier Supply Group www.premiersupplygroup.com	802-257-9230	Brattleboro	VT	Rheem www.rheem.com
	603-443-9768	Lebanon	NH	
	413-588-5391	Greenfield	MA	
RE Michel www.remichel.com	802-862-3661	Williston	VT	GE www.ge.com
	518-583-4865	Glens Falls	NY	
Sid Harvey's www.sidharvey.com	802-775-8855	Rutland	VT	Rheem www.rheem.com
	802-658-0534	Williston	VT	
VP Supply Corp www.vpsupply.com	518-459-6000	Albany	NY	State www.staterwaterheaters.com
	518-563-4916	Plattsburgh	NY	

Participating Manufacturers:

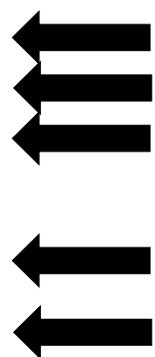


Upstream Data Collection

**Streamline data
collection**

**User Friendly
data submission
process**

Provide minimum project information to HVACR Participating Distributor at time of Circulator Pump **INSTANT REBATE** purchase

- 1. Distributor name & sales month
 - 2. Distributor Branch Location (if applicable)
 - 3. Invoice date
 - 4. Invoice number
 - 5. Purchase Order # or Job Name (if applicable)
 - 6. Manufacturer model number
 - 7. Product Description
 - 8. Serial Number (if applicable)
 - 9. Quantity
 - 10. Invoice Price
 - 11. Product Incentive Amount (optional)
 - 12. Bill To Information
 - a. Company Name
 - b. Address
 - c. Phone
 - 13. Install Location Information
 - a. Contact Name (requested)
 - b. Installation Address (**required**)
 - c. Installation Phone (requested)
 - 14. Installation type [select one]
 - a. Commercial
 - b. Small Residential (1-4 family)
 - c. Large Residential (5+ family)
- 

Supply Channel Approach

STRATEGY

Understanding the Market Levers to drive Market Transformation

1. SMTT Plans

2. Value Proposition

3. Incentive Levels

4. Administration / Management Fees

Understand Distributors' Profit Model

- Gross Margins & Net Income; EE Products potential to **increase GM % & GM \$'s**
 - **Min Contribution Requirement** (*prevent pricing deterioration*)
- **Asset Management** & how Utilities can add value!
 - **Inventory**: Increase Inventory Turns w/ **Sales** (*incentives*), **Marketing, Training, Technology** (*no penalty for new products or programs displacing inventory*)
 - +
 - **Accounts Receivable**: **turnaround reimbursement faster** than Distributors average Days Receivables
 -
 - **Accounts Payable**: Work w/ Manufacturers to **increase days payables**
 - =
- **RONA: Return on Net Assets!!!!**

Distributor Value Proposition

- **A strategic partnership...**

	Standard Pump (\$)	HPCP (\$)	Variance (\$)
Standard Wholesale Cost	52	120.25	68.25
Standard Sell Price to Trade	65	165	100
EVT / Others Incentive to Wholesale (<i>est</i>)	-	\$100	
Sell Price to Trade	65	65	-
Gross Margin \$ per HPCP	13	44.75	31.75
Gross Margin \$ @ 20,000 HPCP / yr	260,000	895,000	\$635,000

HVACR Upstream Incentives & Admin / Mngt Fees

Efficiency Vermont Program	Current Incentive	Current Admin / Mngt Fee	Comments
Cold Climate Heat Pumps (CCHP)	\$300 Single-zone 	\$50 	<ul style="list-style-type: none"> • Low incentive/incremental due to DPS • Aggressive Admin/Mngt Fee <ul style="list-style-type: none"> • Complex Sale • Inventory Investment
Heat Pump Water Heaters (HPWH)	\$550 	\$100 	<ul style="list-style-type: none"> • Aggressive incentive & Admin/Mngt Fee • Sales under duress (95%) • Small window of opportunity
Circulator Pumps (HPCP)	\$80 (PA <1.25 Amps) \$500 (PB 1.25 Amps < 5)  \$1000 (PC 5 < Amps)	\$1 \$1  \$1	<ul style="list-style-type: none"> • Aggressive incentive • High \$MWh resulted in low admin/mngt fees • Increasing fees & lower incentive levels effective 7/1

Supply Channel MAPPING: Cold Climate Heat Pump Strategic Alliances

Distributor Name	City	State	Primary cchP Manufacturer	Primary cchP Manufacturer Rep
Blodgett Supply	Montpelier	VT	Fujitsu	SRGI
	Newport	VT		
	White River Junction	VT		
	CORPORATE-Williston	VT		
	Rutland	VT		
Bell Simon	South Burlington	VT	Mitsubishi	Mitsubishi (factory direct sales force)
	CORPORATE-Palmer	MA		
	Pittsfield	MA		
	Springfield	MA		
Central Supply	Lebanon	NH	Fujitsu	SRGI
	Lebanon			
	Woodsville	NH		
FW Webb	Barre	VT	Daikin	N/A
	Bennington	VT		
	Brattleboro	VT		
	Rutland	VT		
	Rutland	VT		
	Springfield	VT		
	St Albans	VT		
	St Johnsbury	VT		
	Williston	VT		
	CORPORATE-Bedford	MA		
	Keene	NH		
	Lebanon	NH		
	The Granite Group	Barre		
Burlington		VT		
Rutland		VT		
South Burlington		VT		
Keene		NH		
CORPORATE=Concord		NH		
Homans Assoc.	Lebanon	NH	Mitsubishi	
Hulbert Supply	Wilmington	MA	LG	United Components in NY
	Burlington	VT		
Johnstone Supply	Brandon	VT	Fujitsu & Daikin	Direct - no rep
	Kenilworth	NJ		
Premier Supply	Lebanon	NH	Fujitsu	Sweeney Rogers Geraghty
	Brattleboro	VT		
Grainger	(Does not service VT)		n/a	n/a
RE Michael	Williston	VT	Fujitsu	Sweeney Rogers Geraghty
RJ Murry	Williston	VT	Carrier	
	Burlington	VT		
Sid Harvey	Burlington		Fujitsu	Sweeney Rogers Geraghty
	Rutland	VT		
United Refrigeration	Rutland	VT	Daikin	
VP Supply	Albany	NY	Panasonic	

TARGET: Big 4 CCHP Manufacturers

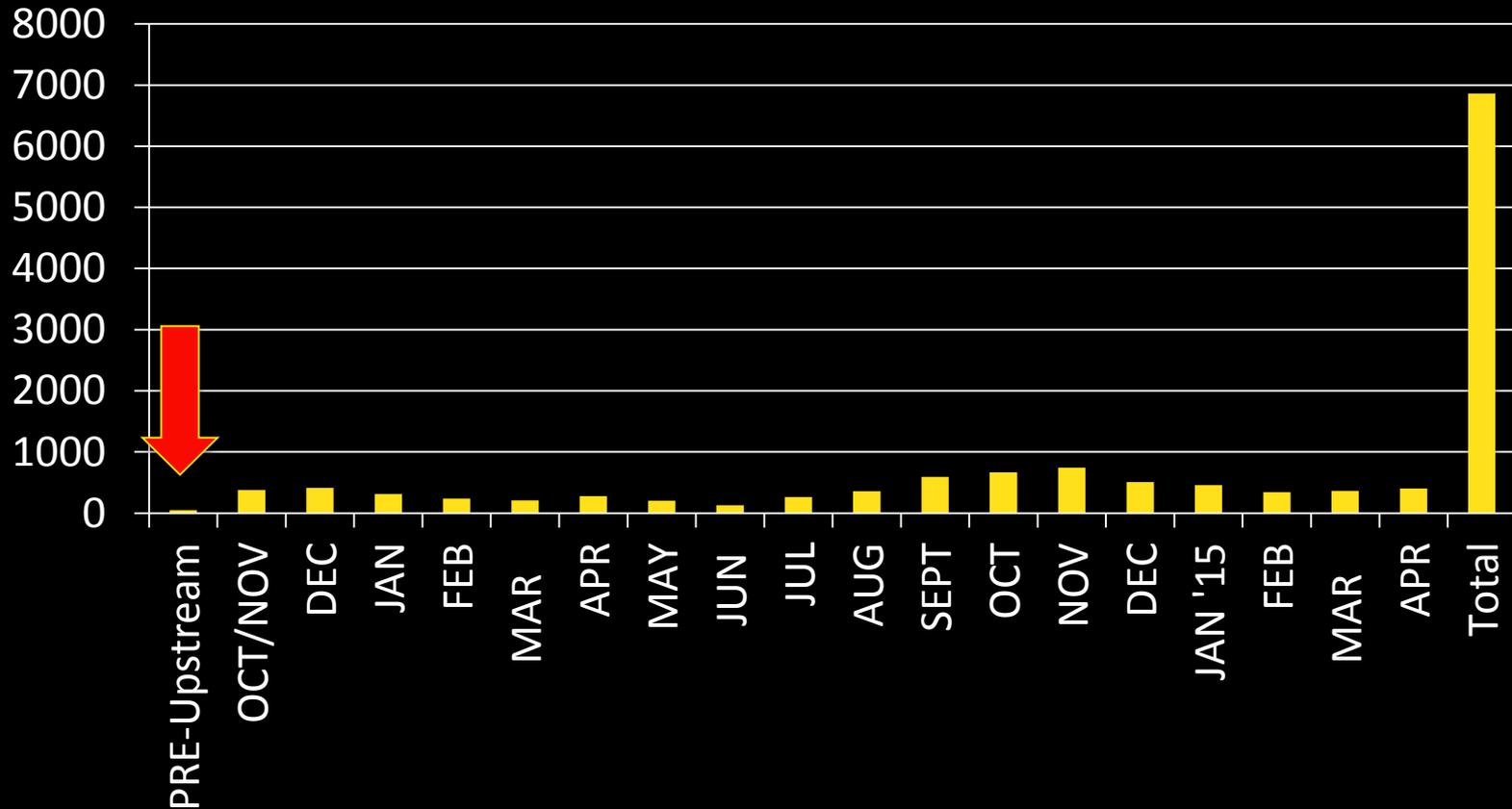
- 5 Firms represent 60% of the **TOTAL Distributor locations** in VT
- **+90% Market share** of the **14 Distributors/44 Locations** that service VT

Distributor	Locations	HPWH Manufacturers	Comments
Distributor #1	xx	Manufacturer #1	Ongoing Discussions <ul style="list-style-type: none"> • Initial Meeting 9/24 • @ VEIC/EVT 10/17 • Follow-up 11/17-21 w/ Manufacturer & Distributor • Other Meetings
Distributor #2	xx	Manufacturer #1	<ul style="list-style-type: none"> • Initial Meeting 9/24 • Regional & Branch Manager
Distributor #3	xx	Manufacturer #2	Ongoing discussions <ul style="list-style-type: none"> • Stakeholder meeting 10/22-Manufacturer/Rep • Next 11/17-24 Manufacturer, Rep, Distributor
Distributor #4	xx	Manufacturer #3	<ul style="list-style-type: none"> • Initial Meeting – 7/29-Manufacturer • 10/14-Meeting-Manufacturer, Distributor • 11/17-11/21 –Manufacturer, Distributor
Distributor #5	xx	Manufacturer #4	<ul style="list-style-type: none"> • Initial Meeting 10/15 Manufacturer/Distributor

Upstream Program Results

Consolidated HPCP Participating Vermont Distributors' Results

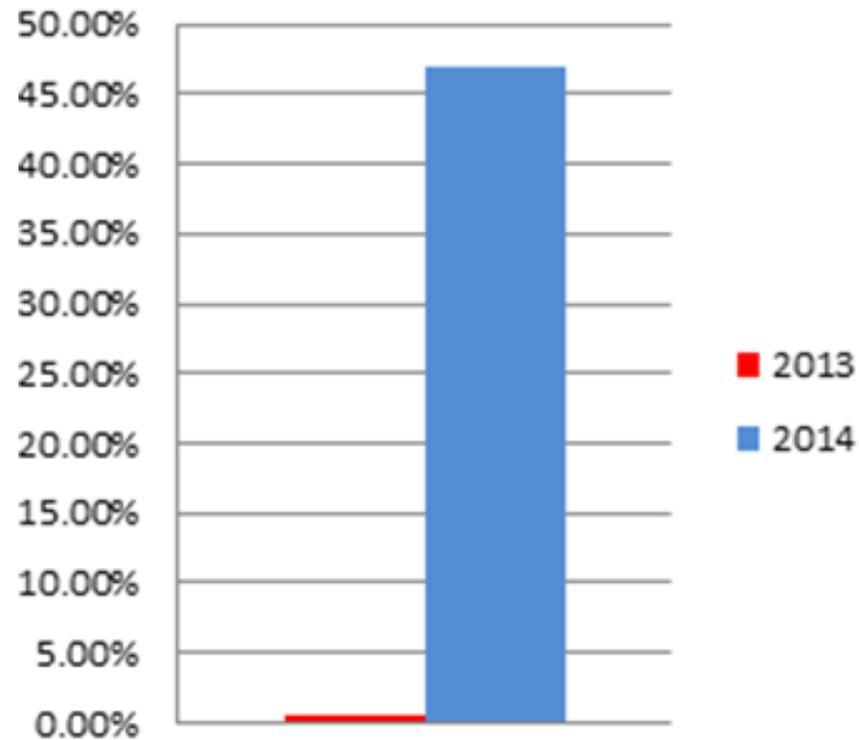
Circulator Pump Units



Every 2.5 Days = TOTAL ANNUAL AVERAGE before Upstream Program!!

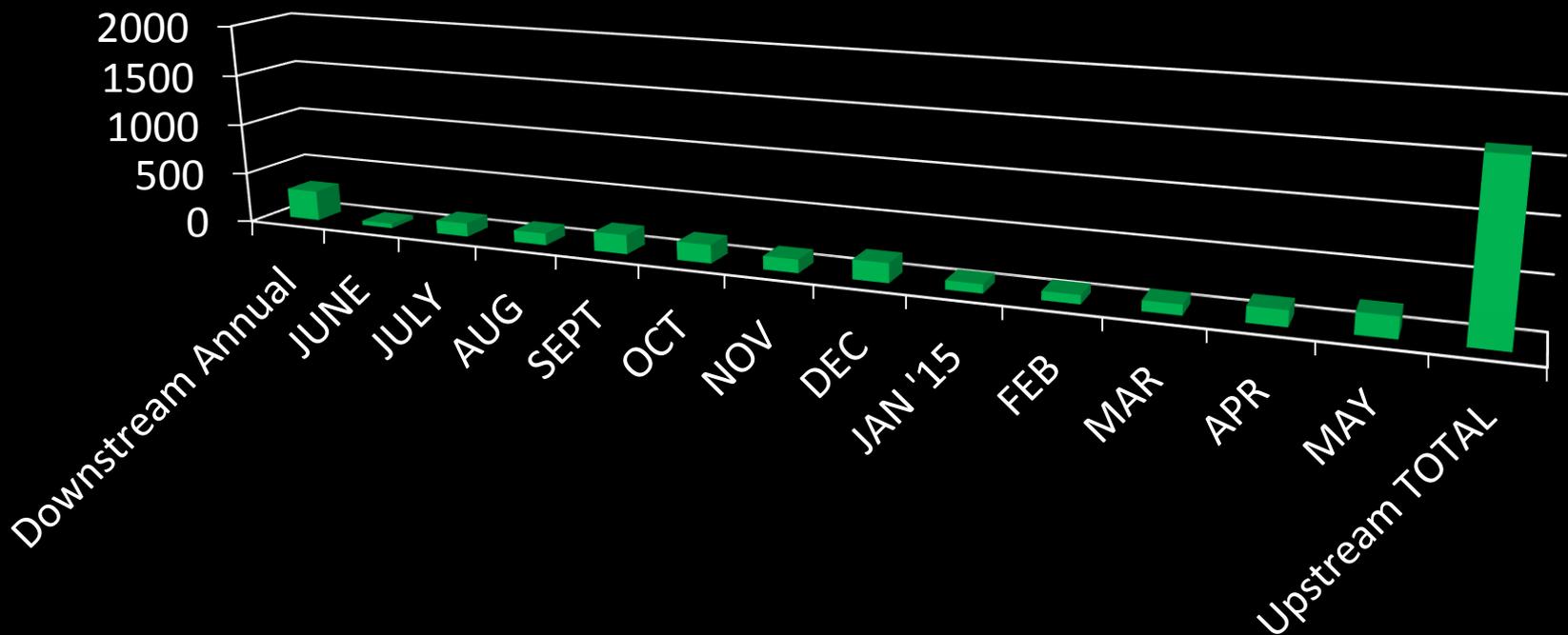
Distributor's "Before & After" Upstream

HPCP as a % of Sales



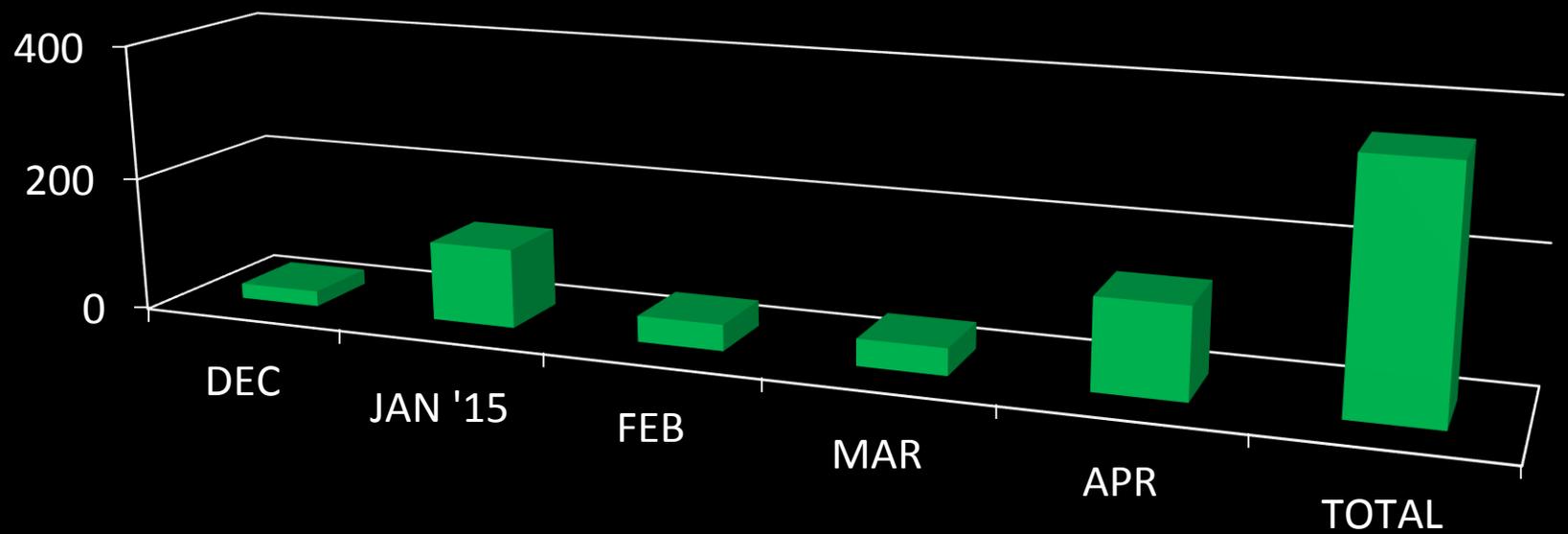
Consolidated HPWH Participating Vermont Distributors' Results

HPWH Units



Consolidated CCHP Participating Vermont Distributors' Results

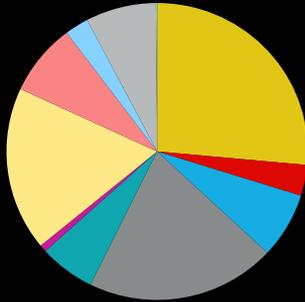
CCHP Units



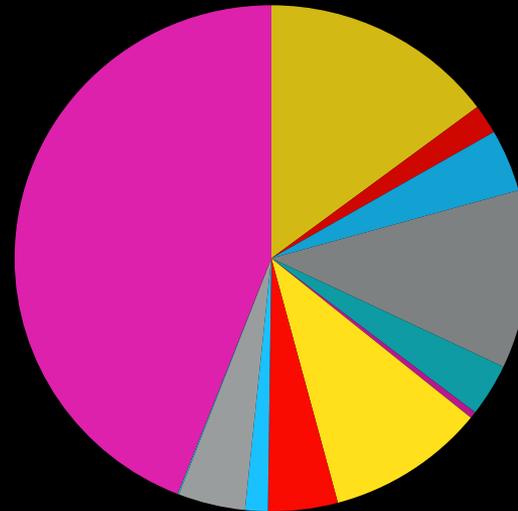
Distributor ABC Company - HPCP

Nov '13 – Sept '14

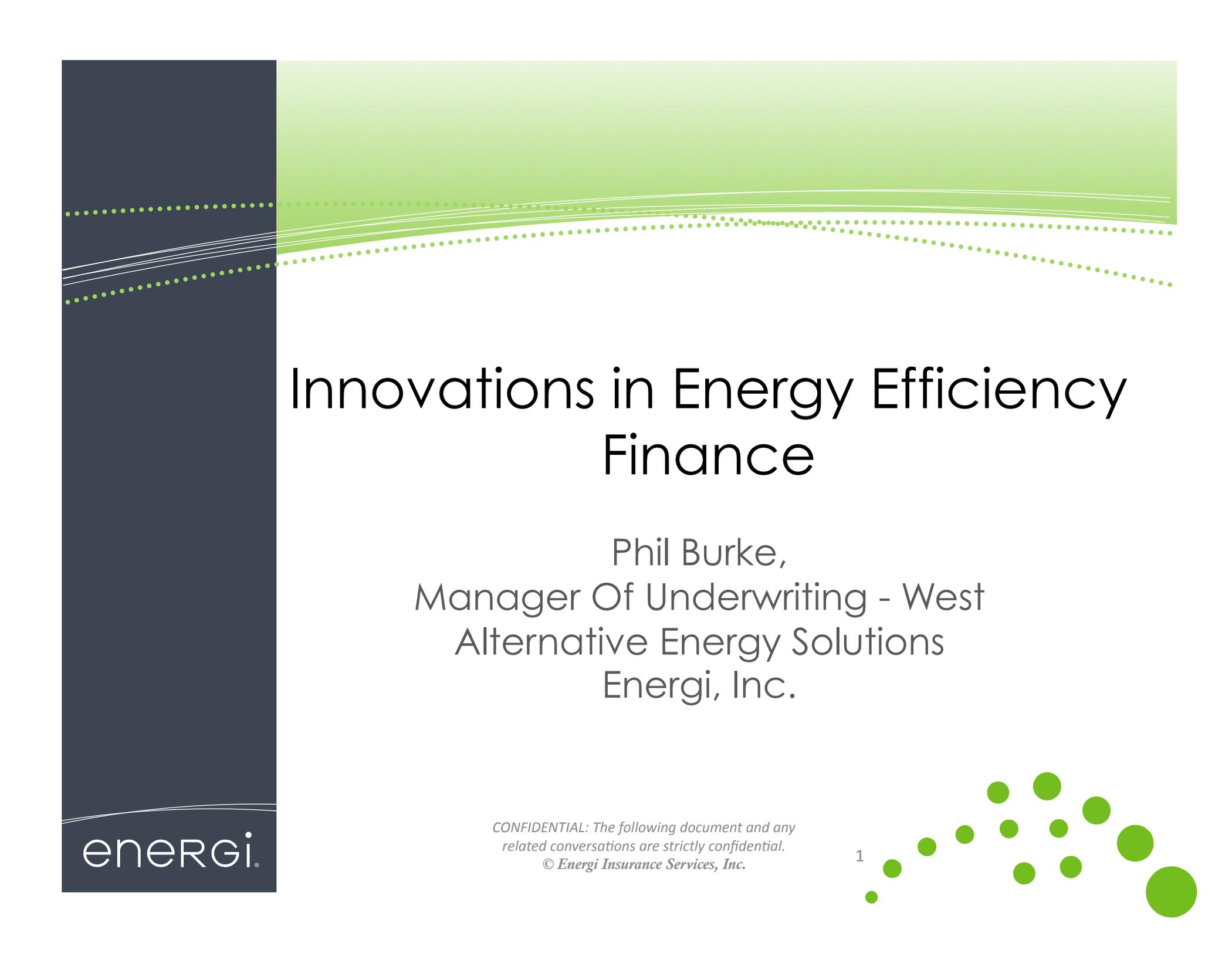
HPCP Sales by Branch Location



HPCP Program Market Share By Branch Location



Thank You!!!



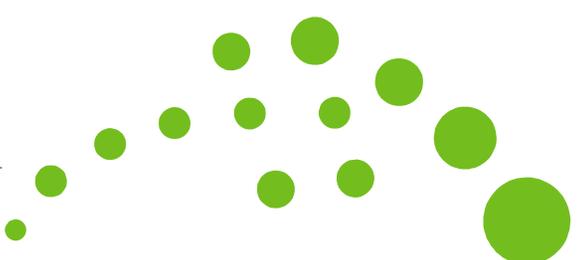
Innovations in Energy Efficiency Finance

Phil Burke,
Manager Of Underwriting - West
Alternative Energy Solutions
Energi, Inc.

energi.

*CONFIDENTIAL: The following document and any
related conversations are strictly confidential.
© Energi Insurance Services, Inc.*

1



Agenda

- Who is Energi?
- ESI Overview
- Barriers to EE Adoption
- Traditional ESCO ESPC Financing
- ESA Model
- PACE & On-Bill Repayment
- Questions



Energi is a Massachusetts based Industrial Reinsurance Company that provides innovative risk management and insurance programs to segments of the energy industry. Energi offers a series of Warranty Insurance programs designed to support growth of the energy efficiency and renewable energy industries via risk mitigation.

Warranty Programs



- Energy Savings Warranty (ESW)
 - Insures Savings Related to Design & Installation of Energy Conservation Measures (ECM's)
- Solar Installation Performance Warranty (SIPW)
 - Insures Power Production related to Design & Installation of Solar System
- Output Performance Warranty (OPW)
 - Insures Power Production related to Manufacturing, Installation & Design of power producing system
- Manufacturers Product Warranty (MPW)
 - Insures cost to repair/replace defective energy related equipment

Energi's Role in Facilitating Financing

Broad range of contractors can provide investment grade guarantees

Enable new financing structures by insuring energy savings to support cash flows and repayment

Financial Institutions have approved and/or are requiring ESW

CONFIDENTIAL: The following document and any related conversations are strictly confidential.

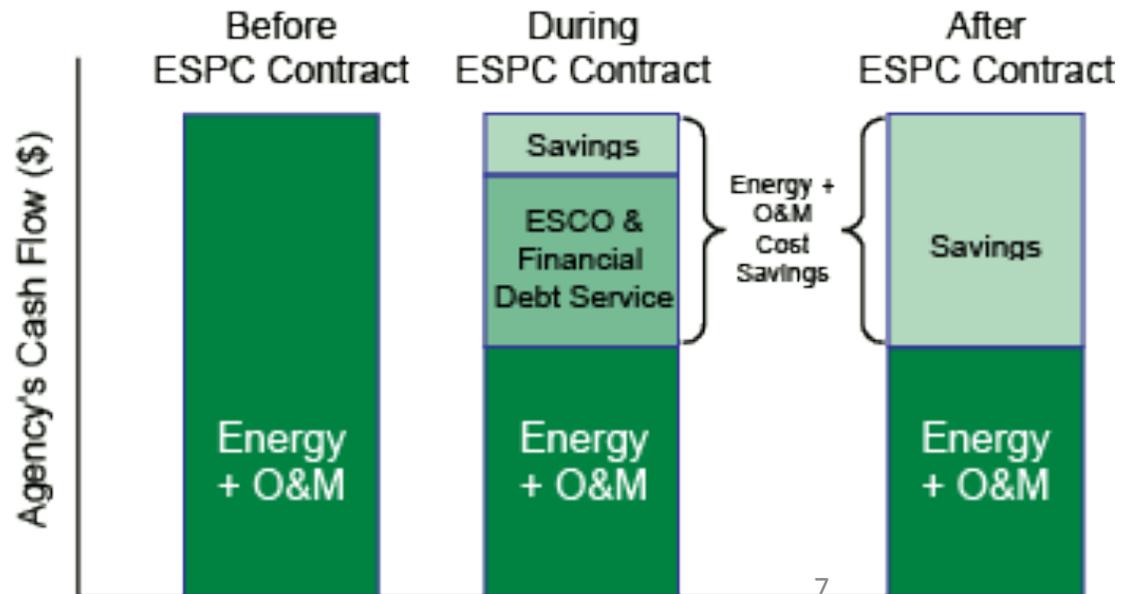
© *Energi Insurance Services, Inc.*

Hurdles to EE Deployment

- Access to capital
- Balance Sheet Treatment
- Concern over project performance
- Short-term occupancy/lease

Traditional ESCO ESPC

- ESCO, or customer, arranges loan to pay for equipment
- Savings resulting from new equipment > repayment obligations
- Savings shortfall = ESCO repayment



Traditional ESCO ESPC Contd.

- “MUSH” facilities
- Large project size
- Long term leases or customer owned facilities
- Credit worthy contractor & customer

Debt
Provider

Project
Loan

Debt Service

Building
Owner

Performs Project
& Savings
Guarantee

Contracts &
Pays ESCO



ESCO

ESW to Cover
Savings Shortfall



Energy Service Agreements (ESA)

- Energy Services provider arranges financing & owns EE improvements
- Customer enters contract to “pay for achieved savings”
 - No up front capital cost for customer
 - Similar to Solar PPA
 - Shifts risk of underperformance to provider
 - Off balance sheet
- At end of term, option to transfer ownership to customer

ESA's contd.

- Suitable for commercial or aggregated residential projects
- Credit worthy off-taker
- Finance repayments based solely on Cash Flow from savings



**METRUS
ENERGY**

Energi Provides Energy Savings Warranty for Metrus Energy Hawai'i Project

Posted on January 21, 2014

[in Share](#) [Tweet](#) [Share](#)

PEABODY, Mass.—(BUSINESS WIRE)—Energi, a leading provider of risk management and insurance programs for the energy industry, announced it will provide coverage for energy efficiency retrofits at the Kuakini Medical Center.



Approved Engineer

Energi
Provide ESW Coverage

Provides loan to Engineer. Loan covers internal project cost & Engineers profit

Provides Savings Guarantee equal to or greater than loan amount; backed by ESW

Debt Provider

Remit Cost Savings Payments to Debt Provider

Loan for Project Cost & Engineer's Profit

Project LLC:
Project Owner

Remit Cost Savings Payments to LLC

Subcontracts Engineer to install ECM's in building

Building Owner



Property Accessed Clean Energy (PACE)

- Allows commercial property owners to finance energy efficiency retrofits through property tax assessments
- Local government finances 100% of retrofit
- Savings from project > Property Tax Assessment
- PACE lien tied to property, allows for long term (20 years) financing
- Secure repayment – through property taxes



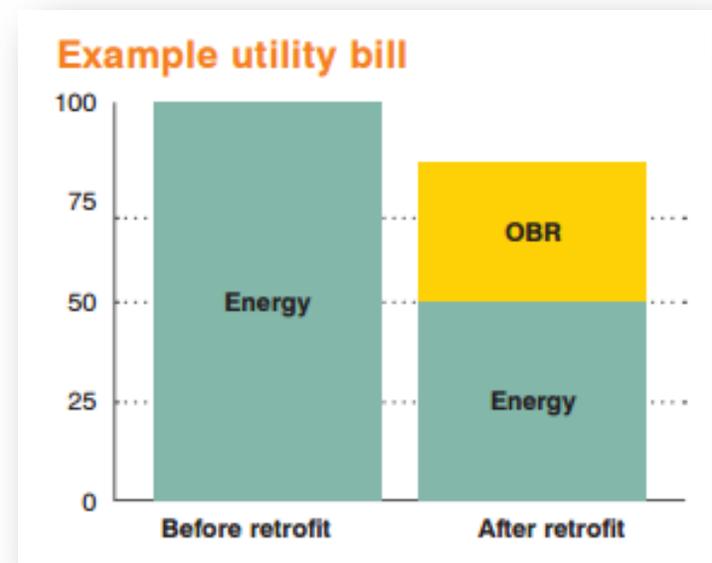
PACE Financing Opportunity Contd.

Existing PACE programs:

1. California
2. Connecticut
3. Florida
4. Michigan
5. Minnesota
6. Missouri
7. New York
8. Ohio
9. Texas
10. Wisconsin
11. District of Columbia

On Bill Repayment

- Administering utility or 3rd party covers retrofit cost
- Ratepayer then repays through charge on utility bill
 - Project savings > utility bill charge
- Non-repayment = shutoff of utility service
- “Tied to meter” – assessment stays with building
- Programs administered by:
 - Utility
 - Nonprofit
 - Government entity



Questions?

Phil Burke

Manager Of Underwriting - West
Alternative Energy Solutions, Energi

pburke@energi.com

(978) 531-1822 ext. 368